

EVOLVING SYSTEMS INC

Form 10-Q

November 04, 2010

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

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**FORM 10-Q**

**x Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**

**For the quarterly period ended September 30, 2010**

**OR**

**o Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**

**For the transition period from            to**

**Commission File Number: 0-24081**

**EVOLVING SYSTEMS, INC.**

(Exact name of registrant as specified in its charter)

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**Delaware**

(State or other jurisdiction of incorporation or organization)

**84-1010843**

(I.R.S. Employer Identification No.)

**9777 Pyramid Court, Suite 100 Englewood, Colorado**

(Address of principal executive offices)

**80112**

(Zip Code)

**(303) 802-1000**

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer, or a smaller reporting company. See definition of "large accelerated filer", "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer   
(Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

As of October 28, 2010 there were 10,309,674 shares outstanding of Registrant's Common Stock (par value \$0.001 per share).

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**Quarterly Report on Form 10-Q**  
**September 30, 2010**  
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Signature

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(in thousands except share data)

(unaudited)

	September 30, 2010	December 31, 2009
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 10,701	\$ 5,369
Contract receivables, net of allowance for doubtful accounts of \$520 at September 30, 2010 and December 31, 2009	4,531	11,344
Unbilled work-in-progress	3,651	1,720
Deferred income taxes	8	8
Prepaid and other current assets	1,588	1,909
Total current assets	20,479	20,350
Property and equipment, net	1,127	1,196
Amortizable intangible assets, net	1,323	1,864
Goodwill	22,175	22,295
Long-term restricted cash	50	50
Other long-term assets	2	82
Total assets	\$ 45,156	\$ 45,837
<b>LIABILITIES AND STOCKHOLDERS EQUITY</b>		
Current liabilities:		
Current portion of capital lease obligations	\$ 26	\$ 24
Current portion of long-term debt		333
Accounts payable and accrued liabilities	4,957	4,502
Dividends payable	506	
Deferred income taxes	22	29
Unearned revenue	5,842	10,688
Total current liabilities	11,353	15,576
Long-term liabilities:		
Capital lease obligations, net of current portion	15	35
Long-term debt, net of current portion		1,500
Deferred income taxes	67	257
Total liabilities	11,435	17,368
Commitments and contingencies (Note 10)		
Stockholders' equity:		
Preferred stock, \$0.001 par value; 2,000,000 shares authorized; no shares issued and outstanding as of September 30, 2010 and December 31, 2009		

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Common stock, \$0.001 par value; 40,000,000 shares authorized; 10,251,111 and 9,930,682 shares issued and outstanding as of September 30, 2010 and December 31, 2009, respectively	10	10
Additional paid-in capital	85,559	83,499
Accumulated other comprehensive loss	(3,232)	(3,242)
Accumulated deficit	(48,616)	(51,798)
Total stockholders' equity	33,721	28,469
Total liabilities and stockholders' equity	\$ 45,156	\$ 45,837

The accompanying notes are an integral part of these condensed consolidated financial statements.

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## EVOLVING SYSTEMS, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(in thousands except per share data)

(unaudited)

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
<b>REVENUE</b>				
License fees and services	\$ 4,891	\$ 5,836	\$ 16,184	\$ 15,940
Customer support	4,353	4,077	12,519	12,445
Total revenue	9,244	9,913	28,703	28,385
<b>COSTS OF REVENUE AND OPERATING EXPENSES</b>				
Costs of license fees and services, excluding depreciation and amortization	1,964	1,984	6,071	5,726
Costs of customer support, excluding depreciation and amortization	1,250	1,452	3,536	4,286
Sales and marketing	1,760	2,032	5,521	5,861
General and administrative	1,321	1,546	4,271	4,378
Product development	982	919	3,311	2,300
Depreciation	146	160	446	474
Amortization	172	194	512	548
Total costs of revenue and operating expenses	7,595	8,287	23,668	23,573
Income from operations	1,649	1,626	5,035	4,812
Other income (expense)				
Interest income	6	1	10	24
Interest expense	(20)	(145)	(81)	(563)
Foreign currency exchange gain (loss)	63	226	(86)	(436)
Other income (expense), net	49	82	(157)	(975)
Income before income taxes	1,698	1,708	4,878	3,837
Income tax expense	122	380	688	438
Net income	\$ 1,576	\$ 1,328	\$ 4,190	\$ 3,399
Basic income per common share	\$ 0.16	\$ 0.14	\$ 0.42	\$ 0.35
Diluted income per common share	\$ 0.15	\$ 0.13	\$ 0.39	\$ 0.34
Cash dividend declared per common share	\$ 0.05	\$	\$ 0.10	\$
Weighted average basic shares outstanding	10,157	9,797	10,067	9,780
Weighted average diluted shares outstanding	10,807	10,249	10,717	10,024

The accompanying notes are an integral part of these condensed consolidated financial statements.



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**EVOLVING SYSTEMS, INC.**

**CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS EQUITY**

**AND COMPREHENSIVE INCOME (LOSS)**

(in thousands, except share data)

(unaudited)

	Common Stock Shares	Common Stock Amount	Additional Paid-in Capital	Accumulated Other Comprehensive Income (Loss)	Accumulated (Deficit)	Total Stockholders Equity
<b>Balance at December 31, 2009</b>	<b>9,930,682</b>	<b>\$ 10</b>	<b>\$ 83,499</b>	<b>\$ (3,242)</b>	<b>\$ (51,798)</b>	<b>\$ 28,469</b>
Stock option exercises	264,356		1,283			1,283
Common Stock issued pursuant to the Employee Stock Purchase Plan	7,323		40			40
Stock-based compensation expense			737			737
Restricted stock issuance	48,750					
Common stock cash dividends					(1,008)	(1,008)
Comprehensive income (loss):						
Net income					4,190	
Foreign currency translation adjustment				10		
Comprehensive income						4,200
<b>Balance at September 30, 2010</b>	<b>10,251,111</b>	<b>\$ 10</b>	<b>\$ 85,559</b>	<b>\$ (3,232)</b>	<b>\$ (48,616)</b>	<b>\$ 33,721</b>

The accompanying notes are an integral part of these condensed consolidated financial statements.



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## EVOLVING SYSTEMS, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(in thousands)

	Nine Months Ended September 30,	
	2010	2009
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Net income	\$ 4,190	\$ 3,399
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation	446	474
Amortization of intangible assets	512	548
Amortization of debt issuance costs	64	101
Stock-based compensation	737	649
Unrealized foreign currency transaction (gains) and losses, net	86	436
Benefit from foreign deferred income taxes	(189)	(89)
Change in operating assets and liabilities:		
Contract receivables	6,726	3,022
Unbilled work-in-progress	(1,908)	(142)
Prepaid and other assets	301	(188)
Accounts payable and accrued liabilities	460	(573)
Unearned revenue	(4,778)	(4,381)
Other long-term obligations		(1,069)
Net cash provided by operating activities	6,647	2,187
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Purchase of property and equipment	(370)	(439)
Common stock dividend	(502)	
Net cash used in investing activities	(872)	(439)
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>		
Capital lease payments	(18)	(15)
Principal payments on long-term debt	(1,811)	(3,073)
Proceeds from the issuance of stock	1,323	211
Net cash used in financing activities	(506)	(2,877)
Effect of exchange rate changes on cash	63	499
Net decrease in cash and cash equivalents	5,332	(630)
Cash and cash equivalents at beginning of period	5,369	5,783
Cash and cash equivalents at end of period	\$ 10,701	\$ 5,153
Supplemental disclosure of other cash and non-cash financing transactions:		
Interest paid	\$ 19	\$ 1,542
Income taxes paid	290	681
Common stock dividend declared	506	

The accompanying notes are an integral part of these condensed consolidated financial statements.



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**EVOLVING SYSTEMS, INC.**

**NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**

**NOTE 1 BASIS OF PRESENTATION**

**Organization** - We are a provider of software solutions and services to the wireless, wireline and cable markets. We maintain long-standing relationships with many of the largest wireless, wireline and cable companies worldwide. Our customers rely on us to develop, deploy, enhance, maintain and integrate complex, highly reliable software solutions for a range of Operations Support Systems ( OSS ). We offer software products and solutions in four core areas: service activation solutions used to activate complex bundles of voice, video and data services for traditional and next generation wireless and wireline networks; numbering solutions that enable carriers to comply with government-mandated requirements regarding number portability as well as providing phone number management and assignment capabilities; SIM card activation solutions used to dynamically allocate and assign resources to a wireless device when it is first used, and mediation solutions supporting data collection for both service assurance and billing applications.

**Interim Consolidated Financial Statements** The accompanying unaudited condensed consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ( GAAP ) and in conformity with the instructions to Form 10-Q and Article 10 of Regulation S-X and the related rules and regulations of the Securities and Exchange Commission ( SEC ). Accordingly, certain information and note disclosures normally included in financial statements prepared in accordance with GAAP have been condensed or omitted pursuant to such rules and regulations. However, we believe that the disclosures included in these financial statements are adequate to make the information presented not misleading. The unaudited condensed consolidated financial statements included in this document have been prepared on the same basis as the annual consolidated financial statements, and in our opinion reflect all adjustments, which include normal recurring adjustments necessary for a fair presentation in accordance with GAAP and SEC regulations for interim financial statements. The results for the three and nine months ended September 30, 2010 are not necessarily indicative of the results that we will have for any subsequent period. These unaudited condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements and the notes to those statements for the year ended December 31, 2009 included in our Annual Report on Form 10-K.

**Use of Estimates** - The preparation of financial statements in conformity with accounting principles generally accepted in the U.S. requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities, at the date of the financial statements, as well as the reported amounts of revenue and expenses during the reporting period. We made estimates with respect to revenue recognition for estimated hours to complete projects accounted for using the percentage-of-completion method, allowance for doubtful accounts, income tax valuation allowance, fair values of long-lived assets, valuation of intangible assets and goodwill, useful lives for property, equipment and intangible assets, business combinations, capitalization of internal software development costs and fair value of stock-based compensation amounts. Actual results could differ from these estimates.

**Foreign Currency Translation** - Our functional currency is the U.S. dollar. The functional currency of our foreign operations is the respective local currency for each foreign subsidiary. Assets and liabilities of foreign operations denominated in local currencies are translated at the spot rate in effect at the applicable reporting date. Our consolidated statements of operations are translated at the weighted average rate of exchange during the applicable period. The resulting unrealized cumulative translation adjustment, net of applicable income taxes, is recorded as a component of accumulated other comprehensive income (loss) in stockholders' equity. Realized and unrealized transaction gains and losses generated by transactions denominated in a currency different from the functional currency of the applicable entity are recorded in other income (loss) in the period in which they occur.

**Principles of Consolidation** - The consolidated financial statements include the accounts of Evolving Systems, Inc. and subsidiaries, all of which are wholly owned. All significant intercompany transactions and balances have been eliminated in consolidation.

**Goodwill** - Goodwill is the excess of acquisition cost of an acquired entity over the fair value of the identifiable net assets acquired. Goodwill is not amortized, but tested for impairment annually or whenever indicators of impairment exist. These indicators may include a significant change in the business climate, legal factors, operating performance indicators, competition, sale or disposition of a significant portion of the business or other factors. For purposes of the goodwill evaluation, we compare the fair value of each of our reporting units to its respective carrying amount. If the carrying value of a reporting unit were to exceed its fair value, we would then compare the fair value of the reporting unit's goodwill to its carrying amount, and any excess of the carrying amount over the fair value would be charged to operations as an impairment loss.

**Intangible Assets** - Amortizable intangible assets consist primarily of purchased software and licenses, customer contracts and relationships, trademarks and tradenames, and business partnerships acquired in conjunction with our purchases of CMS Communications, Inc. ( CMS ), Telecom Software Enterprises, LLC ( TSE ) and Tertio Telecoms Ltd. ( Evolving Systems U.K. ). These definite life assets are amortized using the straight-line method over their estimated lives.

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We assess the impairment of identifiable intangibles if events or changes in circumstances indicate that the carrying value of the asset may not be recoverable. Factors that we consider significant which could trigger an impairment analysis include the following:

- Significant under-performance relative to historical or projected future operating results;
- Significant changes in the manner of use of the acquired assets or the strategy of the overall business;
- Significant negative industry or economic trends; and/or
- Significant decline in our stock price for a sustained period.

If, as a result of the existence of one or more of the above indicators of impairment, we determine that the carrying value of intangibles and/or long-lived assets may not be recoverable, we compare the estimated undiscounted cash flows expected to result from the use of the asset and its eventual disposition to the asset's carrying amount. If an amortizable intangible or long-lived asset is not deemed to be recoverable, we recognize an impairment loss representing the excess of the asset's carrying value over its estimated fair value.

**Fair Value of Financial Instruments** - The carrying amounts for certain financial instruments, including cash and cash equivalents, contract receivables and accounts payable, approximate fair value due to their short maturities. We estimate the fair value of our debt based on current rates offered to us for debt of the same remaining maturities, if available, or if not available, based on discounted future cash flows using current market interest rates. As of September 30, 2010, we had no debt outstanding. As of December 31, 2009, we estimated the fair value of our fixed rate senior term loan and revolver were \$0.3 million and \$1.5 million, respectively.

**Revenue Recognition** - We recognize revenue when an agreement is signed, the fee is fixed or determinable and collectability is reasonably assured. We recognize revenue from two primary sources: license fees and services, and customer support. The majority of our license fees and services revenue is generated from fixed-price contracts, which provide for licenses to our software products and services to customize such software to meet our customers' use. When the customization services are determined to be essential to the functionality of the delivered software, we recognize revenue using the percentage-of-completion method of accounting. In these types of arrangements, we do not typically have vendor specific objective evidence ( VSOE ) of fair value on the license fee/services portion (services are related to customizing the software) of the arrangement due to the large amount of customization required by our customers; however, we do have VSOE for the warranty/maintenance services based on the renewal rate of the first year of maintenance in the arrangement. The license/services portion is recognized using the percentage-of-completion method of accounting and the warranty/maintenance services are separated based on the renewal rate in the contract and recognized ratably over the warranty or maintenance period. We estimate the percentage-of-completion for each contract based on the ratio of direct labor hours incurred to total estimated direct labor hours and recognize revenue based on the percent complete multiplied by the contract amount allocated to the license fee/services. Since estimated direct labor hours, and changes thereto, can have a significant impact on revenue recognition, these estimates are critical and we review them regularly. If the arrangement includes a customer acceptance provision, the hours to complete the acceptance testing are included in the total estimated direct labor hours; therefore, the related revenue is recognized as the acceptance testing is performed. Revenue is not recognized in full until the customer has provided proof of acceptance on the arrangement. We record amounts billed in advance of services being performed as unearned revenue. Unbilled

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work-in-progress represents revenue earned but not yet billable under the terms of the fixed-price contracts. All such amounts are expected to be billed and collected within 12 months.

We may encounter budget and schedule overruns on fixed-price contracts caused by increased labor or overhead costs. We make adjustments to cost estimates in the period in which the facts requiring such revisions become known. We record estimated losses, if any, in the period in which current estimates of total contract revenue and contract costs indicate a loss. If revisions to cost estimates are obtained after the balance sheet date but before the issuance of the interim or annual financial statements, we make adjustments to the interim or annual financial statements accordingly.

In arrangements where the services are not essential to the functionality of the delivered software, we recognize license revenue when a license agreement has been signed, delivery and acceptance have occurred, the fee is fixed or determinable and collectability is reasonably assured. Where applicable, we unbundle and record as revenue fees from multiple element arrangements as the elements are delivered to the extent that VSOE of fair value of the undelivered elements exist. If VSOE for the undelivered elements does not exist, we defer fees from such arrangements until the earlier of the date that VSOE does exist on the undelivered elements or all of the elements have been delivered.

We recognize revenue from fixed-price service contracts using the proportional performance method of accounting, which is similar to the percentage-of-completion method described above. We recognize revenue from professional services provided pursuant to time-and-materials based contracts and training services as the services are performed, as that is when our obligation to our customers under such arrangements is fulfilled.

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We recognize customer support, including maintenance revenue, ratably over the service contract period. When maintenance is bundled with the original license fee arrangement, its fair value, based upon VSOE, is deferred and recognized during the periods when services are provided.

**Stock-based Compensation** - We account for stock-based compensation by applying a fair-value-based measurement method to account for share-based payment transactions with employees and directors and record compensation cost for all stock awards granted after January 1, 2006 and awards modified, repurchased, or cancelled after that date. We record compensation costs associated with the vesting of unvested options on a straight-line basis over the vesting period. Stock-based compensation is a non-cash expense because we settle these obligations by issuing shares of our common stock instead of settling such obligations with cash payments. We use the Black-Scholes model to estimate the fair value of each option grant on the date of grant. This model requires the use of estimates for expected term of the options and expected volatility of the price of our common stock.

**Income Taxes** - We record deferred tax assets and liabilities for the estimated future tax effects of temporary differences between the tax bases of assets and liabilities and amounts reported in the accompanying consolidated balance sheets, as well as operating loss and tax credit carry-forwards. We measure deferred tax assets and liabilities using enacted tax rates expected to be applied to taxable income in the years in which those temporary differences are expected to be recovered or settled. We reduce deferred tax assets by a valuation allowance if, based on available evidence, it is more likely than not that these benefits will not be realized. We evaluate tax benefits recorded in our consolidated financial statements and record accruals for any amounts deemed not probable of being sustained.

We use a recognition threshold and a measurement attribute for the financial statement recognition and measurement of tax positions taken or expected to be taken in a tax return. For those benefits to be recognized, a tax position must be more likely than not to be sustained upon examination by taxing authorities.

As of September 30, 2010 and December 31, 2009, we had no liability for unrecognized tax benefits. We do not believe there will be any material changes to our unrecognized tax positions over the next twelve months.

**NOTE 2 GOODWILL AND INTANGIBLE ASSETS**

We recorded goodwill as a result of three acquisitions which occurred over the period from November 2003 to November 2004. We acquired CMS in November 2003, TSE in October 2004 and Evolving Systems U.K. in November 2004.

Changes in the carrying amount of goodwill by reporting unit were as follows (in thousands):

	License and Services		Customer Support		Total
	US	UK	US	UK	Goodwill
Balance as of December 31, 2009	\$	\$	\$	\$	\$
		7,274	6,033	8,988	22,295
Effects of changes in foreign currency exchange rates		(54)		(66)	(120)

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Balance as of September 30, 2010    \$                    \$            7,220    \$            6,033    \$            8,922    \$            22,175

We conducted our annual goodwill impairment test as of July 31, 2010, and we determined that goodwill was not impaired as of the test date. From July 31, 2010 through September 30, 2010, no events have occurred that we believe may have impaired goodwill.

We amortized identifiable intangible assets on a straight-line basis over estimated lives ranging from one to seven years and include the cumulative effects of foreign currency exchange rates. As of September 30, 2010 and December 31, 2009, identifiable intangibles were as follows (in thousands):

	September 30, 2010			December 31, 2009			Weighted-Average Amortization Period
	(1) Gross Amount	Accumulated Amortization	Net Carrying Amount	(1) Gross Amount	Accumulated Amortization	Net Carrying Amount	
Purchased software	\$ 1,702	\$ 1,491	\$ 211	\$ 1,712	\$ 1,287	\$ 425	4.6 yrs
Purchased licenses	227	227		227	227		2.3 yrs
Trademarks and tradenames	709	431	278	715	357	358	7.0 yrs
Business partnerships	116	98	18	116	82	34	5.0 yrs
Customer relationships	3,161	2,345	816	3,177	2,130	1,047	5.3 yrs
	\$ 5,915	\$ 4,592	\$ 1,323	\$ 5,947	\$ 4,083	\$ 1,864	5.2 yrs



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(1) Changes in intangible gross values as of September 30, 2010 compared to December 31, 2009 are the direct result of changes in foreign currency exchange rates for the periods then ended.

Amortization expense of identifiable intangible assets was \$0.2 million for the three months ended September 30, 2010 and 2009 and \$0.5 million for the nine months ended September 30, 2010 and 2009, respectively. As Evolving Systems U.K. uses the British Pound Sterling as its functional currency, the amount of future amortization actually recorded will be based upon exchange rates in effect at that time. Expected future amortization expense related to identifiable intangibles based on our carrying amount as of September 30, 2010 was as follows (in thousands):

Twelve months ending September 30,	
2011	\$ 627
2012	398
2013	298
	\$ 1,323

**NOTE 3 EARNINGS PER COMMON SHARE**

We compute basic earnings per share ( EPS ) by dividing net income or loss available to common stockholders by the weighted average number of shares outstanding during the period, including common stock issuable under participating securities. We compute diluted EPS using the weighted average number of shares outstanding, including participating securities, plus all potentially dilutive common stock equivalents. Common stock equivalents consist of stock options.

We have a policy providing that unvested share-based payment awards that contain non-forfeitable rights to dividends or dividend equivalents, whether paid or unpaid, are participating securities and shall be included in the computation of both basic and diluted earnings per share.

The following is the reconciliation of the denominator of the basic and diluted EPS computations (in thousands):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Basic income per common and preferred share:				
Net income available to common and preferred stockholders	\$ 1,576	\$ 1,328	\$ 4,190	\$ 3,399
Basic weighted average shares outstanding	10,157	9,797	10,067	9,780
Basic income per common and preferred share	\$ 0.16	\$ 0.14	\$ 0.42	\$ 0.35
Diluted income per common and preferred share:				
Net income available to common and preferred stockholders	\$ 1,576	\$ 1,328	\$ 4,190	\$ 3,399
Weighted average common shares outstanding	10,157	9,797	10,067	9,780
Effect of dilutive securities options	650	452	650	244
Diluted weighted average shares outstanding	10,807	10,249	10,717	10,024

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Diluted income per common and preferred share	\$	0.15	\$	0.13	\$	0.39	\$	0.34
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For the three months ended September 30, 2010 and 2009, 0.4 million and 0.9 million shares of common stock were excluded from the dilutive stock calculation because their exercise prices were greater than the average fair value of our common stock for the period.

For the nine months ended September 30, 2010 and 2009, 0.4 million and 1.8 million shares of common stock were excluded from the dilutive stock calculation because their exercise prices were greater than the average fair value of our common stock for the period.

### NOTE 4 SHARE-BASED COMPENSATION

We account for stock-based compensation by applying a fair-value-based measurement method to account for share-based payment transactions with employees and directors, and record compensation cost for all stock awards granted after January 1, 2006 and awards modified, repurchased, or cancelled after that date, using the modified prospective method. We record compensation costs associated with the vesting of unvested options on a straight-line basis over the vesting period. We recognized \$0.2 million for each of the three months ended September 30, 2010 and 2009 and \$0.7 million and \$0.6 million for the nine month periods ended September 30, 2010 and 2009, respectively, of compensation expense in the consolidated statements of operations, with respect to our stock-based compensation plans. The following table summarizes stock-based compensation expenses recorded in the consolidated statement of operations (in thousands):

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	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Cost of license fees and services, excluding depreciation and amortization	\$ 15	\$ 16	\$ 43	\$ 51
Cost of customer support, excluding depreciation and amortization	7	2	14	6
Sales and marketing	26	36	84	107
General and administrative	164	146	510	417
Product development	29	23	86	68
	\$ 241	\$ 223	\$ 737	\$ 649

### **Stock Incentive Plans**

In January 1996, our stockholders approved an Amended and Restated Stock Option Plan (the "Option Plan"). Under the Option Plan, as amended, 4,175,000 shares were reserved for issuance. Options issued under the Option Plan were at the discretion of the Board of Directors, including the vesting provisions of each stock option granted. Options were granted with an exercise price equal to the closing price of our common stock on the date of grant, generally vest over four years and expire no more than ten years from the date of grant. The Option Plan terminated on January 18, 2006; options granted before that date were not affected by the plan termination. At September 30, 2010 and December 31, 2009, 1.4 million and 1.7 million options remained outstanding under the Option Plan, respectively.

In March 2007, upon the hiring of our Vice President of World Wide Sales and Marketing, in accordance with NASDAQ Marketplace Rule 4350(i)(1)(a)(iv), the Board of Directors approved an inducement award under a stand-alone equity incentive plan. We granted 50,000 non-qualified options to purchase shares of our common stock at an exercise price equal to the closing price of our common stock on the date of grant. The options vest over four years and expire ten years from the date of grant. At September 30, 2010 and December 31, 2009, 50,000 options remained outstanding under this plan.

In June 2007, our stockholders approved the 2007 Stock Incentive Plan (the "2007 Stock Plan") with a maximum of 1,000,000 reserved for issuance. In June 2010, our stockholders approved an amendment to the 2007 Stock Plan which increased the maximum shares that may be awarded under the plan to 1,250,000. Awards permitted under the 2007 Stock Plan include: Stock Options, Stock Appreciation Rights, Restricted Stock, Restricted Stock Units, Performance Awards and Other Stock-Based Awards. Awards issued under the 2007 Stock Plan are at the discretion of the Board of Directors. As applicable, awards are granted with an exercise price equal to the closing price of our common stock on the date of grant, generally vest over four years for employees and one year for directors and expire no more than ten years from the date of grant. At September 30, 2010, there were approximately 0.2 million shares available for grant under the 2007 Stock Plan, as amended. At September 30, 2010 and December 31, 2009, 0.7 million and 0.6 million options were issued and outstanding under the 2007 Stock Plan, respectively.

During the three and nine months ended September 30, 2010, we awarded a total of 0 and 48,750 shares of restricted stock to members of our Board of Directors and senior management. There were no issuances of restricted stock during the three or nine months ended September 30, 2009. During the three months ended September 30, 2010 and 2009, 11,000 and 10,000 shares of restricted stock vested, respectively. During the nine months ended September 30, 2010 and 2009, 34,000 and 31,000 shares of restricted stock vested, respectively. There were no forfeitures of restricted stock during the three or nine months ended September 30, 2010 and 2009. The fair market value for share-based compensation expensing is equal to the closing price of our common stock on the date of grant. Stock-based compensation expense includes \$51,000 and \$0.2 million for the three and nine months ended September 30, 2010, respectively, and \$28,000 and \$84,000 for the three and nine months ended September 30, 2009, respectively, of expense related to restricted stock grants. The restrictions on the stock award are released generally over four years for senior management and over one year for board members.

The fair value of each option grant is estimated on the date of grant using the Black-Scholes model. The Black-Scholes model uses four assumptions to calculate the fair value of each option grant. The expected term of share options granted is derived using the simplified method, which we adopted in January 2008. The risk-free interest rate is based upon the rate currently available on zero-coupon U.S. Treasury instruments with a remaining term equal to the expected term of the stock options. The expected volatility is based upon historical volatility of our common stock over a period equal to the expected term of the stock options. The expected dividend yield is based upon historical and anticipated payment of dividends. The weighted-average assumptions used in the fair value calculations are as follows:

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	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Expected term (years)	*	*	5.9	5.3
Risk-free interest rate	*	*	2.5%	2.4%
Expected volatility	*	*	73.8%	78.0%
Expected dividend yield	*	*	0.3%	0%

\* - None granted

The following is a summary of stock option activity under the plans for the nine months ended September 30, 2010:

	Number of Shares (in thousands)	Weighted- Average Exercise Price	Weighted- Average Remaining Contractual Term (Years)	Aggregate Intrinsic Value (in thousands)
Options outstanding at December 31, 2009	2,264	\$ 5.57		\$ 4,304
Options granted	210	\$ 6.28		
Less options forfeited	(8)	\$ 6.14		
Less options exercised	(264)	\$ 4.68		
Options outstanding at September 30, 2010	2,202	\$ 5.74	5.10	\$ 6,088
Options exercisable at September 30, 2010	1,844	\$ 5.97	4.42	\$ 5,054

All stock option amounts have been adjusted for the reverse stock split.

There were no stock options granted during the three months ended September 30, 2010 and 2009. The weighted-average grant-date fair value of stock options granted during the nine months ended September 30, 2010 and 2009 was \$3.89 and \$2.20, respectively.

As of September 30, 2010, there was approximately \$1.0 million of total unrecognized compensation costs related to unvested stock options. These costs are expected to be recognized over a weighted average period of 2.0 years.

The total fair value of stock options vested during the three months ended September 30, 2010 and 2009 was \$0.2 million. The total fair value of stock options vested during the nine months ended September 30, 2010 and 2009 was \$0.5 million and \$0.7 million, respectively.

The deferred income tax benefits from stock option expense related to Evolving Systems U.K. totaled approximately \$15,000 for the three months ended September 30, 2010 and 2009. The deferred income tax benefits from stock option expense related to Evolving Systems U.K. totaled approximately \$45,000 for the nine months ended September 30, 2010 and 2009.

Cash received from stock option exercises for the three months ended September 30, 2010 and 2009 was \$0.7 million and \$0.2 million, respectively. Cash received from stock option exercises for the nine months ended September 30, 2010 and 2009 was \$1.3 million and \$0.2 million, respectively.

#### **Employee Stock Purchase Plan**

Under the Employee Stock Purchase Plan ( ESPP ), we were previously authorized to issue up to 1,100,000 shares of our common stock to full-time employees, nearly all of whom are eligible to participate. After the reverse stock split, we are now authorized to issue up to 550,000 shares under the ESPP. Under the terms of the ESPP, employees may elect to have up to 15% of their gross compensation withheld through payroll deduction to purchase our common stock, capped at \$25,000 annually and no more than 10,000 shares per offering period. The purchase price of the stock is 85% of the lower of the market price at the beginning or end of each three-month participation period. As of September 30, 2010, there were approximately 81,000 shares available for purchase. For the three months ended September 30, 2010 and 2009, we recorded compensation expense of \$3,000 and \$5,000, respectively, and \$10,000 and \$16,000 for each of the nine month periods ended September 30, 2010 and 2009, respectively, associated with grants under the ESPP which includes the fair value of the look-back feature of each grant as well as the 15% discount on the purchase price. This expense fluctuates each period primarily based on the level of employee participation.

The fair value of each purchase made under our ESPP is estimated on the date of purchase using the Black-Scholes model. The Black-Scholes model uses four assumptions to calculate the fair value of each purchase. The expected term of each purchase is based upon the three-month participation period of each offering. The risk-free interest rate is based upon the rate currently available on zero-coupon U.S. Treasury instruments with a remaining term equal to the expected term of each offering. The expected volatility is based

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upon historical volatility of our common stock. The expected dividend yield is based upon historical and anticipated payment of dividends. The weighted average assumptions used in the fair value calculations are as follows:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Expected term (years)	0.25	0.25	0.25	0.25
Risk-free interest rate	0.2%	0.2%	0.1%	0.1%
Expected volatility	60.1%	66.0%	62.3%	65.2%
Expected dividend yield	2.8%	0%	0.8%	0%

Cash received from employee stock plan purchases for the three months ended September 30, 2010 and 2009 was \$13,000 and \$16,000, respectively. Cash received from employee stock plan purchases for the nine months ended September 30, 2010 and 2009 was \$40,000 and \$51,000, respectively.

We issued shares related to the ESPP of approximately 2,000 and 9,000 for the three months ended September 30, 2010 and 2009, respectively. We issued shares related to the ESPP of approximately 7,000 and 32,000 for the nine months ended September 30, 2010 and 2009, respectively.

### **NOTE 5 CONCENTRATION OF CREDIT RISK**

For the three months ended September 30, 2010 and 2009, two significant customers (defined as contributing at least 10%) accounted for 28% (18% and 10%) and 28% (15% and 13%), respectively, of total revenue. For the three months ended September 30, 2010, these customers are a large telecommunications operator in the U.S. and a large telecommunications operator in Canada. For the three months ended September 30, 2009, these customers were a large telecommunications operator in the U.S. and a large telecommunications operator in Asia. For the nine months ended September 30, 2010 and 2009, one significant customer accounted for 16% and 20% of total revenue, respectively. This customer is a large telecommunications operator in the U.S.

As of September 30, 2010, one significant customer accounted for approximately 10% of contract receivables and unbilled work-in-progress. This customer is a large telecommunications operator in Indonesia. At December 31, 2009, one significant customer accounted for approximately 38% of contract receivables and unbilled work-in-progress. This customer is a large telecommunications operator located in the U.S.

### **NOTE 6 LONG-TERM DEBT**

Long-term debt consists of the following (in thousands):

September 30,	December 31,
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	2010	2009
Senior term loan with financial institution, interest at a fixed rate of 8.25%, principal installments and interest payments are due monthly with final maturity on February 22, 2010. The loan is secured by substantially all of our assets.	\$	\$ 333
\$3.5 million U.K. revolving credit facility payable to financial institution, interest at Prime Rate plus 0.5%; interest rate was 3.75% at September 30, 2010 and December 31, 2009. Interest is payable monthly with remaining principal due February 22, 2011. The loan is secured by substantially all of our assets.		1,500
Total debt		1,833
Less current portion		(333)
Long-term debt, excluding current portion	\$	\$ 1,500

Our \$2.5 million U.S. revolving credit facility ( U.S. Revolving Facility ) bears interest at Prime Rate plus 0.5%. Prime Rate was 3.25% as of September 30, 2010. Borrowings under the revolving facilities are limited to a percentage of our eligible accounts receivable and cash. The U.S. Revolving Facility is secured by all assets of Evolving Systems, Inc. and is subject to certain affirmative and negative covenants, including financial covenants related to maintaining a specified ratio of debt to EBITDA, as defined, minimum EBITDA, minimum liquidity, and a specified fixed charge ratio. All accrued interest on outstanding borrowings under the U.S. Revolving Facility is paid monthly, with any outstanding balance due with a final maturity of February 22, 2011. As of September 30, 2010, we had \$2.5 million in availability, but no borrowing outstanding under this U.S. Revolving Facility.



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Our \$3.5 million U.K. Revolving Facility bears interest at Prime Rate plus 0.5%. Prime Rate was 3.25% as of September 30, 2010. Borrowings under the U.K. Revolving Facility are limited to a percentage of our eligible accounts receivable and cash. The U.K. Revolving Facility is secured by all assets of Evolving Systems Holdings Ltd. and Evolving Systems Ltd. and is subject to certain affirmative and negative covenants, including financial covenants related to maintaining a specified ratio of debt to EBITDA, as defined, minimum EBITDA, minimum liquidity, and a specified fixed charge ratio. All accrued interest on outstanding borrowings under the U.K. Revolving Facility is paid monthly, with any outstanding balance due with a final maturity of February 22, 2011. As of September 30, 2010, we had \$3.5 million in availability but no borrowings outstanding under this U.K. Revolving Facility.

We were in compliance with all of our debt covenants as of September 30, 2010 and December 31, 2009.

**NOTE 7 INCOME TAXES**

We recorded net income tax expense of \$122,000 and \$380,000 for the three months ended September 30, 2010 and 2009, respectively. The net expense during the three months ended September 30, 2010 consisted of income tax expense of \$185,000 and a deferred tax benefit of \$63,000. The current tax expense consists of income tax from our U.K.-based operations, Alternative Minimum Tax ( AMT ) and unrecoverable foreign withholding tax in the U.S. and Minimum Alternative Tax ( MAT ) from our Indian operations. The deferred tax benefit was related to intangible assets from our U.K.-based operations. The net expense during the three months ended September 30, 2009 consisted of income tax expense of \$444,000 and a deferred tax benefit of \$64,000. The current tax expense consists of income tax from our U.K.-based operations, AMT and unrecoverable foreign withholding tax in the U.S. and MAT from our Indian operations.

We recorded net income tax expense of \$688,000 and \$438,000 for the nine months ended September 30, 2010 and 2009, respectively. The net expense during the nine months ended September 30, 2010 consisted of income tax expense of \$877,000 and a deferred tax benefit of \$189,000. The current tax expense consists of income tax from our U.K.-based operations, AMT and unrecoverable foreign withholding tax in the U.S. and MAT from our Indian operations. The deferred tax benefit was related to intangible assets from our U.K.-based operations. The net expense during the nine months ended September 30, 2009 consisted of income tax expense of \$610,000 and a deferred tax benefit of \$172,000. The current tax expense consists of income tax from our U.K.-based operations, AMT and unrecoverable foreign withholding tax in the U.S. and MAT from our Indian operations.

In conjunction with the acquisition of Evolving Systems U.K., we recorded certain identifiable intangible assets. Since the amortization of these identifiable intangibles is not deductible for income tax purposes, we established a long-term deferred tax liability of \$4.6 million at the acquisition date for the expected difference between what would be expensed for financial reporting purposes and what would be deductible for income tax purposes. As of September 30, 2010 and December 31, 2009, this component of the deferred tax liability was \$0.4 million and \$0.5 million, respectively. This deferred tax liability relates to Evolving Systems U.K., and has no impact on our ability to recover U.S.-based deferred tax assets. This deferred tax liability will be recognized as a reduction of deferred income tax expense as the identifiable intangibles are amortized.

As of September 30, 2010 and December 31, 2009 we continued to maintain a full valuation allowance on the domestic net deferred tax asset as we have determined it is more likely than not that we will not realize our domestic deferred tax assets. Such assets primarily consist of certain net operating loss carryforwards. We assessed the realizability of our domestic deferred tax assets using all available evidence. In particular, we considered both historical results and projections of profitability for the reasonably foreseeable future periods. We are required to reassess our conclusions regarding the realization of our deferred tax assets at each financial reporting date. A future evaluation could result in a conclusion that all or a portion of the valuation allowance is no longer necessary, which could have a material impact on our results of operations and

financial position.

As of September 30, 2010 and December 31, 2009, we had no liability for unrecognized tax benefits. We do not believe there will be any material changes in our unrecognized tax positions over the next twelve months.

We conduct business globally and, as a result, Evolving Systems, Inc. or one or more of our subsidiaries file income tax returns in the U.S. federal jurisdiction and various state and foreign jurisdictions. In the normal course of business, we are subject to examination by taxing authorities throughout the world, namely the United Kingdom, Germany and India.

## **NOTE 8 STOCKHOLDERS EQUITY**

### **Common Stock Dividend**

Our Board of Directors declared a third quarter cash dividend of \$.05 per share, payable October 15, 2010, to stockholders of record September 10, 2010. The dividend was accrued as of September 30, 2010 for \$0.5 million and paid on October 15, 2010. Previously, our Board of Directors declared a second quarter cash dividend of \$.05 per share, payable July 15, 2010, to stockholders of record June 10, 2010. The dividend was accrued as of June 30, 2010 for \$0.5 million and paid on July 15, 2010.

Any determination to declare a future quarterly dividend, as well as the amount of any cash dividend which may be declared, will be based on our financial position, earnings, earnings outlook and other relevant factors at that time.

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**Certain Anti-Takeover Provisions/Agreements with Stockholders**

Our restated certificate of incorporation allows the board of directors to issue up to 2,000,000 shares of preferred stock and to determine the price, rights, preferences and privileges of those shares without any further vote or action by our stockholders. The rights of the holders of our common stock will be subject to, and may be adversely affected by, the rights of the holders of any preferred stock that may be issued in the future. Issuance of preferred stock, while providing desired flexibility in connection with possible acquisitions and other corporate purposes could make it more difficult for a third party to acquire a majority of our outstanding voting stock. As of September 30, 2010 and December 31, 2009, no shares of Preferred Stock are outstanding.

In addition, we are subject to the anti-takeover provisions of Section 203 of Delaware General Corporation Law which prohibit us from engaging in a business combination with an interested stockholder for a period of three years after the date of the transaction in which the person became an interested stockholder, unless the business combination is approved in the prescribed manner. The application of Section 203 and certain provisions of our restated certificate of incorporation, including a classified board of directors, may have the effect of delaying or preventing changes in control of our management, which could adversely affect the market price of our common stock by discouraging or preventing takeover attempts that might result in the payment of a premium price to our stockholders.

On March 4, 2009 our Board of Directors adopted a Stockholder Rights Plan (the Rights Agreement) that is designed to strengthen the ability of the Board of Directors to protect Evolving Systems' stockholders. The Rights Agreement was not adopted in response to any unsolicited offer or takeover attempt. Under the plan, each common stockholder at the close of business on March 16, 2009 received a dividend of one right for each share of our common stock held of record on that date. Each right will entitle the holder to purchase, in certain circumstances, two one-hundredths of a share of newly-created Series C junior participating preferred stock for an initial purchase price of \$8.00 per share. The rights distribution was not taxable to stockholders and the distribution of rights under the plan will not interfere with the Company's business plans or be dilutive to or affect our reported per share results. The rights will generally become exercisable ten business days after any person becomes the beneficial owner of 22.5% (see below for increases to this percentage) or more of our common stock or has commenced a tender or exchange offer which, if consummated, would result in any person becoming the beneficial owner of 22.5% or more of our common stock.

On December 10, 2009, the Board of Directors approved an amendment to the Rights Agreement. The amendment increased, from 22.5% to 25.0%, the percentage of our common stock that a person or group of affiliated or associated persons may beneficially own without triggering the exercisability of the Rights Agreement. All other provisions of the Rights Agreement remain unchanged.

On December 11, 2009, we received a letter from the Singer Trust informing us that as the result of the appointment of John B. Spirtos to our Board of Directors and our approval of the amendment to the Rights Agreement the Singer Trust would vote in favor of the reelection of Philip Neches and Richard Ramlall to our Board of Directors at our 2010 annual meeting of stockholders and the Singer Trust would not seek or otherwise support additional stockholder protections or reforms at the meeting.

On April 20, 2010, our Board of Directors approved an amendment to the Rights Agreement increasing, from 25.0% to 29.0%, the percentage of the our common stock, that a person or group of affiliated or associated persons may beneficially own without triggering the exercisability of the Rights Agreement. All other provisions of the Rights Agreement remain unchanged.

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On April 20, 2010, we entered into an agreement with the Singer Trust (the Trust), to increase the size of the Compensation Committee of the Board of Directors from three (3) members to four (4) and, for so long as the Trust is the beneficial holder of twenty percent (20%) or more of our common stock, there would be at least two (2) persons to the Compensation Committee who have been nominated to the Board of Directors by the Trust. We also agreed that all action by the Compensation Committee would require unanimous approval of the members. The Trust agreed that it would vote its shares at the 2010 annual meeting of stockholders in favor of a proposal to amend the Company's 2007 Stock Incentive Plan to provide that, exclusive of shares of Common Stock subject to awards existing as at April 20, 2010 (which shares, when no longer subject to such awards, may not be added to the Plan's share reserve), the total number of shares of Common Stock authorized for issuance under the plan would be 250,000 shares and to provide for certain other amendments.

### **NOTE 9 SEGMENT INFORMATION**

We define operating segments as components of our enterprise for which separate financial information is reviewed regularly by the chief operating decision-makers to evaluate performance and to make operating decisions. We have identified our Chief Executive Officer and Chief Financial Officer as our chief operating decision-makers ( CODM ). These chief operating decision makers review revenues by segment and review overall results of operations.

We currently operate our business as two operating segments based on revenue type: license fees and services revenue and customer support revenue (as shown on the consolidated statements of operations). License fees and services ( L&S ) revenue represents the fees received from the license of software products and those services directly related to the delivery of the licensed products, such as fees for custom development and integration services. Customer support ( CS ) revenue includes annual support fees, recurring maintenance fees, fees for maintenance upgrades and warranty services. Warranty services that are similar to software maintenance services are typically bundled with a license sale. Total assets by segment have not been disclosed as the information is

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not available to the chief operating decision-makers.

Segment information is as follows (in thousands):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
<b>Revenue</b>				
License fees and services	\$ 4,891	\$ 5,836	\$ 16,184	\$ 15,940
Customer support	4,353	4,077	12,519	12,445
Total revenue	9,244	9,913	28,703	28,385
<b>Revenue less costs of revenue, excluding depreciation and amortization</b>				
License fees and services	2,927	3,852	10,113	10,214
Customer support	3,103	2,625	8,983	8,159
	6,030	6,477	19,096	18,373
<b>Unallocated Costs</b>				
Other operating expenses	4,063	4,497	13,103	12,539
Depreciation and amortization	318	354	958	1,022
Interest income	(6)	(1)	(10)	(24)
Interest expense	20	145	81	563
Foreign currency exchange (gain) loss	(63)	(226)	86	436
<b>Income before income taxes</b>	\$ 1,698	\$ 1,708	\$ 4,878	\$ 3,837

**Geographic Regions**

We are headquartered in Englewood, a suburb of Denver, Colorado. We use customer locations as the basis for attributing revenues to individual countries. We provide products and services on a global basis through our headquarters and our London-based Evolving Systems U.K. subsidiary. Additionally, personnel in Bangalore, India provide software development services to our global operations. Financial information relating to operations by geographic region is as follows (in thousands):

	Three Months Ended September 30,					
	2010		Total	2009		Total
	L&S	CS		L&S	CS	
<b>Revenue</b>						
United States	\$ 599	\$ 2,120	\$ 2,719	\$ 335	\$ 2,208	\$ 2,543
United Kingdom	626	501	1,127	673	553	1,226
Indonesia		155	155	1,342	28	1,370
Other	3,666	1,577	5,243	3,486	1,288	4,774
Total revenues	\$ 4,891	\$ 4,353	\$ 9,244	\$ 5,836	\$ 4,077	\$ 9,913

	Nine Months Ended September 30,					
	2010		Total	2009		Total
	L&S	CS		L&S	CS	
<b>Revenue</b>						

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United States	\$	2,251	\$	6,280	\$	8,531	\$	1,681	\$	7,114	\$	8,795
United Kingdom		2,008		1,500		3,508		1,998		1,572		3,570
Indonesia		2,194		279		2,473		2,169		83		2,252
Other		9,731		4,460		14,191		10,092		3,676		13,768
Total revenues	\$	16,184	\$	12,519	\$	28,703	\$	15,940	\$	12,445	\$	28,385

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	September 30, 2010		December 31, 2009	
<b>Long-lived assets, net</b>				
United States	\$	6,621	\$	6,759
United Kingdom		17,812		18,422
Other		192		174
	\$	24,625	\$	25,355

	Three Months Ended September 30, 2010		2009		Nine Months Ended September 30, 2010		2009	
<b>Revenue</b>								
Activation	\$	5,083	\$	6,429	\$	16,420	\$	16,945
Numbering solutions		3,710		3,050		10,877		9,821
Mediation		451		434		1,406		1,619
Total revenues	\$	9,244	\$	9,913	\$	28,703	\$	28,385

**NOTE 10 COMMITMENTS AND CONTINGENCIES****(a) Other Commitments**

As permitted under Delaware law, we have agreements with officers and directors under which we agree to indemnify them for certain events or occurrences while the officer or director is, or was, serving at our request in this capacity. The term of the indemnification period is indefinite. There is no limit on the amount of future payments we could be required to make under these indemnification agreements; however, we maintain Director and Officer insurance policies, as well as an Employment Practices Liability Insurance Policy, that may enable us to recover a portion of any amounts paid. As a result of our insurance policy coverage, we believe the estimated fair value of these indemnification agreements is minimal. Accordingly, there were no liabilities recorded for these agreements as of September 30, 2010 or December 31, 2009.

We enter into standard indemnification terms with customers and suppliers, in the ordinary course of business, for third party claims arising under our contracts. In addition, as we may subcontract the development of deliverables under customer contracts, we could be required to indemnify customers for work performed by subcontractors. Depending upon the nature of the indemnification, the potential amount of future payments we could be required to make under these indemnification agreements may be unlimited. We may be able to recover damages from a subcontractor or other supplier if the indemnification results from the subcontractor's or supplier's failure to perform. To the extent we are unable to recover damages from a subcontractor or other supplier, we could be required to reimburse the indemnified party for the full amount. We have never incurred costs to defend lawsuits or settle claims relating to an indemnification. As a result, we believe the estimated fair value of these agreements is minimal. Accordingly, there were no liabilities recorded for these agreements as of September 30, 2010 or December 31, 2009.

Our standard license agreements contain product warranties that the software will be free of material defects and will operate in accordance with the stated requirements for a limited period of time. The product warranty provisions require us to cure any defects through any reasonable means. We believe the estimated fair value of the product warranty provisions in the license agreements in place with our customers is minimal. Accordingly, there were no liabilities recorded for these product warranty provisions as of September 30, 2010 or December 31, 2009.

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Our software arrangements generally include a product indemnification provision whereby we will indemnify and defend a customer in actions brought against the customer for claims that our products infringe upon a copyright, trade secret, or valid patent of a third party. We have not historically incurred any significant costs related to product indemnification claims. Accordingly, there were no liabilities recorded for these indemnification provisions as of September 30, 2010 or December 31, 2009.

In relation to the acquisitions of Evolving Systems U.K., TSE and CMS, we agreed to indemnify certain parties from any losses, actions, claims, damages or liabilities (or actions in respect thereof) resulting from any claim raised by a third party. We do not believe that there will be any claims related to these indemnifications. Accordingly, there were no liabilities recorded for these agreements as of September 30, 2010 or December 31, 2009.

### **(b) Litigation**

We are involved in various legal matters arising in the normal course of business. Losses, including estimated costs to defend, are recorded for these matters to the extent they were probable of loss and the amount of loss could be reasonably estimated.

### **NOTE 11 RELATED PARTY TRANSACTIONS**

Effective October 15, 2009, George A. Hallenbeck resigned from our Board of Directors and we entered into a consulting agreement with him to provide consulting services. Mr. Hallenbeck is one of the founders of the Company. Under the consulting agreement, we will pay Mr. Hallenbeck an annual fee of \$10,000 for his services through May 31, 2012. We had current obligations in



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the consolidated balance sheets under the agreement of \$2,500 and \$2,000 as of September 30, 2010 and December 31, 2009, respectively. We recorded approximately \$2,500 and \$7,500 of general and administrative expense in the consolidated statements of operations, related to this agreement, for the three and nine months ended September 30, 2010, respectively.

Effective March 12, 2010, Stephen K. Gartside, Jr., Chairman of the Board, resigned from our Board of Directors. We entered into a consulting agreement with Mr. Gartside to provide consulting services to us. Under the consulting agreement we will pay Mr. Gartside a fee of \$7,000 for his services through December 31, 2010. We had current obligations in the consolidated balance sheets under the agreement of \$2,333 as of September 30, 2010. We recorded approximately \$2,333 and \$4,666 of general and administrative expense in the consolidated statements of operations, related to this agreement, for the three and nine months ended September 30, 2010, respectively.

**NOTE 12 SUBSEQUENT EVENTS**

On November 4, 2010, our Board of Directors declared a fourth quarter cash dividend of \$.05 per share, payable January 14, 2011, to stockholders of record December 10, 2010.

On October 21, 2010, Bruce W. Armstrong resigned from our Board of Directors. Mr. Armstrong was also a member of our Compensation Committee and our Nominating and Governance Committee. There were no disagreements with management. Also effective October 21, 2010, our Board of Directors adopted a resolution reducing the size of our Board of Directors from 8 to 7 members.

We evaluated our September 30, 2010 financial statements for subsequent events. We are not aware of any additional subsequent events which would require recognition or disclosure in the consolidated financial statements.

**ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

**SPECIAL NOTE ABOUT FORWARD-LOOKING STATEMENTS**

*This Quarterly Report on Form 10-Q contains forward-looking statements that have been made pursuant to the provisions of the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on current expectations, estimates, and projections about Evolving Systems' industry, management's beliefs, and certain assumptions made by management. Forward-looking statements include our expectations regarding product, services, and maintenance revenue, annual savings associated with the organizational changes effected in prior years, and short- and long-term cash needs. In some cases, words such as anticipates, expects, intends, plans, believes, estimates, variations of these words, and similar expressions are intended to identify forward-looking statements. The statements are not guarantees of future performance and are subject to certain risks, uncertainties, and assumptions that are difficult to predict; therefore, actual results may differ materially from those expressed or forecasted in any forward-looking statements. Risks and uncertainties of our business include those set forth in our Annual Report on Form 10-K for the year ended December 31, 2009 under Item 1A. Risk Factors as well as additional risks described in this Form 10-Q. Unless required by law, we undertake no obligation to update publicly any forward-looking statements, whether as a result of new information, future events, or otherwise. However, readers should carefully review the risk factors set*

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forth in other reports or documents we file from time to time with the Securities and Exchange Commission, particularly the Quarterly Reports on Form 10-Q and any Current Reports on Form 8-K.

### OVERVIEW

We are a leading provider of software solutions and services to the wireless, wireline and cable markets. We maintain long-standing relationships with many of the largest wireless, wireline and cable companies worldwide. Our customers rely on us to develop, deploy, enhance, maintain and integrate complex, reliable software solutions for a range of Operations Support Systems ( OSS ). Our activation solution is the leading packaged solution for activation in the wireless industry.

We recognize revenue in accordance with the prescribed accounting standards for software revenue recognition under generally accepted accounting principles. Our license fees and services revenues fluctuate from period to period as a result of the timing of revenue recognition on existing projects.

### RECENT DEVELOPMENTS

Consolidated revenue decreased to \$9.2 million from \$9.9 million for three months ended September 30, 2010 and 2009, respectively. Consolidated revenue increased to \$28.7 million from \$28.4 million for nine months ended September 30, 2010 and 2009, respectively. The decrease in revenue for the three months ended September 30, 2010 is primarily due to lower Tertio service activation revenue. The growth during the nine months ended September 30, 2010 is primarily the result of increased revenue from our *Dynamic SIM Allocation*™ ( DSA ) solution and International *NumeriTrack* partially offset by decreases in Tertio service activation and mediation revenue.

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We reported net income of \$1.6 million and \$4.2 million for the three and nine months ended September 30, 2010, respectively compared to \$1.3 million and \$3.4 million for the three and nine months ended September 30, 2009, respectively. This is the tenth consecutive quarter in which we have reported net income. Our twelve month backlog decreased to \$13.8 million as of September 30, 2010, compared to \$16.8 million as of September 30, 2009.

We have operations in foreign countries where the local currency is used to prepare the financial statements which are translated into our reporting currency, U.S. Dollars. Changes in the exchange rates between these currencies and our reporting currency are partially responsible for some of the changes from period to period in our financial statement amounts. The chart below summarizes how our revenue and expenses would change had they been reported on a constant currency basis. The constant currency basis assumes that the exchange rate was constant for the periods presented (in thousands).

	<b>Three Months Ended September 30, 2010 vs. 2009</b>	<b>Nine Months Ended September 30, 2010 vs. 2009</b>
	<b>Increase/(Decrease)</b>	
Revenue	\$ (287)	\$ (230)
Costs of revenue and operating expenses	(232)	79
Operating income (loss)	\$ (55)	\$ (309)

The net effect of our foreign currency translations for the three months ended September 30, 2010 was a \$0.3 million decrease in revenue and a \$0.2 million decrease in operating expenses versus the three months ended September 30, 2009. The net effect of our foreign currency translations for the nine months ended September 30, 2010 was a \$0.2 million decrease in revenue and a \$79,000 increase in operating expenses versus the nine months ended September 30, 2009.

### **RESULTS OF OPERATIONS**

The following table presents the unaudited consolidated statements of operations reflected as a percentage of total revenue.

	<b>Three Months Ended September 30,</b>		<b>Nine Months Ended September 30,</b>	
	<b>2010</b>	<b>2009</b>	<b>2010</b>	<b>2009</b>
<b>REVENUE</b>				
License fees and services	53%	59%	56%	56%
Customer support	47%	41%	44%	44%
Total revenue	100%	100%	100%	100%
<b>COSTS OF REVENUE AND OPERATING EXPENSES</b>				
Costs of license fees and services, excluding depreciation and amortization	21%	20%	21%	20%
Costs of customer support, excluding depreciation and amortization	13%	15%	12%	15%
Sales and marketing	19%	20%	19%	21%

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General and administrative	14%	16%	15%	15%
Product development	11%	9%	11%	8%
Depreciation	2%	2%	2%	2%
Amortization	2%	2%	2%	2%
Total costs of revenue and operating expenses	82%	84%	82%	83%
Income from operations	18%	16%	18%	17%
Other income (expense)				
Interest income	0%	0%	0%	0%
Interest expense	(0)%	(1)%	(0)%	(2)%
Foreign currency exchange gain (loss)	0%	2%	(1)%	(1)%
Other income (expense), net	0%	1%	(1)%	(3)%
Income before income taxes	18%	17%	17%	14%
Income tax expense	1%	4%	3%	2%
Net income	17%	13%	14%	12%

Table of Contents**Revenue**

Revenue is comprised of license fees/services and customer support. License fees and services revenue represent the fees we receive from the licensing of our software products and those services directly related to the delivery of the licensed product as well as integration and consulting services. Customer support revenue includes annual support, recurring maintenance, maintenance upgrades and warranty services. Warranty services consist of maintenance services and are typically bundled with a license sale and the related revenue, based on Vendor-Specific Objective Evidence ( VSOE ), and is deferred and recognized ratably over the warranty period. The following table presents our revenue by product group (in thousands):

Revenue	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Activation	\$ 5,083	\$ 6,429	\$ 16,420	\$ 16,945
Numbering solutions	3,710	3,050	10,877	9,821
Mediation	451	434	1,406	1,619
Total revenues	\$ 9,244	\$ 9,913	\$ 28,703	\$ 28,385

Revenue for the three months ended September 30, 2010 and 2009 was \$9.2 million and \$9.9 million, respectively. Revenue for the nine months ended September 30, 2010 and 2009 was \$28.7 million and \$28.4 million, respectively. Decreased revenue during the three months ended September 30, 2010 was primarily due to decreased sales related to our Tertio service activation products. Increased revenue during the nine months ended September 30, 2010 compared to 2009 is primarily due to increased revenue from our DSA and International *NumeriTrack* products partially offset by decreased sales related to our Tertio service activation products.

**License Fees and Services**

License fees and services revenue decreased \$0.9 million, or 16%, to \$4.9 million for the three months ended September 30, 2010 from \$5.8 million for the three months ended September 30, 2009. Changes in license fees and services revenue for the three months ended September 30, 2010 compared to the three months ended September 30, 2009 included a decrease of \$1.6 million in revenue from our activation products, partially offset by an increase of \$0.6 million in revenue from our numbering solutions products and an increase of \$0.1 million in revenue from our mediation products. This growth in our numbering solutions and mediation product groups is due to increased revenue from International *NumeriTrack* and our legacy numbering and mediation products. The decrease in revenue from our activation products is due primarily to decreased sales of our Tertio service activation products.

License fees and services revenue increased \$0.3 million, or 2%, to \$16.2 million for the nine months ended September 30, 2010 from \$15.9 million for the nine months ended September 30, 2009. Changes in license fees and services revenue for the nine months ended September 30, 2010 compared to the nine months ended September 30, 2009 included an increase of \$1.2 million in revenue from our numbering solutions products, an increase of \$0.4 million in revenue from our mediation products, partially offset by a decrease of \$1.4 million in revenue from our activation products. This growth in the numbering and mediation product groups is primarily due to increased revenue from International *NumeriTrack* and our legacy numbering and mediation products. The decrease in activation revenue is due primarily to lower sales of our Tertio service activation products, partially offset by an increase in revenue from our DSA product.

*Customer Support*

Customer support revenue increased \$0.3 million, or 7%, to \$4.4 million for the three months ended September 30, 2010 from \$4.1 million for the three months ended September 30, 2009. Changes in customer support revenue for the three months ended September 30, 2010 compared to the three months ended September 30, 2009 included an increase in revenue from our activation products of \$0.3 million and an increase of \$0.1 million from our numbering solutions products. These increases were partially offset by a decrease of \$0.1 million in revenue from our mediation products. The growth in customer support for our activation and numbering solutions products is due to increased revenue from DSA and our legacy numbering products. The decrease in revenue from our mediation products is due to support contracts that were not renewed by customers.

Customer support revenue increased \$0.1 million, or 1%, to \$12.5 million for the nine months ended September 30, 2010 from \$12.4 million for the nine months ended September 30, 2009. Changes in customer support revenue for the nine months ended September 30, 2010 compared to the nine months ended September 30, 2009 included an increase in revenue from our activation products of \$0.7 million, partially offset by a decrease of \$0.6 million in revenue from our mediation products. The growth in

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customer support for our activation product group is due to increased revenue from DSA. The decrease in revenue from our mediation products is due to support contracts that were not renewed by customers.

***Costs of Revenue, Excluding Depreciation and Amortization***

Costs of revenue, excluding depreciation and amortization, consist primarily of personnel costs and other direct costs associated with these personnel, facilities costs, costs of third-party software and partner commissions. Costs of revenue, excluding depreciation and amortization, were \$3.2 million and \$3.4 million for the three months ended September 30, 2010 and 2009, respectively. Costs of revenue, excluding depreciation and amortization, were \$9.6 million and \$10.0 million for the nine months ended September 30, 2010 and 2009, respectively.

***Costs of License Fees and Services, Excluding Depreciation and Amortization***

Costs of license fees and services, excluding depreciation and amortization, remained at \$2.0 million for the three months ended September 30, 2010 and 2009. As a percentage of license fees and services revenue, costs of license fees and services, excluding depreciation and amortization, increased to 40% for the three months ended September 30, 2010 from 34% for the three months ended September 30, 2009. The increase as a percentage of revenue is primarily the result of increased hours to deliver projects with less revenue, partially offset by lower partner commissions and lower occupancy costs related to new office leases at our U.K. and India offices.

Costs of license fees and services, excluding depreciation and amortization, increased \$0.4 million, or 6%, to \$6.1 million for the nine months ended September 30, 2010 from \$5.7 million for the nine months ended September 30, 2009. The increase in costs is primarily the result of increased labor costs to support higher revenue and higher travel expenses from increased onsite involvement from our DSA implementations, partially offset by lower partner commissions and lower occupancy costs related to new office leases at our U.K. and India offices. As a percentage of license fees and services revenue, costs of license fees and services, excluding depreciation and amortization, increased to 38% for the nine months ended September 30, 2010 from 36% for the nine months ended September 30, 2009. The increase as a percentage of revenue is primarily the result of increased employee costs and increased travel expenses partially offset by the aforementioned increased revenue during the period.

***Costs of Customer Support, Excluding Depreciation and Amortization***

Costs of customer support, excluding depreciation and amortization, decreased \$0.2 million, or 14%, to \$1.3 million for the three months ended September 30, 2010 from \$1.5 million for the three months ended September 30, 2009. As a percentage of customer support revenue, costs of customer support revenue, excluding depreciation and amortization, decreased to 29% for the three months ended September 30, 2010 from 36% for the three months ended September 30, 2009. The decrease in costs of customer support and the decrease as a percentage of revenue are primarily the result of decreased employee costs.

Costs of customer support, excluding depreciation and amortization, decreased \$0.8 million, or 17%, to \$3.5 million for the nine months ended September 30, 2010 from \$4.3 million for the three months ended September 30, 2009. As a percentage of customer support revenue, costs of

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customer support revenue, excluding depreciation and amortization, decreased to 28% for the nine months ended September 30, 2010 from 34% for the nine months ended September 30, 2009. The decrease in costs of customer support and as a percentage of revenue, are primarily the result of decreased employee costs.

### *Sales and Marketing*

Sales and marketing expenses primarily consist of compensation costs, including incentive compensation and commissions, travel expenses, advertising, marketing and facilities expenses. Sales and marketing expenses decreased \$0.2 million, or 13%, to \$1.8 million for the three months ended September 30, 2010 from \$2.0 million for the three months ended September 30, 2009. As a percentage of total revenue, sales and marketing expenses decreased to 19% for the three months ended September 30, 2010 from 20% for the three months ended September 30, 2009. The decrease in costs and as a percentage of revenue is primarily due to lower incentive compensation and technical sales support.

Sales and marketing expenses decreased \$0.4 million, or 6% to \$5.5 million for the nine months ended September 30, 2010 from \$5.9 million for the nine months ended September 30, 2009. As a percentage of total revenue, sales and marketing expenses decreased to 19% for the nine months ended September 30, 2010 from 21% for the nine months ended September 30, 2009. The decrease in costs and as a percentage of revenue is primarily due to lower incentive compensation and technical sales support.

### *General and Administrative*

General and administrative expenses consist principally of employee related costs and professional fees for the following departments: facilities, finance, legal, human resources, and certain executive management. General and administrative expenses decreased \$0.2 million, or 15%, to \$1.3 million from \$1.5 million for the three months ended September 30, 2010 and 2009, respectively. As a percentage of total revenue, general and administrative expenses for the three months ended September 30, 2010 and 2009 decreased to 14% for the three months ended September 30, 2010 from 16% for the three months ended September 30,



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2009. The decrease in costs and as a percentage of revenue is primarily from decreased incentive compensation expenses due to lower revenue and decreased professional fees.

General and administrative expenses decreased \$0.1 million, or 2%, to \$4.3 million from \$4.4 million for the nine months ended September 30, 2010 and 2009, respectively. The decrease in costs is primarily from decreased incentive compensation expenses and decreased professional fees. As a percentage of total revenue, general and administrative expenses for the nine months ended September 30, 2010 and 2009 remained at 15%.

***Product Development***

Product development expenses consist primarily of employee related costs and subcontractor expenses. Product development expenses increased \$0.1 million, or 7%, to \$1.0 million from \$0.9 million for the three months ended September 30, 2010 and 2009, respectively. As a percentage of revenue, product development expenses for the three months ended September 30, 2010 and 2009, increased to 11% from 9%, respectively. The increase in expenses and as a percentage of revenue is primarily due to increased development work on our DSA product.

Product development expenses increased \$1.0 million, or 44%, to \$3.3 million from \$2.3 million for the nine months ended September 30, 2010 and 2009, respectively. As a percentage of revenue, product development expenses for the nine months ended September 30, 2010 and 2009, increased to 11% from 8%, respectively. The increase in expenses and as a percentage of revenue is primarily due to an increased development work on our DSA product and development of new features on our legacy numbering products.

***Depreciation***

Depreciation expense consists of depreciation of long-lived property and equipment. Depreciation expense decreased to \$146,000 for the three months ended September 30, 2010 from \$160,000 for the three months ended September 30, 2009. As a percentage of total revenue, depreciation expense for the three months ended September 30, 2010 and 2009 remained at 2%.

Depreciation expense decreased to \$446,000 for the nine months ended September 30, 2010 from \$474,000 for the nine months ended September 30, 2009. As a percentage of total revenue, depreciation expense for the nine months ended September 30, 2010 and 2009 remained at 2%.

***Amortization***

Amortization expense consists of amortization of identifiable intangible assets acquired through our acquisitions of Evolving Systems U.K., TSE and CMS. Amortization expense remained at \$0.2 million for the three months ended September 30, 2010 and 2009. As a percentage of revenue,

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amortization expense for the three months ended September 30, 2010 and 2009 remained at 2%.

Amortization expense remained at \$0.5 million for the nine months ended September 30, 2010 and 2009. As a percentage of revenue, amortization expense for the nine months ended September 30, 2010 and 2009 remained at 2%.

### ***Interest Expense***

Interest expense includes interest expense on our long-term debt and capital lease obligations as well as amortization of debt issuance costs. Interest expense was \$20,000 and \$145,000 for the three months ended September 30, 2010 and 2009, respectively. The decrease of \$125,000 is due to the retirement of our subordinated debt during 2009 and the retirement of our senior term loan in the first quarter of 2010.

Interest expense was \$81,000 and \$0.6 million for the nine months ended September 30, 2010 and 2009, respectively. The decrease of \$0.5 million is due to the retirement of our subordinated debt during 2009 and the retirement of our senior term loan in first quarter of 2010.

### ***Foreign Currency Exchange Gain (Loss)***

Foreign currency transaction gains (losses) resulted from transactions denominated in a currency other than the functional currency of the respective subsidiary and were \$0.1 million and \$0.2 million for the three months ended September 30, 2010 and 2009, respectively and \$(0.1) million and \$(0.4) million for the nine months ended September 30, 2010 and 2009, respectively. The gains (losses) were generated primarily through the re-measurement of certain non-functional currency denominated financial assets and liabilities of our Evolving Systems U.K. and India subsidiaries.

### ***Income Taxes***

We recorded net income tax expense of \$122,000 and \$380,000 for the three months ended September 30, 2010 and 2009, respectively. The net expense during the three months ended September 30, 2010 consisted of income tax expense of \$185,000 and a deferred tax benefit of \$63,000. The current tax expense consists of income tax from our U.K.-based operations, Alternative Minimum Tax ( AMT ) and unrecoverable foreign withholding tax in the U.S. and Minimum Alternative Tax ( MAT ) from our Indian operations. The deferred tax benefit was related to intangible assets from our U.K.-based operations. The net expense during the three

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months ended September 30, 2009 consisted of income tax expense of \$444,000 and a deferred tax benefit of \$64,000. The current tax expense consists of income tax from our U.K.-based operations, AMT and unrecoverable foreign withholding tax in the U.S. and MAT from our Indian operations. Our effective tax rate of 7% for the three months ended September 30, 2010 was down from an effective tax rate of 22% for the three months ended September 30, 2009. This decrease in our effective tax rate relates principally to increased earnings in the U.S., which has the lowest tax rate of all of our jurisdictions and lower unrecoverable foreign withholding in the U.S. Our current effective tax rate of 7% includes the utilization of our U.S. net operating losses.

We recorded net income tax expense of \$688,000 and \$438,000 for the nine months ended September 30, 2010 and 2009, respectively. The net expense during the nine months ended September 30, 2010 consisted of income tax expense of \$877,000 and a deferred tax benefit of \$189,000. The current tax expense consists of income tax from our U.K.-based operations, AMT and unrecoverable foreign withholding tax in the U.S. and MAT from our Indian operations. The deferred tax benefit was related to intangible assets from our U.K.-based operations. The net expense during the nine months ended September 30, 2009 consisted of income tax expense of \$610,000 and a deferred tax benefit of \$172,000. The current tax expense consists of income tax from our U.K.-based operations, AMT and unrecoverable foreign withholding tax in the U.S. and MAT from our Indian operations. Our effective tax rate of 14% for the nine months ended September 30, 2010 was up from an effective rate of 11% for the nine months ended September 30, 2009. This increase in our effective tax rate relates principally to increased earnings in the U.K., which has the highest tax rate of all of our jurisdictions.

In conjunction with the acquisition of Evolving Systems U.K., we recorded certain identifiable intangible assets. Since the amortization of these identifiable intangibles is not deductible for income tax purposes, we established a long-term deferred tax liability of \$4.6 million at the acquisition date for the expected difference between what would be expensed for financial reporting purposes and what would be deductible for income tax purposes. As of September 30, 2010 and December 31, 2009, this component of the deferred tax liability was \$0.4 million and \$0.5 million, respectively. This deferred tax liability relates to Evolving Systems U.K., and has no impact on our ability to recover U.S.-based deferred tax assets. This deferred tax liability will be recognized as a reduction of deferred income tax expense as the identifiable intangibles are amortized.

**FINANCIAL CONDITION**

Our working capital position increased \$4.3 million to \$9.1 million as of September 30, 2010 from \$4.8 million as of December 31, 2009.

**CONTRACTUAL OBLIGATIONS**

During the third quarter we renewed our office lease at our Bath, England location through September 26, 2015.

There have been no other material changes to the contractual obligations as disclosed in our 2009 Annual Report on Form 10-K.

**LIQUIDITY AND CAPITAL RESOURCES**

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We have historically financed operations through cash flows from operations and equity transactions. At September 30, 2010, our principal source of liquidity was \$10.7 million in cash and cash equivalents, \$4.5 million in contract receivables, net of allowance, as well as \$6.0 million available under our revolving credit facilities.

Net cash provided by operating activities for the nine months ended September 30, 2010 and 2009 was \$6.6 million and \$2.2 million, respectively. The increase in cash provided by operating activities for the nine months ended September 30, 2010 was due primarily to improved financial results, the timing of billings and collections and the payment of \$1.1 million of accrued interest on our subordinated debt obligations during the nine months ended September 30, 2009.

Net cash used in investing activities during each of the nine months ended September 30, 2010 and 2009 was \$0.9 million and \$0.4 million, respectively. The increase in cash used for the nine months ended September 30, 2010 versus 2009 was related to the cash dividend that was paid during the quarter.

Net cash used in financing activities for the nine months ended September 30, 2010 and 2009 was \$0.5 million and \$2.9 million, respectively. The decrease in cash used in financing activities is due to the retirement of our senior and subordinated debt, on which we paid less during 2010 and increased cash provided from the exercise of stock options.

We believe that our current cash and cash equivalents, together with anticipated cash flow from operations and availability under our revolving lines of credit will be sufficient to meet our working capital, capital expenditure and financing requirements for at least the next twelve months. In making this assessment we considered the following:

- Our cash and cash equivalents balance at September 30, 2010 of \$10.7 million;
- The availability under our revolving credit facilities of \$6.0 million at September 30, 2010;
- Our working capital balance of \$9.1 million;

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- Our demonstrated ability to generate positive cash flows from operations;
- The declaration of our fourth quarter cash dividend of \$.05 per share and the possibility of future dividends;
- Our backlog as of September 30, 2010 of approximately \$13.8 million, including \$5.7 million in license fees and services and \$8.1 million in customer support.

We are exposed to foreign currency rate risks which impact the carrying amount of our foreign subsidiaries and our consolidated equity, as well as our consolidated cash position due to translation adjustments. For the nine months ended September 30, 2010, the effect of exchange rate changes resulted in a \$0.1 million increase to consolidated cash. During the nine months ended September 30, 2009, the effect of exchange rate changes resulted in a \$0.5 million increase in consolidated cash. We do not currently hedge our foreign currency exposure, but we monitor rate changes and may hedge our exposures if we see significant negative trends in exchange rates.

**OFF-BALANCE SHEET ARRANGEMENTS**

We have no off-balance sheet arrangements that have a material current effect or that are reasonably likely to have a material future effect on our financial condition, changes in financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or capital resources.

**ITEM 3. QUANTITATIVE AND QUALITATIVE MARKET RISK DISCLOSURES**

In the ordinary course of business, we are exposed to certain market risks, including changes in interest rates and foreign currency exchange rates. Uncertainties that are either non-financial or non-quantifiable such as political, economic, tax, other regulatory, or credit risks are not included in the following assessment of market risks.

***Interest Rate Risks***

Our cash balances are subject to interest rate fluctuations and as a result, interest income amounts may fluctuate from current levels. We could be exposed to interest rate risk related to our senior revolving credit facilities entered into in February 2008. These obligations are variable interest rate notes based on Prime Rate. Fluctuations in Prime Rate affect our interest rates. There was no balance outstanding on our credit facilities as of September 30, 2010. As of December 31, 2009, there was \$1.5 million outstanding on our senior revolving credit facilities.

*Foreign Currency Risk*

We are exposed to favorable and unfavorable fluctuations of the U.S. dollar (our functional currency) against the currencies of our operating subsidiaries. Any increase (decrease) in the value of the U.S. dollar against any foreign currency that is the functional currency of one of our operating subsidiaries will cause the parent company to experience unrealized foreign currency translation losses (gains) with respect to amounts already invested in such foreign currencies. In addition, we and our operating subsidiaries are exposed to foreign currency risk to the extent that we enter into transactions denominated in currencies other than our respective functional currencies, such as accounts receivable (including intercompany amounts) that are denominated in a currency other than their own functional currency. Changes in exchange rates with respect to these items will result in unrealized (based upon period-end exchange rates) or realized foreign currency transaction gains and losses upon settlement of the transactions. In addition, we are exposed to foreign exchange rate fluctuations related to our operating subsidiaries' monetary assets and liabilities and the financial results of foreign subsidiaries and affiliates when their respective financial statements are translated into U.S. dollars for inclusion in our consolidated financial statements. Cumulative translation adjustments are recorded in accumulated other comprehensive income (loss) as a separate component of equity. As a result of foreign currency risk, we may experience economic loss and a negative impact on earnings and equity with respect to our holdings solely as a result of foreign currency exchange rate fluctuations.

The relationship between the British Pound Sterling, Indian rupee and the U.S. dollar, which is our functional currency, is shown below, per one U.S. dollar:

	September 30, 2010	December 31, 2009
<b>Spot rates:</b>		
Great British pound	0.63257	0.62792
Indian rupee	44.88330	46.75082

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
<b>Average rates:</b>				
Great British pound	0.64552	0.60943	0.65258	0.65070
Indian rupee	46.63700	48.75878	46.13421	49.51497

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At the present time, we do not hedge our foreign currency exposure or use derivative financial instruments that are designed to reduce our long-term exposure to foreign currency exchange risk. To the extent that translation and transaction gain and losses become significant, we will consider various options to reduce this risk.

**ITEM 4. CONTROLS AND PROCEDURES**

We maintain disclosure controls and procedures, as such term is defined in Rule 13a-15(e) under the Securities Exchange Act of 1934 (the Exchange Act), that are designed to provide reasonable assurance that information required to be disclosed by us in reports that we file or submit under the Exchange Act is recorded, processed, summarized, and reported within the time periods specified in Securities and Exchange Commission rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

Our management, including our Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of our disclosure controls and procedures as of the end of the period covered by this Quarterly Report on Form 10-Q. Based on that evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls and procedures were effective as of the end of such period.

In designing and evaluating our disclosure controls and procedures, management recognized that disclosure controls and procedures, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the disclosure controls and procedures are met. Additionally, in designing disclosure controls and procedures, our management necessarily was required to apply its judgment in evaluating the cost-benefit relationship of possible disclosure controls and procedures. The design of any disclosure controls and procedures also is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions.

During the three months ended September 30, 2010, there were no changes in our internal controls over financial reporting (as defined in Rule 13a-15(f) under the Exchange Act) or in other factors that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**PART II OTHER INFORMATION**

**ITEM 1. LEGAL PROCEEDINGS**

We are involved in various legal matters arising in the normal course of business. Losses, including estimated costs to defend, are recorded for these matters to the extent they were probable of loss and the amount of loss could be reasonably estimated.

**ITEM 1A. RISK FACTORS**

During the second, third and fourth quarter of 2010, our Board of Directors declared a cash dividend of \$.05 per share. The decision to pay dividends in the future will depend on general business conditions, the impact of such payment on our financial condition and other factors our Board of Directors may consider to be relevant. In addition, since our revolving credit facility currently prohibits us from declaring dividends to our common stockholders, any future dividend payments would need to be approved, in the same manner as our prior dividends, by the financial institution which issued our revolving credit facility. If we elect to pay future dividends, this could reduce our cash reserves to levels that may be inadequate to fund expansions to our business plan or unanticipated contingent liabilities.

On September 8, 2010 we announced that we retained the investment banking firm of Lazard Frères & Co. LLC. ( Lazard ) as our exclusive financial adviser in response to unsolicited strategic interest. Lazard is assisting us in evaluating our options to enhance value for our stockholders. We can make no assurance that engaging Lazard will result in a merger or other transaction. Should no transaction result from our engagement with Lazard, it is possible that the market price of our common stock might decline.

This Quarterly Report on Form 10-Q should be read in conjunction with the risk factors defined in our Annual Report on Form 10-K for the year ended December 31, 2009 under Item 1A. Risk Factors.

**ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

None

**ITEM 3. DEFAULTS UPON SENIOR SECURITIES**

None

**ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS**

None



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**ITEM 5. OTHER INFORMATION**

None

**ITEM 6. EXHIBITS**

(a) Exhibits

Exhibit 10.23 Agreement entered into with Singer Children's Management Trust, as filed as Exhibit 10.1 to the Company's Form 8-K filed April 20, 2010 and incorporated herein by reference

Exhibit 31.1 Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

Exhibit 31.2 Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

Exhibit 32.1 Certification pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

Exhibit 32.2 Certification pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: November 4, 2010

/s/ BRIAN R. ERVINE  
Brian R. Ervine  
Executive Vice President,  
Chief Financial and Administrative Officer,  
Treasurer and Assistant Secretary  
(Principal Financial and Accounting Officer)