

BT GROUP PLC
Form 6-K
February 02, 2018

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 6-K

Report of Foreign Private Issuer

Pursuant to Rule 13a-16 or 15d-16 of
the Securities Exchange Act of 1934

Date of Announcement: 02 February 2018

BT Group plc

(Translation of registrant's name into English)

BT Group plc
81 Newgate Street
London
EC1A 7AJ
England

(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F..X...

Form 40-F

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Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes No ..X..

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82-

BT Group plc

Results for the third quarter to 31 December 2017

2 February 2018

BT Group plc (BT.L) today announced its results for the third quarter to 31 December 2017.

Key developments for the quarter

Strategic:

Openreach to deliver FTTP to 3m premises by the end of 2020; sets course to reach 10m homes and businesses by mid-2020s with the right conditions

Continued improvement in customer experience metrics; Group NPS1 up 5.5 points and Right First Time up 3.6%

BT TV customers to access premium sport and entertainment content under reciprocal wholesale TV deal with Sky

Triennial valuation of the BT Pension Scheme is proceeding and constructive discussions continue with the Trustee. We are appealing the court decision against changing the index used for pension increases from RPI for Section C members

Transformation programme and restructuring initiatives on track

Operational:

Openreach fibre connections at record high of 600,000, with superfast fibre broadband passing 27.4m UK premises

BT Consumer revenue generating units per customer increased 3% to 2.02, with ARPU up 5% to £41.3

Mobile postpaid net additions of 235,000, with low churn of 1.2%; monthly mobile postpaid ARPU down 2% to £26.2

Average BT Sport viewing increased 23% year on year; best quarterly performance since launch

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Order intake, on a rolling 12-month basis, up 12% to £3,591m for Business and Public Sector, down 38% to £1,257m for Wholesale and Ventures and down 25% to £3,732m for Global Services, reflecting market conditions
Financial:

Reported revenue down 3% to £5,970m and underlying² revenue down 1.5%

Adjusted² EBITDA decreased 2% to £1,826m, reflecting investment in mobile devices and customer experience, along with higher business rates and pension costs, partly offset by cost savings

Net cash inflow from operating activities of £1,596m up £81m, and normalised free cash flow² of £702m up £96m mainly due to working capital phasing

Full year outlook maintained

Gavin Patterson, Chief Executive, commenting on the results, said

“Our third quarter financial results are broadly in line with our expectations and we remain confident in our outlook for the full year. We continue to improve our customer experience metrics across the Group, with our sixth successive quarter of improved customer perception.

“We continue to work closely with the UK Government, Ofcom and our customers to expand the deployment of fibre and Openreach recently announced plans to accelerate our FTTP deployment to three million premises by the end of 2020.

“We agreed a reciprocal wholesale deal with Sky that will deliver market leading sports and entertainment channels to our BT TV platform by early 2019, reinforcing our strategic goal of being the best provider in the UK of converged network services.

“The triennial valuation of the BT Pension Scheme is proceeding and constructive discussions continue with the BTPS Trustee. We still expect to complete the valuation in the first half of the 2018 calendar year. Our aim remains to deliver fair, flexible and affordable pensions to all of our employees.

“We are delivering against our strategy, capitalising on opportunities and responding to market challenges with a robust set of actions. Looking ahead, we’re confident in the steps we are taking to improve the performance of BT for all our stakeholders.”

| | Third quarter to 31 December 2017 | | Nine months to 31 December 2017 | |
|---|--------------------------------------|---------------------|------------------------------------|---------------------|
| | £m | Change ³ | £m | Change ³ |
| Reported measures | | | | |
| Revenue | 5,970 | (3)% | 17,756 | (1)% |
| Profit before tax | 660 | 25% | 1,744 | (9)% |
| Basic earnings per share | 5.0p | 32% | 13.2p | (14)% |
| Net cash inflow from operating activities | 1,596 | £81m | 4,181 | £(402)m |

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| | | | | | |
|---|-------|--------|-------|--------|--|
| Adjusted measures | | | | | |
| Change in underlying ² revenue excluding transit | | (1.5)% | | (0.9)% | |
| Adjusted ² EBITDA | 1,826 | (2)% | 5,422 | (3)% | |
| Adjusted ² profit before tax | 818 | (1)% | 2,398 | (4)% | |
| Adjusted ² basic earnings per share | 6.4p | (3)% | 19.1p | (6)% | |
| Normalised free cash flow ² | 702 | £96m | 1,947 | £(1)m | |
| Net debt ² | | | 8,923 | £(58)m | |

1 Group NPS measures Net Promoter Score in our retail businesses and Net Satisfaction in our wholesale businesses

2 See Glossary on page 2

3 Measured against the comparative period in the prior year

Group results for the third quarter to 31 December 2017

| | Third quarter to 31 December | | | Nine months to 31 December | | |
|---|---------------------------------|-------|--------|-------------------------------|--------|--------|
| | 2017 | 2016 | Change | 2017 | 2016 | Change |
| | £m | £m | % | £m | £m | % |
| Revenue | | | | | | |
| - reported | 5,970 | 6,128 | (3) | 17,756 | 17,940 | (1) |
| - adjusted ¹ | 5,979 | 6,126 | (2) | 17,779 | 17,954 | (1) |
| - change in underlying ¹ revenue excluding transit | | | (1.5) | | | (0.9) |
| EBITDA | | | | | | |
| - reported | 1,722 | 1,624 | 6 | 4,931 | 5,148 | (4) |
| - adjusted ¹ | 1,826 | 1,870 | (2) | 5,422 | 5,576 | (3) |
| Operating profit | | | | | | |

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| | | | | | | |
|----------------------------|------|------|-----|-------|-------|---------|
| - reported | 854 | 729 | 17 | 2,306 | 2,529 | (9) |
| - adjusted1 | 958 | 975 | (2) | 2,797 | 2,957 | (5) |
| Profit before tax | | | | | | |
| - reported | 660 | 526 | 25 | 1,744 | 1,914 | (9) |
| - adjusted1 | 818 | 826 | (1) | 2,398 | 2,501 | (4) |
| Basic earnings per share | | | | | | |
| - reported | 5.0p | 3.8p | 32 | 13.2p | 15.4p | (14) |
| - adjusted1 | 6.4p | 6.6p | (3) | 19.1p | 20.4p | (6) |
| Capital expenditure | 878 | 852 | 3 | 2,571 | 2,432 | 6 |
| Normalised free cash flow1 | 702 | 606 | 16 | 1,947 | 1,948 | - |
| Net debt1 | | | | 8,923 | 8,981 | £(58)m |

Customer-facing unit results

| Third quarter to | Adjusted1 revenue | | | Adjusted1 EBITDA | | | Normalised free cash flow1 | | |
|----------------------------|-------------------|-------|--------|------------------|------|--------|----------------------------|--------|--------|
| | 2017 | 2016 | Change | 2017 | 2016 | Change | 2017 | 2016 | Change |
| 31 December | £m | £m | % | £m | £m | % | £m | £m | % |
| BT Consumer | 1,261 | 1,262 | - | 250 | 260 | (4) | 114 | 162 | (30) |
| EE | 1,357 | 1,311 | 4 | 259 | 277 | (6) | 128 | 141 | (9) |
| Business and Public Sector | 1,125 | 1,190 | (5) | 362 | 393 | (8) | 317 | 302 | 5 |
| Global Services | 1,266 | 1,398 | (9) | 143 | 40 | 258 | 30 | (115) | 126 |
| Wholesale and Ventures | 506 | 528 | &#x | | | | | | |