

Employers Holdings, Inc.  
Form 10-Q  
November 05, 2010

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UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, DC 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE  
ACT OF 1934  
For the Quarterly Period Ended September 30, 2010

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE  
ACT OF 1934  
For the transition period from \_\_\_\_ to \_\_\_\_

Commission file number: 001-33245

EMPLOYERS HOLDINGS, INC.  
(Exact name of registrant as specified in its charter)

Nevada  
(State or other jurisdiction  
of incorporation or organization)

04-3850065  
(I.R.S. Employer  
Identification Number)

10375 Professional Circle, Reno, Nevada 89521  
(Address of principal executive offices and zip code)  
(888) 682-6671  
(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer," "non-accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

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Large accelerated  
filer

Accelerated  
filer

Non-accelerated  
filer

Smaller reporting  
company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes  No

Class  
Common Stock, \$0.01 par value per share

October 30, 2010  
39,830,742 shares outstanding

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## PART I – FINANCIAL INFORMATION

## Item 1. Consolidated Financial Statements

## Employers Holdings, Inc. and Subsidiaries

Consolidated Balance Sheets  
(in thousands, except share data)

|   | As of<br>September<br>30,<br>2010<br>(unaudited) | As of<br>December<br>31,<br>2009 |
|---|--|----------------------------------|
| Assets  |  |                                  |
| Available for sale:   |  |                                  |
| Fixed maturity securities at fair value (amortized cost \$1,848,308 at September 30, 2010 and \$1,859,074 at December 31, 2009) | \$2,011,661                                      | \$1,960,292                      |
| Equity securities at fair value (cost \$40,102 at September 30, 2010 and \$39,936 at December 31, 2009)                         | 72,514   | 69,268                           |
| Total investments   | 2,084,175  | 2,029,560                        |
| Cash and cash equivalents   | 144,000  | 191,572                          |
| Accrued investment income   | 21,276   | 23,055                           |
| Premiums receivable, less bad debt allowance of \$8,181 at September 30, 2010 and \$9,879 at December 31, 2009                  | 108,494  | 119,976                          |
| Reinsurance recoverable for:  |  |                                  |
| Paid losses   | 12,302   | 13,673                           |
| Unpaid losses, less allowance of \$1,269 at September 30, 2010 and \$1,335 at December 31, 2009                                 | 995,548  | 1,051,170                        |
| Funds held by or deposited with reinsureds  | 79,292   | 82,339                           |
| Deferred policy acquisition costs   | 32,702   | 33,695                           |
| Federal income taxes recoverable  | 9,452  | 4,092                            |
| Deferred income taxes, net  | 14,498   | 43,502                           |
| Property and equipment, net   | 12,783   | 13,059                           |
| Intangible assets, net  | 13,729   | 15,442                           |
| Goodwill  | 36,192   | 36,192                           |
| Other assets  | 18,771   | 19,326                           |
| Total assets  | \$3,583,214                                      | \$3,676,653                      |
| Liabilities and stockholders' equity  |  |                                  |
| Claims and policy liabilities:  |  |                                  |
| Unpaid losses and loss adjustment expenses  | \$2,325,831                                      | \$2,425,658                      |
| Unearned premiums   | 153,520  | 158,577                          |
| Policyholders' dividends accrued  | 5,615  | 7,958                            |
| Total claims and policy liabilities   | 2,484,966  | 2,592,193                        |
| Commissions and premium taxes payable   | 18,891   | 20,763                           |
| Accounts payable and accrued expenses   | 21,050   | 19,033                           |
| Deferred reinsurance gain—LPT Agreement   | 375,060  | 388,574                          |
| Notes payable   | 132,000  | 132,000                          |
| Other liabilities   | 22,489   | 25,691                           |

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|  |             |             |
|--|-------------|-------------|
| Total liabilities  | 3,054,456   | 3,178,254   |
| Commitments and contingencies  |             |             |
| Stockholders' equity:  |             |             |
| Common stock, \$0.01 par value; 150,000,000 shares authorized; 53,777,585 and 53,563,299 shares issued and 39,830,742 and 42,908,165 shares outstanding at September 30, 2010, and December 31, 2009, respectively | 538         | 536         |
| Preferred stock, \$0.01 par value; 25,000,000 shares authorized; none issued   | —           | —           |
| Additional paid-in capital   | 313,117     | 311,282     |
| Retained earnings  | 301,577     | 266,491     |
| Accumulated other comprehensive income, net  | 127,248     | 83,812      |
| Treasury stock, at cost (13,946,843 shares at September 30, 2010 and 10,655,134 shares at December 31, 2009)   | (213,722 )  | (163,722 )  |
| Total stockholders' equity   | 528,758     | 498,399     |
| Total liabilities and stockholders' equity   | \$3,583,214 | \$3,676,653 |

## Employers Holdings, Inc. and Subsidiaries

Consolidated Statements of Income  
(in thousands, except per share data)

|   | Three Months Ended<br>September 30, |                 | Nine Months Ended<br>September 30, |                 |
|---|-------------------------------------|-----------------|------------------------------------|-----------------|
|   | 2010                                | 2009            | 2010                               | 2009            |
| (unaudited)   |                                     |                 |                                    |                 |
| <b>Revenues</b>   |                                     |                 |                                    |                 |
| Net premiums earned   | \$80,695                            | \$98,240        | \$238,221                          | \$314,221       |
| Net investment income   | 20,689                              | 22,334          | 62,592                             | 68,704          |
| Realized gains on investments, net  | 8                                   | 3,564           | 900                                | 1,060           |
| Other income  | 393                                 | 183             | 600                                | 388             |
| <b>Total revenues</b>   | <b>101,785</b>                      | <b>124,321</b>  | <b>302,313</b>                     | <b>384,373</b>  |
| <b>Expenses</b>   |                                     |                 |                                    |                 |
| Losses and loss adjustment expenses   | 52,764                              | 53,395          | 138,097                            | 166,657         |
| Commission expense (benefit)  | 9,971                               | (1,276 )        | 29,052                             | 25,611          |
| Dividends to policyholders  | 1,584                               | 1,539           | 3,386                              | 5,418           |
| Underwriting and other operating expenses   | 25,722                              | 33,688          | 83,132                             | 102,624         |
| Interest expense  | 1,632                               | 1,824           | 4,832                              | 5,608           |
| <b>Total expenses</b>   | <b>91,673</b>                       | <b>89,170</b>   | <b>258,499</b>                     | <b>305,918</b>  |
| <b>Net income before income taxes</b>   | <b>10,112</b>                       | <b>35,151</b>   | <b>43,814</b>                      | <b>78,455</b>   |
| Income tax expense  | 58                                  | 4,594           | 1,164                              | 6,698           |
| <b>Net income</b>   | <b>\$10,054</b>                     | <b>\$30,557</b> | <b>\$42,650</b>                    | <b>\$71,757</b> |
| <b>Earnings per common share (Note 10):</b>   |                                     |                 |                                    |                 |
| Basic   | \$0.25                              | \$0.68          | \$1.02                             | \$1.54          |
| Diluted   | \$0.25                              | \$0.67          | \$1.01                             | \$1.53          |
| Cash dividends declared per common share  | \$0.06                              | \$0.06          | \$0.18                             | \$0.18          |
| <b>Net realized gains on investments</b>  |                                     |                 |                                    |                 |
| Net realized gains on investments before credit related<br>impairments on fixed maturity securities | \$8                                 | \$3,564         | \$900                              | \$2,981         |
| Other than temporary impairment, credit losses recognized<br>in earnings                            | —                                   | —               | —                                  | (1,921 )        |
| Portion of impairment recognized in other comprehensive<br>income                                   | —                                   | —               | —                                  | —               |
| <b>Realized gains on investments, net</b>   | <b>\$8</b>                          | <b>\$3,564</b>  | <b>\$900</b>                       | <b>\$1,060</b>  |

See accompanying unaudited notes to the consolidated financial statements.



## Employers Holdings, Inc. and Subsidiaries

Consolidated Statements of Cash Flows  
(in thousands)

|   | Nine Months Ended<br>September 30, |            |
|---|------------------------------------|------------|
|   | 2010                               | 2009       |
|   | (unaudited)                        |            |
| Operating activities  |                                    |            |
| Net income  | \$42,650                           | \$71,757   |
| Adjustments to reconcile net income to net cash provided by operating activities: |                                    |            |
| Depreciation and amortization   | 5,477                              | 7,834      |
| Stock-based compensation  | 2,982                              | 4,097      |
| Amortization of premium on investments, net                                       | 4,238                              | 3,668      |
| Allowance for doubtful accounts   | (1,764 )                           | 1,901      |
| Deferred income tax expense   | 5,045                              | 9,092      |
| Realized (gains) on investments, net  | (900 )                             | (1,060 )   |
| Realized losses on retirement of assets   | 252                                | 64         |
| Change in operating assets and liabilities:                                       |                                    |            |
| Accrued investment income   | 1,779                              | 1,327      |
| Premiums receivable   | 13,180                             | 18,759     |
| Reinsurance recoverable on paid and unpaid losses                                 | 57,059                             | 29,093     |
| Funds held by or deposited with reinsurers  | 3,047                              | 4,099      |
| Federal income taxes  | (5,360 )                           | 4,730      |
| Unpaid losses and loss adjustment expenses  | (99,827 )                          | (62,834 )  |
| Unearned premiums   | (5,057 )                           | (22,224 )  |
| Accounts payable, accrued expenses and other liabilities                          | (1,014 )                           | (14,503 )  |
| Deferred reinsurance gain – LPT Agreement   | (13,514 )                          | (13,377 )  |
| Other   | (2,672 )                           | 3,944      |
| Net cash provided by operating activities   | 5,601                              | 46,367     |
| Investing activities  |                                    |            |
| Purchase of fixed maturities  | (165,273 )                         | (165,906 ) |
| Purchase of equity securities   | (454 )                             | (11,934 )  |
| Proceeds from sale of fixed maturities  | 77,859                             | 56,557     |
| Proceeds from sale of equity securities   | 567                                | 19,475     |
| Proceeds from maturities and redemptions of investments                           | 94,521                             | 131,413    |
| Cash paid for acquisition, net of cash and cash equivalents acquired              | —                                  | (100 )     |
| Capital expenditures and other, net   | (1,684 )                           | (4,020 )   |
| Net cash provided by investing activities   | 5,536                              | 25,485     |
| Financing activities  |                                    |            |
| Proceeds from exercise of stock options   | 74                                 | —          |
| Acquisition of treasury stock   | (50,000 )                          | (53,593 )  |
| Cash transactions related to stock-based compensation                             | (1,229 )                           | (123 )     |
| Dividends paid to stockholders  | (7,554 )                           | (8,408 )   |
| Net cash used in financing activities   | (58,709 )                          | (62,124 )  |
| Net (decrease) increase in cash and cash equivalents                              | (47,572 )                          | 9,728      |
| Cash and cash equivalents at the beginning of the period                          | 191,572                            | 202,893    |



|  |            |            |
|--|------------|------------|
| Cash and cash equivalents at the end of the period | \$ 144,000 | \$ 212,621 |
|--|------------|------------|

See accompanying unaudited notes to consolidated financial statements.

Employers Holdings, Inc. and Subsidiaries

Notes to Consolidated Financial Statements

(Unaudited)

1. Basis of Presentation

Employers Holdings, Inc. (EHI) is a holding company and through its four wholly-owned insurance subsidiaries, Employers Insurance Company of Nevada (EICN), Employers Compensation Insurance Company (ECIC), Employers Preferred Insurance Company (EPIC), and Employers Assurance Company (EAC), is engaged in the commercial property and casualty insurance industry, specializing in workers' compensation products and services. EICN, domiciled in Nevada, ECIC, domiciled in California, and EPIC and EAC, both domiciled in Florida, provide insurance to employers against liability for workers' compensation claims in 30 states and the District of Columbia. Unless otherwise indicated, all references to the "Company" refer to EHI, together with its subsidiaries.

The accompanying consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles (GAAP) for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X of the Securities Exchange Act of 1934, as amended. Accordingly, they do not include all of the information and notes required by GAAP for complete financial statements. In the opinion of management, all adjustments (consisting of normal, recurring adjustments) necessary for a fair presentation of the Company's consolidated financial position and results of operations for the periods presented have been included. The results of operations for an interim period are not necessarily indicative of the results for an entire year. These financial statements have been prepared consistent with the accounting policies described in the Company's 2009 Annual Report on Form 10-K for the year ended December 31, 2009 and any new accounting standards (Note 2).

The Company considers an operating segment to be any component of its business whose operating results are regularly reviewed by the Company's chief operating decision makers to make decisions about resources to be allocated to the segment and assess its performance based on discrete financial information. Currently, the Company has one operating segment: workers' compensation insurance and related services.

Estimates and Assumptions

The preparation of the consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements and the reported amounts of revenue and expenses during the reporting period. As a result, actual results could differ from these estimates. The most significant areas that require management judgment are the estimate of unpaid losses and loss adjustment expenses (LAE), evaluation of reinsurance recoverables, recognition of premium revenue, deferred policy acquisition costs, deferred income taxes, and the valuation of goodwill and investments.

Reclassifications

Certain prior period information has been reclassified to conform to the current period presentation.

2. New Accounting Standards

In January 2010, the Financial Accounting Standards Board issued Update Number 2010-06, Improving Disclosures about Fair Value Measurements to Accounting Standards Codification (ASC) Topic 820, Fair Value Measurements and Disclosures. The update changes fair value disclosures by requiring: (a) separate disclosure of the amounts of significant transfers in and out of Level 1 and Level 2 fair value measurements and a description of the reasons for the transfers; and (b) separate information about purchases, sales, issuances, and settlements of Level 3 fair value measurements. The update clarifies existing disclosures by requiring: (a) fair value measurement disclosures for each class of assets and liabilities; and (b) disclosures about the valuation techniques and inputs used to measure fair value for both recurring and nonrecurring fair value measurements that fall in either Level 2 or Level 3. The Company adopted the standard that required disclosures for fiscal periods beginning after December 15, 2009 (Note 4). The adoption of these requirements did not have a material impact on the consolidated financial statements. As required, the Company will present the disclosures regarding the purchases, sales, issuances, and settlements in the roll forward of activity in Level 3 fair value measurements for fiscal periods beginning after December 15, 2010.

## 3. Investments

The amortized cost, gross unrealized gains, gross unrealized losses, and estimated fair value of the Company's investments were as follows:

|  | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Estimated<br>Fair Value |
|--|-------------------|------------------------------|-------------------------------|-------------------------|
|  | (in thousands)    |                              |                               |                         |
| At September 30, 2010                  |                   |                              |                               |                         |
| Fixed maturity securities              |                   |                              |                               |                         |
| U.S. Treasuries                        | \$ 133,564        | \$ 15,161                    | \$—                           | \$ 148,725              |
| U.S. Agencies                          | 114,318           | 9,114                        | —                             | 123,432                 |
| States and municipalities              | 940,372           | 79,831                       | (6 )                          | 1,020,197               |
| Corporate                              | 399,176           | 38,811                       | (33 )                         | 437,954                 |
| Residential mortgage-backed securities | 224,930           | 18,569                       | (450 )                        | 243,049                 |
| Commercial mortgage-backed securities  | 25,151            | 1,463                        | —                             | 26,614                  |
| Asset-backed securities                | 10,797            | 893                          | —                             | 11,690                  |
| Total fixed maturity securities        | 1,848,308         | 163,842                      | (489 )                        | 2,011,661               |
| Equity securities                      |                   |                              |                               |                         |
| Consumer goods                         | 14,421            | 8,735                        | (48 )                         | 23,108                  |
| Energy and utilities                   | 4,715             | 4,643                        | —                             | 9,358                   |
| Financial                              | 6,868             | 3,050                        | (173 )                        | 9,745                   |
| Technology and communications          | 7,928             | 9,676                        | (37 )                         | 17,567                  |
| Industrial and other                   | 6,170             | 6,596                        | (30 )                         | 12,736                  |
| Total equity securities                | 40,102            | 32,700                       | (288 )                        | 72,514                  |
| Total investments                      | \$ 1,888,410      | \$ 196,542                   | \$ (777 )                     | \$ 2,084,175            |

|  | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Estimated<br>Fair Value |
|--|-------------------|------------------------------|-------------------------------|-------------------------|
|  | (in thousands)    |                              |                               |                         |
| At December 31, 2009                   |                   |                              |                               |                         |
| Fixed maturity securities              |                   |                              |                               |                         |
| U.S. Treasuries                        | \$ 140,269        | \$ 6,366                     | \$ (171 )                     | \$ 146,464              |
| U.S. Agencies                          | 117,844           | 7,125                        | —                             | 124,969                 |
| States and municipalities              | 979,364           | 50,600                       | (1,687 )                      | 1,028,277               |
| Corporate                              | 314,692           | 23,335                       | (417 )                        | 337,610                 |
| Residential mortgage-backed securities | 265,056           | 15,697                       | (790 )                        | 279,963                 |
| Commercial mortgage-backed securities  | 29,407            | 391                          | (24 )                         | 29,774                  |
| Asset-backed securities                | 12,442            | 793                          | —                             | 13,235                  |
| Total fixed maturity securities        | 1,859,074         | 104,307                      | (3,089 )                      | 1,960,292               |
| Equity securities                      |                   |                              |                               |                         |
| Consumer goods                         | 14,421            | 8,069                        | (6 )                          | 22,484                  |
| Energy and utilities                   | 4,715             | 5,067                        | —                             | 9,782                   |
| Financial                              | 6,613             | 2,861                        | (74 )                         | 9,400                   |
| Technology and communications          | 7,930             | 7,686                        | (15 )                         | 15,601                  |
| Industrial and other                   | 6,257             | 5,758                        | (14 )                         | 12,001                  |
| Total equity securities                | 39,936            | 29,441                       | (109 )                        | 69,268                  |

|                   |             |           |          |   |             |
|-------------------|-------------|-----------|----------|---|-------------|
| Total investments | \$1,899,010 | \$133,748 | \$(3,198 | ) | \$2,029,560 |
|-------------------|-------------|-----------|----------|---|-------------|

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The amortized cost and estimated fair value of fixed maturity securities at September 30, 2010, by contractual maturity, are shown below. Expected maturities differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

|  | Amortized<br>Cost | Estimated<br>Fair Value |
|--|-------------------|-------------------------|
|  | (in thousands)    |                         |
| Due in one year or less                | \$ 129,406        | \$ 131,660              |
| Due after one year through five years  | 498,853           | 538,237                 |
| Due after five years through ten years | 590,673           | 655,817                 |
| Due after ten years                    | 368,498           | 404,594                 |
| Mortgage and asset-backed securities   | 260,878           | 281,353                 |
| Total                                  | \$ 1,848,308      | \$ 2,011,661            |

The following is a summary of investments that have been in a continuous unrealized loss position for less than 12 months and those that have been in a continuous unrealized loss position for 12 months or greater as of September 30, 2010 and December 31, 2009.

|  | Less Than 12 Months        |                               | September 30, 2010<br>12 Months or Greater |                               | Total                      |                                   |
|--|----------------------------|-------------------------------|--|-------------------------------|----------------------------|-----------------------------------|
|  | Estimated<br>Fair<br>Value | Gross<br>Unrealized<br>Losses | Estimated<br>Fair<br>Value                 | Gross<br>Unrealized<br>Losses | Estimated<br>Fair<br>Value | Estimated<br>Unrealized<br>Losses |
|  | (in thousands)             |                               |  |                               |                            |                                   |
| Fixed maturity securities              |                            |                               |  |                               |                            |                                   |
| States and municipalities              | \$4,038                    | \$(6 )                        | \$—  | \$—                           | \$4,038                    | \$(6 )                            |
| Corporate                              | 14,812                     | (33 )                         | —  | —                             | 14,812                     | (33 )                             |
| Residential mortgage-backed securities | 9,398                      | (41 )                         | 3,634                                      | (409 )                        | 13,032                     | (450 )                            |
| Total fixed maturity securities        | 28,248                     | (80 )                         | 3,634                                      | (409 )                        | 31,882                     | (489 )                            |
| Equity securities                      |                            |                               |  |                               |                            |                                   |
| Consumer goods                         | 420                        | (48 )                         | —  | —                             | 420                        | (48 )                             |
| Financial                              | 1,850                      | (156 )                        | 87   | (17 )                         | 1,937                      | (173 )                            |
| Technology and communications          | 327                        | (37 )                         | —  | —                             | 327                        | (37 )                             |
| Industrial and other                   | 321                        | (30 )                         | —  | —                             | 321                        | (30 )                             |
| Total equity securities                | 2,918                      | (271 )                        | 87   | (17 )                         | 3,005                      | (288 )                            |
| Total investments                      | \$31,166                   | \$(351 )                      | \$3,721                                    | \$(426 )                      | \$34,887                   | \$(777 )                          |

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|  | Less Than 12 Months        |                               | December 31, 2009<br>12 Months or Greater |                               | Total                      |                                   |
|--|----------------------------|-------------------------------|---|-------------------------------|----------------------------|-----------------------------------|
|  | Estimated<br>Fair<br>Value | Gross<br>Unrealized<br>Losses | Estimated<br>Fair<br>Value                | Gross<br>Unrealized<br>Losses | Estimated<br>Fair<br>Value | Estimated<br>Unrealized<br>Losses |
| Fixed maturity securities              | (in thousands)             |                               |   |                               |                            |                                   |
| U.S. Treasuries                        | \$10,922                   | \$(171 )                      | \$—                                       | \$—                           | \$10,922                   | \$(171 )                          |
| States and municipalities              | 45,939                     | (889 )                        | 15,715                                    | (798 )                        | 61,654                     | (1,687 )                          |
| Corporate                              | 21,238                     | (312 )                        | 5,506                                     | (105 )                        | 26,744                     | (417 )                            |
| Residential mortgage-backed securities | 28                         | —                             | 4,164                                     | (790 )                        | 4,192                      | (790 )                            |
| Commercial mortgage-backed securities  | 1,998                      | (24 )                         | —   | —                             | 1,998                      | (24 )                             |
| Total fixed maturity securities        | 80,125                     | (1,396 )                      | 25,385                                    | (1,693 )                      | 105,510                    | (3,089 )                          |
| Equity securities                      |                            |                               |   |                               |                            |                                   |
| Consumer goods                         | 79                         | (6 )                          | —   | —                             | 79                         | (6 )                              |
| Financial                              | 1,271                      | (74 )                         | —   | —                             | 1,271                      | (74 )                             |
| Technology and communications          | 270                        | (15 )                         | —   | —                             | 270                        | (15 )                             |
| Industrial and other                   | 214                        | (14 )                         | —   | —                             | 214                        | (14 )                             |
| Total equity securities                | 1,834                      | (109 )                        | —   | —                             | 1,834                      | (109 )                            |
| Total investments                      | \$81,959                   | \$(1,505 )                    | \$25,385                                  | \$(1,693 )                    | \$107,344                  | \$(3,198 )                        |

Based on reviews of the fixed maturity securities, the Company determined that unrealized losses as of September 30, 2010 and 2009 were primarily the result of changes in prevailing interest rates and not the credit quality of the issuers. The fixed maturity securities whose fair values were less than amortized cost were not determined to be other-than-temporarily impaired given the severity and duration of the impairment, the credit quality of the issuers and the Company's intent on not selling the securities and a determination was made that it is not more likely than not that the Company will be required to sell the securities until fair value recovers above cost, or to maturity.

Based on reviews of the equity securities as of September 30, 2010, the Company determined that the unrealized losses as of that date were not considered to be other-than-temporary due to the financial condition and near term prospects of the issuers. Based on reviews of the equity securities as of September 30, 2009, the Company recognized total impairments of \$1.9 million in the fair values of 26 equity securities as of that date because of the severity and duration of the change in fair values of those securities.

Net realized gains (losses) and the change in unrealized gains (losses) on fixed maturity and equity securities are determined on a specific-identification basis and were as follows:

|                             | Three Months Ended    |                       | Nine Months Ended     |                       |
|-----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|                             | September 30,<br>2010 | September 30,<br>2009 | September 30,<br>2010 | September 30,<br>2009 |
| Net realized gains (losses) | (in thousands)        |                       |                       |                       |
| Fixed maturity securities   | \$8                   | \$—                   | \$620                 | \$(422 )              |
| Equity securities           | —                     | 3,564                 | 280                   | 1,656                 |
| Short-term investments      | —                     | —                     | —                     | (174 )                |
| Total                       | \$8                   | \$3,564               | \$900                 | \$1,060               |

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|                                     |          |          |          |           |
|-------------------------------------|----------|----------|----------|-----------|
| Change in unrealized gains (losses) |          |          |          |           |
| Fixed maturity securities           | \$31,015 | \$64,184 | \$62,135 | \$91,100  |
| Equity securities                   | 7,936    | 5,796    | 3,080    | 9,982     |
| Short-term investments              | —        | (111 )   | —        | (70 )     |
| Total                               | \$38,951 | \$69,869 | \$65,215 | \$101,012 |

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Net investment income was as follows:

|   | Three Months Ended    |                       | Nine Months Ended     |                       |
|---|-----------------------|-----------------------|-----------------------|-----------------------|
|   | September 30,<br>2010 | September 30,<br>2009 | September 30,<br>2010 | September 30,<br>2009 |
|   | (in thousands)        |                       |                       |                       |
| Fixed maturity securities                   | \$20,781              | \$22,157              | \$63,139              | \$67,505              |
| Equity securities                           | 344                   | 336                   | 1,025                 | 1,063                 |
| Short-term investments and cash equivalents | 165                   | 433                   | 231                   | 2,038                 |
|   | 21,290                | 22,926                | 64,395                | 70,606                |
| Investment expenses                         | (601 )                | (592 )                | (1,803 )              | (1,902 )              |
| Net investment income                       | \$20,689              | \$22,334              | \$62,592              | \$68,704              |

The Company is required by various state laws and regulations to keep securities or letters of credit on deposit in depository accounts with the states in which it does business. As of September 30, 2010 and December 31, 2009, securities having a fair value of \$577.9 million and \$554.2 million, respectively, were on deposit. These laws and regulations govern not only the amount, but also the type of security that is eligible for deposit. In all states the deposits are limited to fixed maturity securities. Additionally, certain reinsurance contracts require Company funds to be held in trust for the benefit of the ceding reinsurer to secure the outstanding liabilities assumed by the Company. The fair value of securities held in trust for reinsurance at September 30, 2010 and December 31, 2009 was \$5.8 million and \$6.1 million, respectively.

#### 4. Fair Value of Financial Instruments

The estimated fair value of the Company's financial instruments as of September 30, 2010, is as follows:

|                           | Carrying<br>Value | Estimated<br>Fair Value |
|---------------------------|-------------------|-------------------------|
|                           | (in thousands)    |                         |
| Financial assets          |                   |                         |
| Investments               | \$2,084,175       | \$2,084,175             |
| Cash and cash equivalents | 144,000           | 144,000                 |
| Financial liabilities     |                   |                         |
| Notes payable             | 132,000           | 132,000                 |

As of December 31, 2009, the estimated fair value of the Company's financial instruments was equal to the carrying value.

The Company's estimate of fair value for financial assets and liabilities is based on the inputs used in the valuation and gives the highest priority to quoted prices in active markets and requires that observable inputs be used in the valuation when available. The disclosure of fair value estimates is based on whether the significant inputs into the valuation are observable. In determining the level of the hierarchy in which the estimate is disclosed, the highest priority is given to unadjusted quoted prices in active markets and the lowest priority to unobservable inputs that reflect the Company's significant market assumptions. The three levels of the hierarchy are as follows:

Level 1 - Unadjusted quoted market prices for identical assets or liabilities in active markets that the Company has the ability to access.

Level 2 - Quoted prices for similar assets or liabilities in active markets; quoted prices for identical or similar assets or liabilities in inactive markets; or valuations based on models where the significant inputs are observable (e.g., interest rates, yield curves, prepayment speeds, default rates, loss severities, etc.) or can be corroborated by observable market data.

Level 3 - Valuations based on inputs that are unobservable and significant to the overall fair value measurement and involve management judgment. The fair value of certain privately held or thinly traded securities is determined using internal analytical methods based on the best information available.

Valuation of Investments. For investments that have quoted market prices in active markets, the Company uses the unadjusted quoted market prices as fair value and includes these prices in the amounts disclosed in Level 1 of the hierarchy. When quoted market prices are unavailable, the Company estimates fair value based on objectively verifiable information, if available. The fair value estimates determined by using objectively verifiable information are included in the amount disclosed in Level 2 of the hierarchy. If quoted market prices and an estimate determined by using objectively verifiable information are unavailable, the Company produces an estimate of fair value based on internally

developed valuation techniques, which, depending on the level of observable market inputs, will render the fair value estimate as Level 2 or Level 3. The Company bases all of its estimates of fair value for assets on the bid price as that represents what a third party market participant would be willing to pay in an arm's length transaction. The valuation methods used by the Company, by type of investment, are described below.

**Equity Securities.** The Company utilizes market quotations for equity securities that have quoted prices in active markets.

**Fixed Maturity Securities and Short-Term Investments.** Estimates of fair value measurements for these securities are estimated using relevant inputs including available market information, benchmark curves, benchmarking of like securities, sector groupings, and matrix pricing. Additionally, an Option Adjusted Spread model is used to develop prepayment and interest rate scenarios. Industry standard models are used to analyze and value securities with embedded options or prepayment sensitivities.

**Derivatives.** The fair value of the Company's interest rate swap, which expired on September 30, 2010 and is reported as a component of other liabilities in the accompanying consolidated balance sheets, is derived by using an industry standard swap valuation model, with market-based inputs for swaps having similar characteristics.

Each asset class is valued based on relevant market information, credit information, perceived market movements, and sector news. The market inputs utilized in the valuation include: benchmark yields, reported trades, broker/dealer quotes, issuer spreads, two-sided markets, benchmark securities, bids, offers, reference data, and industry and economic events. The extent of the use of each market input depends on the asset class and the market conditions. Depending on the security, the priority of the use of inputs may change or some market inputs may not be relevant. For some securities, additional inputs may be necessary.

These methods of valuation will only produce an estimate of fair value if there is objectively verifiable information to produce a valuation. If objectively verifiable information is not available, the Company produces an estimate of fair value using some of the same methodologies, making assumptions for market based inputs that are unavailable.

Most estimates of fair value for fixed maturities and investments are based on estimates using objectively verifiable information and are included in the amount disclosed in Level 2 of the hierarchy. The fair value estimates for determining Level 3 fair value include the Company's assumptions about risk assessments and market participant assumptions based on the best information available, including quotes from market makers and other broker/dealers recognized as market participants, using standard or trade derived inputs, new issue data, monthly payment information, cash flow generation, prepayment speeds, spread adjustments, and/or rating updates.

The following table presents the items on the accompanying consolidated balance sheets that are stated at fair value and the fair value measurements.

|  | Level 1 | Level 2        | Level 3 |
|--|---------|----------------|---------|
| At September 30, 2010                  |         | (in thousands) |         |
| Fixed maturity securities              |         |                |         |
| U.S. Treasuries                        | \$—     | \$148,725      | \$—     |
| U.S. Agencies                          | —       | 123,432        | —       |
| States and municipalities              | —       | 1,020,197      | —       |
| Corporate                              | —       | 437,954        | —       |
| Residential mortgage-backed securities | —       | 243,049        | —       |
| Commercial mortgage-backed securities  | —       | 26,614         | —       |
| Asset-backed securities                | —       | 11,690         | —       |
| Total fixed maturity securities        | \$—     | \$2,011,661    | \$—     |

|                               |          |     |     |
|-------------------------------|----------|-----|-----|
| Equity securities             |          |     |     |
| Consumer goods                | \$23,108 | \$— | \$— |
| Energy and utilities          | 9,358    | —   | —   |
| Financial                     | 9,745    | —   | —   |
| Technology and communications | 17,567   | —   | —   |
| Industrial and other          | 12,736   | —   | —   |
| Total equity securities       | \$72,514 | \$— | \$— |

| At December 31, 2009                   | Level 1  | Level 2<br>(in thousands) | Level 3 |
|--|----------|---------------------------|---------|
| Fixed maturity securities              |          |                           |         |
| U.S. Treasuries                        | \$—      | \$146,464                 | \$—     |
| U.S. Agencies                          | —        | 124,969                   | —       |
| States and municipalities              | —        | 1,028,277                 | —       |
| Corporate                              | —        | 337,610                   | —       |
| Residential mortgage-backed securities | —        | 279,963                   | —       |
| Commercial mortgage-backed securities  | —        | 29,774                    | —       |
| Asset-backed securities                | —        | 13,235                    | —       |
| Total fixed maturity securities        | \$—      | \$1,960,292               | \$—     |
| Equity securities                      |          |                           |         |
| Consumer goods                         | \$22,484 | \$—                       | \$—     |
| Energy and utilities                   | 9,782    | —                         | —       |
| Financial                              | 9,400    | —                         | —       |
| Technology and communications          | 15,601   | —                         | —       |
| Industrial and other                   | 12,001   | —                         | —       |
| Total equity securities                | \$69,268 | \$—                       | \$—     |
| Derivatives                            |          |                           |         |
| Other liabilities                      | \$—      | \$(2,180 )                | \$—     |

## 5. Income Taxes

Income tax expense for interim periods is measured using an estimated effective tax rate for the annual period. During the nine months ended September 30, 2010 and 2009, the Company recognized net income before taxes of \$43.8 million and \$78.5 million and an income tax expense of \$1.2 million and \$6.7 million, yielding effective tax rates of 2.7% and 8.5%, respectively. The following is a reconciliation of the federal statutory income tax rates to the Company's effective tax rates.

|  | Nine Months Ended<br>September 30, |   |       |   |
|--|------------------------------------|---|-------|---|
|  | 2010                               |   | 2009  |   |
| Expense computed at statutory rate                   | 35.0                               | % | 35.0  | % |
| Dividends received deduction and tax-exempt interest | (20.2                              | ) | (14.1 | ) |
| LPT Agreement  | (11.2                              | ) | (7.2  | ) |
| Pre-privatization reserve adjustments                | (2.4                               | ) | (0.6  | ) |
| LPT contingent profit commission                     | (0.5                               | ) | (5.6  | ) |
| Stock based compensation                             | 0.5                                |   | 0.1   |   |
| Other  | 1.5                                |   | 0.9   |   |
|  | 2.7                                | % | 8.5   | % |

## 6. Liability for Unpaid Losses and Loss Adjustment Expenses

The following table represents a reconciliation of changes in the liability for unpaid losses and LAE for the nine months ended:

|   | September 30,  |             |
|---|----------------|-------------|
|   | 2010           | 2009        |
|   | (in thousands) |             |
| Unpaid losses and LAE, gross of reinsurance, at beginning of period                   | \$2,425,658    | \$2,506,478 |
| Less reinsurance recoverables, excluding bad debt allowance, on unpaid losses and LAE | 1,052,505      | 1,076,350   |
| Net unpaid losses and LAE at beginning of period                                      | 1,373,153      | 1,430,128   |
| Losses and LAE, net of reinsurance, incurred in:                                      |                |             |
| Current period  | 166,618        | 219,627     |
| Prior periods   | (15,007 )      | (39,593 )   |
| Total net losses and LAE incurred during the period                                   | 151,611        | 180,034     |
| Deduct payments for losses and LAE, net of reinsurance, related to:                   |                |             |
| Current period  | 33,797         | 48,166      |
| Prior periods   | 161,953        | 165,491     |
| Total net payments for losses and LAE during the period                               | 195,750        | 213,657     |
| Ending unpaid losses and LAE, net of reinsurance                                      | 1,329,014      | 1,396,505   |
| Reinsurance recoverable, excluding bad debt allowance, on unpaid losses and LAE       | 996,817        | 1,047,139   |
| Unpaid losses and LAE, gross of reinsurance, at end of period                         | \$2,325,831    | \$2,443,644 |

Total net losses and LAE included in the above table excludes the impact of the amortization of the deferred reinsurance gain–LPT Agreement (Deferred Gain) (Note 7).

The reduction in the liability for unpaid losses and LAE attributable to insured events for prior periods was \$15.0 million and \$39.6 million for the nine months ended September 30, 2010 and 2009, respectively. The major sources of favorable development in both periods were actual paid losses being less than expected and the impact of new information on selected claim payments and emergence patterns used in the projection of future loss payments. The commutation of certain reinsurance treaties during the third quarter of 2010 resulted in a \$1.6 million increase in losses and LAE incurred in prior periods for the nine months ended September 30, 2010, which was included in the \$15.0 million prior period development.

## 7. LPT Agreement

The Company is party to a 100% quota share retroactive reinsurance agreement (LPT Agreement) under which \$1.5 billion in liabilities for losses and LAE related to claims incurred by EICN prior to July 1, 1995, were reinsured for consideration of \$775.0 million. The LPT Agreement provides coverage up to \$2.0 billion. The initial Deferred Gain resulting from the LPT Agreement was recorded as a liability in the accompanying consolidated balance sheets and is being amortized using the recovery method, whereby the amortization is determined by the proportion of actual reinsurance recoveries to total estimated recoveries. The Company amortized \$4.8 million and \$4.7 million of the Deferred Gain for the three months ended September 30, 2010 and 2009, respectively, and amortized \$13.5 million and \$13.4 million of the Deferred Gain for the nine months ended September 30, 2010 and 2009, respectively. Any adjustments to the Deferred Gain are recorded in losses and LAE incurred in the accompanying consolidated statements of income. No adjustments occurred in the current period. The remaining Deferred Gain was \$375.1 million and \$388.6 million as of September 30, 2010 and December 31, 2009, respectively, and is included in the accompanying consolidated balance sheets.



## 8. Accumulated Other Comprehensive Income, net

Accumulated other comprehensive income is comprised of unrealized gain on investments classified as available-for-sale and unrealized losses on interest rate swap, net of deferred tax expense. The following table summarizes the components of accumulated other comprehensive income.

|   | September 30,<br>2010          2009<br>(in thousands) |           |
|---|---|-----------|
| Net unrealized gain on investments, before taxes        | \$195,765   | \$155,760 |
| Net unrealized loss on interest rate swap, before taxes | —   | (2,400 )  |
| Deferred tax expense on net unrealized gains            | (68,517 )   | (53,586 ) |
| Total accumulated other comprehensive income, net       | \$127,248   | \$99,774  |

The following table summarizes the changes in the components of total comprehensive income for the periods presented.

|  | Three Months Ended<br>September 30,<br>2010          2009 |          | Nine Months Ended<br>September 30,<br>2010          2009<br>(in thousands) |           |
|--|---|----------|--|-----------|
| Unrealized gains during the period, before taxes             | \$39,769  | \$73,757 | \$68,295   | \$103,540 |
| Less: income tax expense                                     | 12,877  | 25,503   | 24,274   | 35,881    |
| Unrealized gains during the period, net of taxes             | 26,892  | 48,254   | 44,021   | 67,659    |
| Less reclassification adjustment:                            |   |          |  |           |
| Realized gains in net income                                 | 8   | 3,564    | 900  | 1,060     |
| Income tax expense   | 3   | 1,247    | 315  | 371       |
| Reclassification adjustment for gains realized in net income | 5   | 2,317    | 585  | 689       |
| Other comprehensive income gains                             | 26,887  | 45,937   | 43,436   | 66,970    |
| Net income   | 10,054  | 30,557   | 42,650   | 71,757    |
| Total comprehensive income                                   | \$36,941  | \$76,494 | \$86,086   | \$138,727 |

## 9. Stock-Based Compensation

On March 30, 2010, 406,020 stock options and 163,660 restricted stock units (RSUs) were awarded to certain officers of the Company. The fair value of the RSUs on the grant date and the per share exercise price of the stock options was \$15.31. The stock options have a service vesting period of four years and vest 25% on March 30, 2011, and 25% on each of the subsequent three anniversaries of such date. The stock options are subject to accelerated vesting in circumstances of death or disability of the holder or in connection with a change of control of the Company. The stock options expire seven years from the date of grant. The aggregate fair value of the stock options and RSUs on the date of grant was \$2.4 million and \$2.5 million, respectively.

On May 27, 2010, 30,728 RSUs were awarded to the directors of the Company. The fair value of the RSUs on the grant date was \$15.62 per share and the total fair value on the date of grant was \$0.5 million.

During the first quarter of 2010, the EHI Board of Directors certified the performance period results of the performance share units (PSUs) awarded in 2007, resulting in the vesting of 196,071 shares of common stock. During the second quarter of 2010, RSUs which were awarded in prior periods to directors and executives vested into 40,536 and 78,091 shares of common stock, respectively. Of the 314,698 share awards that vested for both PSUs and RSUs, 81,327 shares of common stock were withheld to satisfy minimum tax withholding obligations.



## 10. Earnings Per Share

Basic earnings per share includes no dilution and is computed by dividing income applicable to stockholders by the weighted average number of shares outstanding for the period. Diluted earnings per share reflects the potential dilutive impact of all convertible securities on earnings per share. Diluted earnings per share includes shares assumed issued under the “treasury stock method,” which reflects the potential dilution that would have occurred had shares been repurchased from the proceeds of potentially dilutive shares.

The following table presents the net income and the weighted average common shares outstanding used in the earnings per common share calculations for the periods presented.

|  | Three Months Ended                |            | Nine Months Ended |            |
|--|-----------------------------------|------------|-------------------|------------|
|  | September 30,                     |            | September 30,     |            |
|  | 2010                              | 2009       | 2010              | 2009       |
|  | (in thousands, except share data) |            |                   |            |
| Net income available to stockholders—basic and diluted | \$ 10,054                         | \$ 30,557  | \$ 42,650         | \$ 71,757  |
| Weighted average number of shares outstanding—basic    | 40,765,528                        | 45,113,973 | 41,991,051        | 46,706,063 |
| Effect of dilutive securities:                         |                                   |            |                   |            |
| Performance share units                                | —                                 | 128,976    | —                 | 96,111     |
| Stock options  | 11,828                            | —          | —                 | —          |
| Restricted stock units                                 | 142,372                           | 49,334     | 107,593           | 9,577      |
| Dilutive potential shares                              | 154,200                           | 178,310    | 107,593           | 105,688    |
| Weighted average number of shares outstanding—diluted  | 40,919,728                        | 45,292,283 | 42,098,644        | 46,811,751 |

## 11. Reorganization Plan

On July 2, 2010, the Company announced the reorganization of its operations to eliminate duplicative services and better align resources with business activity and growth opportunities. The Company combined its four regional operating units into two units, Eastern and Western, with the Strategic Partnerships and Alliances unit remaining structurally unchanged. In connection with these efforts and with general cost control efforts, the Company eliminated approximately 160 positions and announced the closure of four offices. The changes to the Company's workforce were substantially completed in the third quarter of 2010.

During the three and nine months ended September 30, 2010, the Company recorded total restructuring charges of \$4.2 million, including \$2.9 million related to workforce reductions and \$1.3 million related to leases for facilities that were vacated during the quarter. These charges are included in underwriting and other operating expense in the consolidated statements of income. As of September 30, 2010, the Company had accrued \$0.3 million for personnel-related termination costs and \$1.3 million related to leases for facilities that were vacated, which are included in accounts payable and accrued expenses on the accompanying consolidated balance sheet. The Company expects to record additional restructuring charges of approximately \$1.4 million related to leases for facilities that will be vacated in the fourth quarter of 2010.

## 12. Subsequent Events

On November 3, 2010, the Board of Directors authorized a share repurchase program for up to \$100 million of the Company's common stock. The Company expects that shares may be purchased at prevailing market prices from November 8, 2010 through June 30, 2012 through a variety of methods, including open market or private transactions, in accordance with applicable laws and regulations and as determined by the Company's management. The timing and actual number of shares repurchased will depend on a variety of factors, including the share price, corporate and regulatory requirements, and other market and economic conditions. Repurchases under the stock repurchase program may be commenced, modified or suspended from time to time without prior notice, and the program may be suspended or discontinued at any time.

In November 2010, the Company re-negotiated the terms of a reinsurance agreement, which will result in an expense of approximately \$1.8 million in the fourth quarter of 2010.



## Item 2. Management's Discussion and Analysis of Consolidated Financial Condition and Results of Operations

You should read the following discussion and analysis in conjunction with our consolidated financial statements and the related notes thereto included in Item 1 of Part I. Unless otherwise indicated, all references to "we," "us," "our," "the Company" or similar terms refer to Employers Holdings, Inc. (EHI), together with its subsidiaries. The information contained in this quarterly report is not a complete description of our business or the risks associated with an investment in our common stock. We urge you to carefully review and consider the various disclosures made by us in this quarterly report and in our other reports filed with the Securities and Exchange Commission (SEC), including our 2009 Annual Report on Form 10-K for the year ended December 31, 2009 (Annual Report).

The Private Securities Litigation Reform Act of 1995 provides a safe harbor for forward-looking statements if accompanied by meaningful cautionary statements identifying important factors that could cause actual results to differ materially from those discussed. You should not place undue reliance on these statements, which speak only as of the date of this report. Forward-looking statements include those related to our expected financial position, business, financing plans, litigation, future premiums, revenues, earnings, pricing, investments, business relationships, expected losses, loss reserves, acquisitions, competition, and rate increases with respect to our business and the insurance industry in general. Statements including words such as "expect," "intend," "plan," "believe," "estimate," "anticipate," "will" or similar statements of a future or forward-looking nature identify forward-looking statements.

We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law. All forward-looking statements address matters that involve risks and uncertainties that could cause actual results to differ materially from historical or anticipated results, depending on a number of factors. These risks and uncertainties include, but are not limited to, those described in our Annual Report and other documents that we have filed with the SEC.

### Overview

We are a Nevada holding company. Through our insurance subsidiaries, we provide workers' compensation insurance coverage to select, small businesses in low to medium hazard industries. Workers' compensation insurance is provided under a statutory system wherein most employers are required to provide coverage for their employees' medical, disability, vocational rehabilitation, and/or death benefit costs for work-related injuries or illnesses. We provide workers' compensation insurance in 30 states and the District of Columbia, with a concentration in California.

We target small businesses, as we believe that this market is characterized by fewer competitors, more attractive pricing, and stronger persistency when compared to the U.S. workers' compensation insurance industry in general. We believe we are able to price our policies at levels which are competitive and profitable over the long-term. Our underwriting approach is to consistently underwrite small business accounts at an appropriate and competitive price without sacrificing long-term profitability and stability for short-term top-line revenue growth.

We market and sell our workers' compensation insurance products through independent local, regional and national agents and brokers, and through our strategic partnerships and alliances, including our principal partners ADP, Inc. and Anthem Blue Cross.

We measure our performance by our ability to increase stockholders' equity, including the impact of the deferred reinsurance gain—LPT Agreement (Deferred Gain), over the long-term. Our stockholders' equity, including the Deferred Gain, was \$903.8 million and \$887.0 million at September 30, 2010 and December 31, 2009, respectively. Stockholders' equity, including the Deferred Gain, is a non-GAAP measure that is defined as total stockholders' equity plus the deferred reinsurance gain—LPT Agreement, which we believe is an important supplemental measure of our capital position. Stockholders' equity on a GAAP basis was \$528.8 million and \$498.4 million at September 30, 2010

and December 31, 2009, respectively.

#### Revenues

We continue to be affected by the impacts of the most recent economic recession. The pace of recovery remains uncertain and, although it appears to us that the declines in total employment and payroll may have leveled-off, we do not believe the situation will significantly improve in the near-term.

We derive our revenues primarily from two sources: Net Premiums Earned and Net Investment Income.

**Net Premiums Earned.** Net premiums earned decreased 24.2%, or \$76.0 million, for the nine months ended September 30, 2010, compared to the same period of 2009. High unemployment and declining hours worked are reflected in our policyholders' payroll, and have led to declining premiums in most of the states in which we operate. As of September 30, 2010, year-over-year in-force premiums declined 19.4%. Our average annual policy size decreased 17.0% to \$7,545

as of September 30, 2010. Similarly, during the nine and twelve months ended September 30, 2010, our in-force policy count decreased approximately 1% and 3%, respectively. The total payroll of our insureds, upon which we base our premium, declined approximately 11% and 15% for the nine and twelve months ended September 30, 2010, respectively.

Our net rate, defined as total premium in-force divided by total insured payroll, declined approximately 4% and 6% for the nine and twelve months ended September 30, 2010, respectively. Net rate is a function of a variety of factors, including rate changes, underwriting risk profiles and pricing, and changes in business mix related to economic and competitive pressures.

Our total in-force premiums and number of policies in-force for our five largest states and all other states combined are shown in the table below.

| State      | September 30, 2010     |                   | December 31, 2009 |                   | September 30, 2009 |                   | December 31, 2008 |                   |
|------------|------------------------|-------------------|-------------------|-------------------|--------------------|-------------------|-------------------|-------------------|
|            | Premium In-force       | Policies In-force | Premium In-force  | Policies In-force | Premium In-force   | Policies In-force | Premium In-force  | Policies In-force |
|            | (dollars in thousands) |                   |                   |                   |                    |                   |                   |                   |
| California | \$172,693              | 28,586            | \$180,474         | 27,812            | \$186,465          | 28,144            | \$203,694         | 27,942            |
| Illinois   | 19,150                 | 850               | 19,389            | 801               | 19,126             | 787               | 17,885            | 689               |
| Nevada     | 18,624                 | 3,662             | 24,050            | 4,119             | 25,829             | 4,300             | 38,971            | 5,221             |
| Wisconsin  | 16,172                 | 783               | 24,125            | 922               | 26,607             | 927               | 29,040            | 892               |
| Florida    | 15,724                 | 1,932             | 27,964            | 2,630             | 32,960             | 2,749             | 46,248            | 3,115             |
| Other      | 85,938                 | 7,698             | 109,023           | 7,870             | 116,536            | 7,941             | 129,770           | 7,740             |
| Total      | \$328,301              | 43,511            | \$385,025         | 44,154            | \$407,523          | 44,848            | \$465,608         | 45,599            |

Our strategic partnerships and alliances generated \$71.0 million, or 21.6%, of our in-force premiums as of September 30, 2010, compared to \$76.1 million, or 18.6%, as of September 30, 2009. This percentage increase was primarily due to the higher retention rates for this business than for business produced by our independent agents. We believe that the bundling of services through these relationships has contributed to the higher retention rates. These relationships also allow us to access new customers that we may not have access to through our independent agent distribution channel. We continue to expand existing relationships and actively seek new partnerships and alliances.

Approximately one-half of our business is generated in California, where, through August 2010, we saw increased net rate on renewal business for 17 consecutive months. In September 2010, our net rate on renewal business declined by 2.8% in California. We continue to see a steady level of new business submittals and our policy count in California has increased 2.8% in the nine months ended September 30, 2010.

In April 2009, the Workers' Compensation Insurance Rating Bureau (WCIRB), which makes rating recommendations in California, submitted a revised recommendation to increase the claims cost benchmark 23.7% effective July 1, 2009. This recommendation was based upon the WCIRB's evaluation of March 31, 2009 loss experience and included a 16.9% rate increase due to increased medical costs and a 5.8% increase directly attributable to additional costs arising from certain Workers' Compensation Appeals Board decisions. On July 8, 2009, the California Commissioner of Insurance (California Commissioner) rejected the recommendation of the WCIRB and left the claims cost benchmark unchanged.

In August 2009, the WCIRB recommended a 22.8% increase in the claims cost benchmark effective January 1, 2010. This recommendation was based upon the WCIRB's evaluation of March 31, 2009 loss experience and included a 16.0% rate increase due to increased medical costs and a 5.8% increase directly attributable to expected additional costs arising from Workers' Compensation Appeals Board decisions. On November 9, 2009, the California Commissioner again rejected the WCIRB recommendation and left the claims cost benchmark unchanged. On April 16, 2010, the WCIRB submitted an analysis of premium and loss experience as of December 31, 2009, indicating a 21.1% increase in the claims cost benchmark, without making a recommendation. The California Commissioner took no action as a result of that analysis. On August 18, 2010, the WCIRB recommended a 29.6% increase in the claims cost benchmark effective January 1, 2011, based on the WCIRB's evaluation of March 31, 2010 loss experience. The WCIRB subsequently amended its August filing in September 2010 to recommend a 27.7% increase in the claims cost

benchmark in lieu of the 29.6% increase based on an analysis of June 30, 2010 loss experience. The California Commissioner has not issued a decision on the recommendation of the WCIRB as of the date of this filing.

We set our own premium rates in California based upon actuarial analysis of current and anticipated loss trends with a goal of maintaining underwriting profitability. We reduced our filed premium rates in California from 2003 through 2008 as a result of favorable loss costs trends originating from the 2003 and 2004 legislative reforms. However, due to recent increases in loss costs, primarily medical cost inflation, we have increased our filed premium rates by a cumulative 25.2% since February 1, 2009. We expect to file new rates in California for new and renewal policies to be effective on or after March 15, 2011.

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The following table sets forth the percentage increases to our filed California rates that became effective for new and renewal policies incepting on or after the dates shown.

| Effective Date   | Premium<br>Rate<br>Change<br>Filed in<br>California |
|------------------|---|
| February 1, 2009 | 10.0 %  |
| August 15, 2009  | 10.5  |
| March 15, 2010   | 3.0   |

We have also seen rate reductions and downward pressure on premiums in several of our other states, particularly in Florida and Nevada, which had 6.8% and 6.7% filed rate decreases, respectively. The 6.8% filed rate decrease in Florida was for new and renewal policies incepting on or after January 1, 2010. The 6.7% filed rate decrease in Nevada was for new and renewal policies incepting on or after March 1, 2010. Furthermore, the recession disproportionately impacted premiums and the number of our policies in-force in these states. Classes of small businesses that have been particularly affected by the recession include contractors and restaurants. Declining payrolls due to reduced employment and work hours, closures of small businesses and our continued focus on profitable underwriting have contributed to the lower premium revenues.

On October 15, 2010, the Florida Insurance Commissioner approved a 7.8% increase in workers' compensation rates to be effective January 1, 2011 for new and renewal business.

Premium revenues in 2010 will continue to reflect rate increases in California, rate reductions in several of our other states, including Florida and Nevada, as well as competitive pressures and the continuing impacts of the recession.

**Net Investment Income and Realized Gains (Losses) on Investments.** We invest our holding company assets, statutory surplus and the funds supporting our insurance liabilities, including unearned premiums and unpaid losses and loss adjustment expenses (LAE). We invest in fixed maturity securities, equity securities, short-term investments, and cash equivalents. Net investment income includes interest and dividends earned on our invested assets and amortization of premiums and discounts on our fixed maturity securities, less bank service charges and custodial and portfolio management fees. Realized gains and losses on our investments are reported separately from our net investment income. Realized gains and losses on investments include the gain or loss on a security at the time of sale compared to its original or adjusted cost (equity securities) or amortized cost (fixed maturity securities). Realized losses are recognized when securities are written down as a result of an other-than-temporary impairment.

We have established a high quality/short duration bias in our investment portfolio with high underlying credit quality of our municipal bond holdings. The performance of our investment portfolio, with its diversified structure and quality bias, has been strong and our realized and unrealized losses have been minimal, considering the volatility and uncertainty in the financial markets.

### Expenses

We continue to manage our expenses and expect a continued decline in our commission and underwriting and other operating expenses during 2010. While the pace of economic recovery remains uncertain, we believe that we are well-positioned to grow our business as the economy recovers.



Our expenses consist primarily of the following:

Losses and LAE. Losses and LAE represent our largest expense item and include claim payments made, estimates for future claim payments and changes in those estimates for current and prior periods and costs associated with investigating, defending and adjusting claims. The quality of our financial reporting depends in large part on accurately predicting our losses and LAE, which are inherently uncertain as they are estimates of the ultimate cost of individual claims based on actuarial estimation techniques. In some of our states, we have a short operating history and must rely on a combination of industry experience and our specific experience to establish our best estimate of reserves for losses and LAE. The interpretation of historical data can be impacted by external forces, principally regulatory changes, economic fluctuations and legal trends.

We have established reserves for losses based on our current best estimate of loss costs, taking into consideration medical cost and incurred loss trends. As we continue to gain experience in our newer markets, we rely more on our own loss experience and less on industry experience.

In California, our loss experience indicates an upward trend in medical costs that is reflected in our loss reserves. We are also seeing increased medical costs in many of our other states, partially offset by favorable loss cost trends in Nevada. We believe our loss reserve estimates are adequate. However, the ultimate losses will not be known with any certainty for several years. We assume that increasing medical cost trends will continue and will impact our long-term claims costs and loss reserves. Additionally, the impact, if any, of the recession on our claim costs is not yet known. We will continue to evaluate our estimate of loss reserves to reflect the most current data and judgments.

**Commission Expense.** Commission expense includes direct commissions to our agents and brokers for the premiums that they produce for us. Also included in commission expense are incentive payments, other marketing costs and fees. Commission expense is net of contingent profit commission income related to the Loss Portfolio Transfer Agreement (LPT Agreement). Commissions paid to our agents and brokers are deferred and amortized to commission expense in our consolidated statements of income as the premiums generating these commissions are earned. We pay commissions that we believe are competitive with other workers' compensation insurers.

In November 2010, we re-negotiated the terms of a reinsurance agreement, which will result in an expense of approximately \$1.8 million in the fourth quarter of 2010 and will be reflected in commission expense.

**Dividends to Policyholders.** Florida and Wisconsin are administered pricing states where insurance rates are set by state insurance regulators. Rate competition generally is not permitted in these states and, consequently, policyholder dividend programs are an important competitive factor. In Florida and Wisconsin, and to a much more limited extent in several of our other states, we offer dividend programs to eligible policyholders under which a portion of the premium paid by a policyholder may be returned in the form of a dividend. Eligibility for these programs varies based upon the nature of the policyholder's operations, estimated annual premium, loss experience, and existing controls intended to minimize workers' compensation claims and costs. An estimate of policyholders' dividends is accrued as the related premiums are earned. Dividends to policyholders do not become a fixed liability until declared by the respective boards of directors of our insurance subsidiaries.

Additionally, Florida statutes require the return of policyholders' premium pursuant to a formula based on levels of underwriting profitability. If such a return is required, we account for the payments as dividends to policyholders.

**Underwriting and Other Operating Expenses.** Underwriting and other operating expenses includes the costs to acquire and maintain an insurance policy (excluding commissions) consisting of premium taxes and certain other general expenses that vary with, and are primarily related to, producing new or renewal business. These acquisition costs are deferred and amortized to underwriting and other operating expenses in the consolidated statements of income as the related premiums are earned. Other underwriting expenses consist of changes in estimates of future write-offs of premiums receivable, general administrative expenses such as salaries and benefits, rent, office supplies, depreciation and all other operating expenses not otherwise classified separately, fees and assessments of boards, bureaus and statistical agencies for policy service and administration items such as rating manuals, rating plans, and experience data. Our underwriting and other operating expenses are a reflection of our operating efficiency in producing, underwriting and administering our business. Policy acquisition costs are variable based on premiums earned. However other operating expenses are more fixed in nature and become a larger percentage of net premiums earned as premiums decline.

In July 2010, we announced the reorganization of our operations to eliminate duplicative services and better align resources with business activity and growth opportunities. We combined our four regional operating units into two units, Eastern and Western, with the Strategic Partnerships and Alliances unit remaining structurally unchanged. In connection with these efforts and with general cost control efforts, we eliminated approximately 160 positions. These changes to our workforce were substantially completed in the third quarter of 2010.

We recorded total restructuring charges of \$4.2 million in the third quarter of 2010, including \$2.9 million related to workforce reductions and \$1.3 million related to leases for facilities that were vacated during the quarter. We expect to record additional restructuring charges of approximately \$1.4 million related to leases for facilities that we will vacate in the fourth quarter of 2010. Beginning in 2011, we anticipate annualized savings of approximately \$19.0 million, comprised of \$17.7 million in salaries and benefits and \$1.3 million in lease related savings.

**Interest Expense.** We incur interest expenses on surplus notes and the Second Amended and Restated Secured Credit Facility (Amended Credit Facility). Interest expense is paid quarterly in arrears on the surplus notes. The expense for each interest payment on the surplus notes is based on the three month LIBOR rate plus 405 to 425 basis points. Interest expense on the Amended Credit Facility is paid quarterly in arrears and is based on the 30-day LIBOR rate plus 125 basis points.

## Results of Operations

Three Months Ended September 30, 2010 and 2009

The following table summarizes our consolidated financial results for the three months ended September 30, 2010 and 2009:

|   | 2010      | 2009      | Increase<br>(Decrease)<br>2010 Over<br>2009 | Percentage<br>Increase<br>(Decrease)<br>2010 Over<br>2009 |
|---|-----------|-----------|---|---|
| (in thousands, except percentages)  |           |           |   |   |
| <b>Selected Financial Data</b>  |           |           |   |   |
| Gross premiums written  | \$ 83,265 | \$ 84,842 | \$ (1,577 )                                 | (1.9 )%   |
| Net premiums written  | 81,312    | 82,790    | (1,478 )                                    | (1.8 )  |
| Net premiums earned   | \$ 80,695 | \$ 98,240 | \$ (17,545 )                                | (17.9 )   |
| Net investment income   | 20,689    | 22,334    | (1,645 )                                    | (7.4 )  |
| Realized gains on investments   | 8         | 3,564     | (3,556 )                                    | (99.8 )   |
| Other income  | 393       | 183       | 210   | 114.8   |
| Total revenues  | 101,785   | 124,321   | (22,536 )                                   | (18.1 )   |
| Losses and LAE  | 52,764    | 53,395    | (631 )                                      | (1.2 )  |
| Commission expense  | 9,971     | (1,276 )  | 11,247                                      | n/a   |
| Dividends to policyholders  | 1,584     | 1,539     | 45  | 2.9   |
| Underwriting and other operating expenses                                   | 25,722    | 33,688    | (7,966 )                                    | (23.6 )   |
| Interest expense  | 1,632     | 1,824     | (192 )                                      | (10.5 )   |
| Income tax expense  | 58        | 4,594     | (4,536 )                                    | (98.7 )   |
| Total expenses  | 91,731    | 93,764    | (2,033 )                                    | (2.2 )  |
| Net income  | \$ 10,054 | \$ 30,557 | \$ (20,503 )                                | (67.1 )%  |
| <b>Selected Operating Data</b>  |           |           |   |   |
| Losses and LAE ratio  | 65.3 %    | 54.3 %    | 11.0  |   |
| Commission expense ratio  | 12.4      | (1.3 )    | 13.7  |   |
| Dividends to policyholders' ratio   | 2.0       | 1.6       | 0.4   |   |
| Underwriting and other operating expenses ratio                             | 31.9      | 34.3      | (2.4 )                                      |   |
| Combined ratio(1)   | 111.6 %   | 88.9 %    | 22.7  |   |
| Net income before impact of the deferred reinsurance gain— LPT Agreement(2) | \$ 5,262  | \$ 25,889 | \$ (20,627 )                                | (79.7 )%  |

(1) The combined ratio is calculated by dividing the sum of losses and LAE, commission expense, dividends to policyholders and underwriting and other operating expenses by net premiums earned. Because we only have one operating segment, holding company expenses are included in our calculation of the combined ratio.

(2)

We define net income before impact of the deferred reinsurance gain—LPT Agreement as net income less: (a) amortization of deferred reinsurance gain—LPT Agreement and (b) adjustments to LPT Agreement ceded reserves. Deferred reinsurance gain—LPT Agreement reflects the unamortized gain from our LPT Agreement. Under GAAP, this gain is deferred and is being amortized using the recovery method, whereby the amortization is determined by the proportion of actual reinsurance recoveries to total estimated recoveries, and the amortization is reflected in losses and LAE. We periodically reevaluate the remaining direct reserves subject to the LPT Agreement. Our reevaluation results in corresponding adjustments, if needed, to reserves, ceded reserves, reinsurance recoverable, and the deferred reinsurance gain, with the net effect being an increase or decrease, as the case may be, to net income. Net income before impact of the deferred reinsurance gain—LPT Agreement is not a measurement of financial performance under GAAP, but rather reflects the difference in accounting treatment between statutory and GAAP, and should not be considered in isolation or as an alternative to net income before income taxes and net income or any other measure of performance derived in accordance with GAAP.

We present net income before impact of the deferred reinsurance gain—LPT Agreement because we believe that it is an important supplemental measure of operating performance to be used by analysts, investors and other interested parties in evaluating us. The LPT Agreement was a non-recurring transaction which does not result in ongoing cash benefits, and, consequently, we believe this presentation is useful in providing a meaningful understanding of our operating performance. In addition, we believe this non-GAAP measure, as we have defined it, is helpful to our management in identifying trends in our performance because the excluded item has limited significance in our current and ongoing operations.

The table below shows the reconciliation of net income to net income before impact of the deferred reinsurance gain—LPT Agreement for the three months ended:

|   | September 30,  |           |
|---|----------------|-----------|
|   | 2010           | 2009      |
|   | (in thousands) |           |
| Net income  | \$ 10,054      | \$ 30,557 |
| Less impact of the deferred reinsurance gain—LPT Agreement              | 4,792          | 4,668     |
| Net income before impact of the deferred reinsurance gain—LPT Agreement | \$ 5,262       | \$ 25,889 |

Our goal is to maintain focus on disciplined underwriting and to continue to pursue profitable growth opportunities across market cycles. The combined ratio is a key operating metric that reflects underwriting profitability. Our combined ratio increased 22.7 percentage points for the three months ended September 30, 2010, to 111.6%, compared to 88.9% for the same period of 2009. This increase was primarily the result of the following:

- Net premiums earned decreased 17.9% for the three months ended September 30, 2010, compared to the same period of 2009. This decrease reflects the impacts of the recession, high rates of unemployment, declines in our insureds' payrolls, lower net rates, and our application of disciplined pricing objectives and underwriting guidelines in a highly competitive market. These factors resulted in 3.0% fewer policies in-force compared to a year ago, and a lower average policy size.
- Overall, losses and LAE decreased \$0.6 million for the three months ended September 30, 2010, compared to the same period of 2009. The decrease was primarily due to lower net premiums earned, which was partially offset by that fact that there was no favorable loss development for prior accident years recorded during the three months ended September 30, 2010, compared to favorable prior accident year loss development of \$10.4 million for the same period of 2009. Our current accident year loss estimates were 69.4% and 69.7% for the three months ended September 30, 2010 and 2009, respectively. Additionally, a \$1.6 million expense related to the commutation of certain reinsurance treaties (Commutation) is included in losses and LAE for the third quarter of 2010.

The table below reflects the losses and LAE reserve adjustments for the periods presented.

|  | Three Months Ended<br>September 30, |         |
|--|-------------------------------------|---------|
|  | 2010                                | 2009    |
|  | (in millions)                       |         |
| Prior accident year favorable development, net (excluding Commutation) | \$ —                                | \$ 10.4 |
| LPT amortization of the deferred reinsurance gain                      | \$ 4.8                              | \$ 4.7  |

Excluding the impact from the LPT Agreement, losses and LAE would have been \$57.6 million and \$58.1 million, or 71.3% and 59.1%, of net premiums earned for the three months ended September 30, 2010 and 2009, respectively.

- Underwriting and other operating expenses decreased 23.6% for the three months ended September 30, 2010, compared to the same period of 2009, including restructuring items for both years. We incurred charges of \$4.2 million during the third quarter of 2010, including \$2.9 million related to workforce reductions and \$1.3 million related to leases for facilities that were vacated during the quarter. This compared to integration and restructuring charges of \$0.6 million for the same period of 2009 related to our acquisition of AmCOMP Incorporated. Excluding

these charges, underwriting and other operating expenses decreased \$11.6 million, or 35.0%, for the three months ended September 30, 2010, compared to the same period of 2009. The decrease reflects efforts to manage our expenses during a period of declining premiums. During the three months ended September 30, 2010, our compensation expenses declined \$2.9 million, compared to the same period of 2009. Additionally, our premium taxes and bad debt expense decreased \$2.1 million and \$1.1 million, respectively, during the third quarter of 2010, compared to the same period of 2009, due to the decline in premiums and adjustments to accruals for these items.

- Commission expense increased \$11.2 million for the three months ended September 30, 2010, compared to the three months ended September 30, 2009, primarily due to the \$14.1 million adjustment in the accrual for the LPT contingent profit commission during the three months ended September 30, 2009, partially offset by lower net premiums earned.

In addition to the items noted above that resulted in a combined ratio of 111.6%, representing an underwriting loss for the third quarter of 2010, our net income for the quarter was impacted by the following:

- Net investment income decreased 7.4% for the three months ended September 30, 2010, compared to the same period of 2009. The decrease was primarily related to a 0.3 percentage point decrease in the average pre-tax book yield on invested assets for the three months ended September 30, 2010, to 4.1%, compared to 4.4% for the same period of 2009. The tax-equivalent yield on invested assets decreased to 5.4% at September 30, 2010, compared to 5.6% at September 30, 2009.
- There were no material realized gains on investments for the third quarter of 2010. For the three months ended September 30, 2009, we had realized gains on investments of \$3.6 million attributable to the sale of previously impaired equity securities.
- Interest expense decreased 10.5% for the three months ended September 30, 2010, compared to the same period of 2009, primarily due to a \$50.0 million reduction in the principal balance on the Amended Credit Facility in the fourth quarter of 2009.
- Income tax expense decreased 98.7% for the three months ended September 30, 2010, compared to the same period of 2009. The effective tax rates for the three months ended September 30, 2010 and 2009 were 0.6% and 13.1%, respectively. Tax exempt income as a percentage of pre-tax income increased 54.6 percentage points for the three months ended September 30, 2010, to 86.9%, compared to 27.8% for the same period of 2009. The increase in tax exempt income as a percentage of pre-tax income was primarily due to a \$25.1 million decrease in pre-tax income.

Overall, net income decreased 67.1% for the three months ended September 30, 2010, compared to the same period of 2009. Net income includes amortization of the deferred reinsurance gain—LPT Agreement of \$4.8 million and \$4.7 for the three months ended September 30, 2010 and 2009, respectively. Excluding the impact of the deferred reinsurance gain—LPT Agreement, net income would have been \$5.3 million and \$25.9 million for the three months ended September 30, 2010 and September 30, 2009, respectively.



## Results of Operations

Nine Months Ended September 30, 2010 and 2009

The following table summarizes our consolidated financial results for the nine months ended September 30, 2010 and 2009:

|  | 2010       | 2009       | Increase<br>(Decrease)<br>2010 Over<br>2009 | Percentage<br>Increase<br>(Decrease)<br>2010 Over<br>2009 |
|--|------------|------------|---|---|
| (in thousands, except percentages)   |            |            |   |   |
| <b>Selected Financial Data</b>   |            |            |   |   |
| Gross premiums written   | \$ 242,064 | \$ 306,270 | \$ (64,206 )                                | (21.0 )%  |
| Net premiums written   | 234,812    | 298,159    | (63,347 )                                   | (21.2 )   |
| Net premiums earned  | \$ 238,221 | \$ 314,221 | \$ (76,000 )                                | (24.2 )   |
| Net investment income  | 62,592     | 68,704     | (6,112 )                                    | (8.9 )  |
| Realized gains on investments  | 900        | 1,060      | (160 )                                      | (15.1 )   |
| Other income   | 600        | 388        | 212   | 54.6  |
| Total revenues   | 302,313    | 384,373    | (82,060 )                                   | (21.3 )   |
| Losses and LAE   | 138,097    | 166,657    | (28,560 )                                   | (17.1 )   |
| Commission expense   | 29,052     | 25,611     | 3,441                                       | 13.4  |
| Dividends to policyholders   | 3,386      | 5,418      | (2,032 )                                    | (37.5 )   |
| Underwriting and other operating expenses                                  | 83,132     | 102,624    | (19,492 )                                   | (19.0 )   |
| Interest expense   | 4,832      | 5,608      | (776 )                                      | (13.8 )   |
| Income tax expense   | 1,164      | 6,698      | (5,534 )                                    | (82.6 )   |
| Total expenses   | 259,663    | 312,616    | (52,953 )                                   | (16.9 )   |
| Net income   | \$ 42,650  | \$ 71,757  | \$ (29,107 )                                | (40.6 )%  |
| <b>Selected Operating Data</b>   |            |            |   |   |
| Losses and LAE ratio   | 58.0       | 53.0       | 5.0   |   |
| Commission expense ratio   | 12.2       | 8.2        | 4.0   |   |
| Dividends to policyholders' ratio  | 1.4        | 1.7        | (0.3 )                                      |   |
| Underwriting and other operating expenses ratio                            | 34.9       | 32.7       | 2.2   |   |
| Combined ratio(1)  | 106.5      | 95.6       | 10.9  |   |
| Net income before impact of the deferred reinsurance gain—LPT Agreement(2) | \$ 29,136  | \$ 58,380  | \$ (29,244 )                                | (50.1 )%  |

(1)The combined ratio is calculated by dividing the sum of losses and LAE, commission expense, dividends to policyholders and underwriting and other operating expenses by net premiums earned. Because we only have one operating segment, holding company expenses are included in our calculation of the combined ratio.

(2)

We define net income before impact of the deferred reinsurance gain—LPT Agreement as net income less: (a) amortization of deferred reinsurance gain—LPT Agreement and (b) adjustments to LPT Agreement ceded reserves. Deferred reinsurance gain—LPT Agreement reflects the unamortized gain from our LPT Agreement. Under GAAP, this gain is deferred and is being amortized using the recovery method, whereby the amortization is determined by the proportion of actual reinsurance recoveries to total estimated recoveries, and the amortization is reflected in losses and LAE. We periodically reevaluate the remaining direct reserves subject to the LPT Agreement. Our reevaluation results in corresponding adjustments, if needed, to reserves, ceded reserves, reinsurance recoverable, and the deferred reinsurance gain, with the net effect being an increase or decrease, as the case may be, to net income. Net income before impact of the deferred reinsurance gain—LPT Agreement is not a measurement of financial performance under GAAP, but rather reflects the difference in accounting treatment between statutory and GAAP, and should not be considered in isolation or as an alternative to net income before income taxes and net income or any other measure of performance derived in accordance with GAAP.

We present net income before impact of the deferred reinsurance gain—LPT Agreement because we believe that it is an important supplemental measure of operating performance to be used by analysts, investors and other interested parties in evaluating us. The LPT Agreement was a non-recurring transaction which does not result in ongoing cash benefits, and, consequently, we believe this presentation is useful in providing a meaningful understanding of our operating performance. In addition, we believe this non-GAAP measure, as we have defined it, is helpful to our management in identifying trends in our performance because the excluded item has limited significance in our current and ongoing operations.

The table below shows the reconciliation of net income to net income before impact of the deferred reinsurance gain—LPT Agreement for the nine months ended:

|   | September 30,  |           |
|---|----------------|-----------|
|   | 2010           | 2009      |
|   | (in thousands) |           |
| Net income  | \$ 42,650      | \$ 71,757 |
| Less impact of the deferred reinsurance gain—LPT Agreement              | 13,514         | 13,377    |
| Net income before impact of the deferred reinsurance gain—LPT Agreement | \$ 29,136      | \$ 58,380 |

Our goal is to maintain focus on disciplined underwriting and to continue to pursue profitable growth opportunities across market cycles. The combined ratio is a key operating metric that reflects underwriting profitability. Our combined ratio increased 10.9 percentage points for the nine months ended September 30, 2010, to 106.5%, compared to 95.6% for the same period of 2009. This increase was primarily the result of the following:

- Net premiums earned decreased 24.2% for the nine months ended September 30, 2010, compared to the same period of 2009. This decrease reflects the impacts of the recession, high rates of unemployment, declines in our insureds' payrolls, lower net rates, and our application of disciplined pricing objectives and underwriting guidelines in a highly competitive market. These factors resulted in 3.0% fewer policies in-force compared to a year ago, and a lower average policy size.
- Overall, losses and LAE decreased \$28.6 million for the nine months ended September 30, 2010, compared to the same period of 2009, primarily due to lower net premiums earned. Additionally, during the nine months ended September 30, 2010, favorable prior accident year loss development decreased \$23.0 million to \$16.6 million, compared to the same period of 2009. Our current accident year loss estimates were 69.9% for the nine months ended September 30, 2010 and 2009. Additionally, a \$1.6 million expense related to the Commutation is included in losses and LAE for the nine months ended September 30, 2010.

The table below reflects the losses and LAE reserve adjustments for the periods presented.

|  | Nine Months Ended<br>September 30, |         |
|--|------------------------------------|---------|
|  | 2010                               | 2009    |
|  | (in millions)                      |         |
| Prior accident year favorable development, net (excluding Commutation) | \$ 16.6                            | \$ 39.6 |
| LPT amortization of the deferred reinsurance gain                      | \$ 13.5                            | \$ 13.4 |

Excluding the impact from the LPT Agreement, losses and LAE would have been \$151.6 million and \$180.0 million, or 63.6% and 57.3%, of net premiums earned for the nine months ended September 30, 2010 and 2009, respectively.

- Underwriting and other operating expenses decreased 19.0% for the nine months ended September 30, 2010, compared to the same period of 2009, including restructuring items for both years. We incurred charges of \$5.1 million in the nine months ended September 30, 2010, including \$3.8 million related to workforce reductions and \$1.3 million related to leases for facilities that were vacated. This compared to integration and restructuring charges of \$4.9 million for the same period of 2009 related to our acquisition of AmCOMP Incorporated. Excluding these charges, underwriting and other operating expenses decreased \$19.7 million, or 20.2%, for the nine months ended

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September 30, 2010, compared to the same period of 2009. The decrease reflects efforts to manage our expenses during a period of declining premiums. During the nine months ended September 30, 2010 information technology expenses declined \$2.5 million and compensation expenses declined \$7.5 million, compared to the same period of 2009. Additionally, the decline in premium combined with favorable adjustments resulted in a \$3.8 million decrease in premium taxes and a \$2.1 million decrease in bad debt expense.

- Commission expense increased \$3.4 million, or 13.4%, for the nine months ended September 30, 2010, compared to the nine months ended September 30, 2009, primarily due to the \$14.1 million adjustment in the accrual for the LPT contingent profit commission during the nine months ended September 30, 2009, partially offset by lower net premiums earned.
- Dividends to policyholders decreased \$2.0 million for the nine months ended September 30, 2010, compared to the same period of 2009, due to lower premium levels on dividend policies in Florida and Wisconsin and fewer policies eligible for dividend payments.

In addition to the items noted above that resulted in a combined ratio of 106.5%, representing an underwriting loss for the nine months ended September 30, 2010, our net income for the same period was impacted by the following:

- Net investment income decreased 8.9% for the nine months ended September 30, 2010, compared to the same period of 2009. The decrease was primarily related to a 0.3 percentage point decrease in the average pre-tax book yield on invested assets for the nine months ended September 30, 2010, to 4.3%, compared to 4.6% for the same period of 2009. The tax-equivalent yield on invested assets decreased to 5.4% at September 30, 2010, compared to 5.6% at September 30, 2009.
- Interest expense decreased 13.8% for the nine months ended September 30, 2010, compared to the same period of 2009, primarily due to a \$50.0 million reduction in the principal balance on the Amended Credit Facility in the fourth quarter of 2009.
- Income tax expense decreased 82.6% for the nine months ended September 30, 2010, compared to the same period of 2009. The effective tax rates for the nine months ended September 30, 2010 and 2009 were 2.7% and 8.5%, respectively. Tax exempt income as a percentage of pre-tax income increased 24.9 percentage points for the nine months ended September 30, 2010, to 62.4%, compared to 37.5% for the same period of 2009. The increase in tax exempt income as a percentage of pre-tax income was primarily due to a \$34.6 million decrease in pre-tax income.

Overall, net income decreased 40.6% for the nine months ended September 30, 2010, compared to the same period of 2009. Net income includes amortization of the deferred reinsurance gain—LPT Agreement of \$13.5 million and \$13.4 million for the nine months ended September 30, 2010 and 2009, respectively. Excluding the impact of the deferred reinsurance gain—LPT Agreement, net income would have been \$29.1 million and \$58.4 million for the nine months ended September 30, 2010 and September 30, 2009, respectively.

#### Liquidity and Capital Resources

Parent Company. We are a holding company and our ability to fund our operations is contingent upon our insurance subsidiaries' abilities to pay dividends. Payment of dividends by our insurance subsidiaries is restricted by state insurance laws, including laws establishing minimum solvency and liquidity thresholds. We require cash to pay stockholder dividends, repurchase common stock, make interest and principal payments on our outstanding debt obligations, fund our operating expenses, and support our growth strategy.

Through September 30, 2010, EICN and EPIC paid ordinary dividends of \$100.3 million and \$14.9 million, respectively, to Employers Group, Inc. (EGI), their immediate holding company, and subsequently from EGI to EHI.

On May 27, 2010, we received approval from the Nevada Commissioner of Insurance for \$150.0 million in extraordinary dividends from EICN special surplus, which was paid by EICN to EGI, and subsequently from EGI to EHI, on June 3, 2010. As a result of the payment of the extraordinary dividend from special surplus, any additional dividends paid by EICN through June 3, 2011 will require prior approval by the Nevada Commissioner of Insurance.

As of September 30, 2010, the holding company had cash and fixed maturity securities maturing within the next 24 months of \$126.3 million. Fifty million dollars of our line of credit is due on or before each of December 31, 2010 and March 26, 2011. We believe that the liquidity needs of the holding company over the next 24 months will be met with cash, maturing investments, and dividends from our insurance subsidiaries.

In November 2009, the EHI Board of Directors (Board of Directors) authorized a share repurchase program for \$50 million of the Company's common stock from January 1, 2010 through December 31, 2010 (the 2010 Program). Through September 30, 2010, we repurchased a total of 3,291,709 shares of common stock under the 2010 Program at an average price of \$15.19 per share, including commissions, for a total of \$50.0 million.

On November 3, 2010, the Board of Directors authorized a share repurchase program for up to \$100 million of the Company's common stock from November 8, 2010 through June 30, 2012. Repurchases under this program may be commenced or suspended from time to time without prior notice, and the program may be suspended or discontinued at any time.

We entered into the Amended Credit Facility, under which we borrowed \$150.0 million, in September 2008. We are currently in compliance with all applicable covenants. The outstanding principal balance at September 30, 2010 was \$100.0 million. The Amended Credit Facility is secured by fixed maturity securities and cash and cash equivalents that had a fair value of \$136.3 million and \$214.2 million at September 30, 2010 and 2009, respectively.

As of September 30, 2010 and 2009, total outstanding debt was \$132.0 million and \$182.0 million, respectively. Interest and fees on debt obligations totaled \$4.8 million for the first nine months of 2010, down \$0.8 million from the same period of 2009.

Our capital structure is comprised of outstanding debt and stockholders' equity. As of September 30, 2010, our capital structure consisted of \$100.0 million principal balance on our Amended Credit Facility, \$32.0 million in surplus notes maturing in 2034, and \$903.8 million of stockholders' equity, including the deferred reinsurance gain—LPT Agreement.

Outstanding debt was 12.7% of total capitalization, including the deferred reinsurance gain—LPT Agreement, as of September 30, 2010.

**Operating Subsidiaries.** The primary sources of cash for our insurance subsidiaries are funds generated from underwriting operations, investment income, and maturing investments. The primary uses of cash are payments of claims and operating expenses, purchases of investments, and payments of dividends to the parent holding company, which are subject to state insurance laws and regulations.

As of September 30, 2010, our insurance subsidiaries had total cash and fixed maturity securities maturing within the next 24 months of \$391.1 million. We believe that our subsidiaries' liquidity needs over the next 24 months will be met with cash from operations, investment income, and maturing investments.

We purchase reinsurance to protect us against the costs of severe claims and catastrophic events. On July 1, 2010, we entered into a new reinsurance program that is effective through June 30, 2011. We believe that our reinsurance program meets our needs and that we are sufficiently capitalized.

We are required by various state laws and regulations to keep securities or letters of credit in depository accounts with the states in which we do business. As of September 30, 2010 and 2009, securities having a fair value of \$577.9 million and \$564.2 million, respectively, were on deposit. These laws and regulations govern not only the amount, but also the type of security that is eligible for deposit and in all cases are restricted or limited to fixed maturity securities. Additionally, certain reinsurance contracts require Company funds to be held in trust for the benefit of the ceding reinsurer to secure the outstanding liabilities assumed by us. The fair value of securities held in trust for reinsurance at September 30, 2010 and 2009 was \$5.9 million and \$6.1 million, respectively.

#### Cash Flows

We monitor cash flows at both the consolidated and subsidiary levels. We use trend and variance analyses to project future cash needs, making adjustments to our forecasts as appropriate.

The table below shows our net cash flows for the nine months ended:

|  | September 30,  |           |
|--|----------------|-----------|
|  | 2010           | 2009      |
|  | (in thousands) |           |
| Cash and cash equivalents (used in) provided by: |                |           |
| Operating activities                             | \$5,601        | \$46,367  |
| Investing activities                             | 5,536          | 25,485    |
| Financing activities                             | (58,709 )      | (62,124 ) |
| Net increase in cash and cash equivalents        | \$(47,572 )    | \$9,728   |

Net cash provided by operating activities decreased \$40.8 million for the nine months ended September 30, 2010, compared to the same period of 2009.

Significant items providing net cash from operations included:

- decreased losses and LAE paid of \$19.4 million; and
- decreased underwriting and other operating expenses paid of \$9.8 million, including lower premium taxes paid of \$3.5 million.

Significant items using net cash from operations included:

- decreased net premiums received of \$60.0 million;
- increased commission expense paid of \$3.5 million, primarily due to less cash received from LPT contingent profit commissions of \$5.7 million; and
- increased income taxes paid of \$8.4 million.



Net cash provided by investing activities was \$5.5 million for the nine months ended September 30, 2010, compared to \$25.5 million for the same period of the prior year. The difference was primarily due to the reinvestment of funds from maturities and redemptions in 2010. In the prior year, we used proceeds from maturities and redemptions of investments primarily for the repurchase of our common stock.

Net cash used in financing activities was \$58.7 million for the nine months ended September 30, 2010, compared to \$62.1 million for the same period in 2009. The majority of cash used in financing activities was to repurchase our common stock and to pay dividends to stockholders. The year-over-year decrease in cash used in financing activities was primarily due to a reduction in cash used for the repurchase of common stock.

#### Investments

As of September 30, 2010, the amortized cost of our investment portfolio was \$1.89 billion and the fair value was \$2.08 billion.

We employ an investment strategy that emphasizes asset quality and considers the durations of fixed maturity securities against anticipated claim payments and expenditures, other liabilities and capital needs. Our investment portfolio is structured so that investments mature periodically in reasonable relation to current expectations of future claim payments. Currently, we make claim payments from positive cash flow from operations and use excess cash to invest in operations, invest in marketable securities, return capital to our stockholders, and fund our growth strategy.

Our investment portfolio, which is classified as available-for-sale, consisted of 96.5% fixed maturity securities whose fair values may fluctuate due to interest rate changes. We strive to limit interest rate risk by managing the duration of our fixed maturity securities. As of September 30, 2010, our fixed maturity securities (excluding cash and cash equivalents) had a duration of 4.91. To minimize interest rate risk, our portfolio is weighted toward short-term and intermediate-term bonds. However, our investment strategy balances consideration of duration, yield and credit risk. Our investment guidelines require that the minimum weighted average quality of our fixed maturity securities portfolio shall be "AA". As of September 30, 2010, our fixed maturity securities portfolio had an average quality of "AA" using ratings assigned by Standard & Poor's with approximately 75.8% of the market value rated "AA" or better.

We carry our portfolio of equity securities on our balance sheet at fair value. In order to minimize our exposure to equity price risk and the resulting increases and decreases to our assets, we invest primarily in equity securities of mid-to-large capitalization issuers and seek to diversify our equity holdings across several industry sectors. At September 30, 2010, equity securities represented 3.5% of our investment portfolio.

Given the economic uncertainty and continued market volatility, we believe that our asset allocation best meets our strategy to preserve capital for policyholders, to provide sufficient income to support insurance operations, and to effectively grow book value over a long-term investment horizon.

Our overall investment philosophy is to maximize total investment returns within the constraints of prudent portfolio management. The asset allocation is reevaluated by the Finance Committee of the Board of Directors on a quarterly basis. We employ Conning Asset Management (Conning) to act as our independent investment manager. Conning follows our written investment guidelines based upon strategies approved by the Board of Directors. In addition to the construction and management of the portfolio, we utilize the investment advisory services of Conning. These services include investment accounting and company modeling using Dynamic Financial Analysis (DFA). The DFA tool is utilized to develop portfolio targets and objectives, which in turn are used in constructing an optimal portfolio.

The following table shows the fair value, the percentage of the fair value to total investments and the tax equivalent yield based on the fair value of each category of invested assets as of September 30, 2010.

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| Category                               | Fair Value<br>(in thousands, except percentages) | Percentage of Total | Yield |
|--|--|---------------------|-------|
| U.S. Treasury securities               | \$ 148,725                                       | 7.1 %               | 3.7 % |
| U.S. Agency securities                 | 123,432  | 5.9                 | 4.0   |
| States and municipalities              | 1,020,197  | 49.0                | 5.9   |
| Corporate securities                   | 437,954  | 21.0                | 5.3   |
| Residential mortgage-backed securities | 243,049  | 11.7                | 5.7   |
| Commercial mortgage-backed securities  | 26,614   | 1.3                 | 5.2   |
| Asset-backed securities                | 11,690   | 0.5                 | 5.4   |
| Equity securities                      | 72,514   | 3.5                 | 4.6   |
| Total                                  | \$2,084,175                                      | 100.0 %             |       |
| Weighted average yield                 |  |                     | 5.4 % |

The following table shows the Standard & Poor's ratings distribution of our fixed maturity securities portfolio as of September 30, 2010 as a percentage of total fair value.

| Rating | Percentage<br>of Total<br>Fair<br>Value |
|--------|---|
| “AAA”  | 38.3 %                                  |
| “AA”   | 37.5                                    |
| “A”    | 18.5                                    |
| “BBB”  | 5.5                                     |
| Other  | 0.2                                     |
| Total  | 100 %                                   |

We regularly assess individual securities as part of our ongoing portfolio management. Each security in an unrealized loss position is reviewed to determine whether the impairment is other-than-temporary. Factors considered in determining whether a decline is other-than-temporary include the length of time and the extent to which fair value has been below cost, historical and projected financial performance and near-term prospects of the issuer, the outlook for the issuer's industry sector, credit rating and macro-economic changes and our intent on not selling the security. We also make a determination as to whether it is not more likely than not that we will be required to sell the security before its fair value recovers above cost, or to maturity.

Based on our review of fixed maturity and equity securities we believe that we have appropriately identified the declines in the fair values of our unrealized losses at September 30, 2010. We also determined that the unrealized losses on equity securities at September 30, 2010 were not considered to be other-than-temporary due to the financial condition and the near term prospects of the issuers. We determined that the unrealized losses on fixed maturity securities were primarily the result of prevailing interest rates and not the credit quality of the issuers. For the nine months ended September 30, 2009, we recognized an impairment of \$1.9 million in the fair value of equity securities in our investment portfolio. The impairment was recognized as a result of the severity and duration of the decline in the market values of these securities primarily due to market conditions. We also determined that the remaining unrealized losses on equity securities were not considered to be other-than-temporary due to the financial condition and the near term prospects of the issuers.

The cost or amortized cost, gross unrealized gains, gross unrealized losses and estimated fair value of our investments at September 30, 2010, were as follows:

|   | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Estimated<br>Fair Value |
|---|-------------------|------------------------------|-------------------------------|-------------------------|
| At September 30, 2010                   | (in thousands)    |                              |                               |                         |
| Fixed maturity securities               |                   |                              |                               |                         |
| U.S. Treasuries                         | \$ 133,564        | \$ 15,161                    | \$—                           | \$ 148,725              |
| U.S. Agencies                           | 114,318           | 9,114                        | —                             | 123,432                 |
| States and municipalities               | 940,372           | 79,831                       | (6 )                          | 1,020,197               |
| Corporate                               | 399,176           | 38,811                       | (33 )                         | 437,954                 |
| Residential mortgaged-backed securities | 224,930           | 18,569                       | (450 )                        | 243,049                 |
| Commercial mortgaged-backed securities  | 25,151            | 1,463                        | —                             | 26,614                  |
| Asset-backed securities                 | 10,797            | 893                          | —                             | 11,690                  |

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|                                 |             |           |          |             |
|---------------------------------|-------------|-----------|----------|-------------|
| Total fixed maturity securities | 1,848,308   | 163,842   | (489 )   | 2,011,661   |
| Equity securities               |             |           |          |             |
| Consumer goods                  | 14,421      | 8,735     | (48 )    | 23,108      |
| Energy and utilities            | 4,715       | 4,643     | —        | 9,358       |
| Financial                       | 6,868       | 3,050     | (173 )   | 9,745       |
| Technology and communications   | 7,928       | 9,676     | (37 )    | 17,567      |
| Industrial and other            | 6,170       | 6,596     | (30 )    | 12,736      |
| Total equity securities         | 40,102      | 32,700    | (288 )   | 72,514      |
| Total investments               | \$1,888,410 | \$196,542 | \$(777 ) | \$2,084,175 |

## Contractual Obligations and Commitments

The following table identifies our long-term debt and contractual obligations as of September 30, 2010.

|                                | Total       | Payment Due By Period |           |           |                      |
|--------------------------------|-------------|-----------------------|-----------|-----------|----------------------|
|                                |             | Less Than<br>1-Year   | 1-3 Years | 4-5 Years | More Than<br>5-Years |
|                                |             |                       |           |           |                      |
|                                |             | (in thousands)        |           |           |                      |
| Operating leases               | \$32,547    | \$2,143               | \$14,523  | \$8,636   | \$7,245              |
| Purchased liabilities          | 705         | 205                   | 500       | —         | —                    |
| Notes payable(1)               | 166,925     | 51,828                | 53,064    | 2,886     | 59,147               |
| Capital leases                 | 2,968       | 474                   | 2,211     | 283       | —                    |
| Losses and LAE reserves (2)(3) | 2,325,831   | 235,512               | 294,878   | 208,010   | 1,587,432            |
| Total contractual obligations  | \$2,528,976 | \$290,161             | \$365,176 | \$219,815 | \$1,653,824          |

(1) Notes payable obligations reflect payments for the principal and estimated interest expense that is based on LIBOR rates plus a margin. The estimated interest expense was based on the contractual obligations of the debt outstanding as of September 30, 2010. The interest rates range from 1.51% to 4.56%.

(2) The losses and LAE reserves are presented gross of our reinsurance recoverables on unpaid losses, which are as follows for each of the periods presented above:

|                          | Total         | Recoveries Due By Period |              |              |                      |
|--------------------------|---------------|--------------------------|--------------|--------------|----------------------|
|                          |               | Less Than<br>1-Year      | 1-3 Years    | 4-5 Years    | More Than<br>5-Years |
|                          |               |                          |              |              |                      |
|                          |               | (in thousands)           |              |              |                      |
| Reinsurance recoverables | \$ (996,817 ) | \$ (44,173 )             | \$ (87,059 ) | \$ (84,659 ) | \$ (780,925 )        |

(3) Estimated losses and LAE reserve payment patterns have been computed based on historical information. As a result, our calculation of losses and LAE reserve payments by period is subject to the same uncertainties associated with determining the level of reserves and to the additional uncertainties arising from the difficulty of predicting when claims (including claims that have not yet been reported to us) will be paid. For a discussion of our reserving process, see “—Critical Accounting Policies-Reserves for Losses and LAE.” Actual payments of losses and LAE by period will vary, perhaps materially, from the above table to the extent that current estimates of losses and LAE reserves vary from actual ultimate claims amounts as a result of variations between expected and actual payout patterns.

## Off-Balance Sheet Arrangements

We have no off-balance sheet arrangements.

## Critical Accounting Policies

These unaudited interim consolidated financial statements include amounts based on informed estimates and judgments of management for those transactions that are not yet complete. Such estimates and judgments affect the reported amounts in the financial statements. Management believes that the estimates and judgments that were most critical to the preparation of the financial statements involved the following: (a) reserves for losses and loss adjustment expenses; (b) reinsurance recoverables; (c) recognition of premium income; (d) deferred income taxes; (e) valuation of investments; and (f) goodwill and intangible asset impairment. These estimates and judgments require the

use of assumptions about matters that are highly uncertain and therefore are subject to change as facts and circumstances develop. If different estimates and judgments had been applied, materially different amounts might have been reported in the financial statements. Our accounting policies are discussed under “Critical Accounting Policies” in the Management’s Discussion and Analysis of Financial Condition and Results of Operations in our Annual Report. Additional information regarding our accounting policy for reserves for losses and LAE and reinsurance recoverables follows.

#### Reserves for Losses and LAE

Accounting for workers’ compensation insurance requires us to estimate the liability for the expected ultimate cost of unpaid losses and LAE, referred to as loss reserves, as of a balance sheet date. Our estimate of loss reserves is intended to equal the difference between the expected ultimate losses and LAE of all claims that have occurred as of a balance sheet date and amounts already paid. Management establishes the loss reserve based on its own analysis of emerging claims experience and environmental conditions in our markets and a review of the results of various actuarial projection methods and their underlying assumptions. Our aggregate carried reserve for unpaid losses and LAE is a point estimate, which is the sum of our reserves for each accident year in which we have exposure. This aggregate carried reserve calculated by us represents our best estimate of our outstanding unpaid losses and LAE.

Although claims for which reserves are established may not be paid for several years or more, we do not discount loss reserves in our financial statements for the time value of money.

The three main components of our reserves for unpaid losses and LAE are case reserves, incurred but not reported (IBNR) reserves, and LAE reserves.

Case reserves are estimates of future claim payments based upon periodic case-by-case evaluations and the judgment of our claims adjusting staff, as applied at the individual claim level. Our claims examiners determine these case reserves for reported claims on a claim-by-claim basis, based on the examiner's judgment and experience and on our case reserving practices. We update and monitor our case reserves frequently to appropriately reflect current information.

IBNR is an actuarial estimate of future claim payments beyond those considered in the case reserve estimates, relating to claims arising from accidents that occurred during a particular time period on or prior to the balance sheet date. Thus, IBNR is the compilation of the estimated ultimate losses for each accident year less amounts that have been paid and case reserves. IBNR reserves, unlike case reserves, do not apply to a specific claim, but rather apply to the entire body of claims arising from a specific time period.

Most of our IBNR reserves relate to estimated future claim payments over and above our case reserves on recorded open claims. For workers' compensation, most claims are reported to the employer and to the insurance company relatively quickly, and relatively small amounts are paid on claims that already have been closed (which we refer to as "reopenings").

LAE reserves are our estimates of the diagnostic, legal, administrative and other similar expenses that we will pay in the future to manage claims that have occurred on or before the balance sheet date. LAE reserves are established in the aggregate, rather than on a claim-by-claim basis.

A portion of our losses and LAE obligations are ceded to unaffiliated reinsurers. We establish our losses and LAE reserves both gross and net of ceded reinsurance. The determination of the amount of reinsurance that will be recoverable on our losses and LAE reserves includes both the reinsurance recoverable from our excess of loss reinsurance policies, as well as reinsurance recoverable under the terms of the LPT Agreement. Our reinsurance arrangements also include an intercompany pooling arrangement between our insurance subsidiaries whereby each of the subsidiaries cedes some of its premiums, losses, and LAE to the other. This intercompany pooling arrangement does not affect our consolidated financial statements.

Our reserve for unpaid losses and LAE (gross and net), as well as the above-described main components of such reserves were as follows:

|  | September<br>30, 2010 | December<br>31, 2009 |
|--|-----------------------|----------------------|
|  | (in thousands)        |                      |
| Case reserves  | \$895,298             | \$915,378            |
| IBNR   | 1,134,271             | 1,198,019            |
| LAE  | 296,262               | 312,261              |
| Gross unpaid losses and LAE                                    | 2,325,831             | 2,425,658            |
| Less: Reinsurance recoverables on unpaid losses and LAE, gross | 996,817               | 1,052,505            |
| Net unpaid losses and LAE                                      | \$1,329,014           | \$1,373,153          |

Actuarial methodologies are used by workers' compensation insurance companies, including us, to analyze and estimate the aggregate amount of unpaid losses and LAE. As mentioned above, management considers the results of

various actuarial projection methods and their underlying assumptions, among other factors, in establishing reserves for unpaid losses and LAE.

Judgment is required in the actuarial estimation of unpaid losses and LAE. The judgment includes the selection of methodologies to project the ultimate cost of claims, the selection of projection parameters based on historical company data, industry data, and other benchmarks, the identification and quantification of potential changes in parameters from historical levels to current and future levels due to changes in future claims development expectations caused by internal or external factors, and the weighting of differing reserve indications that result from alternative methods and assumptions. The adequacy of our ultimate loss reserves, which are based on estimates, is inherently uncertain and represents a significant risk to our business, which we attempt to mitigate through our claims management process and by monitoring and reacting to statistics relating to the cost and duration of claims. However, no assurance can be given as to whether the ultimate liability will be more or less than our loss reserve estimates.



We retain an independent actuarial consulting firm (Consulting Actuary) to perform comprehensive studies of our losses and LAE liability on a semi-annual basis. The role of the Consulting Actuary is to conduct sufficient analyses to produce a range of reasonable estimates, as well as a point estimate, of our unpaid losses and LAE liability, and to present those results to our actuarial staff and to management.

For purposes of analyzing claim payment and emergence patterns and trends over time, we compile and aggregate our claims data by grouping the claims according to the year or quarter in which the claim occurred (“accident year” or “accident quarter”), since each such group of claims is at a different stage of progression toward the ultimate resolution and payment of those claims. The claims data is aggregated and compiled separately for different types of claims and/or claimant benefits and/or for different states or groups of states in which we do business.

Both the Consulting Actuary and internal actuarial staff select and apply a variety of generally accepted actuarial methods to our data. The methods vary in their responsiveness to different information, characteristics and dynamics in the data, and thus the results of the various methods assist in considering these characteristics and dynamics in the historical data. The methods employed for each segment of claims data, and the relative weight accorded to each method, vary depending on the nature of the claims segment, and on the age of the claims.

Management along with internal actuarial staff and the Consulting Actuary separately analyze LAE and estimate unpaid LAE. These analyses rely primarily on examining the relationship between the aggregate amounts that have been spent on LAE historically, compared to the volume of claims activity for the corresponding historical calendar periods. The portion of unpaid LAE that will be recoverable from reinsurers is estimated based on the contractual reinsurance terms.

Based on the results of the analyses conducted, the stability of the historical data, and the characteristics of the various claims segments analyzed, the Consulting Actuary selects a range of estimated unpaid losses and LAE and a point estimate of unpaid losses and LAE for presentation to internal actuarial staff and management. The selected range is intended to represent the range in which it is most likely that the ultimate losses will fall. This range is narrower than the range of indications produced by the individual methods applied because it is not likely that the high or low result will emerge for every claim segment and accident year. The Consulting Actuary’s point estimate of unpaid losses and LAE is based on a judgmental selection for each benefit type from within the range of results indicated by the different actuarial methods.

Management formally establishes loss reserves for financial statement purposes on a quarterly basis. In doing so, we make reference to the most current analyses of our Consulting Actuary, including a review of the assumptions and the results of the various actuarial methods used by the Consulting Actuary. Comprehensive studies are conducted as of June 30 and December 31 by both internal actuarial staff and the Consulting Actuary. On the alternate quarters, the preceding study results are updated for actual claim payment activity during the quarter.

Management determines the IBNR and LAE components of our loss reserves by establishing a point in the range of the Consulting Actuary's most recent analysis of unpaid losses and LAE. The selection of the point is based on management’s own view of recent and future claim emergence patterns, payment patterns, and trends information obtained from internal actuarial staff pertaining to:

- the markets in which we are operating, including economic, business, and political conditions;
  - the characteristics of the business we have written in recent quarters;
  - recent and pending recoveries from reinsurance;
- the number and costs of claims, and the costs of managing claims; and

- other similar considerations as we view relevant.

The aggregate carried reserve calculated by management represents our best estimate of our outstanding unpaid losses and LAE. We believe that we should be conservative in our reserving practices due to the “long-tail” nature of workers’ compensation claims payouts, the susceptibility of those future payments to unpredictable external forces such as medical cost inflation and other economic conditions, and the actual variability of loss reserve adequacy that we have observed in the workers’ compensation insurance industry.

The following table provides a reconciliation of the beginning and ending loss reserves on a GAAP basis.

|   | For Nine<br>Months<br>Ended<br>September<br>30,<br>2010 | For the<br>Year<br>Ended<br>December<br>31,<br>2009 |
|---|---|---|
|   | (in thousands)  |   |
| Unpaid losses and LAE, gross of reinsurance, at beginning of period                   | \$2,425,658   | \$2,506,478   |
| Less reinsurance recoverables, excluding bad debt allowance, on unpaid losses and LAE | 1,052,505   | 1,076,350   |
| Net unpaid losses and LAE at beginning of period                                      | 1,373,153   | 1,430,128   |
| Losses and LAE, net of reinsurance, incurred in:                                      |   |   |
| Current period  | 166,618   | 219,627   |
| Prior periods   | (15,007 )   | (39,593 )   |
| Total net losses and LAE incurred during the period                                   | 151,611   | 180,034   |
| Deduct payments for losses and LAE, net of reinsurance, related to:                   |   |   |
| Current period  | 33,797  | 48,166  |
| Prior periods   | 161,953   | 165,491   |
| Total net payments for losses and LAE during the period                               | 195,750   | 213,657   |
| Ending unpaid losses and LAE, net of reinsurance                                      | 1,329,014   | 1,396,505   |
| Reinsurance recoverable, excluding bad debt allowance, on unpaid losses and LAE       | 996,817   | 1,047,139   |
| Unpaid losses and LAE, gross of reinsurance, at end of period                         | \$2,325,831   | \$2,443,644   |

Estimates of incurred losses and LAE attributable to insured events of prior years have decreased due to continued favorable development in such prior accident years (actual losses and LAE paid and current projections of unpaid losses and LAE were less than we originally anticipated).

The major sources of favorable development include: (a) actual paid losses that have been less than expected, and (b) the impact of new information on selected patterns of claims emergence and claims payment used in the projection of future loss payments. New information includes our own information regarding the patterns of claim emergence, development and payment that have been observed in the most recent periods, and external information regarding the workers' compensation environments in the states in which we operate.

We may adjust our reserves based on the results of our reviews and these adjustments could be significant. Any changes in our estimates are reflected in our results of operations during the period in which they are made. Our overall actual claims and LAE experience and emergence in recent years have been more favorable than anticipated in prior evaluations. Our insurance subsidiaries have been operating in a period of drastically changing environmental conditions in our major markets, entry into new markets, and operational changes. During periods characterized by such changes, at each evaluation, the actuaries and management must make judgments as to the relative weight to accord to long-term historical and recent company data, external data, evaluations of environmental and operational changes and other factors in selecting the methods to use in projecting ultimate losses and LAE, the parameters to incorporate in those methods, and the relative weights to accord to the different projection indications. Since the loss reserves are providing for claim payments that will emerge over many years, if management's projections and loss reserves were established in a manner that reacted quickly to each new emerging trend in the data or in the environment, there would be a high likelihood that future adjustments, perhaps significant in magnitude, would be required to correct for trends that turned out not to be persistent. At each evaluation, management has given weight to new data, recent indications, and evaluations of environmental conditions and changes that implicitly reflect management's expectation as to the degree to which the future will resemble the most recent information and most recent changes, as compared with long-term claim payment, claims emergence, and claim cost inflation patterns.

It is likely that ultimate losses and LAE will differ from the loss reserves recorded in our September 30, 2010 consolidated balance sheet. Actual losses and LAE payments could be greater or less than our projections, perhaps significantly.

Our reserve estimates reflect expected increases in the costs of contested claims and assume we will not be subject to losses from significant new legal liability theories. While it is not possible to predict the impact of changes in this environment, if expanded legal theories of liability emerge, our IBNR claims may differ substantially from our IBNR reserves. Our reserve estimates assume that there will not be significant future changes in the regulatory and legislative environment. The impact of potential changes in the regulatory or legislative environment is difficult to quantify in the absence of specific, significant new regulation or legislation. In the event of significant new regulation or legislation, we will attempt to quantify its impact on our business.

#### Loss Portfolio Transfer Agreement (LPT Agreement)

Under the LPT Agreement, \$1.525 billion in liabilities for incurred but unpaid losses and LAE related to claims incurred by EICN prior to July 1, 1995 was ceded for consideration of \$775.0 million in cash. The estimated remaining liabilities subject to the LPT Agreement were approximately \$857.5 million and \$888.4 million as of September 30, 2010 and December 31, 2009, respectively. Losses and LAE paid with respect to the LPT Agreement totaled approximately \$519.9 million and \$489.0 million through September 30, 2010 and December 31, 2009, respectively.

We account for the LPT Agreement as retroactive reinsurance. Upon entry into the LPT Agreement, an initial deferred reinsurance gain was recorded as a liability in our consolidated balance sheets. This gain is being amortized using the recovery method, whereby the amortization is determined by the proportion of actual reinsurance recoveries to total estimated recoveries, and the amortization is reflected in losses and LAE. In addition, we are entitled to receive a contingent commission under the LPT Agreement. The contingent commission is estimated based on both actual results to date and projections of expected ultimate losses under the LPT Agreement. Increases and decreases in the estimated contingent commission are reflected in our commission expense in the period that the estimate is revised.

#### New Accounting Standards

In January 2010, the Financial Accounting Standards Board issued Update Number 2010-06, Improving Disclosures about Fair Value Measurements to Accounting Standards Codification (ASC) Topic 820, Fair Value Measurements and Disclosures. The update changes fair value disclosures by requiring: (a) separate disclosure of the amounts of significant transfers in and out of Level 1 and Level 2 fair value measurements and a description of the reasons for the transfers; and (b) separate information about purchases, sales, issuances, and settlements of Level 3 fair value measurements. The update clarifies existing disclosures by requiring: (a) fair value measurement disclosures for each class of assets and liabilities; and (b) disclosures about the valuation techniques and inputs used to measure fair value for both recurring and nonrecurring fair value measurements that fall in either Level 2 or Level 3. We adopted the standard that required disclosures for fiscal periods beginning after December 15, 2009 (See Note 4 of the accompanying quarterly financial statements). As required, we will present the disclosures regarding the purchases, sales, issuances, and settlements in the roll forward of activity in Level 3 fair value measurements for fiscal periods beginning after December 15, 2010.

#### Item 3. Quantitative and Qualitative Disclosures About Market Risk

Market risk is the risk of potential economic loss principally arising from adverse changes in the fair value of financial instruments. The major components of market risk affecting us are credit risk, interest rate risk and equity price risk and are described in detail in our Annual Report. We have not experienced any material changes in market risk since December 31, 2009.

The primary market risk exposure to our investment portfolio, which consists primarily of fixed maturity securities, is interest rate risk. We have the ability to hold fixed maturity securities to maturity and we strive to limit interest rate risk by managing duration. As of September 30, 2010, our fixed maturity securities portfolio had a duration of 4.91. We continually monitor the impact of interest rate changes on our investment portfolio and liquidity obligations. Changes to our market risk since December 31, 2009 are reflected in Management's Discussion and Analysis of Financial Condition and Results of Operations and in the financial statements contained in this Form 10-Q.

#### Item 4. Controls and Procedures

Under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, we have evaluated the effectiveness of our disclosure controls and procedures (as defined in

Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (Exchange Act)) as of the end of the period covered by this report. Based on that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of the end of the period covered by this report to provide assurance that information we are required to disclose in reports that are filed or submitted under the Exchange Act are recorded, processed, summarized, and reported within the time periods specified in the rules and forms specified by the SEC.

There have not been any changes in our internal controls over financial reporting during the period covered by this report that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## PART II – OTHER INFORMATION

## Item 1. Legal Proceedings

From time to time, the Company is involved in pending and threatened litigation in the normal course of business in which claims for monetary damages are asserted. In the opinion of management, the ultimate liability, if any, arising from such pending or threatened litigation is not expected to have a material effect on our results of operations, liquidity or financial position.

## Item 1A. Risk Factors

We have disclosed in our Annual Report the most significant risk factors that can impact year-to-year comparisons and that may affect the future performance of the Company's business. On a quarterly basis, we review these disclosures and update the risk factors, as appropriate. As of the date of this report, there have been no material changes to the risk factors described in our Annual Report.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

The following table summarizes the repurchases of our common stock for the three months ended September 30, 2010:

| Period                           | Total<br>Numbers<br>of<br>Shares<br>Purchased | Average<br>Price Paid<br>Per<br>Share(1) | Total<br>Number<br>of Shares<br>Purchased<br>as Part<br>of Publicly<br>Announced<br>Program | Approximate<br>Dollar Value<br>of Shares<br>that<br>May Yet be<br>Purchased<br>Under the<br>Program(2)<br>(in millions) |
|----------------------------------|---|--|---|---|
| July 1 – July 31, 2010           | 614,256                                       | \$ 15.90                                 | 614,256   | \$ 18.34  |
| August 1 – August 31, 2010       | 743,523                                       | 14.74                                    | 743,523   | 7.38  |
| September 1 – September 30, 2010 | 480,000                                       | 15.38                                    | 480,000   | 0.0   |
| Total Repurchases                | 1,837,779                                     | \$ 15.29                                 | 1,837,779   |   |

(1) Includes fees and commissions paid on stock repurchases.

(2) On November 4, 2009, the Board of Directors authorized a 2010 share repurchase program for \$50 million of the Company's common stock (2010 Program). The Company purchased shares at prevailing market prices through open market transactions, in accordance with applicable laws and regulations.

On November 3, 2010, the Board of Directors authorized a share repurchase program for up to \$100 million of the Company's common stock. We expect that shares may be purchased at prevailing market prices from November 8, 2010 through June 30, 2012 through a variety of methods, including open market or private transactions, in

accordance with applicable laws and regulations and as determined by management. The timing and actual number of shares repurchased will depend on a variety of factors, including the share price, corporate and regulatory requirements, and other market and economic conditions. Repurchases under the stock repurchase program may be commenced, modified or suspended from time to time without prior notice, and the program may be suspended or discontinued at any time.

Item 3. Defaults Upon Senior Securities

None.

Item 4. (Removed and Reserved)

Item 5. Other Information

None.



Item 6. Exhibits

| Exhibit No. | Description of Exhibit                                    | Included Herewith | Incorporated by Reference Herein |         |             |
|-------------|---|-------------------|----------------------------------|---------|-------------|
|             |   |                   | Form                             | Exhibit | Filing Date |
| 31.1        | Certification of Douglas D. Dirks Pursuant to Section 302 | X                 |                                  |         |             |
| 31.2        | Certification of William E. Yocke Pursuant to Section 302 | X                 |                                  |         |             |
| 32.1        | Certification of Douglas D. Dirks Pursuant to Section 906 | X                 |                                  |         |             |
| 32.2        | Certification of William E. Yocke Pursuant to Section 906 | X                 |                                  |         |             |
| *101.INS    | XBRL Instance Document                                    | X                 |                                  |         |             |
| *101.SCH    | XBRL Taxonomy Extension Schema Document                   | X                 |                                  |         |             |
| *101.CAL    | XBRL Taxonomy Extension Calculation Linkbase Document     | X                 |                                  |         |             |
| *101.LAB    | XBRL Taxonomy Extension Label Linkbase Document           | X                 |                                  |         |             |
| *101.PRE    | XBRL Taxonomy Extension Presentation Linkbase Document    | X                 |                                  |         |             |

\*XBRL (eXtensible Business Reporting Language) information is furnished and not filed for purposes of Sections 11 and 12 of the Securities Act of 1933 and Section 18 of the Securities Exchange Act of 1934.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

EMPLOYERS HOLDINGS, INC.

Date: November 4, 2010

/s/ Douglas D. Dirks  
Douglas D. Dirks  
President and Chief Executive  
Officer  
Employers Holdings, Inc.

Date: November 4, 2010

/s/ William E. Yocke  
William E. Yocke  
Executive Vice President and  
Chief Financial Officer  
Employers Holdings, Inc.