SYSTEMS & COMPUTER TECHNOLOGY CORP Form 10-Q

May 14, 2002

SECURITIES AND EXCHANGE COMMISSION Washington, DC 20549

Form 10-Q

(Mark One)

/X/ Quarterly report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 for the quarterly period ended March 31, 2002 or

// Transition report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 for the transition period from _____ to ____.

0-11521 (Commission File Number)

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION (Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction
of incorporation)

23-1701520 (I.R.S. Employer Identification No.)

Great Valley Corporate Center
4 Country View Road
Malvern, Pennsylvania 19355
(Address of principal executive offices)

Registrant's telephone number, including area code: (610) 647-5930

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes /X/No /

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

33,264,505 Common shares, \$.01 par value, as of May 06, 2002

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SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES

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SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS (in thousands, except per share amounts)

	March 31, 2002 (UNAUDITED)	September 30, 2001 (NOTE)
ASSETS		
CURRENT ASSETS Cash and cash equivalents Short-term investments, including	\$ 22,066	\$101 , 475
accrued interest of \$933 and \$352 Receivables, including \$37,432 and \$23,023 of earned revenues in excess of billings, net of allowance for doubtful accounts	88,674	62,854
of \$4,301 and \$3,179	88,412	80,914
Prepaid expenses and other receivables	32 , 935	18,101
TOTAL CURRENT ASSETS	232,087	263,344
PROPERTY AND EQUIPMENTat cost, net of accumulated depreciation	45,357	49,559
CAPITALIZED COMPUTER SOFTWARE COSTS, net of accumulated amortization	10,211	12,399
GOODWILL, net of accumulated amortization	29,732	2,869
INTANGIBLE ASSETS, net of accumulated amortization	11,693	3,756
OTHER ASSETS AND DEFERRED CHARGES	28,706	29,095
NET ASSETS OF DISCONTINUED OPERATIONS	16,274	17,917
TOTAL ASSETS	\$374 , 060	\$378 , 939
	======	=======

Note: The condensed consolidated balance sheet at September 30, 2001, has been derived from the audited financial statements at that date.

See notes to condensed consolidated financial statements.

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS (continued) (in thousands, except per share amounts)

	March 31, 2002 (UNAUDITED)	September 30, 2001 (NOTE)
LIABILITIES & STOCKHOLDERS' EQUITY		
CURRENT LIABILITIES Accounts payable Current portion of long-term debt Income taxes payable Accrued expenses Deferred revenue	\$ 4,335 2,390 617 54,979 21,101	\$ 8,070 2,771 7,697 39,274 21,259
TOTAL CURRENT LIABILITIES	83,422	79,071
LONG-TERM DEBT, less current portion OTHER LONG-TERM LIABILITIES	74,723 3,201	74,723 3,748
STOCKHOLDERS' EQUITY Preferred stock, par value \$.10 per shareauthorized 3,000 shares, none issued Common stock, par value \$.01 per share authorized 100,000 shares, issued		
37,779 and 37,634 shares Capital in excess of par value Retained earnings Accumulated other comprehensive loss	378 121,025 117,031 (557)	376 120,040 126,697 (340)
Less Held in treasury, 4,607 and 4,630 common sharesat cost Notes receivable from stockholders	237,877 (24,663) (500)	246,773 (24,876) (500)
	212,714	221,397
TOTAL LIABILITIES & STOCKHOLDERS' EQUITY	\$374,060 =====	\$378,939 ======

Note: The condensed consolidated balance sheet at September 30, 2001, has been derived from the audited financial statements at that date.

See notes to condensed consolidated financial statements.

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (UNAUDITED) (in thousands, except per share amounts)

(in thousands, except per share amounts)		
		Months Ended
		ch 31,
	2002	2001
Revenues:	A 11 460	* 14 000
Outsourcing services	\$ 11,462	\$ 14,066
Software sales and commissions	8,998	5,308
Maintenance and enhancements	25,394	21,002
Software services	30,666	29,464
Interest and other income	1,217	1,264
Evnongog	77,737	71,104
Expenses: Cost of outsourcing services	0 175	11 272
Cost of software sales, commissions,	8 , 475	11,373
maintenance and enhancements	18,882	16,802
Cost of software services	23,518	20,575
Selling, general and administrative	19,303	21,463
Retirement and restructuring charges	7,574	21,405
Asset impairment charge	7,574	7,831
Interest expense	1,047	1,048
interest expense	1,047	
	78 , 799	79 , 092
Loss from continuing operations	10,133	13,032
before income taxes	(1,062)	(7 , 988)
Provision (benefit) for income taxes	544	(3,222)
Trovidion (benefit) for income cance		
Loss from continuing operations	(1,606)	(4,766)
3 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(, ,	()
Discontinued operations:		
Loss from discontinued operations,		
adjusted for applicable benefit		
for income taxes of \$579 and \$3,588	(1,580)	(6,510)
Loss on sale of discontinued operations,		
net of income taxes of \$3,446 and \$0	(7,042)	
Loss from discontinued operations	(8,622)	(6,510)
Net loss	\$(10,228)	\$(11,276)
	=======	=======
Loss from continuing operations:		
per common share	(\$0.05)	(\$0.15)
per share assuming dilution	(\$0.05)	(\$0.15)
Loss from discontinued operations:		
per common share	(\$0.26)	(\$0.20)
per share assuming dilution	(\$0.26)	(\$0.20)
Net loss:		
per common share	(\$0.31)	(\$0.34)
per share assuming dilution	(\$0.31)	(\$0.34)

Common shares and equivalents outstanding:

Average common	shares			33,126	32,811
Average common	shares	assuming	dilution	33,126	32,811

See notes to condensed consolidated financial statements.

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (UNAUDITED) (in thousands, except per share amounts)

(In thousands, except per share amounts)		Months Ended
	2002	2001
Revenues:	* 00 000	* 00 410
Outsourcing services	\$ 23,868	\$ 28,413
Software sales and commissions	16,479	17,436
Maintenance and enhancements	47 , 957	40,618
Software services	57,213	57,649
Interest and other income	2,714 	2 , 573
	148,231	146,689
Expenses:	17 020	22 502
Cost of outsourcing services Cost of software sales, commissions,	17 , 829	22,502
maintenance and enhancements	33,861	31,906
Cost of software services	44,444	41,015
Selling, general and administrative	39 , 398	42,611
Retirement and restructuring charges	7,574	
Asset impairment charge		7,831
Interest expense	2,093	2,103
	145,199	147,968
Income (loss) from continuing operations	,	
before income taxes	3,032	(1,279)
Provision (benefit) for income taxes	2,182	(644)
Income (loss) from continuing operations	850	(635)
Discontinued operations: Loss from discontinued operations, adjusted for applicable benefit for income taxes of \$1,842 and \$4,894	(3,474)	(8,578)
Loss on sale of discontinued operations,		
net of income taxes of \$3,446 and \$0	(7,042)	
Loss from discontinued operations	(10,516)	(8,578)
Net loss	\$ (9,666)	\$ (9,213)
	=======	=======
<pre>Income (loss) from continuing operations:</pre>		
per common share	\$0.03	(\$0.02)
per share assuming dilution	\$0.03	(\$0.02)
Loss from discontinued operations:		
per common share	(\$0.32)	(\$0.26)
per share assuming dilution	(\$0.31)	(\$0.26)

Net loss:		
per common share	(\$0.29)	(\$0.28)
per share assuming dilution	(\$0.29)	(\$0.28)
Common shares and equivalents outstanding:		
Average common shares	33,101	32 , 771
Average common shares assuming dilution	33,463	32 , 771

See notes to condensed consolidated financial statements.

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED) (in thousands)

(in thousands)		
		Months Ended
	March 2002	2001
OPERATING ACTIVITIES		
Net loss	\$ (9,666)	\$ (9,213)
Adjustments to reconcile net loss to net cash provided by (used in) operating activities:	,	
Asset impairment charge		11,585
Depreciation and amortization	10,871	13,902
Provision for doubtful accounts	1,135	1,401
Deferred tax benefit	(1,504)	(3,780)
Changes in operating assets and liabilities:		
(Increase) decrease in receivables	(1,834)	11,240
Increase in other current assets,	(1.4. (0.0)	(0.072)
principally prepaid expenses	(14,688)	(8,273)
Increase (decrease) in accounts payable	(4,705)	311
Decrease in income taxes payable	(7,080)	(1,684)
Increase (decrease) in accrued expenses	11,087	(441) 348
Increase (decrease) in deferred revenue (Increase) decrease in other operating	(4,955)	340
assets and deferred charges	982	(561)
NET CASH PROVIDED BY (USED IN)		
OPERATING ACTIVITIES	(20,357)	14,835
INVESTING ACTIVITIES		
Purchase of property and equipment	(289)	(4,695)
Capitalized computer software costs	(563)	(471)
Purchase of investments available for sale	(69,844)	(9,100)
Proceeds from sale or maturity of		
investments available for sale	44,250	15,907
Purchase of businesses, net of cash acquired	(33,402)	(3,004)
NET CASH USED IN INVESTING ACTIVITIES	(59 , 848)	(1,363)
FINANCING ACTIVITIES	(201)	(240)
Repayment of borrowings	(381)	(348)
Issuance (repurchase) of Company stock	213	(148)
Decrease in notes receivable from stockholders		110
Proceeds from exercise of stock options	964	1,942
NET CASH PROVIDED BY FINANCING ACTIVITIES	796	1,556

INCREASE (DECREASE) IN CASH & CASH EQUIVALENT CASH & CASH EQUIVALENTS-BEGINNING OF PERIOD	S (79,409) 101,475	15,028 49,155
CASH & CASH EQUIVALENTSEND OF PERIOD	\$ 22,066 ======	\$ 64,183 ======
SUPPLEMENTAL INFORMATION Noncash investing and financing activities: Purchase of businesses noncash portion	\$	\$ 500
Conversion of subordinated debentures into common stock		27

See notes to condensed consolidated financial statements.

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES
NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

NOTE A--INTERIM FINANCIAL STATEMENTS

The accompanying unaudited condensed consolidated financial statements have been prepared in accordance with generally accepted accounting principles for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by generally accepted accounting principles for complete financial statements. In the opinion of management, all adjustments (consisting only of normal recurring accruals, except for the fiscal year 2002 retirement and restructuring charges and the fiscal year 2001 asset impairment charge) considered necessary for a fair presentation have been included. For further information, refer to the consolidated financial statements and footnotes thereto included in the Company's Annual Report on Form 10-K for the year ended September 30, 2001. Operating results for the three and six-month periods ended March 31, 2002, are not necessarily indicative of the results that may be expected for the year ending September 30, 2002.

Certain prior year information has been reclassified to conform with the current year presentation.

NOTE B--CASH AND SHORT-TERM INVESTMENTS (in thousands)

Cash equivalents are short-term, highly liquid investments with maturities of three months or less at the date of purchase.

Short-term investments consist of corporate and municipal debt securities. Management determines the appropriate classification of the securities at the time of purchase. At March 31, 2002, the portfolio of securities has been classified as available for sale. These securities are carried at fair value, based on quoted market values, with the unrealized gains and losses, net of income taxes, reported as a component of accumulated other comprehensive loss. The available-for-sale portfolio is comprised of highly liquid investments available for current operations and general corporate purposes and, accordingly, is classified as a current asset.

The contractual maturities of short-term investments held as of March 31, 2002, are:

Due in one year or less \$ 45,124

Due after one year through four years 43,550

-----\$ 88,674

NOTE C--LONG-TERM INVESTMENTS

The Company has made investments for strategic business purposes of \$16.0 million in the common and preferred stock of WebCT, a privately held Internet company. The fair value of this investment, which is classified as a long-term asset, is not readily determinable; therefore, it is carried at cost adjusted for an other-than-temporary impairment discussed below. The Company regularly reviews the underlying operating performance, cash flow forecasts, and recent private equity transactions of this privately held company in assessing impairment. In the second quarter of fiscal year 2001, the Company recorded asset impairment charges of \$7.8 million related to this investment. In the third quarter of fiscal year 2001, the Company earned \$2.7 million in shares of WebCT. The Company earned these shares as a result of a joint marketing agreement with WebCT pursuant to which schools with cumulative enrollments totaling one million students licensed a product jointly developed by the Company and WebCT. Commissions in the form of shares of WebCT will continue to be earned as additional schools license this product now that this threshold has been met. At March 31, 2002, the Company owns approximately 11% of the voting shares of WebCT. At March 31, 2002, the aggregate investment in WebCT is \$10.9 million, and is included in other assets and deferred charges in the consolidated balance sheet.

Throughout fiscal year 1999, the Company made a series of investments in Campus Pipeline, Inc. As of March 31, 2002, the Company held an approximately 57% interest in the common stock of this affiliate, with a carrying amount of zero. The Company has determined that it does not control Campus Pipeline because there are fully voting convertible preferred shares outstanding that lower the Company's voting interest to approximately 42%. Therefore, the Company accounts for its investment using the equity method of accounting. The Company will not record any additional future losses of Campus Pipeline and will not record any future earnings until the cumulative, unrecorded losses are offset.

NOTE D--MANAGEMENT CHANGES AND RESTRUCTURING CHARGES

In the second quarter of fiscal year 2002, Michael J. Emmi, President, Chief Executive Officer, and Chairman of the Board of Directors retired from the Company. Michael D. Chamberlain, who has served the Company in various executive capacities since 1986, most recently as Chief Operating Officer, and a member of the Board of Directors since 1989, was elected President and Chief Executive Officer. Allen R. Freedman, a member of the Company's Board of Directors since 1982, was elected non-executive Chairman of the Board. Mr. Freedman was Chairman and Chief Executive Officer of Fortis, Inc., a multi-billion dollar financial services company, prior to his retirement in July 2000.

In connection with Mr. Emmi's retirement, he received a compensation package including a reduction of indebtednesses, the continuation of Mr. Emmi's life and health insurance and other fringe benefits for periods ranging from two to five years, as well as an assignment, to Mr. Emmi, of life insurance policies covering Mr. Emmi, and the immediate vesting of certain rights under other compensation plans. All Company stock options held by Mr. Emmi became vested and were amended to permit Mr. Emmi to exercise them by the earlier of their

original expiration date or two years from the date of his resignation. The Company recorded a charge of approximately \$3.5 million related to the above actions in the second quarter of fiscal year 2002. At March 31, 2002, \$1.5 million of the accrual remains. The Company may pay an additional amount to Mr. Emmi if certain strategic corporate objectives established by the Board before Mr. Emmi's termination are achieved on or before December 31, 2002.

Also, during the quarter ended March 31, 2002, the Company implemented a third plan for restructuring since the second quarter of the previous year. This plan included the termination of employees, management changes, discontinuation of non-critical programs and the disposition of related assets. During the quarter, the Company recorded a charge of \$4.1 million related to severance payments and disposition of assets. At March 31, 2002, \$2.6 million of the accrual remains. In January and March 2002, the Company terminated approximately 110 employees engaged primarily in development, special-programs and sales functions, 70 of whom were part of the Company's international utilities operations.

During the third quarter of fiscal year 2001, the Company implemented restructuring actions that were necessary to improve the Company's performance. The restructuring plan included the termination of employees, management changes, consolidation of certain facilities, and discontinuation of non-critical programs. During the quarter ended June 30, 2001, the Company accrued \$3.5 million related to severance and termination benefits and \$0.4 million of other costs based on a termination plan developed by management in consultation with the Board of Directors. As of March 31, 2002, \$0.6 million of this accrual remains. In May and June 2001, the Company terminated approximately 150 employees engaged primarily in marketing, administrative, special-programs, and development functions.

The Company continued to evaluate its business prospects and forecasts during the fourth quarter of fiscal year 2001. As a result of its evaluation, the Company implemented another restructuring plan, which included the discontinuation of non-critical programs, termination of employees, and consolidation of certain facilities primarily in the energy and utilities business. The restructuring was carried out in an effort to improve the Company's performance. During the fourth quarter of fiscal year 2001, the Company accrued \$0.5 million related to severance and termination benefits and \$0.6 million of other costs based on a termination plan developed by management in consultation with the Board of Directors. As of March 31, 2002, \$0.1 million of this accrual remains. In August 2001, the Company terminated approximately 40 employees engaged primarily in marketing, administrative, special-programs, and development functions.

NOTE E--ACQUISITIONS

Effective January 10, 2002, the Company acquired USA Education, Inc.'s (commonly known as Sallie Mae) student information systems business (the business) for the higher education market. Under the terms of the agreement, the Company acquired Sallie Mae's Exeter Student Suite and Perkins/Campus Loan Management product lines and related resources based in Cambridge, MA for approximately \$15.5 million cash. If the business achieves certain predetermined criteria during the remainder of fiscal year 2002, the Company will make an additional cash payment of up to \$2.0 million at September 30, 2002. In addition, the Company could make further cash payments of up to \$5.3 million over the next four years, contingent upon the revenue derived from the license or other sale of the purchased product lines over that period. Future payments made in connection with this acquisition will be treated as additional consideration and will likely increase the amount

recorded as goodwill. The Company recorded goodwill of \$11.5 million related to the acquisition, all of which is deductible for tax purposes. Included in goodwill is \$1.3 million of costs, including professional fees and other costs directly related to the acquisition. Some of these additional acquisition costs are estimates that may change and could cause an adjustment to goodwill. Intangible assets acquired included \$3.4 million of purchased software and \$0.8 million of other intangibles. The weighted-average amortization period is 6.0 years, 5.0 years for purchased software and 10.0 years for other intangibles. These assets have been allocated to the Global Education Solutions reporting segment for purposes of annual impairment testing under SFAS 142 (see Note K). The Company purchased the business to increase its market opportunities in the higher education market. The product lines purchased include an Oracle-based set of solutions and technology, the components of which are expected to be integrated into the Company's higher education product lines. The purchased product lines also include a Microsoft-based solution that is under development and when completed, will allow clients a technology choice.

In February 2002, the Company acquired the capital stock of Applied Business Technologies, Inc. (ABT) for \$16.8 million cash. The products acquired include ABT's PowerCAMPUS, IQ.Web and PocketCAMPUS Mobile applications, as well as related resources in Newtown Square, PA and their customer base. The Company recorded goodwill of \$14.8 million related to the acquisition, of which \$4.5 million is deductible for tax purposes. Included in goodwill is \$0.5 million of costs, including professional fees and other costs directly related to the acquisition. Some of these additional acquisition costs are estimates that may change and could cause an adjustment to goodwill. Intangible assets acquired included \$2.7 million of purchased software and \$1.8 million of other intangibles. The weighted-average amortization period is 6.1 years, 5.0 years for purchased software and 9.5 years for other intangibles. These assets have been allocated to the Global Education Solutions reporting segment for purposes of annual impairment testing under SFAS 142 (see Note K). The completion of this transaction provides the Company with an expanded market share in small to mid-sized institutions (enrollment under 2,500). It also allows the Company to expand its current technology offerings in higher education to institutions that have a preference for Microsoft, which provides a technology that is both affordable and easy to manage.

NOTE F--DIVESTITURE (in thousands)

As of the end of the second quarter of fiscal year 2002, the Company declared the Global Manufacturing & Distribution Solutions (MDS) a discontinued business; the results of MDS have been reported separately as discontinued operations in the consolidated statements of operations. The prior year consolidated statements of operations and balance sheet have been restated to present MDS as a discontinued operation. For business segment reporting, MDS was previously reported as a separate segment. Effective April 10, 2002, the Company signed a definitive agreement to sell the MDS business to High Process Technology, Inc., a newly formed portfolio company of Golden Gate Capital and Parallax Capital Partners for \$13,200 in cash, subject to adjustment based on the net book value of the assets at closing, which is expected to be on or about May 31, 2002. The Company could receive up to an additional \$3,000 based upon the new company achieving specified revenue targets over the next three years. The consummation of the transaction is subject to certain closing conditions and required approvals. The Company recorded a pretax loss of \$10,488 on the sale, which net

of a \$3,446 tax benefit produced a net loss of \$7,042. Revenues from the MDS business were \$9,449 and \$12,753 for the three-month periods ending March 31, 2002 and 2001, respectively. MDS revenues for the six-month periods ending March 31, 2002 and 2001 were \$17,641 million and \$26,056 million, respectively. The net assets of discontinued operations at September 30, 2001, were \$17,917. Net assets of the discontinued operation were \$16,274 million as of March 31, 2002, comprised of the following:

Accounts receivable	\$ 6,020
Prepaid expenses and other receivables	828
Property and equipment	2,281
Capitalized computer software costs	1,201
Goodwill	9,821
Intangible assets	3,682
Current liabilities	(7 , 559)
Net Assets of Discontinued Operations	\$16 , 274

NOTE G--EARNINGS PER SHARE (in thousands, except per share amounts)

A reconciliation of the numerators and the denominators of earnings per common share and per share -- assuming dilution follows:

	Ended	Three Months March 31, 2001	Ended	March 31,
Numerator: Income (loss) from continuing operations available to common stockholders	(\$ 1,606)	(\$ 4,766)	\$ 850	(\$ 635)
Discontinued operations: Loss from discontinued operations, net of income taxes		(6,510) 	(10,516)	(8,578)
Net loss available to common stockholders		(\$11,276) ======		
Denominator: Weighted average common shares	33,126	32,811	33,101	32,771
Effect of dilutive securities: Employee stock options			362	
Weighted average common shares assuming dilution		32 , 811		
<pre>Income (loss) from continuing operat per common share per share assuming dilution</pre>	(\$0.05)			

Loss from discontinued operations				
per common share	(\$0.26)	(\$0.20)	(\$0.32)	(\$0.26)
per share assuming dilution	(\$0.26)	(\$0.20)	(\$0.31)	(\$0.26)
Net loss				
per common share	(\$0.31)	(\$0.34)	(\$0.29)	(\$0.28)
per share assuming dilution	(\$0.31)	(\$0.34)	(\$0.29)	(\$0.28)

Potentially dilutive securities with an anti-dilutive effect (stock options in the fiscal year 2002 periods and the fiscal year 2001 six-month period and convertible debt in all periods presented) are not included in the above calculation.

NOTE H--PRODUCT DEVELOPMENT

Product development expenditures, including software maintenance expenditures, for the six months ended March 31, 2002 and 2001, were approximately \$18.1 million and \$21.0 million, respectively. After capitalization, these amounts were approximately \$18.1 million and \$20.6 million, respectively, and were charged to operations as incurred. For the same periods, amortization of capitalized software costs (not included in expenditures above) amounted to \$2.2 million and \$2.1 million, respectively.

NOTE I--BUSINESS SEGMENTS (in thousands)

As a result of the discontinuation of the Global Manufacturing & Distribution Solutions business at the end of the second quarter of fiscal year 2002, the Company has two reportable segments: Global Education Solutions (GES) and Global Energy and Utilities Solutions (EUS). Summarized financial information concerning the Company's reportable segments is shown in the following table. The "All Other" column includes corporate-related items, elimination of inter-segment transactions, amortization of intangible assets purchased in business acquisitions, the retirement and restructuring charges in fiscal year 2002, and the asset impairment charge in fiscal year 2001. Interest and other income is not included in the revenue disclosures below.

Three months ended March 31, 2002

	•		All	
	GES	EUS	Other	Total
Outsourcing services	\$ 8,350	\$ 3,112	\$	\$ 11,462
Software sales and				
commissions, and				
maintenance and				
enhancements	28,930	5,462		34 , 392
Software services	20,032	10,634		30,666
Put anna l	 E7 212	10 200		76 520
External revenues	57 , 312	19,208		76 , 520
Intersegment revenues		17	(17)	
Segment profit (loss)	6,839	759	(8,660)	(1,062)
Three months ended March	31 - 2001			
THE C MOHEND CHACA HATCH	31, 2001		All	
	GES	EUS	Other	Total
Outsourcing services	\$ 9,846	\$ 4,220	\$	\$ 14,066
Software sales and				
commissions, and				

maintenance and enhancements Software services	21,911 15,489	4,399 13,975		26,310 29,464
External revenues Intersegment revenues	47 , 246 311	22 , 594 	(311)	69 , 840
Segment profit (loss)	4,338	(1,444)	(10,882)	(7,988)
Six months ended March 31	, 2002		2 1 1	
	GES	EUS	All Other	Total
Outsourcing services Software sales and commissions, and	\$ 16,703	\$ 7 , 165	\$	\$ 23,868
maintenance and enhancements	53,950	10,486		64,436
Software services	36,131	21,082		57,213
External revenues	106,784	38,733		145 , 517
Intersegment revenues		35	(35)	
Segment profit (loss)	12,042	1,504	(10,514)	3,032
Six months ended March 31			All	
Outcoursing comices	GES	EUS	Other \$	Total
Outsourcing services Software sales and commissions, and maintenance and	\$ 20 , 028	\$ 8 , 385	\$	\$ 28,413
enhancements	44,085	13,969		58,054
Software services	29 , 575	28 , 074		57 , 649
External revenues	93,688	50 , 428		144,116
Intersegment revenues Segment profit (loss)	643 9,484	1 , 976	(643) (12 , 739)	(1,279)
NOTE JCOMPREHENSIVE INC	COME			
		Three Months		Months
		nded March 31, 002 2001	2002	March 31, 2001
Net loss Other comprehensive incom		228) (\$11,276) 210) (44)	(\$9,666) (217)	(\$9,213) 49
m + 1 G 1 -				

Other comprehensive income (loss) relates primarily to currency translation adjustments related to foreign subsidiaries whose functional currencies are their local currencies.

Total Comprehensive Loss (\$10,438) (\$11,320) (\$9,883) (\$9,164)

NOTE K--GOODWILL AND INTANGIBLE ASSETS (in thousands, except per share amounts)

Effective October 1, 2001, the Company adopted Statement of Financial Accounting Standards No. 142, "Goodwill and Other Intangible Assets," which resulted in discontinuing the amortization of goodwill. Under the Statement, goodwill will instead be carried at its book value as of October 1, 2001, and any future impairment of goodwill will be recognized as either a change in accounting principle (with respect to the transitional impairment test conducted within six months of adoption) or as an operating expense in the period of impairment. However, under the terms of the Statement, identifiable intangibles with identifiable lives will continue to be amortized.

The Company's goodwill was \$29,732 and \$2,869 at March 31, 2002, and September 30, 2001, respectively. The increase in goodwill at March 31, 2002, is primarily the result of the Sallie Mae and ABT acquisitions (see Note E). The Company did not recognize an impairment loss as a result of its transitional impairment test of existing goodwill. The Company will be required to test the value of its goodwill at least annually.

The following table sets forth the Company's amortized and unamortized intangible assets at the periods indicated:

	Marc	h 31, 2002	Septemb	er 30, 2001
	Gross		Gross	
	Carrying	Accumulated	Carrying	Accumulated
	Amount	Amortization	Amount	Amortization
Amortized intangible assets	:			
Purchased software	14,449	(5 , 988)	8,277	(5,521)
Covenants-not-to-compete	7,123	(6,407)	7,071	(6,071)
Customer relationships	1,684	(28)		
	\$ 23,256	\$ (12,423)	\$ 15,348	\$ (11,592)
Unamortized intangible asse	ts:			
Trademarks	860			
	\$ 860		\$	

Estimated amortization expense for amortized intangible assets for the next five fiscal years ending September 30, are as follows:

Fiscal Year	
2002	\$ 2,416
2003	2,483
2004	2,061
2005	1,997
2006	1,402
thereafter	1,305
Total	\$11,664

Amortization expense on intangible assets was \$831 and \$730 for the six months ended March 31, 2002 and 2001, respectively. In addition, the fiscal year 2001 period included \$110, net of taxes, related to the amortization of goodwill.

The following table discloses the effect on net income and earnings per share of excluding amortization expense related to goodwill, which was recognized in the three and six months ended March 31, 2001, as if such goodwill had been recognized in accordance with SFAS 142.

	For the	Three Months	For the	Six Months	
	Ended	March 31,	Ended March 31,		
	2002	2001	2002	2001	
Reported net loss	(\$10,228)	(\$11 , 276)	(\$ 9 , 666)	(\$ 9 , 213)	
Plus: goodwill amortization,					
net of taxes		55		110	
Adjusted net loss	(\$10,228)	(\$11 , 221)	(\$ 9 , 666)	(\$ 9,103)	
Per common share:					
Net loss	(\$0.31)	(\$0.34)	(\$0.29)	(\$0.28)	
Goodwill amortization					
Adjusted net loss	(\$0.31)	(\$0.34)	(\$0.29)	(\$0.28)	
Per share assuming dilution:					
Net loss	(\$0.31)	(\$0.34)	(\$0.29)	(\$0.28)	
Goodwill amortization					
Adjusted net loss	(\$0.31)	(\$0.34)	(\$0.29)	(\$0.28)	

MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

The purpose of this section is to give interpretive guidance to the reader of the financial statements. The following discussion excludes the results of the Global Manufacturing & Distribution Solutions (MDS) and Global Government Solutions (GGS) businesses as they have been reclassified as discontinued operations in the fiscal year 2002 and 2001 periods.

RESULTS OF OPERATIONS

The following table sets forth: (i) income statement items as a percentage of total revenues and (ii) the percentage change for each item from the prior-year comparative period.

	% of Total Revenues				% Change from	
				Prior Year		
	Three N	los.	Six Mo	os.	Three Mos.	Six Mos.
	Ended	d	Ended	d	Ended	Ended
	March	31,	March	31,	March 31	March 31
	2002	2001	2002	2001	:	
Revenues:						
Outsourcing services	15%	20%	16%	19%	(19%)	(16%)
Software sales and commissions	11%	7%	11%	12%	70%	(5%)
Maintenance and enhancements	33%	30%	32%	28%	21%	18%
Software services	39%	41%	39%	39%	4%	(1%)
Interest and other income	2%	2%	2%	2%	(4%)	5%
					-	
Total	100%	100%	100%	100%	9%	1%
Expenses:						
Cost of services, software sales	,					
commissions, and maintenance						
enhancements	65%	69%	65%	65%	4%	1%
Selling, general and						
administrative	25%	30%	27%	29%	(10%)	(8%)

Retirement and restructuring						
charges	10%		5%			
Asset impairment charge		11%		5%	(100%)	(100%)
Interest expense	1%	1%	1%	1%		
Income (loss) from continuing						
operations before income taxes	(1%)	(11%)	2%		(87%)	(337%)

The following table sets forth the gross profit for each of the following revenue categories as a percentage of revenue for each such category and the total gross profit as a percentage of total revenue (excluding interest and other income). The Company does not separately present the cost of maintenance and enhancements revenue as it is impracticable to separate such cost from the cost of software sales.

	Three Months Ended March 31,		Six Mon	nths
			Ended Ma:	March 31,
	2002	2001	2002	2001
Gross Profit:				
Outsourcing services	26%	19%	25%	21%
Software sales and maintenance				
and enhancements	45%	36%	47%	45%
Software services	23%	30%	22%	29%
Total	34%	30%	34%	34%

Revenues:

Outsourcing services revenue decreased 19% and 16% in the second quarter and first six months of fiscal year 2002 compared with the prior-year periods. These decreases are primarily the result of the completion of contracts in the third quarter of fiscal year 2001.

Software sales and commissions increased 70% in the second quarter of fiscal year 2002 compared to the prior-year period due to increased licenses in both the Company's higher education and energy and utilities markets. In the first six months of fiscal year 2002, software sales and commissions revenue decreased 5% compared to the prior-year period due to decreased licenses in the Company's energy and utilities market in the first quarter of fiscal year 2002. The Company believes this decrease was primarily the result of caution in the general business climate, which has been particularly felt in the technology sector, as well as concerns over deregulation in the energy and utilities market.

The 21% and 18% increases in maintenance and enhancements revenue in the second quarter and first six months of fiscal year 2002 were the result of the growing installed base of clients in the Company's higher education market. The Company continues to experience a high annual renewal rate on existing maintenance contracts in this market, although there can be no assurances that this will continue.

Software services revenue increased 4% in the second quarter of fiscal year 2002 compared with the second quarter of fiscal year 2001. The increase is primarily the result of increased implementation and integration services performed in the higher education market partially offset by decreases in the energy and utilities market.

Software services revenue decreased 1% in the first six months of fiscal year

2002 compared with the prior year period. The decrease is primarily the result of decreased implementation and integration services performed in the energy and utilities market partially offset by increases in the higher education market. These decreases were primarily the result of reduced license fees in periods before the fiscal year 2002 periods, which generate service orders.

Gross Profit:

Gross profit increased as a percentage of total revenue (excluding interest and other income) from 30% for the second guarter of fiscal year 2001 to 34% for the second quarter of fiscal year 2002. For the six-month periods ending March 31, 2002 and 2001, gross profit as a percentage of revenue was 34%; however, the components of the gross profit percentage changed from the fiscal year 2001 period to the 2002 period. In the three and six-month periods, the software sales, commissions, maintenance, and enhancements gross profit percentage increased primarily as a result of increased software sales and maintenance and enhancement revenue during the fiscal year 2002 period. These increases were partially offset by increased development costs on new products. The outsourcing services gross profit percentage increased primarily as a result of the completion of lower margin contracts in fiscal year 2001, fiscal year 2001 cost reductions, and improved utilization on existing contracts. These increases were partially offset by decreases in the software services margins in the three and six-month periods ending March 31, 2002 compared to the prior year periods. Software services margins decreased primarily as a result of decreased utilization in the energy and utilities market. The Company anticipates continuing reduced services revenue in the energy and utilities market in fiscal year 2002 and implemented a restructuring plan during fiscal year 2001 in an attempt to improve future performance.

Selling, General and Administrative Expenses:

Selling, general and administrative expenses decreased 10% and 8% in the second quarter and first six months of fiscal year 2002 compared with the prior-year periods primarily as a result of decreased marketing and administrative costs due to the restructuring plans implemented in fiscal year 2001.

Retirement, Restructuring, and Asset Impairment Charges:

In the second quarter of fiscal year 2002, the Company recognized retirement and restructuring charges of \$7.6 million. The charge was comprised of \$3.5 million for the retirement compensation package of the Company's former President, Chief Executive Officer, and Chairman of the Board of Directors and \$4.1 million related to actions to reduce the workforce, discontinue non-critical programs, and consolidate certain facilities. At March 31, 2002, \$4.1 million of the \$7.6 million accrual remains. In January and March 2002, the Company terminated approximately 110 employees engaged primarily in development, special-programs and sales functions, 70 of whom were part of the Company's international utilities operations.

In the second quarter of fiscal year 2001, the Company reduced the cost basis of a long-term investment in WebCT as a result of an impairment that was deemed other than temporary. As a result, the Company recognized an asset impairment charge of \$7.8 million related to its investment in WebCT. Future earnings could also be reduced and earnings charged if there were an additional impairment that was found to be other than temporary at a future balance sheet date.

Income (loss) from continuing operations before income taxes was \$3.0 million for the six months ended March 31, 2002, compared to a loss of \$1.3 million last year. The provision for income taxes was \$2.2 million in the current period compared to a benefit of \$0.6 million in the year-ago period. The effective tax rate on income from continuing operations in the fiscal year 2002 provision does

not reflect the customary relationship between income before income taxes and tax expense principally due to not recording a tax benefit for losses related to the Company's foreign operations, the effects of state income taxes, and the effects of non-deductible expenses.

Discontinued Operations:

As of the end of the second quarter of fiscal year 2002, the Company declared MDS a discontinued business; the results of MDS have been reported separately as discontinued operations in the consolidated statements of operations. Effective April 10, 2002, the Company signed a definitive agreement to sell the MDS business to High Process Technology, Inc., a newly formed portfolio company of Golden Gate Capital and Parallax Capital Partners for \$13.2 million in cash, subject to adjustment based on the net book value of the assets at closing which is expected to be on or about May 31, 2002. The Company could receive up to an additional \$3 million based upon the new company achieving specified revenue targets over the next three years. The consummation of the transaction is subject to certain closing conditions and required approvals. The Company recorded a pretax loss of \$10.5 million on the sale, which net of a \$3.5 million tax benefit produced a net loss of \$7.0 million. The prior year consolidated statements of operations and balance sheet have been restated to present MDS as a discontinued operation. For business segment reporting, MDS was previously reported as a separate segment.

LIQUIDITY, CAPITAL RESOURCES, AND FINANCIAL POSITION

The following discussion of cash flow activity is based upon historical information as the statement of cash flows for the fiscal year 2002 period does not present the MDS business as a discontinued operation and the fiscal year 2001 period does not present the Global Government Solutions business, which was sold on June 29, 2001, as a discontinued operation.

The Company's cash and short-term investments balance was \$110.7 million and \$164.3 million as of March 31, 2002, and September 30, 2001, respectively. The cash balances decreased as a result of cash used in operations and investing activities discussed below.

Cash used in operating activities was \$20.4 million for the first six months of fiscal year 2002, compared with cash provided of \$14.8 million for the prior-year period. The primary uses of cash in the fiscal year 2002 period were increased other current assets, primarily prepaid income taxes, decreased accounts and income taxes payable, and decreased deferred revenue. These uses were partially offset by increased accrued expenses related primarily to the retirement and restructuring charges and loss accrual for the sale of the discontinued manufacturing business. Cash expenditures for the first six months of fiscal year 2002 related to retirement and restructuring charges (which are included in operating activities) were approximately \$3.6 million, and are expected to be approximately \$2.5 million for the remainder of fiscal year 2002 and \$1.6 million in total for all subsequent years, principally for severance and facility costs.

Cash used in investing activities was \$59.8 million for the first six months of fiscal year 2002 compared with \$1.4 million for the fiscal year 2001 six-month period. In the fiscal year 2002 period, cash of \$32.9 million was used in the purchase of Sallie Mae's student information systems business and Applied Business Technologies, Inc. in January and February 2002. If the Sallie Mae acquired business achieves certain predetermined criteria during the remainder

of fiscal year 2002, the Company will make an additional cash payment of up to \$2.0 million at September 30, 2002. Additional cash payments of up to \$5.3 million could be required of the Company over the next four years, contingent upon the revenue derived from the license or other sale of the purchased product lines over that period. Additionally, cash was used in the purchase of investments using the available cash balances from September 30, 2001. Purchases of property and equipment have been curtailed in fiscal year 2002 as a result of continuing cost containment measures. Fiscal year 2002 total property and equipment purchases are expected to remain below fiscal year 2001 levels.

The primary source of cash in the six months ended March 31, 2001, was the sale and maturity of available-for-sale investments. Other cash uses included \$0.5 million contingent consideration paid with respect to the August 2000 EnerLink acquisition in the fiscal year 2002 period. In the fiscal year 2001 period, other uses of cash included \$2.8 million for the purchase of Omni-Tech Systems, Ltd. assets, which were subsequently sold in the June 2001 Global Government Solutions business sale.

The \$0.8 million and \$1.6 million in cash provided by financing activities for the first six months of fiscal year 2002 and 2001, respectively, consists primarily of proceeds from the exercises of stock options.

The Company has a \$30 million senior revolving credit facility available for general corporate purposes. The credit facility agreement expires in June 2003 and includes optional annual renewals. There were no borrowings outstanding at March 31, 2002, or September 30, 2001. As long as there are borrowings outstanding, and as a condition precedent to new borrowings, the Company must comply with certain covenants established in the agreement. Under the covenants, the Company is required to maintain certain financial ratios and other financial conditions. The Company may not pay dividends (other than dividends payable in common stock) or acquire any of its capital stock outstanding without a written waiver from its lender.

The credit agreement provides for the issuance of letters of credit. The amount available for borrowing under the revolving credit facility is reduced by the total outstanding letters of credit. At March 31, 2002, the Company had \$0.5 million of letters of credit outstanding and \$29.5 million available under the revolving credit facility. The Company pays a commitment fee of 5/16% on the unused portion of the revolving credit facility.

The Company has convertible debentures outstanding, which bear interest at 5% and mature on October 15, 2004. In October 2000, \$27,000 of the convertible subordinated debentures were converted into approximately 1,000 shares of common stock of the Company. The remaining balance of convertible debentures at March 31, 2002, is \$74.7 million. If these remaining debentures outstanding were converted, 2.8 million additional shares would be added to common shares outstanding. These debentures were antidilutive for the fiscal year 2002 and 2001 periods and therefore are not included in the denominators for income (loss) from continuing operations per share — assuming dilution, loss from discontinued operations per share — assuming dilution, or net loss per share — assuming dilution for these periods.

The Company believes that its cash and cash equivalents, short-term investments, and borrowing arrangements should satisfy its financing needs for the foreseeable future.

Contingency:

The Company from time to time is involved in legal proceedings and litigation arising in the ordinary course of business. In the opinion of management, the outcome of such proceedings and litigation currently pending will not materially affect the Company's consolidated financial statements.

Critical Accounting Policies:

The Company's discussion and analysis of its financial condition and results of operations are based upon the Company's consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States. The preparation of these financial statements requires the Company to make estimates and judgments that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. The Company bases its estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions or conditions.

The Company believes the following critical accounting policies affect its more significant judgments and estimates used in the preparation of its consolidated financial statements.

Revenue recognition:

Contract fees from outsourcing services are typically based on multi-year contracts ranging from three to five years in length, and provide a recurring revenue stream throughout the term of the contract. During the first several years of a typical outsourcing services contract, the Company performs services and incurs expenses at a greater rate than in the later years of the contract. Since billings usually remain constant during the term of the contract, and revenue is recognized as work is performed, revenues usually exceed billings in the early years of the contract. The resulting excess is reflected as unbilled accounts receivable. In some cases when a contract term is extended, the billing period is also extended over the new life of the contract. As a contract proceeds, services are performed, and expenses are incurred at a diminishing rate, resulting in billings exceeding revenue recognized, which causes a decrease in the unbilled accounts receivable balance, although additional unbilled accounts receivable will continue to be recorded based on the terms of the contracts. These contracts require estimates of periodic revenue earned and costs to be incurred to deliver products or services and are subject to revision as work progresses. Revisions in the estimates are reflected in operations in the period in which facts requiring those revisions become known.

Software services are generally provided under time and materials contracts and revenue is recognized as the services are provided. In some circumstances, services are provided under fixed-price arrangements in which revenue is recognized on the percentage-of-completion method. Revisions in estimates of costs to complete are reflected in operations in the period in which facts requiring those revisions become known. In certain software services contracts, the Company performs services but cannot immediately bill for them. Revenue is usually recognized as work is performed, resulting in an excess of revenues over billings in such periods. The resulting excess is reflected as unbilled accounts receivable. Billings in these software services contracts cause a decrease in the unbilled accounts receivable, although, additional unbilled accounts receivable will continue to be recorded based on the terms of the contracts.

The Company licenses software under license agreements and provides services

including training, installation, consulting, and maintenance and enhancements. Maintenance and enhancement agreements provide for telephone support and error correction for current versions of licensed systems, as well as regulatory updates and functional and technical enhancements to licensed systems if and when they become generally available. Fees for maintenance and enhancements agreements are recognized ratably over the term of the agreements. License fee revenues are recognized when a license agreement has been signed, the software product has been shipped, the fees are fixed and determinable, collection is considered probable, and no significant vendor obligations remain. In certain license arrangements, the Company ships the product and recognizes revenue, but has not billed the complete contract amount due to contractual payment terms, resulting in an excess of revenues over billings in such periods. The resulting excess is reflected as unbilled accounts receivable. The Company usually bills these unbilled balances within one year.

For client arrangements that include license fees and implementation and other professional services, the portion of the fees related to software licenses is generally recognized in the current period, while the portion of the fees related to implementation and other professional services is recognized as such services are performed.

The Company allocates revenue to each component of the contract based on objective evidence of its fair value, which is specific to the Company, or, for products not being sold separately, the price established by management. Because licensing of the software is not dependent on the professional services portions of the contract, the software revenue is recognized upon delivery. The remainder of the contract revenue is recorded as earned as software services revenue.

Restructuring:

During fiscal years 2002 and 2001, the Company recorded significant reserves in connection with restructuring programs. These reserves include estimates pertaining to employee separation costs, assumptions regarding idle facilities and sublease terms, and the settlements of contractual obligations resulting from these actions. Although the Company does not anticipate significant changes, the actual costs may differ from these estimates.

Long-Term Investments:

The Company has made investments for strategic business purposes in the common and preferred stock of a privately held Internet company. The fair value of this investment, which is classified as a long-term asset, is not readily determinable; therefore, it is carried at cost adjusted for an other-than-temporary impairment. The Company regularly reviews the underlying operating performance, cash flow forecasts, and recent private equity transactions of this privately held company in assessing impairment. Future earnings would be reduced and earnings would be charged if there was an additional impairment that was found to be other than temporary at a future balance sheet date. The Company's future results of operations could be materially affected by a future write down in the carrying amount of this investment to recognize an impairment loss due to an other than temporary decline in the value of the investment.

The Company made a series of investments in Campus Pipeline, Inc., which have a carrying amount of zero. The Company has determined that it does not control Campus Pipeline, therefore, the Company accounts for its investment using the equity method of accounting. The Company will not record any additional future losses of Campus Pipeline and will not record any future earnings until the cumulative, unrecorded losses are offset.

Goodwill and Intangible Assets:

The Company evaluates goodwill and other intangibles for potential impairment on an annual basis unless circumstances indicate the need for impairment testing between the annual tests. The judgments regarding the existence of impairment indicators are based on legal factors, market conditions, and operational performance of the Company's reporting segments. In assessing the recoverability of the Company's goodwill and other intangibles, the Company must make valuation assumptions to determine the fair value of the respective assets. If these estimates or their related assumptions change in the future, the Company may be required to record impairment charges which could have a material adverse impact on the Company's financial condition and results of operations.

Deferred Taxes:

The Company records a valuation allowance to reduce its deferred tax assets to the amount that is more likely than not to be realized. While the Company has considered future taxable income and ongoing prudent and feasible tax planning strategies in assessing the need for the valuation allowance, in the event the Company were to determine that it would be able to realize its deferred tax assets in the future in excess of its net recorded amount, an adjustment to the deferred tax asset would increase income in the period such determination was made. Likewise, should the Company determine that it would not be able to realize all or part of its net deferred tax asset in the future, an adjustment to the deferred tax asset would be charged to income in the period such determination was made.

Divestiture:

The Company has accrued for the estimated loss on the sale of the MDS business and the net losses through the anticipated close date of the sale transaction. The Company estimated future results of operations of the MDS business and the expected close date in determining the required reserve. It is possible that the actual results could differ from these related estimates due to uncertain market conditions and/or a possible change in the anticipated close date.

Factors That May Affect Future Results and Market Price of Stock:
The forward-looking statements discussed herein and elsewhere -- including statements concerning the Company's or management's forecasts, estimates, intentions, beliefs, anticipations, plans, expectations, or predictions for the future -- are based on current management expectations that involve risks and uncertainties that could cause actual results to differ materially from those anticipated. The following discussion highlights some, but not all, of the risks and uncertainties that may have a material adverse effect on the Company's business, results of operations, and/or financial condition.

The Company's revenues and operating results can vary substantially from quarter to quarter, owing to a number of factors. Software sales revenues in any quarter depend on the execution of license agreements and the shipment of product. The execution of license agreements is difficult to predict for a variety of reasons, including the following: a significant portion of the Company's license agreements is typically signed in the last month of each quarter; the Company's sales cycle is relatively long; the size of transactions can vary widely; client projects may be postponed or cancelled due to changes in the client's management, budgetary constraints, strategic priorities, or economic uncertainty; and clients often exhibit a seasonal pattern of capital spending. The Company has historically generated a greater portion of license fees and total revenue in the last two fiscal quarters, although there is no assurance that this will continue.

Because a significant part of the Company's business results from software licensing, it is characterized by a high degree of operating leverage. The Company bases its expense levels, in significant part, on its expectations of future revenues. Therefore, these expense levels are relatively fixed in the short term. If software licensing revenues do not meet expectations, net income is likely to be disproportionately adversely affected. There can be no assurance that the Company will be able to increase profitability or return to its historical level of profitability on a quarterly or annual basis in the future. It is, therefore, possible that in one or more future quarters, the Company's operating results will be below expectations. This would likely have an adverse effect on the price of the Company's common stock.

The success of the Company's business depends upon certain key management, sales, and technical personnel. In addition, the Company believes that to succeed in the future, it must continue to attract, retain, and motivate talented and qualified management, sales, and technical personnel. Competition for such personnel in the information technology industry is intense. The Company sometimes has difficulty locating qualified candidates. There can be no assurance that the Company will be able to retain its key employees or that it will be able to continue to attract, assimilate, and retain other skilled management, sales, and technical personnel. The loss of certain key personnel or the inability to attract and retain qualified employees in the future could have a material adverse effect on the Company's business, results of operations, and/or financial condition.

The application software industry is characterized by intense competition, rapid technological advances, changes in client requirements, product introductions, and evolving industry standards. The Company believes that its future success will depend on its ability to compete successfully, and to continue to develop and market new products and enhancements cost-effectively. This necessitates continued investment in research and development and sales and marketing. There can be no assurance that new industry standards or changing technology will not render the Company's products obsolete or non-competitive, that the Company will be able to develop and market new products successfully, or that the Company's markets will accept its new product offerings. Furthermore, software programs as complex as those the Company offers may contain undetected errors or bugs when they are first introduced or as new versions are released. Despite Company and third-party testing, there can be no assurance that errors will not be found in new product offerings. Such errors can cause unanticipated costs and delays in market acceptance of these products and could have a material adverse effect on the Company's business, financial condition, or cash flows. In addition, new distribution methods, such as the Internet and other electronic channels, have removed many of the barriers to entry that small and start-up software companies faced in the past. Therefore, the Company expects competition to increase in its markets.

If the Company were to experience delays in the commercialization and introduction of new or enhanced products, if customers were to experience significant problems with the implementation and installation of products, or if customers were dissatisfied with product functionality or performance, this could have a material adverse effect on the Company's business, results of operations, financial condition, or cash flows.

There can be no assurance that the Company's new products will achieve significant market acceptance or will generate significant revenue. Additional products that the Company plans to directly or indirectly market in the future are in various stages of development.

Intense competition in the various markets in which the Company competes may put pressure on the Company to reduce prices on certain products, particularly in the markets where certain vendors offer deep discounts in an effort to recapture or gain market share or to sell other software or hardware products. The bundling of software products for promotional purposes or as a long-term pricing strategy or guarantees of product implementations by certain of the Company's competitors could have the effect over time of significantly reducing the prices that the Company can charge for its products. Any such price reductions and resulting lower license revenues could have a material adverse effect on the Company's business, results of operations, financial condition, or cash flows.

The Company uses a common industry practice to forecast sales and trends in its business. The Company's sales personnel monitor the status of prospective sales, such as the date when they estimate that a customer will make a purchase decision and the potential dollar amount of the sale. The Company regularly aggregates these estimates to generate a sales pipeline. The Company compares the pipeline at various points in time to look for trends in its business. While this pipeline analysis may provide the Company with some guidance in business planning and budgeting, these pipeline estimates are necessarily speculative and may not consistently correlate to revenues in a particular quarter or over a longer period of time. A variation in the conversion of the pipeline into contracts or in the pipeline itself could cause the Company to improperly plan or budget and thereby adversely affect its business or results of operations. In particular, a slowdown in the economy may cause purchasing decisions to be delayed, reduced in amount, or cancelled, which will therefore reduce the overall license pipeline conversion rates in a particular period of time.

Building upon its original investment, the Company continues to strengthen its strategic alliance with Campus Pipeline, Inc. The Company has enhanced the integration of its higher education information systems with the Campus Pipeline product to provide 24-hour access to campus and Internet resources and allow students to enroll, register for classes, view grades, request transcripts and loan status, obtain reading lists, buy books, access e-mail, and participate in interactive chat sessions. While some of these features have been included in a product released by Campus Pipeline, other features are scheduled for future releases.

During fiscal year 2000, the Company made an investment in WebCT and entered into a strategic alliance with WebCT to exclusively market the WebCT e-learning tools and e-learning hub to the Company's higher education client base. The alliance builds upon the Company's existing relationship with Campus Pipeline, Inc., and the Company's self-service Web for Students and Web for Faculty products to offer a unified, on-line, connected e-learning solution. This integrated solution will enable clients to access information systems, learning tools, online services, campus communication, and community resources through a single point of access. The Company intends to provide the real-time, bi-directional exchange of data between the Company's student information system and the WebCT course environment, eliminating manual synchronization of like information.

The success of these investments and strategic alliances depends upon: (i) the ability of the Company and its alliance members to meet development and implementation schedules for products and to enhance the products over time, (ii) the market acceptance of the products, (iii) the Company's ability to integrate the alliance members' products with the Company's products cost-effectively and on a timely basis, and (iv) the ability of the Company's alliance members to achieve their financial goals.

Certain of the Company's contracts are subject to "fiscal funding" clauses, which entitle the client, in the event of budgetary constraints, to reduce the level of services to be provided by the Company, with a corresponding reduction in the fee the client must pay. In certain circumstances, the client may terminate the services altogether. While the Company has not been impacted materially by early terminations or reductions in service from the use of fiscal funding provisions in the past, there can be no assurance that such provisions will not give rise to early terminations or reductions of service in the future. If clients that represent a substantial portion of the Company's revenues were to invoke the fiscal funding provisions of their contracts, the Company's results of operations would be adversely affected.

Certain of the Company's outsourcing contracts may be terminated by the client for convenience. If clients that represent a substantial portion of the Company's revenues terminate for convenience, the Company's future results of operations would be adversely affected.

The Company provides software-related services, including systems implementation and integration services. Services are provided under time and materials contracts, in which case revenue is recognized as the services are provided, and under fixed-price arrangements, in which case revenue is recognized on the percentage-of-completion method. Revisions in estimates of costs to complete are reflected in operations during the period in which the Company learns of facts requiring those revisions.

The impact on the Company of areas such as the Internet, online services, and electronic commerce is uncertain. There can be no assurance that the Company will be able to provide a product that will satisfy new client demands in these areas. In addition, standards for network protocols and other industry standards for the Internet are evolving rapidly. There can be no assurance that standards the Company chooses will position its products to compete effectively for business opportunities as they arise on the Internet and in other emerging areas.

The Company relies on a combination of copyright, trademark, trade secrets, confidentiality procedures, and contractual procedures to protect its intellectual property rights. Despite the Company's efforts to protect its intellectual property rights, it may be possible for unauthorized third parties to copy certain portions of the Company's products, or to reverse engineer or obtain and use technology or other Company-proprietary information. There can also be no assurances that the Company's intellectual property rights would survive a legal challenge to their validity or provide significant protection to the Company. In addition, the laws of certain countries do not protect the Company's proprietary rights to the same extent as do the laws of the United States. Accordingly, there can be no assurance that the Company will be able to protect its proprietary technology against unauthorized third-party copying or use, which could adversely affect the Company's competitive position.

On June 29, 2001, the Company sold its Global Government Solutions business to Affiliated Computer Services, Inc., ("ACS") for \$85 million in cash. These proceeds may be subject to adjustment in certain circumstances. In addition, the Company made certain representations and warranties to ACS under the purchase agreement, which could also result in adjustments to the proceeds received. If the Company is found to have breached any of the representations and warranties contained in the purchase agreement, the Company may have to return cash proceeds and the Company's financial results could be adversely affected.

In the second quarter of fiscal year 2002, the Company acquired the Sallie Mae student information systems business and Applied Business Technologies, Inc. ("ABT"). These acquisitions were entered into to increase the Company's opportunities in the higher education market. The success of these acquisitions depends upon: (i) the Company's ability to integrate the acquired products and operations with the Company's products and operations cost-effectively and on a timely basis, (ii) the Company's ability to complete development of and enhance the products acquired efficiently and cost effectively, and (iii) the market acceptance of the products.

In the second quarter of fiscal year 2002, the Company signed a definitive agreement to sell the process manufacturing business to High Process Technology, Inc., a newly formed portfolio company of Golden Gate Capital and Parallax Capital Partners for \$13.2 million in cash, subject to adjustment based on the net book value of the assets at closing. The Company could receive up to an additional \$3 million based upon the new company achieving specified revenue targets over the next three years. The consummation of the transaction is subject to certain closing conditions and required approvals. The success of this pending sale depends on the ability of the Company and the acquirers of the business to satisfy the closing conditions and obtain the necessary approvals to consummate the sale of the process manufacturing business.

Other factors that could affect the Company's future operating results include the effect of publicity on demand for the Company's products and services; general economic and political conditions; the success of the Company' new business model; the success of the Company's long-term strategy; continued market acceptance of the Company's products and services; the timing of services contracts and renewals; continued competitive and pricing pressures in the marketplace; new product introductions by the Company's competitors; the Company's ability to complete fixed-price contracts profitably; and the Company's ability to generate capital gains sufficient to offset the capital losses that are expected to be realized upon the disposition of the investments held by the Company for which the carrying value has been reduced for financial reporting purposes.

QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

There have been no material changes in quantitative or qualitative disclosures for fiscal year 2002. Reference is made to Item 7A in the Annual Report on Form 10-K for the year ended September 30, 2001.

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES

PART II

Item 1. Legal Proceedings

The Company from time to time is involved in legal proceedings and litigation arising in the ordinary course of business. In the opinion of management, the outcome of such proceedings and litigation currently pending will not materially affect the Company's consolidated financial statements.

Item 4. Submission of Matters to a Vote of Security Holders

At the Company's Annual Meeting of Shareholders held on February 22, 2002, Allen R. Freedman was reelected as a director of the Company and Eric Haskell was elected as a director of the Company, each for a term expiring at the Company's 2005 Annual Meeting of Shareholders. There were 26,013,354 votes cast in favor of the election of Mr. Freedman and 787,018 votes were withheld, and there were 24,279,404 votes cast in favor of the election of Mr. Haskell and 2,520,968 votes were withheld.

Item 6 (a). Exhibits

- Exhibit 10.1 Ninth Amendment and Modification to Credit Agreement dated as of February 19, 2002, among Systems & Computer Technology Corporation and SCT Software & Resource Management Corporation as Borrowers and Citizens Bank of Pennsylvania, successor to Mellon Bank, N.A.
- Exhibit 10.2 Form of Executive Severance Agreement.
- Item 6 (b). Reports on Form 8-K

The Company filed a Current Report on Form 8-K on January 11, 2002, to announce the January 3, 2002, retirement of Michael J. Emmi as Chairman of the Board, President, and Chief Executive Officer of the Company.

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION AND SUBSIDIARIES

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

SYSTEMS & COMPUTER TECHNOLOGY CORPORATION (Registrant)

Date: 05/14/02 /s/ Eric Haskell

Eric Haskell

Senior Vice President, Finance & Administration, Treasurer, and Chief Financial Officer