

PNC FINANCIAL SERVICES GROUP INC  
Form 8-K  
March 19, 2004

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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

**Washington, D.C. 20549**

**FORM 8-K**

**CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES**  
**EXCHANGE ACT OF 1934**

March 19, 2004

Date of Report (Date of earliest event reported)

**THE PNC FINANCIAL SERVICES GROUP, INC.**

(Exact name of registrant as specified in its charter)

Commission File Number 001-09718

**Pennsylvania**  
(State or other jurisdiction of  
incorporation or organization)

**25-1435979**  
(I.R.S. Employer  
Identification No.)

**One PNC Plaza**

**249 Fifth Avenue**

**Pittsburgh, Pennsylvania 15222-2707**

(Address of principal executive offices, including zip code)

**(412) 762-2000**

**(Registrant's telephone number, including area code)**

**(Former name or former address, if changed since last report)**

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**Item 7. Financial Statements and Exhibits**

- (c) The exhibit listed on the Exhibit Index accompanying this Form 8-K is furnished herewith.

**Item 12. Disclosure of Results of Operations and Financial Condition**

On March 19, 2004, The PNC Financial Services Group, Inc. (the Corporation ) began mailing its 2003 Summary Annual Report to shareholders. This mailing also included the Corporation s 2003 Annual Report on Form 10-K as filed with the Securities and Exchange Commission ( SEC ) on March 12, 2004 and the Corporation s proxy statement related to the 2004 annual meeting of the Corporation s shareholders as filed with the SEC on March 19, 2004. A copy of the Corporation s 2003 Summary Annual Report is attached hereto as Exhibit 99.1.

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**THE PNC FINANCIAL SERVICES GROUP, INC.**

*(Registrant)*

Date: March 19, 2004

By: /s/ Samuel R. Patterson

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Samuel R. Patterson

*Controller*

**EXHIBIT INDEX**

| <u>Number</u> | <u>Description</u>  | <u>Method of Filing</u> |
|---------------|---|-------------------------|
| 99.1          | The PNC Financial Services Group, Inc. 2003 Summary Annual Report | Furnished Herewith      |