

NELNET INC  
Form 10-Q  
August 10, 2009

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549  
FORM 10-Q**

**(Mark One)**

☒ **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934**

**For the quarterly period ended June 30, 2009**

**or**

☐ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934**

**For the transition period from \_\_\_\_\_ to \_\_\_\_\_.**

**COMMISSION FILE NUMBER 001-31924**

**NELNET, INC.**

(Exact name of registrant as specified in its charter)

**NEBRASKA**

(State or other jurisdiction of incorporation or  
organization)

**84-0748903**

(I.R.S. Employer Identification No.)

**121 SOUTH 13TH STREET, SUITE 201  
LINCOLN, NEBRASKA**

(Address of principal executive offices)

**68508**

(Zip Code)

**(402) 458-2370**

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☐ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer ☐ Accelerated filer ☒ Non-accelerated filer ☐ Smaller reporting company ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

As of July 31, 2009, there were 38,325,862 and 11,495,377 shares of Class A Common Stock and Class B Common Stock, par value \$0.01 per share, outstanding, respectively (excluding 11,317,364 shares of Class A Common Stock held by a wholly owned subsidiary).



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**FORM 10-Q**  
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**NELNET, INC. AND SUBSIDIARIES  
CONSOLIDATED BALANCE SHEETS  
(Dollars in thousands, except share data)**

	<b>As of June 30, 2009 (unaudited)</b>	<b>As of December 31, 2008</b>
<b>Assets:</b>		
Student loans receivable (net of allowance for loan losses of \$50,000 and \$50,922, respectively)	\$ 23,889,571	25,413,008
Student loans receivable held for sale	1,749,290	
Cash and cash equivalents:		
Cash and cash equivalents not held at a related party	14,171	13,129
Cash and cash equivalents held at a related party	352,656	176,718
Total cash and cash equivalents	366,827	189,847
Restricted cash and investments	1,082,480	997,272
Restricted cash due to customers	41,127	160,985
Accrued interest receivable	385,158	471,878
Accounts receivable (net of allowance for doubtful accounts of \$1,273 and \$1,005, respectively)	52,106	42,088
Goodwill	175,178	175,178
Intangible assets, net	65,115	77,054
Property and equipment, net	31,541	38,747
Other assets	103,429	113,666
Fair value of derivative instruments	168,720	175,174
 Total assets	 \$ 28,110,542	 27,854,897
<b>Liabilities:</b>		
Bonds and notes payable	\$ 27,169,573	26,787,959
Accrued interest payable	34,911	81,576
Other liabilities	176,390	179,336
Due to customers	41,127	160,985
Fair value of derivative instruments	7,354	1,815
 Total liabilities	 27,429,355	 27,211,671
 <b>Shareholders' equity:</b>		
Preferred stock, \$0.01 par value. Authorized 50,000,000 shares; no shares issued or outstanding		
Common stock:	383	378

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Class A, \$0.01 par value. Authorized 600,000,000 shares; issued and outstanding 38,325,492 shares as of June 30, 2009 and 37,794,067 shares as of December 31, 2008

Class B, convertible, \$0.01 par value. Authorized 60,000,000 shares; issued and outstanding 11,495,377 shares as of June 30, 2009 and December 31, 2008

	115	115
Additional paid-in capital	107,959	103,762
Retained earnings	574,179	540,521
Employee notes receivable	(1,449)	(1,550)
Total shareholders' equity	681,187	643,226

**Commitments and contingencies**

Total liabilities and shareholders' equity	\$ 28,110,542	27,854,897
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See accompanying notes to consolidated financial statements.

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**NELNET, INC. AND SUBSIDIARIES**  
**CONSOLIDATED STATEMENTS OF OPERATIONS**  
(Dollars in thousands, except share data)  
(unaudited)

	<b>Three months ended June 30,</b>		<b>Six months ended June 30,</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
<b>Interest income:</b>				
Loan interest	\$ 160,413	296,686	331,332	626,672
Investment interest	2,776	9,116	6,867	20,796
Total interest income	163,189	305,802	338,199	647,468
<b>Interest expense:</b>				
Interest on bonds and notes payable	106,082	232,464	252,584	557,605
Net interest income	57,107	73,338	85,615	89,863
Less provision for loan losses	8,000	6,000	15,500	11,000
Net interest income after provision for loan losses	49,107	67,338	70,115	78,863
<b>Other income (expense):</b>				
Loan and guaranty servicing revenue	28,803	23,821	55,274	48,482
Tuition payment processing and campus commerce revenue	11,848	10,270	27,386	24,117
Enrollment services revenue	28,747	26,068	57,518	53,290
Software services revenue	6,119	5,979	11,824	14,183
Other income	11,527	6,125	28,389	12,379
Gain (loss) on sale of loans	(196)	48	(402)	(47,426)
Derivative market value, foreign currency, and put option adjustments and derivative settlements, net	(24,478)	20,192	(5,000)	3,594
Total other income	62,370	92,503	174,989	108,619
<b>Operating expenses:</b>				
Salaries and benefits	40,180	43,549	78,406	97,392
Other operating expenses:				
Cost to provide enrollment services	18,092	14,755	35,885	30,158
Depreciation and amortization	9,527	10,603	19,610	21,437
Professional and other services	7,721	8,029	13,798	15,224
Occupancy and communications	5,588	4,914	10,942	10,755
Trustee and other debt related fees	2,444	2,464	5,100	4,854
Postage and distribution	2,274	2,534	5,142	6,115
Advertising and marketing	1,986	2,046	3,696	3,994
Impairment expense				18,834
Other	9,544	9,028	17,348	17,996

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Total other operating expenses	57,176	54,373	111,521	129,367
Total operating expenses	97,356	97,922	189,927	226,759
Income (loss) before income taxes	14,121	61,919	55,177	(39,277)
Income tax (expense) benefit	(5,918)	(19,195)	(21,519)	12,176
Income (loss) from continuing operations	8,203	42,724	33,658	(27,101)
Income from discontinued operations, net of tax		981		981
Net income (loss)	\$ 8,203	43,705	33,658	(26,120)
Earnings (loss) per share, basic and diluted:				
Income (loss) from continuing operations	\$ 0.16	0.86	0.68	(0.55)
Income from discontinued operations		0.02		0.02
Net income (loss)	\$ 0.16	0.88	0.68	(0.53)

See accompanying notes to consolidated financial statements.



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**NELNET, INC. AND SUBSIDIARIES**  
**CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY AND COMPREHENSIVE INCOME**  
**(LOSS)**  
**(Dollars in thousands, except share data)**  
**(unaudited)**

	Preferred stock shares	Common stock Class A	Common stock Class B	Preferred stock	Class A Common stock	Class B Common stock	Additional paid-in capital	Retained earnings	Employee notes receivable	Total shareholders' equity
Balance as of March 31, 2008		37,912,773	11,495,377	\$	379	115	97,875	442,034	(2,296)	538,107
Comprehensive income:										
Net income								43,705		43,705
Total comprehensive income										43,705
Issuance of common stock, net of forfeitures		53,467			1		310			311
Compensation expense for stock based awards							1,848			1,848
Repurchase of common stock		(13,994)					(179)			(179)
Reduction of employee stock notes receivable									250	250
Balance as of June 30, 2008		37,952,246	11,495,377	\$	380	115	99,854	485,739	(2,046)	584,042
Balance as of March 31, 2009		38,276,870	11,495,377	\$	383	115	106,678	565,976	(1,550)	671,602
Comprehensive income:										
Net income								8,203		8,203
Total comprehensive income										8,203
Issuance of common stock,		51,951					953			953

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net of forfeitures									
Compensation									
expense for									
stock based									
awards						353			353
Repurchase of									
common stock	(3,329)					(25)			(25)
Reduction of									
employee stock									
notes receivable							101		101
Balance as of									
June 30, 2009	38,325,492	11,495,377	\$	383	115	107,959	574,179	(1,449)	681,187
Balance as of									
December 31,									
2007	37,980,617	11,495,377	\$	380	115	96,185	515,317	(3,118)	608,879
Comprehensive									
income:									
Net loss							(26,120)		(26,120)
Total									
comprehensive									
income (loss)									(26,120)
Cash dividend									
on Class A and									
Class B common									
stock \$0.07 per									
share							(3,458)		(3,458)
Issuance of									
common stock,									
net of forfeitures	33,687					1,073			1,073
Compensation									
expense for									
stock based									
awards						3,263			3,263
Repurchase of									
common stock	(62,058)					(667)			(667)
Reduction of									
employee stock									
notes receivable							1,072		1,072
Balance as of									
June 30, 2008	37,952,246	11,495,377	\$	380	115	99,854	485,739	(2,046)	584,042
Balance as of									
December 31,	37,794,067	11,495,377	\$	378	115	103,762	540,521	(1,550)	643,226

2008									
Comprehensive									
income:									
Net income						33,658			33,658
Total									
comprehensive									
income									33,658
Issuance of									
common stock,									
net of forfeitures	538,534			5		3,298			3,303
Compensation									
expense for									
stock based									
awards						961			961
Repurchase of									
common stock	(7,109)					(62)			(62)
Reduction of									
employee stock									
notes receivable							101		101
Balance as of									
June 30, 2009	38,325,492	11,495,377	\$	383	115	107,959	574,179	(1,449)	681,187

See accompanying notes to consolidated financial statements.

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**NELNET, INC. AND SUBSIDIARIES**  
**CONSOLIDATED STATEMENTS OF CASH FLOWS**  
**(Dollars in thousands)**  
**(unaudited)**

	<b>Six months ended June 30,</b>	
	<b>2009</b>	<b>2008</b>
Net income (loss)	\$ 33,658	(26,120)
Income from discontinued operations		981
Income (loss) from continuing operations	33,658	(27,101)
Adjustments to reconcile income (loss) from continuing operations to net cash provided by operating activities:		
Depreciation and amortization, including loan premiums and deferred origination costs	57,890	74,312
Provision for loan losses	15,500	11,000
Impairment expense		18,834
Derivative market value adjustment	22,270	(47,462)
Foreign currency transaction adjustment	16,623	88,530
Change in value of put options issued in business combinations		538
Proceeds to terminate and/or amend derivative instruments	1,432	7,547
Payments to terminate and/or amend derivative instruments	(11,710)	
Gain from purchase of debt	(13,937)	
Loss on sale of loans	402	47,426
Non-cash compensation expense	1,371	4,372
Deferred income tax benefit	(26,864)	(24,237)
Other non-cash items	8,692	344
Decrease in accrued interest receivable	86,720	91,778
(Increase) decrease in accounts receivable	(10,018)	3,098
Decrease in other assets	10,036	9,419
Decrease in accrued interest payable	(46,665)	(42,950)
Increase (decrease) in other liabilities	10,616	(28,351)
Net cash flows from operating activities continuing operations	156,016	187,097
Net cash flows from operating activities discontinued operations		
Net cash provided by operating activities	156,016	187,097
Cash flows from investing activities:		
Originations, purchases, and consolidations of student loans, including loan premiums and deferred origination costs	(1,467,312)	(1,480,305)
Purchases of student loans, including loan premiums, from a related party	(20,392)	(212,888)
Net proceeds from student loan repayments, claims, capitalized interest, participations, and other	1,177,455	1,061,510
Proceeds from sale of student loans	341	1,267,826
Proceeds from sale of student loans to a related party	40,033	

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Purchases of property and equipment, net	(444)	(3,721)
Increase in restricted cash and investments, net	(85,208)	(80,066)
Purchases of equity method investments		(2,988)
Business acquisition contingent consideration		(18,000)
Net cash flows from investing activities continuing operations	(355,527)	531,368
Net cash flows from investing activities discontinued operations		
Net cash (used in) provided by investing activities	(355,527)	531,368
Cash flows from financing activities:		
Payments on bonds and notes payable	(2,184,109)	(5,444,408)
Proceeds from issuance of bonds and notes payable	2,584,680	4,761,143
(Payments) proceeds from issuance of notes payable due to a related party, net	(21,520)	9,269
Payments of debt issuance costs	(2,830)	(14,634)
Dividends paid		(3,458)
Proceeds from issuance of common stock	231	423
Repurchases of common stock	(62)	(667)
Payments received on employee stock notes receivable	101	575
Net cash flows from financing activities continuing operations	376,491	(691,757)
Net cash flows from financing activities discontinued operations		
Net cash provided by (used in) financing activities	376,491	(691,757)
Net increase in cash and cash equivalents	176,980	26,708
Cash and cash equivalents, beginning of period	189,847	111,746
Cash and cash equivalents, end of period	\$ 366,827	138,454
Supplemental disclosures of cash flow information:		
Interest paid	\$ 294,041	589,578
Income taxes paid, net of refunds	\$ 30,299	14,126

See accompanying notes to consolidated financial statements.

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**NELNET, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**(Information as of June 30, 2009 and for the three and six months ended**  
**June 30, 2009 and 2008 is unaudited)**  
**(Dollars in thousands, except per share amounts, unless otherwise noted)**

**1. Basis of Financial Reporting**

The accompanying unaudited consolidated financial statements of Nelnet, Inc. and subsidiaries (the Company) as of June 30, 2009 and for the three and six months ended June 30, 2009 and 2008 have been prepared on the same basis as the audited consolidated financial statements for the year ended December 31, 2008 and, in the opinion of the Company's management, the unaudited consolidated financial statements reflect all adjustments, consisting of normal recurring adjustments, necessary for a fair presentation of results of operations for the interim periods presented. The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from those estimates. Operating results for the three and six months ended June 30, 2009 are not necessarily indicative of the results for the year ending December 31, 2009. The unaudited consolidated financial statements should be read in conjunction with the Company's Annual Report on Form 10-K for the year ended December 31, 2008. Certain amounts from 2008 have been reclassified to conform to the current period presentation. Management has evaluated subsequent events, and the impact on the reported results and disclosures, through August 10, 2009, which is the date these financial statements were filed with the Securities and Exchange Commission.

**2. Restructuring Charge**

During the second quarter of 2009, the Company adopted a plan to further streamline its operations by continuing to reduce its geographic footprint and consolidate servicing operations and related support services.

Management has developed a restructuring plan that will result in lower costs and provide enhanced synergies through cross training, career development, and simplified communications. The Company will simplify its operating structure to leverage its larger facilities and technology by closing certain offices and downsizing its presence in certain geographic locations. Approximately 300 associates will be impacted by this restructuring plan. However, the majority of these functions will be relocated to the Company's Lincoln headquarters and Denver offices. Implementation of the plan began immediately and is expected to be substantially complete during the second quarter of 2010.

The Company estimates that the charge to earnings associated with this restructuring plan will be fully recognized by December 31, 2010 and will total approximately \$9.2 million, consisting of approximately \$5.7 million in severance costs and approximately \$3.5 million in contract terminations, of which approximately \$5.4 million are expected to be recognized in 2009. During the three month period ended June 30, 2009, the Company recorded charges of \$2.8 million. Selected information relating to the restructuring charge follows:

	<b>Employee termination benefits</b>	<b>Lease terminations</b>	<b>Total</b>
Restructuring costs recognized during the three month period ended June 30, 2009	\$ 1,482(a)	1,291(b)	2,773
Cash payments	672		672
Restructuring accrual as of June 30, 2009	\$ 810	1,291	2,101

- (a) Employee termination benefits are included in salaries and benefits in the consolidated statements of operations.
- (b) Lease termination costs are included in occupancy and communications in the consolidated statements of operations.

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Selected information relating to the restructuring charge by operating segment and Corporate Activity and Overhead follows:

<b>Operating segment</b>	<b>Restructuring costs recognized during the three month period ended June 30, 2009</b>	<b>Cash payments</b>	<b>Restructuring accrual as of June 30, 2009</b>
Student Loan and Guaranty Servicing	\$ 1,998	186	1,812
Tuition Payment Processing and Campus Commerce			
Enrollment Services			
Software and Technical Services	422	273	149
Asset Generation and Management			
Corporate Activity and Overhead	353	213	140
	\$ 2,773	672	2,101

<b>Operating segment</b>	<b>Estimated total restructuring costs</b>	<b>Restructuring costs recognized during the three month period ended June 30, 2009</b>	<b>Remaining restructuring costs expected to be recognized</b>
Student Loan and Guaranty Servicing	\$ 6,752	1,998	4,754
Tuition Payment Processing and Campus Commerce			
Enrollment Services			
Software and Technical Services	1,066	422	644
Asset Generation and Management			
Corporate Activity and Overhead	1,418	353	1,065



\$	9,236	2,773	6,463
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In 2007 and 2008, the Company recorded restructuring charges related to certain legislative events and disruptions in the capital markets. As a result of the restructurings, the Company incurred expenses related to severance, contract terminations, and impairment of long-lived assets. These restructuring plans were completed by management in December 2007 and January 2008. However, an accrual related to certain lease terminations remains. Information relating to such accrual follows:

Restructuring accrual as of December 31, 2008	\$ 3,480
Cash payments	(228)
Restructuring accrual as of March 31, 2009	3,252
Cash payments	(228)
Adjustment from initial estimate of charges (a)	515
Restructuring accrual as of June 30, 2009	\$ 3,539

(a) Additional expense related to this adjustment is included in occupancy and communications in the consolidated statements of operations.

**3. Student Loans Receivable and Allowance for Loan Losses**

Student loans consist of federally insured student loans, non-federally insured student loans, and student loan participations. If the Company has the ability and intent to hold loans for the foreseeable future, such loans are held for investment and, carried at amortized cost. Amortized cost includes the unamortized premiums and capitalized origination costs and fees, all of which are amortized to interest income. Loans which are held-for-investment also have an allowance for loan loss as needed. Any loans the Company has the ability and intent to sell are classified as held for sale and are carried at the lower of cost or fair value. Loans which are held-for-sale do not have the associated premium and origination costs and fees amortized into interest income and there is also no related allowance for loan losses.

As of June 30, 2009, the Company had \$1.7 billion of Federal Family Education Loan Program ( FFELP ) loans classified as held for sale. These loans are funded using the Department of Education's Loan Participation Program (the Participation Program ) and are expected to be sold to the Department of Education (the Department ) under the Department's Loan Purchase Commitment Program (the Purchase Program ) during 2009. Under the Purchase Program, the Department will purchase loans at a price equal to the sum of (i) par value, (ii) accrued interest, (iii) the one percent origination fee paid to the Department, and (iv) a fixed amount of \$75 per loan. Upon selling the \$1.7 billion in loans held for sale, the Company expects to recognize a gain of approximately \$31 million to \$34 million. The Company plans to continue to use the Participation and Purchase Programs to fund loans originated through the 2009-2010 academic year (see note 4 for additional information related to the Department's Participation and Purchase Programs).

Student loans receivable consisted of the following:

	As of June 30, 2009	As of December 31, 2008
Federally insured loans held-for-investment	\$ 23,367,777	24,787,941

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Federally insured loans held-for-sale	1,731,040	
Non-federally insured loans	200,722	273,108
	25,299,539	25,061,049
Unamortized loan premiums and deferred origination costs held-for-investment	371,072	402,881
Unamortized loan premiums and deferred origination costs held-for-sale	18,250	
Allowance for loan losses federally insured loans (held-for-investment)	(28,093)	(25,577)
Allowance for loan losses non-federally insured loans	(21,907)	(25,345)
	\$ 25,638,861	25,413,008
Allowance for federally insured loans held-for-investment as a percentage of such loans	0.12%	0.10%
Allowance for non-federally insured loans as a percentage of such loans	10.91%	9.28%
Total allowance as a percentage of the ending balance of total loans (excluding loans held-for-sale)	0.21%	0.20%

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The Company has provided for an allowance for loan losses related to its student loan portfolio. Activity in the allowance for loan losses is shown below:

	<b>Three months ended June 30,</b>		<b>Six months ended June 30,</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
Beginning balance	\$ 48,497	46,137	50,922	45,592
Provision for loan losses	8,000	6,000	15,500	11,000
Loans charged off, net of recoveries	(5,197)	(4,228)	(9,102)	(7,933)
Sale of loans	(1,300)		(7,320)	(750)
Ending balance	\$ 50,000	47,909	50,000	47,909

**Loan Sales**

During 2008 and the six months ended June 30, 2009, the Company sold federally insured student loans to third parties in order to reduce the amount of student loans remaining under the Company's multi-year committed financing facility for FFELP loans, which contains certain equity support provisions and has an expiration date in May 2010 (see note 4 for additional information related to the FFELP warehouse facility).

On March 31, 2008, the Company sold \$857.8 million (par value) of federally insured student loans resulting in the recognition of a loss of \$30.4 million. In addition, on April 8, 2008, the Company sold \$428.6 million (par value) of federally insured student loans. The portfolio of student loans sold on April 8, 2008 was presented as held for sale on the March 31, 2008 consolidated balance sheet and was valued at the lower of cost or fair value. The Company recognized a loss of \$17.1 million during the three month period ended March 31, 2008 as a result of marking these loans to fair value.

During the three and six months ended June 30, 2009, the Company sold \$20.0 million (par value) and \$40.0 million (par value), respectively, of federally insured student loans to Union Bank & Trust Company (Union Bank), an entity under common control with the Company, resulting in the recognition of losses of \$0.2 million and \$0.4 million, respectively.

In addition, during the three and six months ended June 30, 2009, the Company participated \$14.5 million and \$65.0 million, respectively, of non-federally insured loans to third parties. Loans participated under these agreements qualify as sales pursuant to the provisions of Statement of Financial Accounting Standards (SFAS) No. 140, *Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities* (SFAS No. 140). Accordingly, the participation interests sold are not included on the Company's consolidated balance sheet. The loss on the sale of these loans was not material. Per the terms of the servicing agreements, the Company's servicing operations are obligated to repurchase loans subject to the participation interests when such loans become 60 or 90 days delinquent. The activity in the accrual account related to this repurchase obligation, which is included in other liabilities in the accompanying consolidated balance sheet, is detailed below.

	<b>Three months ended June 30,</b>		<b>Six months ended June 30,</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
Beginning balance	\$ 5,500			
Transfer from allowance for loan losses	1,300		6,800	
Reserve for repurchase of delinquent loans (a)	800		800	
Ending balance	\$ 7,600		7,600	

(a)

The reserve for repurchase of loans is included in other under other operating expenses in the accompanying consolidated statements of operations.

**Table of Contents****4. Bonds and Notes Payable**

The following tables summarize outstanding bonds and notes payable by type of instrument:

	<b>Carrying amount</b>	<b>As of June 30, 2009 Interest rate range</b>		<b>Final maturity</b>	
Variable-rate bonds and notes (a):					
Bonds and notes based on indices	\$ 20,063,227	0.61%	6.90%	09/25/13	06/25/41
Bonds and notes based on auction or remarketing	2,606,740	0.46%	2.96%	11/01/09	07/01/43
 Total variable-rate bonds and notes	 22,669,967				
 Commercial paper FFELP facility (b)	 420,936	 0.32%	 1.13%	 05/09/10	
Fixed-rate bonds and notes (a)	188,797	5.40%	6.50%	11/01/09	05/01/29
Unsecured fixed rate debt	402,864	5.125% and 7.40%		06/01/10 and 09/15/61	
Unsecured line of credit	691,500	0.79%	0.85%	05/08/12	
Department of Education Participation	1,741,481	1.24%		09/30/09	
Department of Education Conduit	1,023,600	0.52%		05/08/14	
Other borrowings	30,428	0.32%	5.10%	01/01/10	11/01/15
	 \$ 27,169,573				

	<b>Carrying amount</b>	<b>As of December 31, 2008 Interest rate range</b>		<b>Final maturity</b>	
Variable-rate bonds and notes (a):					
Bonds and notes based on indices	\$ 20,509,073	0.75%	5.02%	09/25/13	06/25/41
Bonds and notes based on auction or remarketing	2,713,285	0.00%	6.00%	11/01/09	07/01/43
 Total variable-rate bonds and notes	 23,222,358				
 Commercial paper FFELP facility (b)	 1,445,327	 1.32%	 2.94%	 05/09/10	
Commercial paper private loan facility (b)	95,020	2.49%		03/14/09	
Fixed-rate bonds and notes (a)	202,096	5.30%	6.68%	11/01/09	05/01/29
Unsecured fixed rate debt	475,000	5.125% and 7.40%		06/01/10 and 09/15/61	
Unsecured line of credit	691,500	0.98%	2.41%	05/08/12	
Department of Education Participation	622,170	3.37%		09/30/09	
Other borrowings	34,488	1.25%	5.47%	05/22/09	11/01/15
	 \$ 26,787,959				

(a)

Issued in  
asset-backed  
securitizations

(b) Loan warehouse  
facilities

***Secured Financing Transactions***

The Company has historically relied upon secured financing vehicles as its most significant source of funding for student loans. The net cash flow the Company receives from the securitized student loans generally represents the excess amounts, if any, generated by the underlying student loans over the amounts required to be paid to the bondholders, after deducting servicing fees and any other expenses relating to the securitizations. The Company's rights to cash flow from securitized student loans are subordinate to bondholder interests and may fail to generate any cash flow beyond what is due to bondholders. The Company's secured financing vehicles are loan warehouse facilities, asset-backed securitizations, and the government's Participation and Conduit Programs (as described below).

Most of the bonds and notes payable are primarily secured by the student loans receivable, related accrued interest, and by the amounts on deposit in the accounts established under the respective bond resolutions or financing agreements. The student loan interest margin notes, included in fixed rate bonds and notes in the above tables, are secured by the rights to residual cash flows from certain variable rate bonds and notes and fixed rate notes. Certain variable rate bonds and notes and fixed rate bonds are secured by financial guaranty insurance policies or a letter of credit and reimbursement agreement issued by Municipal Bond Investors Assurance Corporation, Ambac Assurance Corporation, and State Street.

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On July 31, 2008, the Company did not renew its liquidity provisions on its FFELP loan warehouse facility. Accordingly, the facility became a term facility and no new loan originations could be funded with this facility. In August 2008, the Company began to fund FFELP student loan originations for the 2008-2009 academic year pursuant to the Department's Participation Program and an existing participation agreement with Union Bank. In May 2009, the Company began to fund FFELP loans pursuant to the Department's program under which it finances eligible FFELP Stafford and PLUS loans in a conduit vehicle established to provide funding for student lenders (the Conduit Program).

*Loan warehouse facilities*

Student loan warehousing has historically allowed the Company to buy and manage student loans prior to transferring them into more permanent financing arrangements. To support its funding needs on a short-term basis, the Company historically relied upon a multi-year committed facility for FFELP loans.

FFELP Warehouse Facility

The Company's multi-year committed facility for FFELP loans terminates in May 2010 and was supported by 364-day liquidity which was up for renewal on May 9, 2008. The Company obtained an extension on this renewal until July 31, 2008. On July 31, 2008, the Company did not renew the liquidity provisions of this facility. Accordingly, as of July 31, 2008, the facility became a term facility with a final maturity date of May 9, 2010. Pursuant to the terms of the agreement, since liquidity was not renewed, the Company's cost of financing under this facility increased 10 basis points. The agreement also includes provisions which allow the banks to charge a rate equal to LIBOR plus 128.5 basis points if they choose to finance their portion of the facility with sources of funds other than their commercial paper conduit.

The terms and conditions of the Company's warehouse facility for FFELP loans provides for formula based advance rates based on market conditions. While the Company does not believe that the loan valuation formula is reflective of the actual fair value of its loans, it is subject to compliance with such mark-to-formula provisions of the warehouse facility agreement. As of December 31, 2008, the Company had \$1.6 billion of student loans in the facility, \$1.4 billion borrowed under the facility, and \$280.6 million posted as equity funding support for this facility.

On March 26, 2009, the Company completed a privately placed asset-backed securitization of \$294.6 million. Subsequent to March 31, 2009, the Company used the proceeds from the sale of these notes and additional funds of approximately \$10 million to purchase approximately \$305 million of principal and interest on student loans, which were previously financed under the Company's FFELP warehouse facility.

In June 2009, the Company accessed the Department's Conduit Program (as further discussed below) to fund approximately \$790 million of principal and interest on student loans, which were previously financed under the Company's FFELP warehouse facility. The Company is permitted to fund 97% of the principal and interest expected to be capitalized. Accordingly, the Company borrowed approximately \$763 million under the Conduit Program for purposes of refinancing loans in the FFELP warehouse facility. Excess amounts needed to fund the remaining 3% of the student loan balances were contributed by the Company.

Removing student loans from the FFELP warehouse facility as a result of the privately placed asset-backed securitization and Conduit Program allowed the Company to withdraw cash posted as equity funding support for the FFELP facility. As of June 30, 2009, the Company had \$403.7 million of student loans in the facility, \$420.9 million borrowed under the facility, and \$62.8 million posted as equity funding support.

On August 3, 2009, the Company entered into a new FFELP warehouse facility (the 2009 FFELP Warehouse Facility). The 2009 FFELP Warehouse Facility has a maximum financing amount of \$500.0 million, with a revolving financing structure supported by 364-day liquidity provisions, which expire on August 2, 2010. The final maturity date of the facility is August 3, 2012. In the event the Company is unable to renew the liquidity provisions by August 2, 2010, the facility would become a term facility at a stepped-up cost, with no additional student loans being eligible for financing, and the Company would be required to refinance the existing loans in the facility by August 3, 2012. The Company plans to utilize the new facility to refinance the remaining student loans in the Company's prior FFELP warehouse facility that expires in May 2010. Refinancing these loans will allow the Company to withdraw all remaining equity funding support from the prior FFELP warehouse facility.



The 2009 FFELP Warehouse Facility provides for formula based advance rates depending on FFELP loan type. The advance rates for collateral may increase or decrease based on market conditions. The all-in pricing for the facility during the first year (including up-front fees and other costs to structure the facility) is expected to be just below the conduit's commercial paper rate plus 1%. The facility contains financial covenants relating to levels of the Company's consolidated net worth, ratio of adjusted EBITDA to corporate debt interest, and unencumbered cash. Any violation of these covenants could result in a requirement for the immediate repayment of any outstanding borrowings under the facility. Unlike the Company's prior FFELP warehouse facility, the new facility does not require the Company to refinance or remove a percentage of the pledged student loan collateral on an annual basis.

**Table of Contents****Private Loan Warehouse Facility**

On February 25, 2009, the Company paid \$91.5 million on the outstanding debt of its private loan warehouse facility with operating cash and terminated the facility. Beginning in January 2008, the Company suspended private student loan originations.

**Asset-backed securitizations**

As part of the Company's issuance of asset-backed securities in March 2008 and May 2008, due to credit market conditions when these notes were issued, the Company purchased the Class B subordinated notes of \$36 million (par value) and \$41 million (par value), respectively. These notes are not included on the Company's consolidated balance sheet. If the credit market conditions improve, the Company anticipates selling these notes to third parties. Upon a sale to third parties, the Company would obtain cash proceeds equal to the market value of the notes on the date of such sale. Upon sale, these notes would be shown as bonds and notes payable on the Company's consolidated balance sheet. Unless there is a significant market improvement, the Company believes the market value of such notes will be less than par value. The difference between the par value and market value would be recognized by the Company as interest expense over the life of the bonds.

**Department of Education's Loan Participation and Purchase Commitment Programs**

In August 2008, the Department implemented the Purchase Program and the Participation Program pursuant to the Ensuring Continued Access to Student Loans Act of 2008 (ECASLA). Under the Department's Purchase Program, the Department will purchase loans at a price equal to the sum of (i) par value, (ii) accrued interest, (iii) the one percent origination fee paid to the Department, and (iv) a fixed amount of \$75 per loan. Under the Participation Program, the Department provides interim short term liquidity to FFELP lenders by purchasing participation interests in pools of FFELP loans. FFELP lenders are charged a rate of commercial paper plus 50 basis points on the principal amount of participation interests outstanding. Loans funded under the Participation Program for the 2008-2009 academic year must be either refinanced by the lender or sold to the Department pursuant to the Purchase Program prior to September 30, 2009. To be eligible for purchase or participation under the Department's programs, loans were originally limited to FFELP Stafford or PLUS loans made for the academic year 2008-2009, first disbursed between May 1, 2008 and July 1, 2009, with eligible borrower benefits.

On October 7, 2008, legislation was enacted to extend the Department's authority to address FFELP student loans made for the 2009-2010 academic year and allowing for the extension of the Participation Program and Purchase Program from September 30, 2009 to September 30, 2010. The Department indicated that loans for the 2008-2009 academic year which are funded under the Department's Participation Program will need to be refinanced or sold to the Department prior to September 30, 2009. On November 8, 2008, the Department announced the replication of the terms of the Participation and Purchase Programs, in accordance with the October 7, 2008 legislation, which will include FFELP student loans made for the 2009-2010 academic year.

As of June 30, 2009, the Company had \$1.7 billion of FFELP loans funded using the Participation Program, which are classified as held for sale on the Company's consolidated balance sheet. These loans are expected to be sold to the Department under its Purchase Program in 2009. The Company plans to continue to use the Participation and Purchase Programs to fund loans through the 2009-2010 academic year.

**Department of Education's Conduit Program**

In January 2009, the Department published summary terms under which it will finance eligible FFELP Stafford and PLUS loans in a conduit vehicle established to provide funding for student lenders. Loans eligible for the Conduit Program must be first disbursed on or after October 1, 2003, but not later than June 30, 2009, and fully disbursed before September 30, 2009, and meet certain other requirements. The Conduit Program was launched on May 11, 2009. Funding for the Conduit Program is provided by the capital markets at a cost based on market rates, with the Company being advanced 97 percent of the student loan face amount. The Conduit Program has a term of five years and expires on May 8, 2014. The Student Loan Short-Term Notes (Student Loan Notes) issued by the Conduit Program are supported by a combination of (i) notes backed by FFELP loans, (ii) the Liquidity Agreement with the Federal Financing Bank, and (iii) the Put Agreement provided by the Department. If the conduit does not have sufficient funds to pay all Student Loan Notes, then those Student Loan Notes will be repaid with funds from the Federal Financing Bank. The Federal Financing Bank will hold the notes for a short period of time and, if at the end of

that time, the Student Loan Notes still cannot be paid off, the underlying FFELP loans that serve as collateral to the Conduit Program will be sold to the Department through the Put Agreement at a price of 97% of the face amount of the loans. As of June 30, 2009, the Company had \$1.1 billion of student loans funded through the Conduit Program and \$1.0 billion borrowed under the facility.

***Union Bank Participation Agreement***

The Company maintains an agreement with Union Bank, as trustee for various grantor trusts, under which Union Bank has agreed to purchase from the Company participation interests in student loans (the FFELP Participation Agreement). The Company has the option to purchase the participation interests from the grantor trusts at the end of a 364-day term upon termination of the participation certificate. As of June 30, 2009 and December 31, 2008, \$786.3 million and \$548.4 million, respectively, of loans were subject to outstanding participation interests held by Union Bank, as trustee, under this agreement. The agreement automatically renews annually and is terminable by either party upon five business days notice. This agreement provides beneficiaries of Union Bank's grantor trusts with access to investments in interests in student loans, while providing liquidity to the Company on a short-term basis. The Company can participate loans to Union Bank to the extent of availability under the grantor trusts, up to \$750 million or an amount in excess of \$750 million if mutually agreed to by both parties. Loans participated under this agreement qualify as a sale pursuant to the provisions of SFAS No. 140. Accordingly, the participation interests sold are not included on the Company's consolidated balance sheet.

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### ***Unsecured Line of Credit***

The Company has a \$750.0 million unsecured line of credit that terminates in May 2012. As of June 30, 2009, there was \$691.5 million outstanding on this line. The weighted average interest rate on this line of credit was 0.80% as of June 30, 2009. Upon termination in 2012, there can be no assurance that the Company will be able to maintain this line of credit, find alternative funding, or increase the amount outstanding under the line, if necessary. The lending commitment under the Company's unsecured line of credit is provided by a total of thirteen banks, with no individual bank representing more than 11% of the total lending commitment. The bank lending group includes Lehman Brothers Bank (Lehman), a subsidiary of Lehman Brothers Holdings Inc., which represents approximately 7% of the lending commitment under the line of credit. On September 15, 2008, Lehman Brothers Holdings Inc. filed a voluntary petition for relief under Chapter 11 of the United States Bankruptcy Code. Since the bankruptcy filing, the Company has experienced funding delays from Lehman for its portion of the lending commitment under the line of credit and the Company does not expect that Lehman will fund future borrowing requests. As of June 30, 2009, excluding Lehman's lending commitment, the Company has \$51.2 million available for future use under its unsecured line of credit.

The line of credit agreement contains certain financial covenants that, if not met, lead to an event of default under the agreement. The covenants include maintaining:

A minimum consolidated net worth

A minimum adjusted EBITDA to corporate debt interest (over the last four rolling quarters)

A limitation on subsidiary indebtedness

A limitation on the percentage of non-guaranteed loans in the Company's portfolio

As of June 30, 2009, the Company was in compliance with all of these requirements. Many of these covenants are duplicated in the Company's other lending facilities, including its FFELP warehouse facilities.

The Company's operating line of credit does not have any covenants related to unsecured debt ratings. However, changes in the Company's ratings (as well as the amounts the Company borrows) have modest implications on the pricing level at which the Company obtains funding.

A default on the 2009 FFELP Warehouse Facility would result in an event of default on the Company's unsecured line of credit that would result in the outstanding balance on the line of credit becoming immediately due and payable.

### ***Debt Purchases***

During the first and second quarters of 2009, the Company purchased \$34.9 million and \$35.5 million, respectively, of its 5.125% Senior Notes due 2010 (the 2010 Notes) for a purchase price of \$26.8 million and \$31.1 million, respectively. These transactions resulted in gains of \$8.1 million and \$4.4 million, respectively. On July 28, 2009, the Company purchased \$102.6 million of the 2010 Notes at par. Subsequent to this transaction, the Company has \$102.0 million of 2010 Notes outstanding.

During the second quarter of 2009, the Company purchased \$1.75 million of its Junior Subordinated Hybrid Securities for a purchase price of \$0.35 million, which resulted in a gain of \$1.4 million.

Subsequent to June 30, 2009, the Company repurchased \$21.6 million of certain asset-backed securities for a purchase price of \$19.3 million, which resulted in the Company recording a gain of \$2.3 million in the third quarter of 2009.

Any gains recorded by the Company from the purchase of debt are included in other income on the Company's consolidated statement of operations.

## **5. Derivative Financial Instruments**

The Company is exposed to certain risks relating to its ongoing business operations. The primary risks managed by using derivative instruments are interest rate risk and foreign currency exchange risk.

### ***Interest Rate Risk***

The Company's primary market risk exposure arises from fluctuations in its borrowing and lending rates, the spread between which could impact the Company due to shifts in market interest rates. Because the Company generates a significant portion of its earnings from its student loan spread, the interest rate sensitivity of the balance sheet is a key

profitability driver. The Company has adopted a policy of periodically reviewing the mismatch related to the interest rate characteristics of its assets and liabilities together with the Company's outlook as to current and future market conditions. Based on those factors, the Company uses derivative instruments as part of its overall risk management strategy.

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The Company issues asset-backed securities, the vast majority being variable rate, to fund its student loan assets. The variable rate debt is generally indexed to 3-month LIBOR, set by auction, or through a remarketing process. The income generated by the Company's student loan assets is generally driven by short term indices (treasury bills, commercial paper, and certain fixed rates) that are different from those which affect the Company's liabilities (generally LIBOR), which creates basis risk. Moreover, the Company also faces repricing risk due to the timing of the interest rate resets on its liabilities, which may occur as infrequently as every quarter, and the timing of the interest rate resets on its assets, which generally occurs daily. In a declining interest rate environment, this may cause the Company's student loan spread to compress, while in a rising rate environment, it may cause the spread to increase.

In using different index types and different index reset frequencies to fund assets, the Company is exposed to interest rate risk in the form of basis risk and repricing risk, which, as noted above, is the risk that the different indices may reset at different frequencies, or will not move in the same direction or with the same magnitude. While these indices are short term with rate movements that are highly correlated over a longer period of time, they have recently become less correlated. Due to capital market dislocations or other factors not within the Company's control, there can be no assurance the indices will regain their high level of correlation in the future.

The Company has used derivative instruments to hedge the repricing risk due to the timing of the interest rate resets on its assets and liabilities. The Company has entered into basis swaps in which the Company (i) receives three-month LIBOR set discretely in advance and pays a daily weighted average three-month LIBOR less a spread as defined in the agreements (the "Average/Discrete Basis Swaps"); and (ii) receives three-month LIBOR and pays one-month LIBOR plus or minus a spread as defined in the agreements (the "1/3 Basis Swaps").

However, the Company does not generally hedge the basis risk due to the different interest rate indices associated with its assets and liabilities, since the derivatives needed to hedge this risk are generally illiquid or non-existent and the relationship between the indices for most of the Company's assets and liabilities has been highly correlated over a long period of time.

As of June 30, 2009, the Company had approximately \$24.0 billion of FFELP loans indexed to three-month financial commercial paper rate and \$20.1 billion of debt indexed to LIBOR. Due to the unintended consequences of government intervention in the commercial paper markets and limited issuances of qualifying financial commercial paper, the relationship between the three-month financial CP and LIBOR rates has been distorted and volatile. To address this issue, the Department announced that for purposes of calculating the FFELP loan index from October 27, 2008 to December 31, 2008, the Federal Reserve's Commercial Paper Funding Facility rate was used for those days in which no three-month financial commercial paper rate was available. This action partially mitigated the volatility between CP and LIBOR during the fourth quarter of 2008. However, the Department did not implement a similar methodology for the first and second quarters of 2009, which negatively impacted the Company's interest income earned on its student loan portfolio.

The following table summarizes the Company's basis swaps outstanding as of June 30, 2009 and December 31, 2008 used by the Company to hedge the repricing risk due to the timing of the interest rate resets on its assets and liabilities.

Maturity	As of June 30, 2009	
	Notional amount	
	Average/Discrete Basis Swaps	1/3 Basis Swaps (c)
2009 (a)	\$ 7,000,000	
2011 (b)	6,000,000	
2018		1,300,000
2019		500,000
2021		250,000
2023		1,250,000
2024		250,000

2028		100,000
	\$ 13,000,000	3,650,000

- (a) Subsequent to June 30, 2009, the Company terminated all the Average/Discrete Basis Swaps with a maturity in 2009 for total proceeds of \$2.4 million.

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- (b) Certain of these derivatives have forward effective start dates of January 2010 (\$1.5 billion), February 2010 (\$1.5 billion), and March 2010 (\$1.5 billion).
- (c) Subsequent to June 30, 2009, the Company entered into additional 1/3 Basis Swaps with notional amounts of \$500.0 million and \$150.0 million with maturity dates in 2014 and 2039, respectively.

<b>Maturity</b>	<b>As of December 31, 2008</b>	
	<b>Notional amount</b>	
	<b>Average/Discrete Basis Swaps</b>	<b>1/3 Basis Swaps</b>
2010	\$ 4,500,000	
2011	2,700,000	
2012	2,400,000	
2018		1,300,000
2023		1,250,000
2028		100,000
	<b>\$ 9,600,000</b>	<b>2,650,000</b>

During the three months ended March 31, 2009, the Company terminated and/or amended certain Average/Discrete Basis Swap agreements for net payments of \$11.7 million.

FFELP loans originated prior to April 1, 2006 generally earn interest at the higher of a floating rate based on the Special Allowance Payment or SAP formula set by the Department and the borrower rate, which is fixed over a period



of time. The SAP formula is based on an applicable index plus a fixed spread that is dependent upon when the loan was originated, the loan's repayment status, and funding sources for the loan. The Company generally finances its student loan portfolio with variable rate debt. In low and/or declining interest rate environments, when the fixed borrower rate is higher than the rate produced by the SAP formula, the Company's student loans earn at a fixed rate while the interest on the variable rate debt typically continues to decline. In these interest rate environments, the Company may earn additional spread income that it refers to as floor income.

Depending on the type of loan and when it was originated, the borrower rate is either fixed to term or is reset to an annual rate each July 1. As a result, for loans where the borrower rate is fixed to term, the Company may earn floor income for an extended period of time, which the Company refers to as fixed rate floor income, and for those loans where the borrower rate is reset annually on July 1, the Company may earn floor income to the next reset date, which the Company refers to as variable rate floor income. In accordance with legislation enacted in 2006, lenders are required to rebate fixed rate floor income and variable rate floor income to the Department for all FFELP loans first originated on or after April 1, 2006.

Absent the use of derivative instruments, a rise in interest rates may reduce the amount of floor income received and this may have an impact on earnings due to interest margin compression caused by increasing financing costs, until such time as the federally insured loans earn interest at a variable rate in accordance with their special allowance payment formulas. In higher interest rate environments, where the interest rate rises above the borrower rate and fixed rate loans effectively become variable rate loans, the impact of the rate fluctuations is reduced.

As of June 30, 2009, the Company held the following interest rate derivatives to hedge fixed-rate student loan assets earning fixed rate floor income.

Maturity	Notional Amount	Weighted average fixed rate paid by the Company (a)
2010 (b)	\$ 750,000	0.80%
(a) For all interest rate derivatives, the Company receives discrete three-month LIBOR.		
(b) Certain of these derivatives have forward effective start dates of July 2009 (\$250 million) and August 2009 (\$250 million).		

**Table of Contents*****Foreign Currency Exchange Risk***

During 2006, the Company completed separate debt offerings of student loan asset-backed securities that included 420.5 million and 352.7 million Euro-denominated notes (the Euro Notes ) with interest rates based on a spread to the EURIBOR index. As a result of this transaction, the Company is exposed to market risk related to fluctuations in foreign currency exchange rates between the U.S. dollar and Euro. The principal and accrued interest on these notes is re-measured at each reporting period and recorded on the Company's balance sheet in U.S. dollars based on the foreign currency exchange rate on that date. Changes in the principal and accrued interest amounts as a result of foreign currency exchange rate fluctuations are included in the derivative market value, foreign currency, and put option adjustments and derivative settlements, net in the Company's consolidated statements of operations.

The Company entered into cross-currency interest rate swaps in connection with the issuance of the Euro Notes. Under the terms of these derivative instrument agreements, the Company receives from a counterparty a spread to the EURIBOR index based on notional amounts of 420.5 million and 352.7 million and pays a spread to the LIBOR index based on notional amounts of \$500.0 million and \$450.0 million, respectively. In addition, under the terms of these agreements, all principal payments on the Euro Notes will effectively be paid at the exchange rate in effect as of the issuance of the notes.

For the three and six months ended June 30, 2009, the Company recorded an expense of \$63.9 million and \$16.6 million, respectively, as a result of re-measurement of the Euro Notes, and income of \$41.2 million and an expense of \$15.9 million, respectively, for the change in the fair value of the related derivative instruments. For the three and six months ended June 30, 2008, the Company recorded income of \$4.4 million and an expense of \$88.5 million, respectively, as a result of re-measurement of the Euro Notes, and an expense of \$2.4 million and income of \$91.7 million, respectively, for the change in the fair value of the related derivative instruments.

The re-measurement of the Euro-denominated bonds generally correlates with the change in fair value of the cross-currency interest rate swaps. However, the Company will experience unrealized gains or losses related to the cross-currency interest rate swaps if the two underlying indices (and related forward curve) do not move in parallel. Management intends to hold the cross-currency interest rate swaps through the maturity of the Euro-denominated bonds.

***Accounting for Derivative Financial Instruments***

The Company accounts for derivative instruments under SFAS No. 133, *Accounting for Derivative Instruments and Hedging Activities* ( SFAS No. 133 ), which requires that every derivative instrument be recorded on the balance sheet as either an asset or liability measured at its fair value. Management has structured all of the Company's derivative transactions with the intent that each is economically effective; however, the Company's derivative instruments do not qualify for hedge accounting under SFAS No. 133. As a result, the change in fair value of the Company's derivatives at each reporting date are included in derivative market value, foreign currency, and put option adjustments and derivative settlements, net in the Company's consolidated statements of operations. Changes or shifts in the forward yield curve and fluctuations in currency rates can significantly impact the valuation of the Company's derivatives. Accordingly, changes or shifts to the forward yield curve and fluctuations in currency rates will impact the financial position and results of operations of the Company.

Any proceeds received or payments made by the Company to terminate a derivative in advance of its expiration date or to amend the terms of an existing derivative, are included in derivative market value, foreign currency, and put option adjustments and derivative settlements, net on the consolidated statements of operations and are accounted for as a change in fair value on such derivative.

The following table summarizes the fair value of the Company's derivatives not designated as hedging instruments under SFAS No. 133:

Asset derivatives		Liability derivatives	
Fair value as of	Fair value as of	Fair value as of	Fair value as of

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	<b>June 30, 2009</b>	<b>December 31, 2008</b>	<b>June 30, 2009</b>	<b>December 31, 2008</b>
Interest rate swaps	\$ 1,042		(32)	
Average/Discrete Basis Swaps	1,170	2,817	(7,322)	(1,800)
1/3 Basis Swaps	15,089	5,037		(15)
Cross-currency interest rate swaps	151,419	167,320		
 Total	 \$ 168,720	 175,174	 (7,354)	 (1,815)

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The following table summarizes the effect of derivative instruments in the consolidated statements of operations. All gains and losses recognized in income related to the Company's derivative activity are included in Derivative market value, foreign currency, and put option adjustments and derivative settlements, net, on the consolidated statements of operations.

<b>Derivatives not designated as hedging under SFAS No. 133</b>	<b>Amount of gain (or loss) recognized in income on derivatives Three months ended June 30</b>		<b>Amount of gain (or loss) recognized in income on derivatives Six months ended June 30</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
Settlements:				
Interest rate swaps	\$ (11)	(7,842)	(11)	(11,019)
Average/Discrete Basis Swaps	1,040	5,148	11,062	44,711
1/3 Basis Swaps	6,657		17,401	894
Cross-currency interest rate swaps	1,849	7,131	5,441	10,614
Total settlements	9,535	4,437	33,893	45,200
Change in fair value:				
Interest rate swaps	1,011	38,969	1,011	4,098
Average/Discrete Basis Swaps	(6,682)	(25,049)	(18,678)	(51,337)
1/3 Basis Swaps	(7,118)		9,867	2,568
Cross-currency interest rate swaps	41,209	(2,461)	(15,902)	91,668
Other	1,432		1,432	465
Total change in fair value	29,852	11,459	(22,270)	47,462
Total impact to statements of operations	\$ 39,387	15,896	11,623	92,662

**Derivative Instruments Credit and Market Risk**

By using derivative instruments, the Company is exposed to credit and market risk.

When the fair value of a derivative instrument is negative, the Company would owe the counterparty if the derivative was settled and, therefore, has no immediate credit risk. Additionally, if the negative fair value of derivatives with a counterparty exceeds a specified threshold, the Company may have to make a collateral deposit with the counterparty. The threshold at which the Company posts collateral may depend on the Company's unsecured credit rating. If interest and foreign currency exchange rates move materially, the Company could be required to deposit a significant amount of collateral with its derivative instrument counterparties. The collateral deposits, if significant, could negatively impact the Company's liquidity and capital resources.

When the fair value of a derivative contract is positive, this generally indicates that the counterparty would owe the Company if the derivative was settled. If the counterparty fails to perform, credit risk with such counterparty is equal to the extent of the fair value gain in the derivative less any collateral held by the Company.

The Company attempts to manage market and credit risks associated with interest and foreign currency exchange rates by establishing and monitoring limits as to the types and degree of risk that may be undertaken, and by entering into transactions with high-quality counterparties that are reviewed periodically by the Company's risk committee. The Company also has a policy of requiring that all derivative contracts be governed by an International Swaps and Derivatives Association, Inc. Master Agreement.

**6. Segment Reporting**

The Company has five operating segments as defined in SFAS No. 131, *Disclosures about Segments of an Enterprise and Related Information*, ( SFAS No. 131 ), as follows: Student Loan and Guaranty Servicing, Tuition Payment Processing and Campus Commerce, Enrollment Services, Software and Technical Services, and Asset Generation and Management. The Company's operating segments are defined by the products and services they offer or the types of customers they serve, and they reflect the manner in which financial information is currently evaluated by management. The accounting policies of the Company's operating segments are the same as those described in the summary of significant accounting policies. Intersegment revenues are charged by a segment to another segment that provides the product or service. Intersegment revenues and expenses are included within each segment consistent with the income statement presentation provided to management. Changes in management structure or allocation methodologies and procedures may result in changes in reported segment financial information.

The management reporting process measures the performance of the Company's operating segments based on the management structure of the Company as well as the methodology used by management to evaluate performance and allocate resources. Management, including the Company's chief operating decision maker, evaluates the performance of the Company's operating segments based on their profitability. As discussed further below, management measures the profitability of the Company's operating segments based on base net income. Accordingly, information regarding the Company's operating segments is provided based on base net income. The Company's base net income is not a defined term within generally accepted accounting principles ( GAAP ) and may not be comparable to similarly titled measures reported by other companies. Unlike financial accounting, there is no comprehensive, authoritative guidance for management reporting.

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Historically, the Company generated the majority of its revenue from net interest income earned in its Asset Generation and Management operating segment. In recent years, the Company has made several acquisitions that have expanded the Company's products and services and has diversified its revenue primarily from fee-based businesses. The Company currently offers a broad range of pre-college, in-college, and post-college products and services to students, families, schools, and financial institutions. These products and services help students and families plan and pay for their education and students plan their careers. The Company's products and services are designed to simplify the education planning and financing process and are focused on providing value to students, families, and schools throughout the education life cycle. The Company continues to diversify its sources of revenue, including those generated from businesses that are not dependent upon government programs, thereby reducing legislative and political risk.

***Fee-Based Operating Segments*****Student Loan and Guaranty Servicing**

The Student Loan and Guaranty Servicing segment provides for the servicing of the Company's student loan portfolios and the portfolios of third parties and servicing provided to guaranty agencies. The servicing and business process outsourcing activities include loan origination activities, application processing, borrower updates, payment processing, due diligence procedures, and claim processing. These activities are performed internally for the Company's portfolio in addition to generating fee revenue when performed for third-party clients. The guaranty servicing, servicing support, and business process outsourcing activities include providing software and data center services, borrower and loan updates, default aversion tracking services, claim processing services, and post-default collection services to guaranty agencies. The following are the primary product and service offerings the Company offers as part of its Student Loan and Guaranty Servicing segment:

Origination and servicing of FFELP loans

Origination and servicing of non-federally insured student loans

Servicing and support outsourcing for guaranty agencies

**Tuition Payment Processing and Campus Commerce**

The Tuition Payment Processing and Campus Commerce segment provides products and services to help institutions and education-seeking families manage the payment of education costs during the pre-college and college stages of the education life cycle. The Company provides actively managed tuition payment solutions, online payment processing, detailed information reporting, financial needs analysis, and data integration services to K-12 and higher educational institutions, families, and students. In addition, the Company provides customer-focused electronic transactions, information sharing, and account and bill presentment to colleges and universities.

**Enrollment Services**

The Enrollment Services segment offers products and services that are focused on helping (i) students plan and prepare for life after high school (content management and publishing and editing services) and (ii) colleges recruit and retain students (lead generation and recruitment services). Lead generation products and services include vendor lead management services and admissions lead generation. Publishing and editing services include test preparation study guides and essay and resume editing services. Content management products and services include online courses and related services. Recruitment services include pay per click marketing management, email marketing, list marketing services, and admissions consulting.

**Software and Technical Services**

The Software and Technical Services segment provides information technology products and full-service technical consulting, with core areas of business in educational loan software solutions, business intelligence, technical consulting services, and Enterprise Content Management solutions.

***Asset Generation and Management Operating Segment***

The Asset Generation and Management segment includes the acquisition, management, and ownership of the Company's student loan assets. Revenues are primarily generated from the Company's earnings from the spread, referred to as the Company's student loan spread, between the yield received on the student loan portfolio and the costs

associated with originating, acquiring, and financing its student loan portfolio. The Company generates student loan assets through direct origination or through acquisitions. The student loan assets are held in a series of education lending subsidiaries designed specifically for this purpose. In addition to the student loan portfolio, all costs and activity associated with the generation of assets, funding of those assets, and maintenance of the debt transactions are included in this segment. This includes derivative activity and the related derivative market value and foreign currency adjustments. The Company is also able to leverage its capital market expertise by providing investment advisory services and other related services to third parties through a licensed broker dealer subsidiary. Revenues and expenses for those functions are also included in the Asset Generation and Management segment.

**Table of Contents*****Segment Operating Results      Base Net Income***

The tables below include the operating results of each of the Company's operating segments. Management, including the chief operating decision maker, evaluates the Company on certain non-GAAP performance measures that the Company refers to as "base net income" for each operating segment. While "base net income" is not a substitute for reported results under GAAP, the Company relies on "base net income" to manage each operating segment because it believes this measure provides additional information regarding the operational and performance indicators that are most closely assessed by management.

"Base net income" is the primary financial performance measure used by management to develop the Company's financial plans, track results, and establish corporate performance targets and incentive compensation. Management believes this information provides additional insight into the financial performance of the core business activities of the Company's operating segments. Accordingly, the tables presented below reflect "base net income," which is the operating measure reviewed and utilized by management to manage the business. Reconciliation of the segment totals to the Company's operating results in accordance with GAAP are also included in the tables below.

***Segment Results and Reconciliations to GAAP*****Three months ended June 30, 2009**

	<b>Fee-Based</b>							<b>Base net income</b>	
	<b>Student Loan and Guaranty Servicing</b>	<b>Tuition Payment Processing and Campus Commerce</b>	<b>Software and Enrollment Technical Services</b>	<b>Total Fee- Based</b>	<b>Asset Generation and Management</b>	<b>Corporate Activity and Overhead</b>	<b>Eliminations and Reclassifications</b>	<b>Adjustments to GAAP Results</b>	<b>GAAP Results of Operations</b>
Total interest income	\$ 13	11		24	156,233	1,312	(422)	6,042	163,189
Interest expense					98,338	8,166	(422)		106,082
Net interest income (loss)	13	11		24	57,895	(6,854)		6,042	57,107
Less provision for loan losses					8,000				8,000
Net interest income (loss) after provision for loan losses	13	11		24	49,895	(6,854)		6,042	49,107
Other income (expense):									
Loan and guaranty servicing revenue	29,184			29,184		(381)			28,803
Tuition payment processing and		11,848		11,848					11,848



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campus											
commerce											
revenue											
Enrollment											
services revenue			28,747		28,747						28,747
Software services											
revenue	925			5,194	6,119						6,119
Other income	249				249	4,241	7,037				11,527
Loss on sale of											
loans						(196)					(196)
Intersegment											
revenue	20,888	53	277	3,896	25,114		8,463	(33,577)			
Derivative market											
value, foreign											
currency, and put											
option											
adjustments									(34,013)	(34,013)	
Derivative											
settlements, net						9,535					9,535
Total other											
income (expense)	51,246	11,901	29,024	9,090	101,261	13,580	15,119	(33,577)	(34,013)		62,370
Operating											
expenses:											
Salaries and											
benefits	13,355	6,402	5,863	5,715	31,335	1,735	6,234	876			40,180
Restructure											
expense-											
severance and											
contract											
termination											
costs	2,513			422	2,935		353	(3,288)			
Cost to provide											
enrollment											
services			18,092		18,092						18,092
Other expenses	11,140	2,339	3,041	838	17,358	5,875	8,259	1,807	5,785		39,084
Intersegment											
expenses	9,484	669	508	764	11,425	20,732	815	(32,972)			
Total operating											
expenses	36,492	9,410	27,504	7,739	81,145	28,342	15,661	(33,577)	5,785		97,356
Income											
(loss) before											
income taxes	14,767	2,502	1,520	1,351	20,140	35,133	(7,396)		(33,756)		14,121
Income tax											
(expense) benefit											
(a)	(5,612)	(951)	(577)	(514)	(7,654)	(13,351)	940		14,147		(5,918)

Net income (loss) \$	9,155	1,551	943	837	12,486	21,782	(6,456)	(19,609)	8,203
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(a) Income taxes are applied based on 38% of income (loss) before income taxes for the individual operating segments.

**Table of Contents****Three months ended June 30, 2008**

	<b>Fee-Based</b>								<b>Base</b>	
	<b>Student</b>	<b>Tuition</b>		<b>Software</b>		<b>Asset</b>	<b>Corporate</b>		<b>net</b>	
	<b>Loan</b>	<b>Payment</b>		<b>and</b>	<b>Total</b>	<b>Generation</b>	<b>Activity</b>	<b>Elimination</b>	<b>income</b>	<b>GAAP</b>
	<b>and</b>	<b>Processing</b>		<b>Technical</b>	<b>Fee-</b>	<b>and</b>	<b>and</b>	<b>and</b>	<b>Adjustments</b>	<b>Results</b>
	<b>Guaranty</b>	<b>Campus</b>	<b>Enrollment</b>	<b>Services</b>	<b>Based</b>	<b>Management</b>	<b>Overhead</b>	<b>Reclassification</b>	<b>to</b>	<b>of</b>
	<b>Servicing</b>	<b>Commerce</b>	<b>Services</b>						<b>GAAP</b>	<b>Operations</b>
Total interest income	\$ 243	310	1		554	282,293	1,574	(546)	21,927	305,802
Interest expense			1		1	222,402	10,607	(546)		232,464
Net interest income (loss)	243	310			553	59,891	(9,033)		21,927	73,338
Less provision for loan losses						6,000				6,000
Net interest income (loss) after provision for loan losses	243	310			553	53,891	(9,033)		21,927	67,338
Other income (expense):										
Loan and guaranty servicing revenue	23,664				23,664	157				23,821
Tuition payment processing and campus commerce revenue		10,270			10,270					10,270
Enrollment services revenue			26,068		26,068					26,068
Software services revenue	1,083			4,896	5,979					5,979
Other income	6				6	4,851	1,268			6,125
Gain on sale of loans						48				48
Intercompany revenue	18,382	(76)		1,517	19,823		13,960	(33,783)		
Derivative market value, foreign									15,755	15,755

currency, and put option adjustments Derivative settlements, net						11,638		(7,201)	4,437	
Total other income (expense)	43,135	10,194	26,068	6,413	85,810	16,694	15,228	(33,783)	8,554	92,503
Operating expenses:										
Salaries and benefits	12,491	5,784	6,373	4,702	29,350	1,954	12,828	(1,333)	750	43,549
Restructure expense- severance and contract termination costs	(104)		(15)	(8)	(127)	(52)	(186)	365		
Cost to provide enrollment services			14,755		14,755					14,755
Other expenses	8,011	2,551	2,529	714	13,805	5,095	14,921	(764)	6,561	39,618
Intersegment expenses	9,822	461	1,580	342	12,205	18,952	894	(32,051)		
Total operating expenses	30,220	8,796	25,222	5,750	69,988	25,949	28,457	(33,783)	7,311	97,922
Income (loss) before income taxes	13,158	1,708	846	663	16,375	44,636	(22,262)		23,170	61,919
Income tax (expense) benefit (a)	4,079	530	262	206	5,077	13,837	(6,902)		7,183	19,195
Net income (loss) from continuing operations	9,079	1,178	584	457	11,298	30,799	(15,360)		15,987	42,724
Income from discontinued operations, net of tax									981	981
Net income (loss) \$	9,079	1,178	584	457	11,298	30,799	(15,360)		16,968	43,705

(a)

Income taxes  
are applied  
based on the  
consolidated  
effective tax  
rate to income  
(loss) before  
income taxes.

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Six months ended June 30, 2009									
	Fee-Based							Base net income	
	Student Loan and Guaranty Servicing	Tuition Payment Processing and Campus Commerce	Enrollment Services	Software and Technical Services	Total Fee-Based	Asset Generation and Management	Corporate Activity and Overhead	Eliminations and Reclassifications	Adjustments to GAAP Results
									of Operations
Total interest income	\$ 79	41			120	328,820	2,739	(982)	338,199
Interest expense						236,932	16,634	(982)	252,584
Net interest income (loss)	79	41			120	91,888	(13,895)		85,615
Less provision for loan losses						15,500			15,500
Net interest income (loss) after provision for loan losses	79	41			120	76,388	(13,895)		70,115
Other income (expense):									
Loan and guaranty servicing revenue	56,037				56,037		(763)		55,274
Tuition payment processing and campus commerce revenue		27,386			27,386				27,386
Enrollment services revenue			57,518		57,518				57,518
Software services revenue	1,800			10,024	11,824				11,824
Other income	361				361	8,892	19,136		28,389
Loss on sale of loans						(402)			(402)
Intersegment revenue	40,766	110	277	7,020	48,173		17,384	(65,557)	
Derivative market value, foreign								(38,893)	(38,893)

currency, and put option adjustments Derivative settlements, net						33,893				33,893
Total other income (expense)	98,964	27,496	57,795	17,044	201,299	42,383	35,757	(65,557)	(38,893)	174,989
Operating expenses:										
Salaries and benefits	28,059	12,947	11,958	10,900	63,864	3,510	12,501	(1,628)	159	78,406
Restructure expense- severance and contract termination costs	2,513			422	2,935		353	(3,288)		
Cost to provide enrollment services			35,885		35,885					35,885
Other expenses	19,737	4,747	6,336	1,516	32,336	10,834	18,720	1,807	11,939	75,636
Intersegment expenses	18,954	1,292	1,054	1,409	22,709	38,608	1,131	(62,448)		
Total operating expenses	69,263	18,986	55,233	14,247	157,729	52,952	32,705	(65,557)	12,098	189,927
Income (loss) before income taxes	29,780	8,551	2,562	2,797	43,690	65,819	(10,843)		(43,489)	55,177
Income tax (expense) benefit (a)	(11,317)	(3,249)	(973)	(1,064)	(16,603)	(25,012)	3,135		16,961	(21,519)
Net income (loss) \$	18,463	5,302	1,589	1,733	27,087	40,807	(7,708)		(26,528)	33,658

(a) Income taxes are applied based on 38% of income (loss) before income taxes for the individual operating segments.





**Table of Contents****Six months ended June 30, 2008**

	<b>Fee-Based</b>									
	<b>Student Loan and Guaranty Servicing</b>	<b>Tuition Payment Processing and Campus Commerce</b>	<b>Enrollment Services</b>	<b>Software and Technical Services</b>	<b>Total Fee- Based</b>	<b>Asset Generation and Management</b>	<b>Corporate Activity and Overhead</b>	<b>Elimination and Reclassification</b>	<b>Base net income Adjustments to GAAP Results</b>	<b>GAAP Results of Operations</b>
Total interest income	\$ 856	1,075	10		1,941	602,651	2,771	(640)	40,745	647,468
Interest expense			2		2	538,417	19,826	(640)		557,605
Net interest income (loss)	856	1,075	8		1,939	64,234	(17,055)		40,745	89,863
Less provision for loan losses						11,000				11,000
Net interest income (loss) after provision for loan losses	856	1,075	8		1,939	53,234	(17,055)		40,745	78,863
Other income (expense):										
Loan and guaranty servicing revenue	48,320				48,320	162				48,482
Tuition payment processing and campus commerce revenue		24,117			24,117					24,117
Enrollment services revenue			53,290		53,290					53,290
Software services revenue	2,535		37	11,611	14,183					14,183
Other income	38				38	9,708	2,633			12,379
Loss on sale of loans						(47,426)				(47,426)
Intersegment revenue	38,606	184		3,333	42,123		31,172	(73,295)		
Derivative market value, foreign						466			(42,072)	(41,606)

currency, and put option adjustments Derivative settlements, net						55,165			(9,965)	45,200
Total other income (expense)	89,499	24,301	53,327	14,944	182,071	18,075	33,805	(73,295)	(52,037)	108,619
Operating expenses:										
Salaries and benefits	26,489	11,214	12,896	9,870	60,469	4,178	27,419	3,280	2,046	97,392
Restructure expense- severance and contract termination costs	747		282	510	1,539	1,844	3,729	(7,112)		
Impairment expense	5,074				5,074	9,351	4,409			18,834
Cost to provide enrollment services			30,158		30,158					30,158
Other expenses	16,498	4,611	5,289	1,333	27,731	10,439	28,786	298	13,121	80,375
Intersegment expenses	23,100	757	3,427	736	28,020	39,554	2,187	(69,761)		
Total operating expenses	71,908	16,582	52,052	12,449	152,991	65,366	66,530	(73,295)	15,167	226,759
Income (loss) before income taxes	18,447	8,794	1,283	2,495	31,019	5,943	(49,780)		(26,459)	(39,277)
Income tax (expense) benefit (a)	5,719	2,727	397	774	9,617	1,842	(15,433)		(8,202)	(12,176)
Net income (loss) from continuing operations	12,728	6,067	886	1,721	21,402	4,101	(34,347)		(18,257)	(27,101)
Income from discontinued operations, net of tax									981	981
Net income (loss)	\$ 12,728	6,067	886	1,721	21,402	4,101	(34,347)		(17,276)	(26,120)

- (a) Income taxes  
are applied  
based on the  
consolidated  
effective tax  
rate to income  
(loss) before  
income taxes.

Corporate Activity and Overhead in the previous tables primarily includes the following items:

Income earned on certain investment activities

Interest expense incurred on unsecured debt transactions

Other products and service offerings that are not considered operating segments

Certain corporate activities and unallocated overhead functions related to executive management, human resources, accounting and finance, legal, marketing, and corporate technology support

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The adjustments required to reconcile from the Company's base net income measure to its GAAP results of operations relate to differing treatments for derivatives, foreign currency transaction adjustments, and certain other items that management does not consider in evaluating the Company's operating results. The following tables reflect adjustments associated with these areas by operating segment and Corporate Activity and Overhead:

	<b>Student Loan and Guaranty Servicing</b>	<b>Tuition Payment Processing and Campus Commerce</b>	<b>Enrollment Services</b>	<b>Software and Technical Services</b>	<b>Asset Generation and Management</b>	<b>Corporate Activity and Overhead</b>	<b>Total</b>
<b>Three months ended June 30, 2009</b>							
Derivative market value, foreign currency, and put option adjustments (1)	\$				35,445	(1,432)	34,013
Amortization of intangible assets (2)	1,079	1,869	2,701	136			5,785
Compensation related to business combinations (3)							
Variable-rate floor income, net of settlements on derivatives (4)					(6,042)		(6,042)
Income from discontinued operations, net of tax (5)							
Net tax effect (6)	(410)	(710)	(1,027)	(52)	(11,173)	(775)	(14,147)
Total adjustments to GAAP	\$ 669	1,159	1,674	84	18,230	(2,207)	19,609

**Three months ended June 30, 2008**

Derivative market value, foreign currency, and put option adjustments (1)	\$				(15,866)	111	(15,755)
Amortization of intangible assets (2)	1,165	1,997	3,113	286			6,561
Compensation related to business combinations (3)						750	750
Variable-rate floor income, net of settlements on derivatives (4)					(14,726)		(14,726)

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Income from discontinued operations, net of tax (5)	(981)						(981)
Net tax effect (6)	(361)	(619)	(965)	(89)	9,484	(267)	7,183
Total adjustments to GAAP	\$ (177)	1,378	2,148	197	(21,108)	594	(16,968)

**Six months ended June 30, 2009**

Derivative market value, foreign currency, and put option adjustments (1)	\$				40,325	(1,432)	38,893
Amortization of intangible assets (2)	2,158	3,756	5,743	282			11,939
Compensation related to business combinations (3)						159	159
Variable-rate floor income, net of settlements on derivatives (4)					(7,502)		(7,502)
Income from discontinued operations, net of tax (5)							
Net tax effect (6)	(842)	(1,465)	(2,240)	(110)	(12,800)	496	(16,961)
Total adjustments to GAAP	\$ 1,316	2,291	3,503	172	20,023	(777)	26,528

**Six months ended June 30, 2008**

Derivative market value, foreign currency, and put option adjustments (1)	\$				41,534	538	42,072
Amortization of intangible assets (2)	2,421	4,048	5,935	572	145		13,121
Compensation related to business combinations (3)						2,046	2,046
Variable-rate floor income, net of settlements on derivatives (4)					(30,780)		(30,780)
Income from discontinued operations, net of tax (5)	(981)						(981)

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Net tax effect (6)	(750)	(1,255)	(1,840)	(178)	(3,378)	(801)	(8,202)
Total adjustments to GAAP	\$ 690	2,793	4,095	394	7,521	1,783	17,276

(1) Derivative market value, foreign currency, and put option adjustments: Base net income excludes the periodic unrealized gains and losses that are caused by the change in fair value on derivatives used in the Company's risk management strategy in which the Company does not qualify for hedge treatment under GAAP. Included in base net income are the economic effects of the Company's derivative instruments, which includes any cash paid or received being recognized as an expense or revenue upon actual derivative settlements. Base net income also excludes the foreign currency transaction gains or losses caused by the re-measurement of the Company's Euro-denominated bonds to U.S. dollars and the

change in fair  
value of put  
options issued by  
the Company for  
certain business  
acquisitions.

- (2) Amortization of  
intangible assets:  
Base net income  
excludes the  
amortization of  
acquired  
intangibles.

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(3) Compensation related to business combinations: The Company has structured certain business combinations in which the consideration paid has been dependent on the sellers continued employment with the Company. As such, the value of the consideration paid is recognized as compensation expense by the Company over the term of the applicable employment agreement. Base net income excludes this expense.

(4) Variable-rate floor income: Loans that reset annually on July 1 can generate excess spread income compared with the rate based on the special allowance payment formula in declining interest rate environments. The Company



refers to this additional income as variable-rate floor income. The Company excludes variable-rate floor income, net of settlements paid on derivatives used to hedge student loan assets earning variable-rate floor income, from its base net income since the timing and amount of variable-rate floor income (if any) is uncertain, it has been eliminated by legislation for all loans originated on and after April 1, 2006, and it is in excess of expected spreads. In addition, because variable-rate floor income is subject to the underlying rate for the subject loans being reset annually on July 1, it is a factor beyond the Company's control which can affect the period-to-period comparability of results of

operations.

Prior to October 1, 2008, variable rate floor income was calculated by the Company on a statutory maximum basis. However, as a result of the disruption in the capital markets beginning in August 2007, the full benefit of variable rate floor income calculated on a statutory maximum basis has not been realized by the Company due to the widening of the spread between short term interest rate indices and the Company's actual cost of funds. As a result of the ongoing volatility of interest rates, effective October 1, 2008, the Company changed its calculation of variable rate floor income to better reflect the economic benefit received by the Company. The economic benefit received by the Company

related to  
variable rate  
floor income  
was \$6.0 million  
and  
\$19.3 million for  
the three months  
ended June 30,  
2009 and 2008,  
respectively, and  
\$7.5 million and  
\$25.6 million for  
the six months  
ended June 30,  
2009 and 2008,  
respectively.

Variable rate  
floor income  
calculated on a  
statutory  
maximum basis  
was  
\$13.0 million  
and  
\$21.9 million for  
the three months  
ended June 30,  
2009 and 2008,  
respectively, and  
\$23.8 million  
and  
\$40.7 million for  
the six months  
ended June 30,  
2009 and 2008,  
respectively.

Beginning  
October 1, 2008,  
the economic  
benefit received  
by the Company  
has been used to  
determine base  
net income.

The Company  
has used  
derivative  
instruments to  
hedge variable  
rate floor income

during certain periods. During the three and six months ended June 30, 2008, the Company made payments (settlements) of \$7.2 million and \$10.0 million, respectively, on such derivatives. These settlements are netted with variable-rate floor income and are excluded from base net income .

- (5) Discontinued operations: In May 2007, the Company sold EDULINX. As a result of this transaction, the results of operations for EDULINX are reported as discontinued operations for all periods presented. The Company presents base net income excluding discontinued operations since the operations and cash flows of EDULINX have been eliminated from the ongoing operations of the Company.

- (6) For 2009, income taxes are applied based on 38% of income (loss) before income taxes for the individual operating segments. For 2008, income taxes for each individual operating segment are applied based on the consolidated effective tax rate.

## 7. Intangible Assets and Goodwill

Intangible assets consist of the following:

	Weighted average remaining useful life as of	As of	As of
	June 30, 2009	June 30, 2009	December 31, 2008
Amortizable intangible assets:			
Customer relationships (net of accumulated amortization of \$34,306 and \$29,737, respectively)	101	\$ 46,054	50,623
Trade names (net of accumulated amortization of \$7,369 and \$5,478, respectively)	38	9,690	11,581
Covenants not to compete (net of accumulated amortization of \$17,683 and \$14,887, respectively)	14	5,939	8,735
Database and content (net of accumulated amortization of \$6,574 and \$5,447, respectively)	17	2,906	4,033
Computer software (net of accumulated amortization of \$8,642 and \$7,441, respectively)	8	360	1,561
Student lists (net of accumulated amortization of \$8,197 and \$7,855, respectively)			342
Other (net of accumulated amortization of \$108 and \$95, respectively)	80	166	179
Total amortizable intangible assets	79 months	\$ 65,115	77,054

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The Company recorded amortization expense on its intangible assets of \$5.8 million and \$6.6 million for the three months ended June 30, 2009 and 2008, respectively, and \$11.9 million and \$13.1 million for the six months ended June 30, 2009 and 2008, respectively. The Company will continue to amortize intangible assets over their remaining useful lives. As of June 30, 2009, the Company estimates it will record amortization expense as follows:

2009	\$ 10,379
2010	15,985
2011	10,031
2012	9,029
2013	6,168
2014 and thereafter	13,523
	\$ 65,115

The following table summarizes the Company's allocation of goodwill by operating segment as of June 30, 2009 and December 31, 2008:

Tuition Payment Processing and Campus Commerce	\$ 58,086
Enrollment Services	66,613
Software and Technical Services	8,596
Asset Generation and Management	41,883
	\$ 175,178

**8. Fair Value of Financial Instruments**

On January 1, 2008, the Company adopted SFAS No. 157, *Fair Value Measurements* ( SFAS No. 157 ). SFAS No. 157 defines fair value, establishes a consistent framework for measuring fair value, and expands disclosure requirements about fair value measurements. SFAS No. 157 applies when other accounting pronouncements require or permit fair value measurements; it does not require new fair value measurements. In February 2008, the Financial Accounting Standards Board ( FASB ) released FASB Staff Position SFAS No. 157-2, *Effective Date of FASB Statement No. 157* ( SFAS No. 157-2 ), which delayed the application of SFAS No. 157 to nonfinancial assets and nonfinancial liabilities to fiscal years beginning after November 15, 2008, and interim periods within those fiscal years. Effective January 1, 2009, the Company adopted SFAS No. 157-2 on certain nonfinancial assets and nonfinancial liabilities, which are recorded at fair value only upon impairment.

Fair value under SFAS No. 157 is defined as the price to sell an asset or transfer a liability in an orderly transaction between willing and able market participants. The Company determines fair value using valuation techniques which are based upon observable and unobservable inputs. Observable inputs reflect market data obtained from independent sources, while unobservable inputs reflect the Company's market assumptions. Transaction costs are not included in the determination of fair value. When possible, the Company seeks to validate the model's output to market transactions. Depending on the availability of observable inputs and prices, different valuation models could produce materially different fair value estimates. The values presented may not represent future fair values and may not be realizable. Additionally, there may be inherent weaknesses in any calculation technique, and changes in the underlying assumptions used, including discount rates and estimates of future cash flows, could significantly affect the results of current or future values.

Under SFAS No. 157, the Company categorizes its fair value estimates based on a hierarchal framework associated with three levels of price transparency utilized in measuring financial instruments at fair value. Classification is based on the lowest level of input that is significant to the fair value of the instrument. The three levels include:

Level 1: Quoted prices for *identical* instruments in active markets. The types of financial instruments included in Level 1 are highly liquid instruments with quoted prices.

Level 2: Quoted prices for *similar* instruments in active markets, quoted prices for identical or similar instruments in markets that are not active; and model-derived valuations whose inputs are observable or whose primary value drivers are observable.

Level 3: Instruments whose primary value drivers are *unobservable*. Inputs are developed based on the best information available; however, significant judgment is required by management in developing the inputs.

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The following table presents the Company's financial assets and liabilities that are measured at fair value on a recurring basis. All financial assets and liabilities that are measured at fair value are categorized as Level 1 or 2 based on the above hierarchy.

	<b>As of June 30, 2009</b>		
	<b>Level 1</b>	<b>Level 2</b>	<b>Total</b>
Assets:			
Cash and cash equivalents (a)	\$ 366,827		366,827
Restricted cash (a)	481,641		481,641
Restricted cash due to customers (a)	41,127		41,127
Other assets (b)	4,577	4,553	9,130
Fair value of derivative instruments (c)		168,720	168,720
 Total assets	 \$ 894,172	 173,273	 1,067,445
Liabilities:			
Fair value of derivative instruments (c)	\$	7,354	7,354
 Total liabilities	 \$	 7,354	 7,354

	<b>As of December 31, 2008</b>		
	<b>Level 1</b>	<b>Level 2</b>	<b>Total</b>
Assets:			
Cash and cash equivalents (a)	\$ 189,847		189,847
Restricted cash (a)	387,404		387,404
Restricted cash due to customers (a)	160,985		160,985
Other assets (b)	4,941	3,876	8,817
Fair value of derivative instruments (c)		175,174	175,174
 Total assets	 \$ 743,177	 179,050	 922,227
Liabilities:			
Fair value of derivative instruments (c)	\$	1,815	1,815
 Total liabilities	 \$	 1,815	 1,815

(a) The carrying amount for cash and cash equivalents, restricted cash,



and restricted cash due to customers approximates fair value due to the variable rate of interest and/or the short maturities of these instruments.

- (b) Other assets includes investments recorded at fair value on a recurring basis. Fair value measurement is based upon quoted prices. Level 1 investments include investments traded on an active exchange, such as the New York Stock Exchange, and U.S. Treasury securities that are traded by dealers or brokers in active over-the-counter markets. Level 2 investments include corporate debt securities.
- (c) All derivatives are accounted for at fair value on a recurring basis. The fair values of derivative financial instruments are determined by

derivative pricing models using the stated terms of the contracts and observable yield curves, forward foreign currency exchange rates, and volatilities from active markets. It is the Company's policy to compare its derivative fair values to those received by its counterparties in order to validate the model's outputs. Fair value of derivative instruments is comprised of market value less accrued interest and excludes collateral.

The following table summarizes the fair values of all of the Company's financial instruments on the consolidated balance sheet:

	As of June 30, 2009		As of December 31, 2008	
	Fair value	Carrying value	Fair value	Carrying value
Financial assets:				
Student loans receivable	\$ 24,278,217	23,889,571	25,743,732	25,413,008
Student loans receivable held for sale	1,781,972	1,749,290		
Cash and cash equivalents	366,827	366,827	189,847	189,847
Restricted cash	481,641	481,641	387,404	387,404
Restricted cash due to customers	41,127	41,127	160,985	160,985
Restricted investments	600,839	600,839	609,868	609,868
Accrued interest receivable	385,158	385,158	471,878	471,878
Other assets	9,130	9,130	8,817	8,817
Derivative instruments	168,720	168,720	175,174	175,174
Financial liabilities:				
Bonds and notes payable	27,052,894	27,169,573	26,512,082	26,787,959
Accrued interest payable	34,911	34,911	81,576	81,576

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Due to customers	41,127	41,127	160,985	160,985
Derivative instruments	7,354	7,354	1,815	1,815

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The methodologies for estimating the fair value of financial assets and liabilities that are measured at fair value on a recurring basis are discussed above. The remaining financial assets and liabilities were estimated using the following methods and assumptions:

***Student Loans Receivable and Student Loans Receivable Held for Sale***

The fair value of student loans receivable is estimated at amounts recently paid and/or received or amounts anticipated to be received by the Company to acquire and/or sell similar loans in the market and/or the characteristics of the portfolio.

***Restricted Investments, Accrued Interest Receivable/Payable, and Due to Customers***

The carrying amount approximates fair value due to the variable rate of interest and/or the short maturities of these instruments.

***Bonds and Notes Payable***

The fair value of the bonds and notes payable is based on market prices for securities that possess similar credit risk and interest rate risk.

***Limitations***

The fair value of a financial instrument is the current amount that would be exchanged between willing parties, other than in a forced liquidation. Fair value is best determined based upon quoted market prices. However, in many instances, there are no quoted market prices for the Company's various financial instruments. In cases where quoted market prices are not available, fair values are based on estimates using present value or other valuation techniques. Those techniques are significantly affected by the assumptions used, including the discount rate and estimates of future cash flows. Accordingly, the fair value estimates may not be realized in an immediate settlement of the instrument.

**9. Shareholders' Equity*****Issuance of Class A Common Stock***

In March 2009, the Company's 2008 annual performance-based incentives awarded to management were paid in approximately 455,000 fully vested and unrestricted shares of Class A common stock issued pursuant to the Company's Restricted Stock Plan. It is the Company's current intention to pay future annual performance-based incentives to management, if any, in common stock issued pursuant to the Restricted Stock Plan.

**10. Earnings per Common Share**

Presented below is a summary of the components used to calculate basic and diluted earnings per share. The Company adopted FASB Staff Position No. EITF 03-6-1, *Determining Whether Instruments Granted in Share-Based Payment Transactions Are Participating Securities*, on January 1, 2009, which requires application of the two-class method of computing earnings per share. Under this pronouncement, unvested share-based awards that contain nonforfeitable rights to dividends are considered securities which participate in undistributed earnings with common stock. The two-class method requires the calculation of separate earnings per share amounts for the unvested share-based awards and for common stock. Earnings per share attributable to common stock is shown in the table below. Prior period earnings per share data has been retroactively adjusted to conform to the pronouncement.

	<b>Three months ended June 30,</b>		<b>Six months ended June 30,</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
Net income (loss) attributable to Nelnet, Inc.	\$ 8,203	43,705	33,658	(26,120)
Less earnings (loss) allocated to unvested restricted stockholders	52	307	219	(196)
Net income (loss) available to common stockholders	\$ 8,151	43,398	33,439	(25,924)
	49,534,413	49,095,153	49,339,451	49,073,580

Weighted average common shares outstanding  
basic

Dilutive effect of the assumed vesting of  
restricted stock awards

199,148                      219,788                      204,010

Weighted average common shares outstanding  
diluted

49,733,561                      49,314,941                      49,543,461                      49,073,580

Basic earnings (loss) per common share

\$            0.16                      0.88                      0.68                      (0.53)

Diluted earnings (loss) per common share

\$            0.16                      0.88                      0.68                      (0.53)

No dilutive effect of nonvested restricted stock is presented for the six months ended June 30, 2008 as the Company reported a net loss and including these shares would have been antidilutive for the period. The dilutive effect of these shares if the Company had net income for the period was not significant.

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### **11. Gain from Sale of Equity Method Investment**

On September 28, 2007, the Company sold its 50% membership interests in Premiere Credit of North America, LLC ( Premiere ) for initial proceeds of \$10.0 million. The Company recognized an initial gain on the sale of Premiere of \$3.9 million during the three month period ended September 30, 2007. In January 2009, the Company earned \$3.5 million in additional consideration as a result of the sale of Premiere. This payment represented contingent consideration that was owed to the Company if Premiere was awarded a collections contract as defined in the purchase agreement. The \$3.5 million of contingent consideration is included in other income in the accompanying consolidated statements of operations for the six months ended June 30, 2009.

### **12. Legal Proceedings and Regulatory Reviews**

#### ***General***

The Company is subject to various claims, lawsuits, and proceedings that arise in the normal course of business. These matters principally consist of claims by student loan borrowers disputing the manner in which their student loans have been processed and disputes with other business entities. In addition, from time to time the Company receives information and document requests from state or federal regulators concerning its business practices. The Company cooperates with these inquiries and responds to the requests. While the Company cannot predict the ultimate outcome of any inquiry or investigation, the Company believes its activities have materially complied with applicable law, including the Higher Education Act, the rules and regulations adopted by the Department of Education thereunder, and the Department's guidance regarding those rules and regulations. On the basis of present information, anticipated insurance coverage, and advice received from counsel, it is the opinion of the Company's management that the disposition or ultimate determination of these claims, lawsuits, and proceedings will not have a material adverse effect on the Company's business, financial position, or results of operations.

#### ***Department of Education Review***

The Department of Education periodically reviews participants in the FFELP for compliance with program provisions. On June 28, 2007, the Department notified the Company that it would be conducting a review of the Company's practices in connection with the prohibited inducement provisions of the Higher Education Act and the associated regulations that allow borrowers to have a choice of lenders. The Company understands that the Department selected several schools and lenders for review. The Company responded to the Department's requests for information and documentation and cooperated with their review. On May 1, 2009, the Company received the Department's preliminary program review report, which covered the Department's review of the period from October 1, 2002 to September 30, 2007. The preliminary program review report contained certain initial findings of noncompliance with the Higher Education Act's prohibited inducement provisions and required that the Company provide an explanation for the basis of the arrangements noted in the preliminary program review report. The Company has responded and provided an explanation of the arrangements noted in the Department's initial findings, and the Department is expected to issue a final program review determination letter and advise the Company whether it intends to take any additional action. To the extent any findings are contained in a final letter, the additional action may include the assessment of fines or penalties, or the limitation, suspension, and termination of the Company's participation in FFELP.

The Company believes that it has materially complied with the Higher Education Act's prohibited inducement provisions and the rules, regulations, and guidance of the Department thereunder; however, it cannot predict the ultimate outcome of the Department's review.

### **13. Recent Developments    Legislation**

On February 26, 2009, the President introduced several proposals related to the fiscal year 2010 Federal budget, including a proposal for the elimination of the FFEL Program and a recommendation that all new student loan originations be funded through the Direct Loan Program, with loan servicing to be provided by private sector companies through performance-based contracts with the Department. On April 29, 2009, Congress passed a budget resolution including the President's proposal to eliminate the FFEL Program using the budget reconciliation procedure. In the reconciliation instructions, both the Senate Committee on Health, Education, Labor, and Pensions and the House Committee on Education and Labor shall report out for consideration by the Senate and House, respectively, no later than October 15, 2009, changes to the budget which will reduce the deficit by \$1 billion for fiscal years 2009 through 2014. The resolution also includes non-binding language to maintain a competitive private sector role in the

student loan program. On May 7, 2009, the President released the detailed fiscal year 2010 Federal budget, which the Department of Education has indicated reflects the elimination of the FFEL Program for loans originated on or after July 1, 2010.

On July 21, 2009, the House Committee on Education and Labor approved the Student Aid Reform and Fiscal Responsibility Act ( SAFRA ), which would eliminate the FFEL Program and require that after July 1, 2010 all new federal student loans be made through the Direct Student Loan Program. It is currently expected that the full House will consider the legislation in September 2009. The Senate Committee on Health, Education, Labor, and Pensions has not released a timeline for its consideration of the proposed legislation, but it is expected that they will begin considering student loan legislation no earlier than September. In addition to the House's proposal, there are several other proposals for changes to the education financing framework that may be considered as the legislation moves forward. These include a possible extension of ECASLA, which expires on July 1, 2010, and the Student Loan Community Proposal, a proposal endorsed by a cross-section of FFELP service providers (including the Company) as an alternative to the 100% federal direct lending proposal reflected in SAFRA.

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Elimination of the FFEL Program would impact the Company's operations and profitability by, among other things, reducing the Company's interest revenues as a result of the inability to add new FFELP loans to the Company's portfolio and reducing guarantee and third-party servicing fees as a result of reduced FFELP loan servicing and origination volume. Additionally, the elimination of the FFEL Program would reduce education loan software sales and related consulting fees received from lenders using the Company's software products and services. The fair value and/or recoverability of the Company's goodwill, intangible assets, and other long-lived assets related to these activities could be adversely affected if the FFEL Program is eliminated.

## **ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

**(Management's Discussion and Analysis of Financial Condition and Results of Operations is for the three and six months ended June 30, 2009 and 2008. All dollars are in thousands, except per share amounts, unless otherwise noted).**

The following discussion and analysis provides information that the Company's management believes is relevant to an assessment and understanding of the consolidated results of operations and financial condition of the Company. The discussion should be read in conjunction with the Company's consolidated financial statements included in the Company's Annual Report on Form 10-K for the year ended December 31, 2008.

### **Forward-looking and cautionary statements**

This report contains forward-looking statements and information that are based on management's current expectations as of the date of this document. Statements that are not historical facts, including statements about the Company's expectations and statements that assume or are dependent upon future events, are forward-looking statements. These forward-looking statements are subject to risks, uncertainties, assumptions, and other factors that may cause the actual results to be materially different from those reflected in such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in "Risk Factors" and elsewhere in this Quarterly Report on Form 10-Q and the Company's Annual Report on Form 10-K for the year ended December 31, 2008 and changes in the terms of student loans and the educational credit marketplace arising from the implementation of, or changes in, applicable laws and regulations (including changes resulting from new laws, such as any new laws enacted to implement the Administration's 2010 budget proposals as they relate to FFELP), which may reduce the volume, average term, special allowance payments, and yields on student loans under the FFEL Program of the Department or result in loans being originated or refinanced under non-FFEL programs or may affect the terms upon which banks and others agree to sell FFELP loans to the Company. The Company could also be affected by changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students, and their families; the Company's ability to maintain its credit facilities or obtain new facilities; the ability of lenders under the Company's credit facilities to fulfill their lending commitments under these facilities; changes to the terms and conditions of the liquidity programs offered by the Department; changes in the general interest rate environment and in the securitization markets for education loans, which may increase the costs or limit the availability of financings necessary to initiate, purchase, or carry education loans; losses from loan defaults; changes in prepayment rates, guaranty rates, loan floor rates, and credit spreads; the uncertain nature of estimated expenses that may be incurred and cost savings that may result from restructuring plans; incorrect estimates or assumptions by management in connection with the preparation of the consolidated financial statements; and changes in general economic conditions. Additionally, financial projections may not prove to be accurate and may vary materially. The reader should not place undue reliance on forward-looking statements, which speak only as of the date of this Quarterly Report on Form 10-Q. The Company is not obligated to publicly release any revisions to forward-looking statements to reflect events after the date of this Quarterly Report on Form 10-Q or unforeseen events. Although the Company may from time to time voluntarily update its prior forward-looking statements, it disclaims any commitment to do so except as required by securities laws.

### **OVERVIEW**

The Company is an education planning and financing company focused on providing quality products and services to students, families, schools, and financial institutions nationwide. The Company is a vertically-integrated organization that offers a broad range of products and services to its customers throughout the education life cycle.



Built through a focus on long term organic growth and further enhanced by strategic acquisitions, the Company earns its revenues from fee-based revenues related to its diversified education finance and service operations and from net interest income on its portfolio of student loans.

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The Company has certain business objectives in place for 2009 and beyond that include:

Grow and diversify fee-based businesses

Manage operating costs

Maximize the value of existing portfolio

Eliminate exposure to liquidity risk and unfunded debt burden

Reposition asset generation business

Achieving these business objectives has impacted the financial condition and operating results of the Company during the first and second quarters of 2009 as discussed below.

In addition, recent proposed legislation concerning the student loan industry may impact the future financial condition and operating results of the Company.

**Grow and Diversify Fee-Based Businesses**

In recent years, the Company has expanded products and services generated from businesses that are not dependent upon the FFEL Program, thereby reducing legislative and political risk. Revenues from these businesses are primarily generated from products and services offered in the Company's Tuition Payment Processing and Campus Commerce and Enrollment Services operating segments. As shown below, revenue earned from businesses less dependent upon government programs has grown \$6.3 million (23.2%) for the three months ended June 30, 2009 compared to the same period in 2008, and \$11.6 million (19.9%) for the six months ended June 30, 2009 compared to the same period in 2008.

		<b>Three months ended June 30,</b>			
	<b>2009</b>	<b>2008</b>	<b>\$ Change</b>	<b>% Change</b>	
Tuition Payment Processing and Campus Commerce	\$ 11,848	10,270	1,578		
Enrollment Services Lead Generation	21,709	16,972	4,737		
	33,557	27,242	\$ 6,315	23.2%	
Enrollment Services Other	7,038	9,096			
Student Loan and Guaranty Servicing	30,109	24,747			
Software and Technical Services	5,194	4,896			
Total revenue from fee-based businesses	\$ 75,898	65,981			

		<b>Six months ended June 30,</b>			
	<b>2009</b>	<b>2008</b>	<b>\$ Change</b>	<b>% Change</b>	
Tuition Payment Processing and Campus Commerce	\$ 27,386	24,117	3,269		
Enrollment Services Lead Generation	42,779	34,406	8,373		

	70,165	58,523	\$ 11,642	19.9%
Enrollment Services    Other	14,739	18,921		
Student Loan and Guaranty Servicing	57,837	50,855		
Software and Technical Services	10,024	11,611		
Total revenue from fee-based businesses	\$ 152,765	139,910		

***Department of Education Servicing Contract***

In June 2009, the Department of Education named the Company as one of four private sector servicers awarded a servicing contract to service student loans. The contract specifically covers the servicing of all federally-owned student loans, including the servicing of FFELP loans purchased by the Department pursuant to ECASLA. The Company expects the contract to begin on or around August 31, 2009 and span five years with one, five-year renewal option. Beginning in August 2010, the contract will also cover the servicing on new loans originated under the Direct Loan Program. Servicing volume will initially be allocated by the Department to servicers awarded a contract, and performance factors such as customer satisfaction levels and default rates will determine volume allocations over time. Servicing loans under this contract will further diversify the Company's revenue and customer base.

**Table of Contents****Manage Operating Costs**

Excluding costs to provide enrollment services and restructure and impairment charges, operating expenses decreased \$7.6 million (9.0%) and \$19.9 million (11.7%) for the three and six months ended June 30, 2009 compared to the same periods in 2008. These decreases were the result of continued focus by the Company on managing costs and gaining efficiencies and continued benefits from prior restructuring activities.

During the second quarter of 2009, the Company adopted a plan to further streamline its operations by continuing to reduce its geographic footprint and consolidate servicing operations and related support services. The Company estimates that the charge to earnings associated with this restructuring plan will be fully recognized by December 31, 2010 and will total approximately \$9.2 million, consisting of approximately \$5.7 million in severance costs and approximately \$3.5 million in contract terminations, of which approximately \$5.4 million are expected to be recognized in 2009. During the three month period ended June 30, 2009, the Company recorded charges of \$2.8 million related to this plan.

**Maximize the Value of Existing Portfolio***CP/LIBOR distortion*

The Company's student loan spread during 2009 was impacted by the distortion in the CP and LIBOR indices and fixed rate floor income as discussed below.

The Company's variable student loan spread for the three and six months ended June 30, 2009 was 0.60% and 0.54%, respectively, compared to 1.15% and 0.99% for the same periods in 2008. This decrease is primarily related to the volatility between CP and LIBOR.

As of June 30, 2009 the Company had \$24.0 billion of FFELP loans indexed to three-month financial commercial paper rate and \$20.0 billion in debt indexed to LIBOR. Due to the unintended consequences of government intervention in the commercial paper markets and limited issuances of qualifying financial commercial paper, the relationship between the three-month financial CP and LIBOR rates has been distorted and volatile. To address this issue, the Department announced that for purposes of calculating the FFELP loan index from October 27, 2008 to December 31, 2008, the Federal Reserve's Commercial Paper Funding Facility rate was used for those days in which no three-month financial commercial paper rate was available. This resulted in a CP/LIBOR spread of 21 basis points in the fourth quarter of 2008. This action partially mitigated the volatility between CP and LIBOR during the fourth quarter of 2008. However, the Department did not implement a similar methodology for the first and second quarters of 2009. The CP/LIBOR spread during the first and second quarters of 2009 was 52 basis points and 45 basis points, respectively, compared to 9 basis points and 5 basis points for the same periods in 2008. The distortion of these indexes negatively impacted the Company's interest income earned on its student loan portfolio.

*Fixed rate floor income*

The Company's core student loan spread (variable student loan spread including fixed rate floor contribution) for the three and six months ended June 30, 2009 was 1.09% and 1.02%, respectively, compared to 1.11% and 1.00% for the same periods in 2008. During the three and six months ended June 30, 2009, loan interest income includes \$37.1 million (59 basis points of spread contribution) and \$67.3 million (54 basis points), respectively, of fixed rate floor income compared to \$9.9 million (15 basis points) and \$18.4 million (14 basis points) during the same periods in 2008. The increase in fixed rate floor income is due to lower interest rates in 2009 compared to the same periods in 2008.

Loans originated prior to April 1, 2006 generally earn interest at the higher of a floating rate based on the Special Allowance Payment or the SAP formula set by the Department and the borrower rate, which is fixed over a period of time. The SAP formula is based on an applicable index plus a fixed spread that is dependent upon when the loan was originated, the loan's repayment status, and funding sources for the loan. The Company generally finances its student loan portfolio with variable rate debt. In low and/or declining interest rate environments, when the fixed borrower rate is higher than the rate produced by the SAP formula, the Company's student loans earn at a fixed rate while the interest on the variable rate debt typically continues to decline. In these interest rate environments, the Company may earn additional spread income that it refers to as floor income. For loans where the borrower rate is fixed to term, the Company may earn floor income for an extended period of time, which the Company refers to as fixed rate floor income.



**Table of Contents*****Future Cash Flow from Portfolio***

As of June 30, 2009, the Company had \$20.1 billion of notes issued under asset-backed securitizations that primarily reprice at a fixed spread to three month LIBOR and are structured to substantially match the maturity of the funded assets. These notes fund FFELP student loans that are predominantly set based on a spread to three month commercial paper. The three month LIBOR and three month commercial paper indexes have historically been highly correlated. Based on cash flow models developed to reflect management's current estimate of, among other factors, prepayments, defaults, deferment, forbearance, and interest rates, the Company currently expects future undiscounted cash flows from these transactions will be in excess of \$1.4 billion. These cash flows consist of net spread and servicing and administrative revenue in excess of estimated cost. However, due to the unintended consequences of government intervention in the commercial paper markets and limited issuances of qualifying financial commercial paper, the relationship between the three-month financial commercial paper and LIBOR rates has been distorted and volatile. Such distortion has had and may continue to have a significant impact on the earnings and cash flows of this portfolio.

**Eliminate Exposure to Liquidity Risk and Unfunded Debt Burden**

The Company's FFELP warehouse facility that expires in May 2010 provides for formula based advance rates based on current market conditions, which require equity support to be posted to the facility under certain circumstances. As of December 31, 2008, the Company had \$1.6 billion of student loans in the facility, \$1.4 billion borrowed under the facility, and \$280.6 million posted as equity funding support for this facility. In order to reduce exposure related to these equity support provisions, the Company reduced the amount of loans included in the facility in the first half of 2009 by completing an asset-backed securities transaction of \$294.6 million, selling \$40.4 million in student loan assets, and accessing the Department's Conduit Program. These transactions allowed the Company to withdraw cash posted as equity funding support for the facility. As of June 30, 2009, the Company had \$403.7 million of student loans in the facility, \$420.9 million borrowed under the facility, and \$62.8 million posted as equity funding support. On August 3, 2009, the Company entered into a new \$500.0 million FFELP warehouse facility with a final maturity date of August 3, 2012. The Company plans to utilize the new facility to refinance the remaining student loans in the Company's prior FFELP warehouse facility that expires in May 2010. Refinancing these loans will allow the Company to withdraw all remaining equity funding support from the prior FFELP warehouse facility.

The Company purchased \$34.9 million, \$35.5 million, and \$102.6 million of its 5.125% Senior Notes due 2010 (the 2010 Notes) for \$26.8 million, \$31.1 million, and \$102.6 million during the first and second quarters of 2009 and July 2009, respectively. These transactions resulted in the Company recognizing gains of \$8.1 million and \$4.4 million in the first and second quarters of 2009, respectively. The \$102.6 million in notes purchased in July 2009 were purchased at par. Subsequent to these transactions, the Company has \$102.0 million of 2010 Notes outstanding.

**Reposition Asset Generation Business**

In August 2008, the Department implemented the Loan Purchase Commitment Program and the Loan Purchase Participation Program pursuant to ECASLA. As of June 30, 2009, the Company had \$1.7 billion of FFELP loans funded using the Participation Program, which are classified as held for sale on the Company's consolidated balance sheet. These loans are expected to be sold to the Department under its Purchase Program during 2009. Upon selling the \$1.7 billion in loans held for sale, the Company expects to recognize a gain of approximately \$31 million to \$34 million. The Company plans to continue to use the Participation and Purchase Programs to fund loans originated through the 2009-2010 academic year. The Company is also further repositioning its student loan asset generation business in view of the legislative developments discussed below.

**Legislation**

On February 26, 2009, the President introduced several proposals related to the fiscal year 2010 Federal budget, including a proposal for the elimination of the FFEL Program and a recommendation that all new student loan originations be funded through the Direct Loan Program, with loan servicing to be provided by private sector companies through performance-based contracts with the Department. On April 29, 2009, Congress passed a budget resolution including the President's proposal to eliminate the FFEL Program using the budget reconciliation procedure. In the reconciliation instructions, both the Senate Committee on Health, Education, Labor, and Pensions and the House Committee on Education and Labor shall report out for consideration by the Senate and House, respectively, no later than October 15, 2009, changes to the budget which will reduce the deficit by \$1 billion for fiscal years 2009

through 2014. The resolution also includes non-binding language to maintain a competitive private sector role in the student loan program. On May 7, 2009, the President released the detailed fiscal year 2010 Federal budget, which the Department of Education has indicated reflects the elimination of the FFEL Program for loans originated on or after July 1, 2010.

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On July 21, 2009, the House Committee on Education and Labor approved the Student Aid Reform and Fiscal Responsibility Act ( SAFRA ), which would eliminate the FFEL Program and require that after July 1, 2010 all new federal student loans be made through the Direct Loan Program. It is currently expected that the full House will consider the legislation in September 2009. The Senate Committee on Health, Education, Labor, and Pensions has not released a timeline for its consideration of the proposed legislation, but it is expected that they will begin considering student loan legislation no earlier than September. In addition to the House's proposal, there are several other proposals for changes to the education financing framework that may be considered as the legislation moves forward. These include a possible extension of ECASLA, which expires on July 1, 2010, and the Student Loan Community Proposal, a proposal endorsed by a cross-section of FFELP service providers (including the Company) as an alternative to the 100% federal direct lending proposal reflected in SAFRA.

Elimination of the FFEL Program would impact the Company's operations and profitability by, among other things, reducing the Company's interest revenues as a result of the inability to add new FFELP loans to the Company's portfolio and reducing guarantee and third-party servicing fees as a result of reduced FFELP loan servicing and origination volume. Additionally, the elimination of the FFEL Program would reduce education loan software sales and related consulting fees received from lenders using the Company's software products and services. The fair value and/or recoverability of the Company's goodwill, intangible assets, and other long-lived assets related to these activities could be adversely affected if the FFEL Program is eliminated. As discussed previously, in recent years, the Company has expanded products and services generated from businesses that are not dependent upon the FFEL Program, thereby reducing legislative and political risk.

**RESULTS OF OPERATIONS**

The Company's operating results are primarily driven by the performance of its existing portfolio, the cost necessary to generate new assets, the revenues generated by its fee based businesses, and the cost to provide those services. The performance of the Company's portfolio is driven by net interest income and losses related to credit quality of the assets along with the cost to administer and service the assets and related debt.

***Net Interest Income***

The Company generates a significant portion of its earnings from the spread, referred to as its student loan spread, between the yield the Company receives on its student loan portfolio and the cost of funding these loans. This spread income is reported on the Company's consolidated statements of operations as net interest income. The amortization of loan premiums, including capitalized costs of origination, the 1.05% per year consolidation loan rebate fee paid to the Department, and yield adjustments from borrower benefit programs, are netted against loan interest income on the Company's statements of operations. The amortization of debt issuance costs is included in interest expense on the Company's statements of operations.

The Company's portfolio of FFELP loans originated prior to April 1, 2006 earns interest at the higher of a variable rate based on the special allowance payment (SAP) formula set by the Department of Education and the borrower rate. The SAP formula is based on an applicable index plus a fixed spread that is dependent upon when the loan was originated, the loan's repayment status, and funding sources for the loan. As a result of one of the provisions of the Higher Education Reconciliation Act of 2005 ( HERA ), the Company's portfolio of FFELP loans originated on or after April 1, 2006 earns interest at a variable rate based on the SAP formula. For the portfolio of loans originated on or after April 1, 2006, when the borrower rate exceeds the variable rate based on the SAP formula, the Company must return the excess to the Department.

In September 2007, the College Cost Reduction and Access Act of 2007 (the College Cost Reduction Act ) was enacted into law. This legislation reduced the annual yield on FFELP loans originated after October 1, 2007 and should be considered when reviewing the Company's results of operations. The Company has mitigated some of the reduction in annual yield by creating efficiencies and lowering costs, modifying borrower benefits, and reducing loan acquisition costs.

Because the Company generates a significant portion of its earnings from its student loan spread, the interest rate sensitivity of the Company's balance sheet is very important to its operations. The current and future interest rate environment can and will affect the Company's interest earnings, net interest income, and net income. The effects of changing interest rate environments are further outlined in Item 3, Quantitative and Qualitative Disclosures about



Market Risk Interest Rate Risk.

Investment interest income, which is a component of net interest income, includes income from unrestricted interest-earning deposits and funds in the Company's special purpose entities which are utilized for its asset-backed securitizations.

Net interest income also includes interest expense on unsecured debt offerings. The proceeds from these unsecured debt offerings were used by the Company to fund general business operations, certain asset and business acquisitions, and the repurchase of stock under the Company's stock repurchase plan.

**Table of Contents*****Provision for Loan Losses***

Management estimates and establishes an allowance for loan losses through a provision charged to expense. Losses are charged against the allowance when management believes the collectibility of the loan principal is unlikely. Recovery of amounts previously charged off is credited to the allowance for loan losses. Management maintains the allowance for federally insured and non-federally insured loans at a level believed to be adequate to provide for estimated probable credit losses inherent in the loan portfolio. This evaluation is inherently subjective because it requires estimates that may be susceptible to significant changes. The Company analyzes the allowance separately for its federally insured loans and its non-federally insured loans.

The allowance for the federally insured loan portfolio is based on periodic evaluations of the Company's loan portfolios considering past experience, trends in student loan claims rejected for payment by guarantors, changes to federal student loan programs, current economic conditions, and other relevant factors. The federal government currently guarantees 97% of the principal of and the interest on federally insured student loans disbursed on and after July 1, 2006 (and 98% for those loans disbursed prior to July 1, 2006), which limits the Company's loss exposure on the outstanding balance of the Company's federally insured portfolio. Also, in accordance with the Student Loan Reform Act of 1993, student loans disbursed prior to October 1, 1993 are fully insured.

In determining the adequacy of the allowance for loan losses on the non-federally insured loans, the Company considers several factors including: loans in repayment versus those in a nonpaying status, months in repayment, delinquency status, type of program, and trends in defaults in the portfolio based on Company and industry data. The Company places a non-federally insured loan on nonaccrual status when the collection of principal and interest is 30 days past due and charges off the loan when the collection of principal and interest is 120 days past due.

***Other Income***

The Company also earns fees and generates revenue from other sources, including loan and guaranty servicing, enrollment services, payment management activities, and fees from providing software and technical services.

***Student Loan and Guaranty Servicing Revenue*** Loan servicing fees are determined according to individual agreements with customers and are calculated based on the dollar value of loans, number of loans, or number of borrowers serviced for each customer. Guaranty servicing fees, generally, are calculated based on the number of loans serviced, volume of loans serviced, or amounts collected. Revenue is recognized when earned pursuant to applicable agreements, and when ultimate collection is assured.

***Enrollment Services Revenue*** Enrollment services revenue includes the sale of lists and print products, subscription-based products and services, and multiple deliverable arrangements. Revenue from the sale of lists and printed products is generally earned and recognized, net of estimated returns, upon shipment or delivery. Revenues from the sales of subscription-based products and services are recognized ratably over the term of the subscription. Subscription revenue received or receivable in advance of the delivery of services is included in deferred revenue. Revenue from multiple deliverable arrangements is recognized separately for separate units of accounting based on the units' relative fair value.

***Tuition Payment Processing and Campus Commerce Revenue*** Tuition payment processing and campus commerce revenue includes actively managed tuition payment solutions, online payment processing, detailed information reporting, and data integration services. Fees for these payment management services are recognized over the period in which services are provided to customers.

***Software Services Revenue*** Software services revenue is determined from individual agreements with customers and includes license and maintenance fees associated with student loan software products. Computer and software consulting services are recognized over the period in which services are provided to customers.

***Operating Expenses***

Operating expenses includes indirect costs incurred to generate and acquire student loans, costs incurred to manage and administer the Company's student loan portfolio and its financing transactions, costs incurred to service the Company's student loan portfolio and the portfolios of third parties, the cost to provide enrollment services, costs incurred to provide tuition payment processing, campus commerce, content management, recruitment, software and technical services to third parties, the depreciation and amortization of capital assets and intangible assets, investments in products, services, and technology to meet customer needs and support continued revenue growth, and other

general and administrative expenses. The cost to provide enrollment services consists of costs incurred to provide lead generation and publishing and editing services in the Company's Enrollment Services operating segment. Operating expenses also includes employee termination benefits, lease termination costs, and the write-down of certain assets related to the Company's restructuring initiatives.

**Table of Contents****Three and six months ended June 30, 2009 compared to the three and six months ended June 30, 2008**  
**Net Interest Income**

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	Change		2009	2008	Change	
			\$	%			\$	%
Interest income:								
Loan interest	\$ 160,413	296,686	(136,273)	(45.9)%	\$ 331,332	626,672	(295,340)	(47.1)%
Investment interest	2,776	9,116	(6,340)	(69.5)	6,867	20,796	(13,929)	(67.0)
Total interest income	163,189	305,802	(142,613)	(46.6)	338,199	647,468	(309,269)	(47.8)
Interest expense:								
Interest on bonds and notes payable	106,082	232,464	(126,382)	(54.4)	252,584	557,605	(305,021)	(54.7)
Net interest income	57,107	73,338	(16,231)	(22.1)	85,615	89,863	(4,248)	(4.7)
Provision for loan losses	8,000	6,000	2,000	33.3	15,500	11,000	4,500	40.9
Net interest income after provision for loan losses	\$ 49,107	67,338	(18,231)	(27.1)%	\$ 70,115	78,863	(8,748)	(11.1)%

Net interest income decreased for the three and six months ended June 30, 2009 compared to 2008 as a result of the following:

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	Change		2009	2008	Change	
			\$	%			\$	%
Student loan interest margin, excluding derivative settlements (a)	\$ 25,443	64,939	(39,496)	(60.8)%	\$ 28,043	70,483	(42,440)	(60.2)%
Fixed rate floor income (b)	37,054	9,890	27,164	274.7	67,339	18,410	48,929	265.8
Investment interest (c)	2,776	9,116	(6,340)	(69.5)	6,867	20,796	(13,929)	(67.0)
Corporate debt interest expense (d)	(8,166)	(10,607)	2,441	(23.0)	(16,634)	(19,826)	3,192	(16.1)
Net interest income	\$ 57,107	73,338	(16,231)	(22.1)%	\$ 85,615	89,863	(4,248)	(4.7)%

(a) Student loan interest margin, excluding derivative settlements, decreased for

the three and six months ended June 30, 2009 compared to the same periods in 2008 as a result of a decrease in the Company's variable student loan spread, excluding derivative settlements, as discussed in this Item 2 under Asset Generation and Management Operating Segment Results of Operations. For the three months ended June 30, 2009 and 2008, variable student loan spread, excluding derivative settlements, was 0.45% and 1.07%, respectively. For the six months ended June 30, 2009 and 2008, variable student loan spread, excluding derivative settlements, was 0.27% and 0.65%, respectively.

- (b) The Company has a portfolio of student loans that are earning interest at a

fixed borrower rate which exceeds the statutorily defined variable lender rate creating fixed rate floor income. Due to lower interest rates in the three and six months ended June 30, 2009 compared to the same periods in 2008, the Company received additional fixed rate floor income on a portion of its student loan portfolio. See Item 3, Quantitative and Qualitative Disclosures about Market Risk Interest Rate Risk for additional information.

- (c) Investment interest decreased for the three and six months ended June 30, 2009 compared to the same period in 2008 due to lower interest rates in 2009.
- (d) Corporate debt interest expense decreased for the three and six months ended

June 30, 2009 compared to the same periods in 2008 as a result of a decrease in interest rates, as well as a reduction in debt outstanding due to the purchase of unsecured fixed rate debt. The weighted average interest rate and notes outstanding on the Company's unsecured line of credit was 0.80% and \$691.5 million, respectively, as of June 30, 2009 compared to 2.90% and \$450.0 million, respectively, as of June 30, 2008. During the first and second quarters of 2009, the Company purchased \$34.9 million and \$35.5 million, respectively, of its 5.125% Senior Notes due 2010.

The provision for loan losses increased for the three and six months ended June 30, 2009 compared to 2008 primarily due to increases in delinquencies.

**Table of Contents*****Other Income***

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	Change \$	%	2009	2008	Change \$	%
Loan and guaranty servicing revenue	\$ 28,803	23,821	4,982	20.9%	\$ 55,274	48,482	6,792	14.0%
Tuition payment processing and campus commerce revenue	11,848	10,270	1,578	15.4	27,386	24,117	3,269	13.6
Enrollment services revenue	28,747	26,068	2,679	10.3	57,518	53,290	4,228	7.9
Software services revenue	6,119	5,979	140	2.3	11,824	14,183	(2,359)	(16.6)
Other income	11,527	6,125	5,402	88.2	28,389	12,379	16,010	129.3
Gain (loss) on sale of loans	(196)	48	(244)	(508.3)	(402)	(47,426)	47,024	(99.2)
Derivative market value, foreign currency, and put option adjustments	(34,013)	15,755	(49,768)	(315.9)	(38,893)	(41,606)	2,713	(6.5)
Derivative settlements, net	9,535	4,437	5,098	114.9	33,893	45,200	(11,307)	(25.0)
Total other income	\$ 62,370	92,503	(30,133)	(32.6)%	\$ 174,989	108,619	66,370	61.1%

Loan and guaranty servicing revenue increased due to an increase in FFELP loan servicing revenue and guaranty servicing revenue as further discussed in this Item 2 under Student Loan and Guaranty Servicing Operating Segment Results of Operations.

Tuition payment processing and campus commerce revenue increased due to an increase in the number of managed tuition payment plans and an increase in campus commerce transactions processed.

Enrollment services revenue increased due to an increase in the number of lead generation transactions processed offset by a reduction in other enrollment products and services offered as further discussed in this Item 2 under Enrollment Services Operating Segment Results of Operations.

Software and technical services revenue decreased for the six months ended June 30, 2009 compared to the same period in 2008 as the result of a reduction in the number of projects for existing customers and the loss of customers due to the legislative developments in the student loan industry throughout 2008.

Other income increased for the three and six months ended June 30, 2009 compared to 2008 due to gains of \$5.8 million and \$13.9 million from the purchase of debt in the first and second quarters of 2009, respectively. In addition, the Company received a contingency payment in the first quarter of 2009 from the sale of an equity method investment, which resulted in a \$3.5 million gain.



The Company recognized a loss of \$47.5 million during the first quarter of 2008 as a result of the sale of \$1.3 billion of student loans as further discussed in this Item 2 under Asset Generation and Management Operating Segment Results of Operations.

The change in derivative market value, foreign currency, and put option adjustments was caused by the change in the fair value of the Company's derivative portfolio and foreign currency rate fluctuations which are further discussed in Item 3, Quantitative and Qualitative Disclosures about Market Risk.

Further detail of the components of derivative settlements is included in Item 3, Quantitative and Qualitative Disclosures about Market Risk. The Company maintains an overall risk management strategy that incorporates the use of derivative instruments to reduce the economic effect of interest rate volatility. Management has structured all of the Company's derivative transactions with the intent that each is economically effective; however, the Company's derivative instruments do not qualify for hedge accounting under SFAS No. 133. Derivative settlements for each applicable period should be evaluated with the Company's net interest income.

### ***Operating Expenses***

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	\$ Change	% Change	2009	2008	\$ Change	% Change
Salaries and benefits	\$ 38,699	43,739	(5,040)	(11.5)%	\$ 76,925	91,678	(14,753)	(16.1)%
Other expenses	37,277	39,793	(2,516)	(6.3)	73,829	78,977	(5,148)	(6.5)
Operating expenses, excluding the cost to provide enrollment services and restructure and impairment expenses	75,976	83,532	\$ (7,556)	(9.0)%	150,754	170,655	\$ (19,901)	(11.7)%
Cost to provide enrollment services	18,092	14,755			35,885	30,158		
Restructure expense	3,288	(365)			3,288	7,112		
Impairment expense						18,834		
Total operating expenses	\$ 97,356	97,922			\$ 189,927	226,759		

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Excluding the cost to provide enrollment services and restructuring and impairment charges, operating expenses decreased \$7.6 million (9.0%) and \$19.9 million (11.7%) for the three and six months ended June 30, 2009 compared to the same periods in 2008. These decreases were the result of continued focus by the Company on managing costs and gaining efficiencies and continued benefits from prior restructuring activities.

***Income Taxes***

The Company's effective tax rate was 41.9% and 39.0% for the three and six months ended June 30, 2009, compared to 31.0% for the same periods in 2008. The 2008 effective tax rates were lower than the 2009 rates due to the Company recognizing a year-to-date tax benefit in 2008 which was reduced by various state gross receipts taxes and other items which were not deductible for tax purposes. The year-to-date tax benefit in 2008 was the result of a significant loss incurred by the Company during the first quarter of 2008 as a result of a sale of loans. The effective tax rate during the second quarter of 2009 increased as compared to the first quarter of 2009 due to various state tax law changes and the increase in other items which are not deductible for tax purposes.

Additional information on the Company's results of operations is included with the discussion of the Company's operating segments in this Item 2 under Operating Segments.

***Financial Condition as of June 30, 2009 compared to December 31, 2008***

	As of June 30, 2009	As of December 31, 2008	Change Dollars	Percent
<b>Assets:</b>				
Student loans receivable, net	\$ 23,889,571	25,413,008	(1,523,437)	(6.0)%
Student loans receivable held for sale	1,749,290		1,749,290	100.0
Cash, cash equivalents, and investments	1,490,434	1,348,104	142,330	10.6
Goodwill	175,178	175,178		
Intangible assets, net	65,115	77,054	(11,939)	(15.5)
Fair value of derivative instruments	168,720	175,174	(6,454)	(3.7)
Other assets	572,234	666,379	(94,145)	(14.1)
Total assets	\$ 28,110,542	27,854,897	255,645	0.9%
<b>Liabilities:</b>				
Bonds and notes payable	\$ 27,169,573	26,787,959	381,614	1.4%
Fair value of derivative instruments	7,354	1,815	5,539	305.2
Other liabilities	252,428	421,897	(169,469)	(40.2)
Total liabilities	27,429,355	27,211,671	217,684	0.8
<b>Shareholders' equity</b>	681,187	643,226	37,961	5.9
Total liabilities and shareholders' equity	\$ 28,110,542	27,854,897	255,645	0.9%

The Company's total assets increased during 2009 primarily due to an increase in student loans receivable as a result of loan originations and acquisitions, net of repayments and participations as further discussed in this Item 2 under Asset Generation and Management Operating Segment Results of Operations. Total liabilities increased primarily due to an increase in bonds and notes payable as a result of an increase in student loan funding obligations in order to fund the increase in the Company's student loan portfolio.



**Table of Contents****OPERATING SEGMENTS**

The Company has five operating segments as defined in SFAS No. 131 as follows: Student Loan and Guaranty Servicing, Tuition Payment Processing and Campus Commerce, Enrollment Services, Software and Technical Services, and Asset Generation and Management. The Company's operating segments are defined by the products and services they offer or the types of customers they serve, and they reflect the manner in which financial information is currently evaluated by management. The accounting policies of the Company's operating segments are the same as those described in the summary of significant accounting policies included in the Company's consolidated financial statements included in the Company's Annual Report on Form 10-K for the year ended December 31, 2008. Intersegment revenues are charged by a segment to another segment that provides the product or service. Intersegment revenues and expenses are included within each segment consistent with the income statement presentation provided to management. Changes in management structure or allocation methodologies and procedures may result in changes in reported segment financial information.

The management reporting process measures the performance of the Company's operating segments based on the management structure of the Company as well as the methodology used by management to evaluate performance and allocate resources. Management, including the Company's chief operating decision maker, evaluates the performance of the Company's operating segments based on their profitability. As discussed further below, management measures the profitability of the Company's operating segments on the basis of base net income. Accordingly, information regarding the Company's operating segments is provided based on base net income. The Company's base net income is not a defined term within GAAP and may not be comparable to similarly titled measures reported by other companies. Unlike financial accounting, there is no comprehensive, authoritative guidance for management reporting. Historically, the Company generated the majority of its revenue from net interest income earned in its Asset Generation and Management operating segment. In recent years, the Company has made several acquisitions that have expanded the Company's products and services and has diversified its revenue primarily from fee-based businesses. The Company currently offers a broad range of pre-college, in-college, and post-college products and services to students, families, schools, and financial institutions. These products and services help students and families plan and pay for their education and students plan their careers. The Company's products and services are designed to simplify the education planning and financing process and are focused on providing value to students, families, and schools throughout the education life cycle. The Company continues to look for ways to diversify its sources of revenue, including those generated from businesses that are not dependent upon government programs, reducing legislative and political risk.

Base net income is the primary financial performance measure used by management to develop the Company's financial plans, track results, and establish corporate performance targets and incentive compensation. While base net income is not a substitute for reported results under GAAP, the Company relies on base net income in operating its business because base net income permits management to make meaningful period-to-period comparisons of the operational and performance indicators that are most closely assessed by management. Management believes this information provides additional insight into the financial performance of the core business activities of the Company's operating segments.

Accordingly, the tables presented below reflect base net income which is reviewed and utilized by management to manage the business for each of the Company's operating segments. Reconciliation of the segment totals to the Company's consolidated operating results in accordance with GAAP are also included in the tables below. Included below under Non-GAAP Performance Measures is further discussion regarding base net income and its limitations, including a table that details the differences between base net income and GAAP net income by operating segment.

**Table of Contents*****Segment Results and Reconciliations to GAAP*****Three months ended June 30, 2009**

	<b>Fee-Based</b>								<b>Base net income</b>	
	<b>Student Loan and Guaranty Servicing</b>	<b>Tuition Payment Processing and Campus Commerce</b>	<b>Enrollment Services</b>	<b>Software and Technical Services</b>	<b>Total Fee-Based</b>	<b>Asset Generation and Management</b>	<b>Corporate Activity and Overhead</b>	<b>Eliminations and Reclassifications</b>	<b>Adjustments to GAAP Results</b>	<b>GAAP Results of Operations</b>
Total interest income	\$ 13	11			24	156,233	1,312	(422)	6,042	163,189
Interest expense						98,338	8,166	(422)		106,082
Net interest income (loss)	13	11			24	57,895	(6,854)		6,042	57,107
Less provision for loan losses						8,000				8,000
Net interest income (loss) after provision for loan losses	13	11			24	49,895	(6,854)		6,042	49,107
Other income (expense):										
Loan and guaranty servicing revenue	29,184				29,184		(381)			28,803
Tuition payment processing and campus commerce revenue		11,848			11,848					11,848
Enrollment services revenue			28,747		28,747					28,747
Software services revenue	925			5,194	6,119					6,119
Other income	249				249	4,241	7,037			11,527
Loss on sale of loans						(196)				(196)
Intersegment revenue	20,888	53	277	3,896	25,114		8,463	(33,577)		
									(34,013)	(34,013)

Derivative market value, foreign currency, and put option adjustments										
Derivative settlements, net						9,535				9,535
Total other income (expense)	51,246	11,901	29,024	9,090	101,261	13,580	15,119	(33,577)	(34,013)	62,370
Operating expenses:										
Salaries and benefits	13,355	6,402	5,863	5,715	31,335	1,735	6,234	876		40,180
Restructure expense-severance and contract termination costs	2,513			422	2,935		353	(3,288)		
Cost to provide enrollment services			18,092		18,092					18,092
Other expenses	11,140	2,339	3,041	838	17,358	5,875	8,259	1,807	5,785	39,084
Intersegment expenses	9,484	669	508	764	11,425	20,732	815	(32,972)		
Total operating expenses	36,492	9,410	27,504	7,739	81,145	28,342	15,661	(33,577)	5,785	97,356
Income (loss) before income taxes	14,767	2,502	1,520	1,351	20,140	35,133	(7,396)		(33,756)	14,121
Income tax (expense) benefit (a)	(5,612)	(951)	(577)	(514)	(7,654)	(13,351)	940		14,147	(5,918)
Net income (loss) \$	9,155	1,551	943	837	12,486	21,782	(6,456)		(19,609)	8,203

(a) Income taxes are applied based on 38% of income (loss) before income taxes for the individual operating segments.

Three months ended June 30, 2009:

Before Tax Operating Margin	28.8%	21.0%	5.2%	14.9%	19.9%	55.3%				
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Before Tax  
Operating Margin

excluding net  
interest income  
for fee-based  
businesses,  
restructure  
expense, and the  
revenue and  
expenses  
associated with  
rehabilitation loan  
sales

30.4%      20.9%      5.2%      19.5%      22.8%      55.3%

Three months  
ended June 30,  
2008:

Before Tax  
Operating Margin

30.3%      16.3%      3.2%      10.3%      19.0%      63.2%

Before Tax  
Operating Margin

excluding net  
interest income  
for fee-based  
businesses,  
restructure  
expense, and the  
revenue and  
expenses  
associated with  
rehabilitation  
loan sales

30.1%      13.7%      3.2%      10.2%      18.3%      63.2%

**Table of Contents****Three months ended June 30, 2008****Fee-Based**

	<b>Student Loan and Guaranty Servicing</b>	<b>Tuition Payment Processing and Campus Commerce</b>	<b>Software and Technical Services</b>	<b>Total Fee- Based</b>	<b>Asset Generation and Management</b>	<b>Corporate Activity and Overhead</b>	<b>Elimination and Reclassification</b>	<b>Base net income Adjustments to GAAP Results</b>	<b>GAAP Results of Operations</b>
Total interest income	\$ 243	310	1	554	282,293	1,574	(546)	21,927	305,802
Interest expense			1	1	222,402	10,607	(546)		232,464
Net interest income (loss)	243	310		553	59,891	(9,033)		21,927	73,338
Less provision for loan losses					6,000				6,000
Net interest income (loss) after provision for loan losses	243	310		553	53,891	(9,033)		21,927	67,338
Other income (expense):									
Loan and guaranty servicing revenue	23,664			23,664	157				23,821
Tuition payment processing and campus commerce revenue		10,270		10,270					10,270
Enrollment services revenue			26,068	26,068					26,068
Software services revenue	1,083		4,896	5,979					5,979
Other income	6			6	4,851	1,268			6,125
Gain on sale of loans					48				48
Intercompany revenue	18,382	(76)	1,517	19,823		13,960	(33,783)	15,755	15,755
Derivative market value, foreign									



currency, and put option adjustments Derivative settlements, net						11,638		(7,201)	4,437	
Total other income (expense)	43,135	10,194	26,068	6,413	85,810	16,694	15,228	(33,783)	8,554	92,503
Operating expenses:										
Salaries and benefits	12,491	5,784	6,373	4,702	29,350	1,954	12,828	(1,333)	750	43,549
Restructure expense- severance and contract termination costs	(104)		(15)	(8)	(127)	(52)	(186)	365		
Cost to provide enrollment services			14,755		14,755					14,755
Other expenses	8,011	2,551	2,529	714	13,805	5,095	14,921	(764)	6,561	39,618
Intersegment expenses	9,822	461	1,580	342	12,205	18,952	894	(32,051)		
Total operating expenses	30,220	8,796	25,222	5,750	69,988	25,949	28,457	(33,783)	7,311	97,922
Income (loss) before income taxes	13,158	1,708	846	663	16,375	44,636	(22,262)		23,170	61,919
Income tax (expense) benefit (a)	4,079	530	262	206	5,077	13,837	(6,902)		7,183	19,195
Net income (loss) from continuing operations	9,079	1,178	584	457	11,298	30,799	(15,360)		15,987	42,724
Income from discontinued operations, net of tax									981	981
Net income (loss) \$	9,079	1,178	584	457	11,298	30,799	(15,360)		16,968	43,705

(a) Income taxes  
are applied

based on the  
consolidated  
effective tax  
rate to income  
(loss) before  
income taxes.

**Table of Contents****Six months ended June 30, 2009****Fee-Based**

	<b>Student Loan and Guaranty Servicing</b>	<b>Tuition Payment Processing and Campus Commerce Services</b>	<b>Enrollment Technical Services</b>	<b>Software and Technical Services</b>	<b>Total Fee- Based</b>	<b>Asset Generation and Management</b>	<b>Corporate Activity and Overhead</b>	<b>Eliminations and Reclassification</b>	<b>Base net income Adjustments to GAAP Results</b>	<b>GAAP Results of Operations</b>
Total interest income	\$ 79	41			120	328,820	2,739	(982)	7,502	338,199
Interest expense						236,932	16,634	(982)		252,584
Net interest income (loss)	79	41			120	91,888	(13,895)		7,502	85,615
Less provision for loan losses						15,500				15,500
Net interest income (loss) after provision for loan losses	79	41			120	76,388	(13,895)		7,502	70,115
Other income (expense):										
Loan and guaranty servicing revenue	56,037				56,037		(763)			55,274
Tuition payment processing and campus commerce revenue		27,386			27,386					27,386
Enrollment services revenue			57,518		57,518					57,518
Software services revenue	1,800			10,024	11,824					11,824
Other income	361				361	8,892	19,136			28,389
Loss on sale of loans						(402)				(402)
Intersegment revenue	40,766	110	277	7,020	48,173		17,384	(65,557)		
Derivative market value, foreign									(38,893)	(38,893)

currency, and put option adjustments Derivative settlements, net						33,893				33,893
Total other income (expense)	98,964	27,496	57,795	17,044	201,299	42,383	35,757	(65,557)	(38,893)	174,989
Operating expenses:										
Salaries and benefits	28,059	12,947	11,958	10,900	63,864	3,510	12,501	(1,628)	159	78,406
Restructure expense- severance and contract termination costs	2,513			422	2,935		353	(3,288)		
Cost to provide enrollment services			35,885		35,885					35,885
Other expenses	19,737	4,747	6,336	1,516	32,336	10,834	18,720	1,807	11,939	75,636
Intersegment expenses	18,954	1,292	1,054	1,409	22,709	38,608	1,131	(62,448)		
Total operating expenses	69,263	18,986	55,233	14,247	157,729	52,952	32,705	(65,557)	12,098	189,927
Income (loss) before income taxes	29,780	8,551	2,562	2,797	43,690	65,819	(10,843)		(43,489)	55,177
Income tax (expense) benefit (a)	(11,317)	(3,249)	(973)	(1,064)	(16,603)	(25,012)	3,135		16,961	(21,519)
Net income (loss) \$	18,463	5,302	1,589	1,733	27,087	40,807	(7,708)		(26,528)	33,658

(a) Income taxes are applied based on 38% of income (loss) before income taxes for the individual operating segments.

Six months ended  
June 30, 2009:

Before Tax Operating Margin	30.1%	31.1%	4.4%	16.4%	21.7%	55.4%				
Before Tax Operating Margin	31.0%	30.9%	4.4%	18.9%	23.1%	55.4%				

excluding net

interest income  
for fee-based  
businesses,  
restructure  
expense, and the  
revenue and  
expenses  
associated with  
rehabilitation loan  
sales

Six months ended  
June 30, 2008:

Before Tax Operating Margin	20.4%	34.7%	2.4%	16.7%	16.9%	8.3%
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Before Tax  
Operating Margin

excluding net  
interest income  
for fee-based  
businesses,  
restructure  
expense,  
impairment  
expense, the loss  
on sale of loans,  
and the revenue  
and expenses  
associated with  
rehabilitation  
loan sales

25.7%	31.8%	2.9%	20.1%	19.6%	54.4%
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**Table of Contents****Six months ended June 30, 2008**

	<b>Fee-Based</b>									
	<b>Student Loan and Guaranty Servicing</b>	<b>Tuition Payment Processing and Campus Commerce</b>	<b>Enrollment Services</b>	<b>Software and Technical Services</b>	<b>Total Fee- Based</b>	<b>Asset Generation and Management</b>	<b>Corporate Activity and Overhead</b>	<b>Elimination and Reclassification</b>	<b>Base net income Adjustments to GAAP Results</b>	<b>GAAP Results of Operations</b>
Total interest income	\$ 856	1,075	10		1,941	602,651	2,771	(640)	40,745	647,468
Interest expense			2		2	538,417	19,826	(640)		557,605
Net interest income (loss)	856	1,075	8		1,939	64,234	(17,055)		40,745	89,863
Less provision for loan losses						11,000				11,000
Net interest income (loss) after provision for loan losses	856	1,075	8		1,939	53,234	(17,055)		40,745	78,863
Other income (expense):										
Loan and guaranty servicing revenue	48,320				48,320	162				48,482
Tuition payment processing and campus commerce revenue		24,117			24,117					24,117
Enrollment services revenue			53,290		53,290					53,290
Software services revenue	2,535		37	11,611	14,183					14,183
Other income	38				38	9,708	2,633			12,379
Loss on sale of loans						(47,426)				(47,426)
Intersegment revenue	38,606	184		3,333	42,123		31,172	(73,295)		
Derivative market value, foreign						466			(42,072)	(41,606)

currency, and put option adjustments										
Derivative settlements, net						55,165		(9,965)	45,200	
Total other income (expense)	89,499	24,301	53,327	14,944	182,071	18,075	33,805	(73,295)	(52,037)	108,619
Operating expenses:										
Salaries and benefits	26,489	11,214	12,896	9,870	60,469	4,178	27,419	3,280	2,046	97,392
Restructure expense-severance and contract termination costs	747		282	510	1,539	1,844	3,729	(7,112)		
Impairment expense	5,074				5,074	9,351	4,409			18,834
Cost to provide enrollment services			30,158		30,158					30,158
Other expenses	16,498	4,611	5,289	1,333	27,731	10,439	28,786	298	13,121	80,375
Intersegment expenses	23,100	757	3,427	736	28,020	39,554	2,187	(69,761)		
Total operating expenses	71,908	16,582	52,052	12,449	152,991	65,366	66,530	(73,295)	15,167	226,759
Income (loss) before income taxes	18,447	8,794	1,283	2,495	31,019	5,943	(49,780)		(26,459)	(39,277)
Income tax (expense) benefit (a)	5,719	2,727	397	774	9,617	1,842	(15,433)		(8,202)	(12,176)
Net income (loss) from continuing operations	12,728	6,067	886	1,721	21,402	4,101	(34,347)		(18,257)	(27,101)
Income from discontinued operations, net of tax									981	981
Net income (loss)	\$ 12,728	6,067	886	1,721	21,402	4,101	(34,347)		(17,276)	(26,120)

- (a) Income taxes are applied based on the consolidated effective tax rate to income (loss) before income taxes.



**Table of Contents****Non-GAAP Performance Measures**

In accordance with the rules and regulations of the Securities and Exchange Commission ( SEC ), the Company prepares financial statements in accordance with generally accepted accounting principles. In addition to evaluating the Company's GAAP-based financial information, management also evaluates the Company's operating segments on a non-GAAP performance measure referred to as *base net income* for each operating segment. While *base net income* is not a substitute for reported results under GAAP, the Company relies on *base net income* to manage each operating segment because management believes these measures provide additional information regarding the operational and performance indicators that are most closely assessed by management.

*Base net income* is the primary financial performance measure used by management to develop financial plans, allocate resources, track results, evaluate performance, establish corporate performance targets, and determine incentive compensation. Accordingly, financial information is reported to management on a *base net income* basis by operating segment, as these are the measures used regularly by the Company's chief operating decision maker. The Company's board of directors utilizes *base net income* to set performance targets and evaluate management's performance. The Company also believes analysts, rating agencies, and creditors use *base net income* in their evaluation of the Company's results of operations. While *base net income* is not a substitute for reported results under GAAP, the Company utilizes *base net income* in operating its business because *base net income* permits management to make meaningful period-to-period comparisons by eliminating the temporary volatility in the Company's performance that arises from certain items that are primarily affected by factors beyond the control of management. Management believes *base net income* provides additional insight into the financial performance of the core business activities of the Company's operations.

***Limitations of Base Net Income***

While GAAP provides a uniform, comprehensive basis of accounting, for the reasons discussed above, management believes that *base net income* is an important additional tool for providing a more complete understanding of the Company's results of operations. Nevertheless, *base net income* is subject to certain general and specific limitations that investors should carefully consider. For example, as stated above, unlike financial accounting, there is no comprehensive, authoritative guidance for management reporting. The Company's *base net income* is not a defined term within GAAP and may not be comparable to similarly titled measures reported by other companies. Investors, therefore, may not be able to compare the Company's performance with that of other companies based upon *base net income*. *Base net income* results are only meant to supplement GAAP results by providing additional information regarding the operational and performance indicators that are most closely monitored and used by the Company's management and board of directors to assess performance and information which the Company believes is important to analysts, rating agencies, and creditors.

Other limitations of *base net income* arise from the specific adjustments that management makes to GAAP results to derive *base net income* results. These differences are described below.

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The adjustments required to reconcile from the Company's base net income measure to its GAAP results of operations relate to differing treatments for derivatives, foreign currency transaction adjustments, and certain other items that management does not consider in evaluating the Company's operating results. The following table reflects adjustments associated with these areas by operating segment and Corporate Activity and Overhead:

	<b>Student Loan and Guaranty Servicing</b>	<b>Tuition Payment Processing and Campus Commerce</b>	<b>Enrollment Services</b>	<b>Software and Technical Services</b>	<b>Asset Generation and Management</b>	<b>Corporate Activity and Overhead</b>	<b>Total</b>
<b>Three months ended June 30, 2009</b>							
Derivative market value, foreign currency, and put option adjustments	\$				35,445	(1,432)	34,013
Amortization of intangible assets	1,079	1,869	2,701	136			5,785
Compensation related to business combinations							
Variable-rate floor income, net of settlements on derivatives					(6,042)		(6,042)
Income from discontinued operations, net of tax							
Net tax effect (a)	(410)	(710)	(1,027)	(52)	(11,173)	(775)	(14,147)
Total adjustments to GAAP	\$ 669	1,159	1,674	84	18,230	(2,207)	19,609

**Three months ended June 30, 2008**

Derivative market value, foreign currency, and put option adjustments	\$				(15,866)	111	(15,755)
Amortization of intangible assets	1,165	1,997	3,113	286			6,561
Compensation related to business combinations						750	750
Variable-rate floor income, net of					(14,726)		(14,726)

settlements on derivatives							
Income from discontinued operations, net of tax	(981)						(981)
Net tax effect (a)	(361)	(619)	(965)	(89)	9,484	(267)	7,183
Total adjustments to GAAP	\$ (177)	1,378	2,148	197	(21,108)	594	(16,968)

**Six months ended June 30, 2009**

Derivative market value, foreign currency, and put option adjustments	\$				40,325	(1,432)	38,893
Amortization of intangible assets	2,158	3,756	5,743	282			11,939
Compensation related to business combinations						159	159
Variable-rate floor income, net of settlements on derivatives					(7,502)		(7,502)
Income (loss) from discontinued operations, net of tax							
Net tax effect (a)	(842)	(1,465)	(2,240)	(110)	(12,800)	496	(16,961)
Total adjustments to GAAP	\$ 1,316	2,291	3,503	172	20,023	(777)	26,528

**Six months ended June 30, 2008**

Derivative market value, foreign currency, and put option adjustments	\$				41,534	538	42,072
Amortization of intangible assets	2,421	4,048	5,935	572	145		13,121
Compensation related to business combinations						2,046	2,046
Variable-rate floor income, net of settlements on					(30,780)		(30,780)

derivatives							
Loss from discontinued operations, net of tax	(981)						(981)
Net tax effect (a)	(750)	(1,255)	(1,840)	(178)	(3,378)	(801)	(8,202)
Total adjustments to GAAP	\$ 690	2,793	4,095	394	7,521	1,783	17,276

(a) For 2009, income taxes are applied based on 38% of income (loss) before income taxes for the individual operating segments. For 2008, income taxes for each individual operating segment are applied based on the consolidated effective tax rate.

***Differences between GAAP and Base Net Income***

Management's financial planning and evaluation of operating results does not take into account the following items because their volatility and/or inherent uncertainty affect the period-to-period comparability of the Company's results of operations. A more detailed discussion of the differences between GAAP and base net income follows.

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***Derivative market value, foreign currency, and put option adjustments:*** Base net income excludes the periodic unrealized gains and losses that are caused by the change in fair value on derivatives used in the Company's risk management strategy in which the Company does not qualify for hedge treatment under GAAP. SFAS No. 133, *Accounting for Derivative Instruments and Hedging Activities*, requires that changes in fair value of derivative instruments be recognized currently in earnings unless specific hedge accounting criteria, as specified by SFAS No. 133, are met. The Company maintains an overall interest rate risk management strategy that incorporates the use of derivative instruments to reduce the economic effect of interest rate volatility. Derivative instruments primarily used by the Company include interest rate swaps, basis swaps, and cross-currency interest rate swaps. Management has structured all of the Company's derivative transactions with the intent that each is economically effective. However, the Company does not qualify its derivatives for hedge treatment as defined by SFAS No. 133, and the stand-alone derivative must be marked-to-market in the income statement with no consideration for the corresponding change in fair value of the hedged item. The Company believes these point-in-time estimates of asset and liability values that are subject to interest rate fluctuations make it difficult to evaluate the ongoing results of operations against its business plan and affect the period-to-period comparability of the results of operations. Included in base net income are the economic effects of the Company's derivative instruments, which includes any cash paid or received being recognized as an expense or revenue upon actual derivative settlements. These settlements are included in

Derivative market value, foreign currency, and put option adjustments and derivative settlements, net on the Company's consolidated statements of operations.

Base net income excludes the foreign currency transaction gains or losses caused by the re-measurement of the Company's Euro-denominated bonds to U.S. dollars. In connection with the issuance of the Euro-denominated bonds, the Company has entered into cross-currency interest rate swaps. Under the terms of these agreements, the principal payments on the Euro-denominated notes will effectively be paid at the exchange rate in effect at the issuance date of the bonds. The cross-currency interest rate swaps also convert the floating rate paid on the Euro-denominated bonds (EURIBOR index) to an index based on LIBOR. Included in base net income are the economic effects of any cash paid or received being recognized as an expense or revenue upon actual settlements of the cross-currency interest rate swaps. These settlements are included in Derivative market value, foreign currency, and put option adjustments and derivative settlements, net on the Company's consolidated statements of operations. However, the gains or losses caused by the re-measurement of the Euro-denominated bonds to U.S. dollars and the change in market value of the cross-currency interest rate swaps are excluded from base net income as the Company believes the point-in-time estimates of value that are subject to currency rate fluctuations related to these financial instruments make it difficult to evaluate the ongoing results of operations against the Company's business plan and affect the period-to-period comparability of the results of operations. The re-measurement of the Euro-denominated bonds generally correlates with the change in fair value of the cross-currency interest rate swaps. However, the Company will experience unrealized gains or losses related to the cross-currency interest rate swaps if the two underlying indices (and related forward curve) do not move in parallel.

In 2008, base net income also excluded the change in fair value of put options issued by the Company for certain business acquisitions. The put options were valued by the Company each reporting period using a Black-Scholes pricing model. Therefore, the fair value of those options were primarily affected by the strike price and term of the underlying option, the Company's stock price, and the dividend yield and volatility of the Company's stock. The Company believed those point-in-time estimates of value that were subject to fluctuations made it difficult to evaluate the ongoing results of operations against the Company's business plans and affected the period-to-period comparability of the results of operations. In 2008, the Company settled all of its obligations related to these put options.

The gains and/or losses included in Derivative market value, foreign currency, and put option adjustments and derivative settlements, net on the Company's consolidated statements of operations are primarily caused by interest rate and currency volatility, changes in the value of put options based on the inputs used in the Black-Scholes pricing model, as well as the volume and terms of put options and of derivatives not receiving hedge treatment. Base net income excludes these unrealized gains and losses and isolates the effect of interest rate, currency, and put option volatility on the fair value of such instruments during the period. Under GAAP, the effects of these factors on the fair value of the put options and the derivative instruments (but not the underlying hedged item) tend to show more

volatility in the short term.

***Amortization of intangible assets:*** Base net income excludes the amortization of acquired intangibles, which arises primarily from the acquisition of definite life intangible assets in connection with the Company's acquisitions, since the Company feels that such charges do not drive the Company's operating performance on a long-term basis and can affect the period-to-period comparability of the results of operations.

***Compensation related to business combinations:*** The Company has structured certain business combinations in which the consideration paid has been dependent on the sellers' continued employment with the Company. As such, the value of the consideration paid is recognized as compensation expense by the Company over the term of the applicable employment agreement. Base net income excludes this expense because the Company believes such charges do not drive its operating performance on a long-term basis and can affect the period-to-period comparability of the results of operations. If the Company did not enter into the employment agreements in connection with the acquisition, the amount paid to these former shareholders of the acquired entity would have been recorded by the Company as additional consideration of the acquired entity, thus, not having an effect on the Company's results of operations.

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***Variable-rate floor income, net of settlements on derivatives:*** Loans that reset annually on July 1 can generate excess spread income compared with the rate based on the special allowance payment formula in declining interest rate environments. The Company refers to this additional income as variable-rate floor income. The Company excludes variable-rate floor income, net of settlements paid on derivatives used to hedge student loan assets earning variable-rate floor income, from its base net income since the timing and amount of variable-rate floor income (if any) is uncertain, it has been eliminated by legislation for all loans originated on and after April 1, 2006, and it is in excess of expected spreads. In addition, because variable-rate floor income is subject to the underlying rate for the subject loans being reset annually on July 1, it is a factor beyond the Company's control which can affect the period-to-period comparability of results of operations.

Prior to October 1, 2008, variable rate floor income was calculated by the Company on a statutory maximum basis. However, as a result of the disruption in the capital markets beginning in August 2007, the full benefit of variable rate floor income calculated on a statutory maximum basis has not been realized by the Company due to the widening of the spread between short term interest rate indices and the Company's actual cost of funds. As a result of the ongoing volatility of interest rates, effective October 1, 2008, the Company changed its calculation of variable rate floor income to better reflect the economic benefit received by the Company. The economic benefit received by the Company related to variable rate floor income was \$6.0 million and \$19.3 million for the three months ended June 30, 2009 and 2008, respectively, and \$7.5 million and \$25.6 million for the six months ended June 30, 2009 and 2008, respectively. Variable rate floor income calculated on a statutory maximum basis was \$13.0 million and \$21.9 million for the three months ended June 30, 2009 and 2008, respectively, and \$23.8 million and \$40.7 million for the six months ended June 30, 2009 and 2008, respectively. Beginning October 1, 2008, the economic benefit received by the Company has been used to determine base net income.

The Company has used derivative instruments to hedge variable rate floor income during certain periods. During the three and six months ended June 30, 2008, the Company made payments (settlements of) of \$7.2 million and \$10.0 million, respectively, on such derivatives. These settlements are netted with variable-rate floor income and are excluded from base net income.

## **STUDENT LOAN AND GUARANTY SERVICING OPERATING SEGMENT    RESULTS OF OPERATIONS**

The Student Loan and Guaranty Servicing operating segment provides for the servicing of the Company's student loan portfolio and the portfolios of third parties and servicing provided to guaranty agencies. The servicing and business process outsourcing activities include loan origination activities, application processing, borrower updates, payment processing, due diligence procedures, and claim processing. These activities are performed internally for the Company's portfolio in addition to generating fee revenue when performed for third-party clients. The guaranty servicing, servicing support, and business process outsourcing activities include providing software and data center services, borrower and loan updates, default aversion tracking services, claim processing services, and post-default collection services to guaranty agencies.

Loan servicing fees are determined according to individual agreements with customers and are calculated based on the dollar value of loans, number of loans, or number of borrowers serviced for each customer. In addition, the Company earns servicing revenue for the origination of loans. Guaranty servicing fees, generally, are calculated based on the number of loans serviced, volume of loans serviced, or amounts collected.

In June 2009, the Department of Education named the Company as one of four private sector servicers awarded a servicing contract to service student loans. The contract specifically covers the servicing of all federally-owned student loans, including the servicing of FFELP loans purchased by the Department pursuant to the ECASLA. The Company expects the contract to begin on or around August 31, 2009 and span five years with one, five-year renewal option. Beginning in August 2010, the contract will also cover the servicing on new loans originated under the Direct Loan Program. Service volume will initially be allocated by the Department to servicers awarded a contract, however, performance factors such as customer satisfaction levels and default rates will determine volume allocations over time. Servicing loans under this contract will increase revenue earned by this segment. However, operating margins under this contract are expected to be lower than historical levels achieved.





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***Student Loan Servicing Volumes (dollars in millions)***

- (a) As of June 30, 2009, the Company is servicing \$1.7 billion of loans owned by the Company and \$1.3 billion of loans for third parties that were disbursed on or after May 1, 2008 and may be eligible to be sold to the Department of Education pursuant to its Loan Purchase Commitment Program. The Company expects to retain servicing rights on all loans sold to the Department after September 1, 2009, which are currently being serviced by the Company. However, the Company expects to lose servicing rights on loans sold to the Department prior to September 1, 2009.
- (b) Includes loans that are accounted for as

participation  
interests sold  
under an  
agreement with  
Union Bank.

**Table of Contents*****Three and six months ended June 30, 2009 compared to the three and six months ended June 30, 2008***

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	Change		2009	2008	Change	
			\$	%			\$	%
Net interest income	\$ 13	243	(230)	(94.7)%	\$ 79	856	(777)	(90.8)%
Loan and guaranty servicing revenue	29,184	23,664	5,520	23.3	56,037	48,320	7,717	16.0
Software services revenue	925	1,083	(158)	(14.6)	1,800	2,535	(735)	(29.0)
Other income	249	6	243	4,050.0	361	38	323	850.0
Intersegment revenue	20,888	18,382	2,506	13.6	40,766	38,606	2,160	5.6
Total other income	51,246	43,135	8,111	18.8	98,964	89,499	9,465	10.6
Salaries and benefits	13,355	12,491	864	6.9	28,059	26,489	1,570	5.9
Restructure expense	2,513	(104)	2,617	(2,516.3)	2,513	747	1,766	236.4
Impairment expense						5,074	(5,074)	
Other expenses	11,140	8,011	3,129	39.1	19,737	16,498	3,239	19.6
Intersegment expenses	9,484	9,822	(338)	(3.4)	18,954	23,100	(4,146)	(17.9)
Total operating expenses	36,492	30,220	6,272	20.8	69,263	71,908	(2,645)	(3.7)
Base net income before income taxes	14,767	13,158	1,609	12.2	29,780	18,447	11,333	61.4
Income tax expense	(5,612)	(4,079)	(1,533)	37.6	(11,317)	(5,719)	(5,598)	97.9
Base net income	\$ 9,155	9,079	76	0.8%	\$ 18,463	12,728	5,735	45.1%
Before Tax Operating Margin	28.8%	30.3%				30.1%	20.4%	
Before Tax Operating Margin - excluding net	30.4%	30.1%				31.0%	25.7%	

interest income,  
restructure  
expense,  
impairment  
expense, and the  
revenue and  
expenses  
associated with  
rehabilitation loan  
sales

Net interest income. Investment income decreased as a result of decreases in interest rates on cash held in 2009 compared to 2008.

Loan and guaranty servicing revenue and intersegment revenue. Loan and guaranty servicing revenue and intersegment revenue for the three and six months ended June 30, 2009 increased from the same periods in 2008 as follows:

	Three months ended June 30,					
	Origination revenue	2009 Servicing revenue	Total revenue	Origination revenue	2008 Servicing revenue	Total revenue
FFELP servicing (a)	\$ 458	13,852	14,310	963	11,571	12,534
Private servicing	44	1,951	1,995	41	1,831	1,872
Guaranty servicing (b)	37	12,842	12,879	46	9,212	9,258
Loan and guaranty servicing revenue	539	28,645	29,184	1,050	22,614	23,664
Intersegment revenue (c)	1,466	19,422	20,888	666	17,716	18,382
Total servicing revenue	\$ 2,005	48,067	50,072	1,716	40,330	42,046

(a) FFELP  
origination  
revenue  
decreased in  
2009 compared  
to 2008 due to  
lenders exiting  
the FFELP  
marketplace as a  
result of  
legislative  
changes and  
disruptions in

the capital  
markets. FFELP  
servicing  
revenue  
increased due to  
the receipt of  
\$1.9 million in  
deconversion  
fees from third  
parties in the  
second quarter  
of 2009 related  
to  
\$155.5 million  
of loans  
deconverted as  
part of the  
Department's  
Loan Purchase  
Commitment  
Program.

- (b) Guaranty  
servicing  
revenue  
increased due to  
the receipt of  
\$5.8 million in  
fees received  
from a  
rehabilitation  
sale of defaulted  
loan assets in  
the second  
quarter of 2009.  
In the second  
quarter of 2008,  
revenue from  
rehabilitation  
sales of  
defaulted loans  
was  
\$2.8 million.

- (c) Intersegment  
origination  
revenue  
increased in  
2009 due to an  
increase in the  
Company's

disbursement  
volume  
compared to  
2008.  
Intersegment  
servicing  
revenue  
increased due to  
the receipt of  
\$1.8 million in  
fees in the  
second quarter  
of 2009 earned  
as a result of  
transferring  
loans between  
various  
Company  
financings as  
the Company  
was executing  
various liquidity  
strategies.

**Table of Contents****Six months ended June 30,**

	<b>2009</b>			<b>2008</b>		
	<b>Origination revenue</b>	<b>Servicing revenue</b>	<b>Total revenue</b>	<b>Origination revenue</b>	<b>Servicing revenue</b>	<b>Total revenue</b>
FFELP servicing (a)	\$ 775	29,321	30,096	1,555	23,258	24,813
Private servicing	104	3,763	3,867	181	3,962	4,143
Guaranty servicing (b)	214	21,860	22,074	269	19,095	19,364
Loan and guaranty servicing revenue	1,093	54,944	56,037	2,005	46,315	48,320
Intersegment revenue (c)	4,167	36,599	40,766	2,176	36,430	38,606
Total servicing revenue	\$ 5,260	91,543	96,803	4,181	82,745	86,926

(a) FFELP origination revenue decreased in 2009 compared to 2008 due to lenders exiting the FFELP marketplace as a result of legislative changes and disruptions in the capital markets. FFELP servicing revenue increased due to an increase in servicing volume and the receipt of \$2.1 million in deconversion fees from third parties in 2009

related to  
\$167.5 million  
of loans  
deconverted as  
part of the  
Department's  
Loan Purchase  
Commitment  
Program.

- (b) Guaranty  
servicing  
revenue  
increased due to  
an increase in  
collection  
revenue, as well  
as the receipt of  
\$6.2 million in  
fees received  
from  
rehabilitation  
sales of  
defaulted loan  
assets in 2009.  
In 2008, the  
revenue from  
rehabilitation  
sales of  
defaulted loans  
was  
\$5.6 million.

- (c) Intersegment  
origination  
revenue  
increased in  
2009 due to an  
increase in the  
Company's  
disbursement  
volume  
compared to  
2008.

Operating expenses. Excluding restructure and impairment charges and collection fees paid related to rehabilitation sales, operating expenses increased \$3.4 million (10.8%) and \$1.6 million (2.5%) for the three and six months ended June 30, 2009 compared to the same periods in 2008, respectively. These increases were the result of additional costs related to system development and maintenance, as well as costs allocated to this segment which were included in Corporate Activity and Overhead in the prior periods.





Table of Contents**TUITION PAYMENT PROCESSING AND CAMPUS COMMERCE OPERATING SEGMENT RESULTS OF OPERATIONS**

The Tuition Payment Processing and Campus Commerce operating segment provides products and services to help institutions and education seeking families manage the payment of education costs during the pre-college and college stages of the education life cycle. The Company provides actively managed tuition payment solutions, online payment processing, detailed information reporting, financial needs analysis, and data integration services to K-12 and higher educational institutions, families, and students. In addition, the Company provides customer-focused electronic transactions, information sharing, and account and bill presentment to colleges and universities.

This segment of the Company's business is subject to seasonal fluctuations which correspond, or are related to, the traditional school year. Tuition management revenue is recognized over the course of the academic term, but the peak operational activities take place in summer and early fall. Revenue associated with providing *electronic commerce* subscription services is recognized over the service period with the highest revenue months being July through September and December and January. The Company's operating expenses do not follow the seasonality of the revenues. This is primarily due to fixed year-round personnel costs and seasonal marketing costs.

*Three and six months ended June 30, 2009 compared to the three and six months ended June 30, 2008*

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	Change		2009	2008	Change	
			\$	%			\$	%
Net interest income	\$ 11	310	(299)	(96.5)%	\$ 41	1,075	(1,034)	(96.2)%
Tuition payment processing and campus commerce revenue	11,848	10,270	1,578	15.4	27,386	24,117	3,269	13.6
Intersegment revenue	53	(76)	129	(169.7)	110	184	(74)	(40.2)
Total other income	11,901	10,194	1,707	16.7	27,496	24,301	3,195	13.1
Salaries and benefits	6,402	5,784	618	10.7	12,947	11,214	1,733	15.5
Other expenses	2,339	2,551	(212)	(8.3)	4,747	4,611	136	2.9
Intersegment expenses	669	461	208	45.1	1,292	757	535	70.7
Total operating expenses	9,410	8,796	614	7.0	18,986	16,582	2,404	14.5
Base net income before income taxes	2,502	1,708	794	46.5	8,551	8,794	(243)	(2.8)
Income tax expense	(951)	(530)	(421)	79.4	(3,249)	(2,727)	(522)	19.1
Base net income	\$ 1,551	1,178	373	31.7%	\$ 5,302	6,067	(765)	(12.6)%

Before Tax Operating Margin	21.0%	16.3%	31.1%	34.7%
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Before Tax Operating Margin, excluding net interest income	20.9%	13.7%	30.9%	31.8%
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Net interest income. Investment income decreased as a result of decreases in interest rates on cash held in 2009 compared to 2008.

Tuition payment processing and campus commerce revenue. Tuition payment processing and campus commerce revenue increased in 2009 compared to the same periods in 2008 as a result of an increase in the number of managed tuition payment plans as well as an increase in campus commerce transactions processed.

Operating expenses. Operating expenses increased for the three and six months ended June 30, 2009 compared to the same periods in 2008 as a result of incurring additional costs associated with salaries and benefits to support the increase in the number of managed tuition payment plans and campus commerce transactions. In addition, the Company continues to invest in new products and services to meet customer needs and expand product and service offerings. These investments increased operating expenses for the three and six months ended June 30, 2009 compared to the same period in 2008.

Before tax operating margin, excluding net interest income. The Company evaluates the results of this segment based on operating margins excluding net interest income. Net interest income earned by the Company during any given period is subject to the underlying interest rate earned on cash and is a factor beyond the Company's control which can affect the period-to-period comparability of results of operations.

**Table of Contents****ENROLLMENT SERVICES OPERATING SEGMENT RESULTS OF OPERATIONS**

The Enrollment Services segment offers products and services that are focused on helping (i) students plan and prepare for life after high school (content management and publishing and editing services) and (ii) colleges recruit and retain students (lead generation and recruitment services). Lead generation products and services include vendor lead management services and admissions lead generation. Publishing and editing services include test preparation study guides and essay and resume editing services. Content management products and services include online courses and related services. Recruitment services include pay per click marketing management, email marketing, list marketing services, and admissions consulting.

*Three and six months ended June 30, 2009 compared to the three and six months ended June 30, 2008*

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	Change		2009	2008	Change	
			\$	%			\$	%
Net interest income	\$			%	\$	8	(8)	(100.0)%
Enrollment services revenue	28,747	26,068	2,679	10.3	57,518	53,290	4,228	7.9
Software services revenue						37	(37)	(100.0)
Intersegment revenue	277		277		277		277	
Total other income	29,024	26,068	2,956	11.3	57,795	53,327	4,468	8.4
Salaries and benefits	5,863	6,373	(510)	(8.0)	11,958	12,896	(938)	(7.3)
Restructure expense								
severance and contract termination costs		(15)	15	(100.0)		282	(282)	(100.0)
Cost to provide enrollment services	18,092	14,755	3,337	22.6	35,885	30,158	5,727	19.0
Other expenses	3,041	2,529	512	20.2	6,336	5,289	1,047	19.8
Intersegment expenses	508	1,580	(1,072)	(67.8)	1,054	3,427	(2,373)	(69.2)
Total operating expenses	27,504	25,222	2,282	9.0	55,233	52,052	3,181	6.1
Base net income before income taxes	1,520 (577)	846 (262)	674 (315)	79.7 120.2	2,562 (973)	1,283 (397)	1,279 (576)	99.7 145.1

Income tax  
expense

Base net income	\$	943	584	359	61.5%	\$	1,589	886	703	79.3%
Before Tax Operating Margin		5.2%	3.2%				4.4%	2.4%		
Before Tax Operating Margin - excluding net interest income and restructure expense		5.2%	3.2%				4.4%	2.9%		

**Table of Contents****Enrollment services revenue, cost to provide enrollment services, and gross profit.**

	<b>Three months ended June 30, 2009</b>				
	<b>Lead generation (a)</b>	<b>Publishing and editing services (b)</b>	<b>Subtotal</b>	<b>Content management and recruitment services (c)</b>	<b>Total</b>
Enrollment services revenue	\$ 21,709	2,072	23,781	4,966	28,747
Cost to provide enrollment services	17,071	1,021	18,092		
Gross profit	\$ 4,638	1,051	5,689		
Gross profit %	21.4%	50.7%	23.9%		

	<b>Three months ended June 30, 2008</b>				
	<b>Lead generation (a)</b>	<b>Publishing and editing services (b)</b>	<b>Subtotal</b>	<b>Content management and recruitment services (c)</b>	<b>Total</b>
Enrollment services revenue	\$ 16,972	2,724	19,696	6,372	26,068
Cost to provide enrollment services	13,613	1,142	14,755		
Gross profit	\$ 3,358	1,582	4,940		
Gross profit %	19.8%	58.1%	25.1%		

	<b>Six months ended June 30, 2009</b>				
	<b>Lead generation (a)</b>	<b>Publishing and editing services (b)</b>	<b>Subtotal</b>	<b>Content management and recruitment services (c)</b>	<b>Total</b>
Enrollment services revenue	\$ 42,779	4,952	47,731	9,787	57,518
Cost to provide enrollment services	33,650	2,235	35,885		

Gross profit	\$ 9,129	2,717	11,846
Gross profit %	21.3%	54.9%	24.8%

## Six months ended June 30, 2008

	<b>Lead generation (a)</b>	<b>Publishing and editing services (b)</b>	<b>Subtotal</b>	<b>Content management and recruitment services (c)</b>	<b>Total</b>
Enrollment services revenue	\$ 34,406	6,273	40,679	12,611	53,290
Cost to provide enrollment services	27,474	2,684	30,158		
Gross profit	\$ 6,931	3,589	10,520		
Gross profit %	20.1%	57.2%	25.9%		

(a) Lead generation revenue increased \$4.7 million (27.9%) and \$8.4 million (24.3%) for the three and six months ended June 30, 2009 compared to the same periods in 2008, respectively, as a result of an increase in lead generation services volume. The gross profit for lead generation services increased due to the Company's focus on eliminating

lower margin  
sales and  
creating cost  
efficiencies.

(b) Publishing and  
editing services  
revenue  
decreased  
\$0.7 million  
(23.9%) and  
\$1.3 million  
(21.0%) for the  
three and six  
months ended  
June 30, 2009  
compared to the  
same periods in  
2008,  
respectively,  
due to  
competition  
related to online  
delivery of  
similar  
products, as  
well as a general  
downturn in  
economic  
conditions. The  
gross profit for  
publishing and  
editing services  
decreased as a  
result of a shift  
in the mix of  
products sold.

(c) Content  
management  
and recruitment  
services revenue  
decreased  
\$1.4 million  
(22.0%) and  
\$2.8 million  
(22.3%) for the  
three and six  
months ended  
June 30, 2009  
compared to the



same periods in 2008, respectively.

These decreases were the result of decreases of \$1.2 million and \$2.0 million for the three and six months ended June 30, 2009 compared to the same periods in 2008, respectively, associated with the Company's pay per click marketing management, email marketing, and admissions consulting services as a result of a change in the delivery of such products and a decrease of \$0.8 million associated with the Company's list marketing services for the six months ended June 30, 2009 compared to the same period in 2008 as a result of legislative developments in the student loan industry.

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**Operating expenses.** Excluding restructure charges and the cost to provide enrollment services, operating expenses decreased \$1.1 million (10.2%) and \$2.3 million (10.5%), respectively, for the three and six months ended June 30, 2009 compared to the same period in 2008 as a result of continued focus on cost efficiencies.

**SOFTWARE AND TECHNICAL SERVICES OPERATING SEGMENT RESULTS OF OPERATIONS**

The Software and Technical Services operating segment develops student loan servicing software, which is used internally by the Company and also licensed to third-party student loan holders and servicers. This segment also provides information technology products and services, with core areas of business in educational loan software solutions, business intelligence, technical consulting services, and Enterprise Content Management solutions.

Many of the Company's external customers receiving services in this segment have been negatively impacted as a result of the passage of the College Cost Reduction Act and the recent disruption in the capital markets. This impact could decrease the demand for products and services and affect this segment's future revenue and profit margins.

***Three and six months ended June 30, 2009 compared to the three and six months ended June 30, 2008***

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	Change		2009	2008	Change	
			\$	%			\$	%
Software services revenue	\$ 5,194	4,896	298	6.1%	\$ 10,024	11,611	(1,587)	(13.7)%
Intersegment revenue	3,896	1,517	2,379	156.8	7,020	3,333	3,687	110.6
Total other income	9,090	6,413	2,677	41.7	17,044	14,944	2,100	14.1
Salaries and benefits	5,715	4,702	1,013	21.5	10,900	9,870	1,030	10.4
Restructure expense								
severance and contract termination costs	422	(8)	430	(5,375.0)	422	510	(88)	(17.3)
Other expenses	838	714	124	17.4	1,516	1,333	183	13.7
Intersegment expenses	764	342	422	123.4	1,409	736	673	91.4
Total operating expenses	7,739	5,750	1,989	34.6	14,247	12,449	1,798	14.4
Base net income before income taxes	1,351	663	688	103.8	2,797	2,495	302	12.1
Income tax expense	(514)	(206)	(308)	149.5	(1,064)	(774)	(290)	37.5
Base net income	\$ 837	457	380	83.2%	\$ 1,733	1,721	12	0.7%
	14.9%	10.3%			16.4%	16.7%		

Before Tax  
Operating Margin

Before Tax  
Operating Margin -  
excluding

restructure expense	19.5%	10.2%	18.9%	20.1%
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Software services revenue. Software services revenue decreased in 2009 compared to 2008 as the result of a reduction in the number of projects for existing external customers and the loss of external customers due to the legislative developments in the student loan industry throughout 2008 and 2009. During the second quarter of 2009, this decrease was offset by certain fees from existing external customers on non-routine projects.

Intersegment revenue. Intersegment revenue increased in 2009 compared to the same periods in 2008 as a result of an increase in the number of projects for internal customers.

Operating expenses. Operating expenses increased in 2009 compared to the same periods in 2008 as a result of costs associated with salaries and benefits to support the increase in intersegment revenue.

**Table of Contents****ASSET GENERATION AND MANAGEMENT OPERATING SEGMENT RESULTS OF OPERATIONS**

The Asset Generation and Management Operating Segment includes the origination, acquisition, management, and ownership of the Company's student loan assets, which has historically been the Company's largest product and service offering. The Company historically generated a substantial portion of its earnings from the spread, referred to as the Company's student loan spread, between the yield it receives on its student loan portfolio and the costs associated with originating, acquiring, and financing its portfolio. The Company generates student loan assets through direct origination or through acquisitions. The student loan assets are held in a series of education lending subsidiaries designed specifically for this purpose.

In addition to the student loan portfolio, all costs and activity associated with the generation of assets, funding of those assets, and maintenance of the debt transactions are included in this segment. This includes derivative activity and the related derivative market value and foreign currency adjustments. The Company is also able to leverage its capital market expertise by providing investment advisory services and other related services to third parties through a licensed broker-dealer subsidiary. Revenues and expenses for those functions are also included in the Asset Generation and Management segment.

***Student Loan Portfolio***

The tables below outline the components of the Company's student loan portfolio:

			As of June 30, 2009		Originated on or
			Originated prior to 10/1/07	Originated between 10/1/07 and 6/3/08 (a)	after 6/4/08 - held for sale (b)
	Total				
Federally insured:					
Stafford	\$ 8,383,144	32.7%	\$ 6,340,889	467,338	1,574,917
PLUS/SLS	589,223	2.3%	384,180	48,920	156,123
Consolidation	16,126,450	62.9%	15,969,110	157,340	
Total federally insured	25,098,817	97.9%	\$ 22,694,179	673,598	1,731,040
	100.0%		90.4%	2.7%	6.9%
Non-federally insured	200,722	0.8%			
Total student loans receivable (gross)	25,299,539	98.7%			
Unamortized premiums and deferred origination costs held for investment	371,072	1.4%			
Unamortized premiums and deferred origination costs held for sale	18,250	0.1%			
Allowance for loan losses:					
Federally insured	(28,093)	(0.1%)			

Non-federally insured	(21,907)	(0.1%)
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Total student loans receivable (net)	\$ 25,638,861	100.0%
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			As of December 31, 2008		
			Originated	Originated	Originated
			prior to	between	on or
			10/1/07	10/1/07	after
				and 6/3/08 (a)	6/4/08 (b)
Total					
Federally insured:					
Stafford	\$ 7,602,568	29.9%	\$ 6,641,817	390,658	570,093
PLUS/SLS	527,670	2.1%	412,142	48,346	67,182
Consolidation	16,657,703	65.5%	16,614,950	42,753	
Total federally insured	24,787,941	97.5%	\$ 23,668,909	481,757	637,275
	100.0%		95.5%	1.9%	2.6%
Non-federally insured	273,108	1.1%			
Total student loans receivable (gross)	25,061,049	98.6%			
Unamortized premiums and deferred origination costs	402,881	1.6%			
Allowance for loan losses:					
Federally insured	(25,577)	(0.1%)			
Non-federally insured	(25,345)	(0.1%)			
Total student loans receivable (net)	\$ 25,413,008	100.0%			

(a) Federally insured student loans originated on or after October 1, 2007 earn a reduced annual yield as a result of the enactment of the College Cost Reduction Act in September 2007.

(b) Federally insured student loans originated by the

Company on or after June 4, 2008 are eligible to be participated and sold to the Department under the Department's Participation and Purchase Programs. As of June 30, 2009, these loans are classified as held for sale as they are expected to be sold to the Department under the Department's Purchase Program.

***Origination and Acquisition***

The Company has historically originated and acquired loans through various methods and channels including: (i) direct-to-consumer channel (in which the Company originates student loans directly with student and parent borrowers), (ii) campus based origination channels, and (iii) spot purchases.

The Company will originate or acquire loans through its campus based channel either directly under one of its brand names or through other originating lenders. In addition to its brands, the Company acquires student loans from lenders to whom the Company provides marketing and/or origination services established through various contracts. Branding partners are lenders for which the Company acts as a marketing agent in specified geographic areas. A forward flow lender is one for whom the Company provides origination services but provides no marketing services or whom simply agrees to sell loans to the Company under forward sale commitments.

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The following table sets forth the activity of loans originated or acquired through each of the Company's channels:

	<b>Three months ended June 30,</b>		<b>Six months ended June 30,</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
Beginning balance	\$ 25,274,173	26,347,354	25,061,049	26,329,213
Direct channel:				
Consolidation loan originations		3,284		69,029
Less consolidation of existing portfolio		(988)		(28,447)
Net consolidation loan originations		2,296		40,582
Stafford/PLUS loan originations	256,844	114,228	798,436	535,329
Branding partner channel	183,258	127,929	595,571	601,307
Forward flow channel	51,044	84,216	51,044	403,060
Other channels	6,565		20,370	55,922
 Total channel acquisitions	 497,711	 328,669	 1,465,421	 1,636,200
 Repayments, claims, capitalized interest, participations, and other	 (385,041)	 (585,443)	 (1,013,968)	 (885,243)
Consolidation loans lost to external parties	(67,071)	(46,849)	(172,589)	(176,267)
Loans sold	(20,233)	(431,605)	(40,374)	(1,291,777)
 Ending balance	 \$ 25,299,539	 25,612,126	 25,299,539	 25,612,126

The Company has significant financing needs that it meets through the capital markets. Since August 2007, the capital markets have experienced unprecedented disruptions, which have had an adverse impact on the Company's earnings and financial condition. Since the Company could not determine nor control the length of time or extent to which the capital markets would remain disrupted, it reduced its direct and indirect costs related to its asset generation activities and was more selective in pursuing origination activity in the direct to consumer channel. Accordingly, beginning in January 2008, the Company suspended Consolidation and private student loan originations and exercised contractual rights to discontinue, suspend, or defer the acquisition of student loans in connection with substantially all of its branding and forward flow relationships. Prior to and in conjunction with exercising this right, during the first quarter of 2008, the Company accelerated the purchase of loans from certain branding partner and forward flow lenders of approximately \$511 million.

Historically, the Company funded new loan originations using loan warehouse facilities and asset-backed securitizations. Student loan warehousing has historically allowed the Company to buy and manage student loans prior to transferring them into more permanent financing arrangements. In July 2008, the Company did not renew its liquidity provisions on its FFELP warehouse facility. Accordingly, the facility became a term facility and no new loan originations could be funded with this facility. In August 2008, the Company began funding FFELP Stafford and PLUS student loan originations for the 2008-2009 academic year pursuant to the Department's Participation Program (as discussed below).

In August 2008, the Department implemented the Purchase and Participation Programs pursuant to the ECASLA. Under the Department's Purchase Program, the Department will purchase loans at a price equal to the sum of (i) par value, (ii) accrued interest, (iii) the one percent origination fee paid to the Department, and (iv) a fixed amount of \$75 per loan. Under the Participation Program, the Department provides interim short term liquidity to FFELP lenders by purchasing participation interests in pools of FFELP loans. FFELP lenders are charged a rate of commercial paper plus 50 basis points on the principal amount of participation interests outstanding. Loans funded under the Participation Program must be either refinanced by the lender or sold to the Department pursuant to the Purchase



Program prior to its expiration on September 30, 2009. To be eligible for purchase or participation under the Department's programs, loans were originally limited to FFELP Stafford or PLUS loans made for the academic year 2008-2009, first disbursed between May 1, 2008 and July 1, 2009, with eligible borrower benefits.

On October 7, 2008, legislation was enacted to extend the Department's authority to address FFELP student loans made for the 2009-2010 academic year and allowing for the extension of the Participation Program and Purchase Program from September 30, 2009 to September 30, 2010. The Department indicated that loans for the 2008-2009 academic year which are funded under the Department's Participation Program will need to be refinanced or sold to the Department prior to September 30, 2009. On November 8, 2008, the Department announced the replication of the terms of the Participation and Purchase Program, in accordance with the October 7, 2008 legislation, which will include FFELP student loans made for the 2009-2010 academic year.

The Company plans to continue to use the Participation Program and a participation agreement with Union Bank to fund loans through the 2009-2010 academic year. These programs are allowing the Company to continue originating new federal student loans to all students regardless of the school they attend.

**Table of Contents***Activity in the Allowance for Loan Losses*

The provision for loan losses represents the periodic expense of maintaining an allowance sufficient to absorb losses, net of recoveries, inherent in the portfolio of student loans. An analysis of the Company's allowance for loan losses is presented in the following table:

	<b>Three months ended June 30,</b>		<b>Six months ended June 30,</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
Balance at beginning of period	\$ 48,497	46,137	50,922	45,592
Provision for loan losses:				
Federally insured loans	5,000	4,000	10,500	7,500
Non-federally insured loans	3,000	2,000	5,000	3,500
Total provision for loan losses	8,000	6,000	15,500	11,000
Charge-offs, net of recoveries:				
Federally insured loans	(4,216)	(3,878)	(7,463)	(7,200)
Non-federally insured loans	(981)	(350)	(1,639)	(733)
Net charge-offs	(5,197)	(4,228)	(9,102)	(7,933)
Sale of federally insured loans			(520)	(750)
Sale of non-federally insured loans	(1,300)		(6,800)	
Balance at end of period	\$ 50,000	47,909	50,000	47,909
Allocation of the allowance for loan losses:				
Federally insured loans	\$ 28,093	24,084	28,093	24,084
Non-federally insured loans	21,907	23,825	21,907	23,825
Total allowance for loan losses	\$ 50,000	47,909	50,000	47,909
Net loan charge-offs as a percentage of average student loans	0.083%	0.066%	0.072%	0.060%
Total allowance as a percentage of average student loans	0.199%	0.186%	0.198%	0.182%
Total allowance as a percentage of the ending balance of student loans (excluding loans held-for-sale)	0.212%	0.187%	0.198%	0.187%
Allowance for non-federally insured loans as a percentage such loans	10.914%	8.510%	10.914%	8.510%
Average student loans	\$ 25,123,382	25,767,123	25,194,642	26,313,226
Ending balance of student loans (excluding loans held-for-sale)	23,568,499	25,612,126	25,299,539	25,612,126
Ending balance of non-federally insured loans	200,722	279,953	200,722	279,953

Delinquencies have the potential to adversely impact the Company's earnings through increased servicing and collection costs and account charge-offs. The table below shows the Company's student loan delinquency amounts:

**As of June 30, 2009****As of December 31, 2008**

	Dollars	Percent	Dollars	Percent
<b>Federally Insured Loans:</b>				
Loans in-school/grace/deferment(1)	\$ 7,964,379		\$ 7,374,602	
Loans in forbearance(2)	2,381,227		2,484,478	
Loans in repayment status:				
Loans current	12,949,200	87.8%	13,169,101	88.2%
Loans delinquent 31-60 days(3)	551,179	3.7	536,112	3.6
Loans delinquent 61-90 days(3)	296,130	2.0	240,549	1.6
Loans delinquent 91 days or greater(4)	956,702	6.5	983,099	6.6
Total loans in repayment	14,753,211	100.0%	14,928,861	100.0%
Total federally insured loans	\$ 25,098,817		\$ 24,787,941	
<b>Non-Federally Insured Loans:</b>				
Loans in-school/grace/deferment(1)	\$ 57,133		\$ 84,237	
Loans in forbearance(2)	5,347		9,540	
Loans in repayment status:				
Loans current	130,015	94.1%	169,865	94.7%
Loans delinquent 31-60 days(3)	2,852	2.0	3,315	1.8
Loans delinquent 61-90 days(3)	1,931	1.4	1,743	1.0
Loans delinquent 91 days or greater(4)	3,444	2.5	4,408	2.5
Total loans in repayment	138,242	100.0%	179,331	100.0%
Total non-federally insured loans	\$ 200,722		\$ 273,108	

(1) Loans for borrowers who still may be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, *e.g.*, residency periods for medical students or a grace period for bar exam preparation for law students.

(2) Loans for borrowers who

have  
temporarily  
ceased making  
full payments  
due to hardship  
or other factors,  
according to a  
schedule  
approved by the  
servicer  
consistent with  
the established  
loan program  
servicing  
procedures and  
policies.

(3) The period of  
delinquency is  
based on the  
number of days  
scheduled  
payments are  
contractually  
past due and  
relate to  
repayment  
loans, that is,  
receivables not  
charged off, and  
not in school,  
grace,  
deferment, or  
forbearance.

(4) Loans  
delinquent  
91 days or  
greater include  
loans in claim  
status, which are  
loans that have  
gone into  
default and have  
been submitted  
to the guaranty  
agency for  
FFELP loans,  
or, if applicable,  
the insurer for  
non-federally

insured loans, to  
process the  
claim for  
payment.

**Table of Contents*****Student Loan Spread Analysis***

The following table analyzes the student loan spread on the Company's portfolio of student loans and represents the spread on assets earned in conjunction with the liabilities and derivative instruments used to fund the assets:

	<b>Three months ended June 30,</b>		<b>Six months ended June 30,</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
Variable student loan yield	2.94%	5.48%	3.10%	5.70%
Consolidation rebate fees	(0.70)	(0.74)	(0.71)	(0.74)
Premium and deferred origination costs amortization	(0.27)	(0.36)	(0.28)	(0.37)
Variable student loan net yield	1.97	4.38	2.11	4.59
Student loan cost of funds interest expense	(1.52)	(3.31)	(1.84)	(3.94)
Student loan cost of funds derivative settlements	0.15	0.08	0.27	0.34
Variable student loan spread	0.60	1.15	0.54	0.99
Variable rate floor income, net of settlements on derivatives (a)	(0.10)	(0.19)	(0.06)	(0.13)
Fixed rate floor income, net of settlements on derivatives	0.59	0.15	0.54	0.14
Core student loan spread	1.09%	1.11%	1.02%	1.00%
Average balance of student loans	\$ 25,123,382	25,767,123	25,194,642	26,313,226
Average balance of debt outstanding	25,683,991	26,767,459	25,723,916	27,297,445

(a) As a result of the ongoing volatility of interest rates, effective October 1, 2008, the Company changed its calculation of variable rate floor income to better reflect the economic benefit received by the Company. The economic benefit received by the Company

related to  
variable rate  
floor income  
was \$6.0 million  
and  
\$19.3 million  
for the three  
months ended  
June 30, 2009  
and 2008,  
respectively,  
and \$7.5 million  
and  
\$25.6 million  
for the six  
months ended  
June 30, 2009  
and 2008,  
respectively.  
Variable rate  
floor income  
calculated on a  
statutory  
maximum basis  
was  
\$13.0 million  
and  
\$21.9 million  
for the three  
months ended  
June 30, 2009  
and 2008,  
respectively,  
and  
\$23.8 million  
and  
\$40.7 million  
for the six  
months ended  
June 30, 2009  
and 2008,  
respectively.  
Beginning  
October 1,  
2008, and for  
presentation of  
prior periods,  
the economic  
benefit received  
by the Company  
has been used to

determine core student loan spread. For the student loan spread analysis shown above, variable-rate floor income for prior periods was changed to reflect the economic benefit to conform to the current period presentation.

The Company's core student loan spread during the three and six months ended June 30, 2009 compared to 2008 was impacted by the following items:

*Increases*

The amortization of loan premiums and deferred origination costs, which is a reduction to core student loan spread, decreased as a result of reduced costs to acquire or originate loans and a decrease in the yield earned on student loans.

The Company has a portfolio of student loans that are earning interest at a fixed borrower rate which exceeds the statutorily defined variable lender rate creating fixed rate floor income which is included in its core student loan spread. Due to lower interest rates in the three and six month period ended June 30, 2009 compared to the same period in 2008, the Company received additional fixed rate floor income on a portion of its student loan portfolio. See Item 3, Quantitative and Qualitative Disclosures about Market Risk - Interest Rate Risk for additional information.

The Company has used derivative instruments to hedge the repricing risk due to the timing of the interest rate resets on its assets and liabilities. The Company has entered into basis swaps in which the Company receives three-month LIBOR and pays one-month LIBOR plus or minus a spread as defined in the agreements ( 1/3 Basis Swaps ). During the three and six months ended June 30, 2009, the Company received \$6.7 million and \$17.4 million, respectively, of settlements on its 1/3 Basis Swaps. During the first quarter of 2008, the Company received \$0.9 million of settlements on its 1/3 Basis Swaps. No 1/3 Basis Swaps were outstanding during the three months ended June 30, 2008.



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**Decreases**

The passage of the College Cost Reduction Act has reduced the yield on all FFELP loans originated after October 1, 2007. As of June 30, 2009, 9.6% of the Company's federally insured student loan portfolio was originated after October 1, 2007 as compared to 2.2% as of June 30, 2008.

Historically, the movement of the various interest rate indices received on the Company's student loan assets and paid on the debt to fund such loans was highly correlated. The short term movement of the indices was dislocated beginning in August 2007. Due to the unintended consequences of government intervention in the commercial paper markets and limited issuances of qualifying financial commercial paper, the relationship between the three-month financial CP and LIBOR rates has continued to widen. To address this issue, the Department announced that for purposes of calculating the FFELP loan index from October 27, 2008 to December 31, 2008, the Federal Reserve's Commercial Paper Funding Facility rate was used for those days in which no three-month financial commercial paper rate was available. This action partially mitigated the volatility between CP and LIBOR for the three-month period ended on December 31, 2008. However, the Department of Education did not make a similar adjustment for the first and second quarters of 2009, which negatively impacted the Company's net interest income for the three and six months ended June 30, 2009.

The spread to LIBOR on asset-backed securities transactions has increased significantly since August 2007. The Company issued \$4.4 billion of notes in asset-backed securities transactions in 2008 (\$1.2 billion in March 2008, \$1.9 billion in April 2008, and \$1.3 billion in May 2008) and an additional \$0.3 billion in March 2009. Prior to completing these asset-backed securities transactions, these loans were funded in the Company's FFELP warehouse facility in which the cost of funds were lower than the asset-backed securities transactions.

The Company has used derivative instruments to hedge the repricing risk due to the timing of the interest rate resets on its assets and liabilities. The Company has entered into basis swaps in which the Company receives three-month LIBOR set discretely in advance and pays a daily weighted average three-month LIBOR less a spread as defined in the individual agreements (the Average/Discrete Basis Swaps). The Company received less settlements on its Average/Discrete Basis Swaps in the first and second quarters of 2009 compared to the same periods in 2008, due to the significant drop in interest rates which triggered larger settlements during the first and second quarters of 2008.

**Table of Contents*****Three and six months ended June 30, 2009 compared to the three and six months ended June 30, 2008***

	Three months ended June 30,				Six months ended June 30,			
	2009	2008	Change		2009	2008	Change	
			\$	%			\$	%
Net interest income after provision for loan losses	\$ 49,895	53,891	(3,996)	(7.4)%	\$ 76,388	53,234	23,154	43.5%
Loan and guaranty servicing revenue		157	(157)	(100.0)		162	(162)	(100.0)
Other income	4,241	4,851	(610)	(12.6)	8,892	9,708	(816)	(8.4)
Gain (loss) on sale of loans	(196)	48	(244)	(508.3)	(402)	(47,426)	47,024	(99.2)
Derivative market value, foreign currency, and put option adjustments						466	(466)	(100.0)
Derivative settlements, net	9,535	11,638	(2,103)	(18.1)	33,893	55,165	(21,272)	(38.6)
Total other income	13,580	16,694	(3,114)	(18.7)	42,383	18,075	24,308	134.5
Salaries and benefits	1,735	1,954	(219)	(11.2)	3,510	4,178	(668)	(16.0)
Restructure expense								
severance and contract termination costs		(52)	52	(100.0)		1,844	(1,844)	(100.0)
Impairment expense						9,351	(9,351)	(100.0)
Other expenses	5,875	5,095	780	15.3	10,834	10,439	395	3.8
Intersegment expenses	20,732	18,952	1,780	9.4	38,608	39,554	(946)	(2.4)
Total operating expenses	28,342	25,949	2,393	9.2	52,952	65,366	(12,414)	(19.0)
Base net income before income taxes	35,133	44,636	(9,503)	(21.3)	65,819	5,943	59,876	1,007.5
	(13,351)	(13,837)	486	(3.5)	(25,012)	(1,842)	(23,170)	1,257.9

Income tax  
expense

Base net income	\$ 21,782	30,799	(9,017)	(29.3)%	\$ 40,807	4,101	36,706	895.0%
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Before Tax  
Operating  
Margin

55.3%	63.2%	55.4%	8.3%
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Before Tax  
Operating  
Margin -  
excluding  
restructure  
expense,  
impairment  
expense, and  
loss on sale of  
loans during the  
first quarter of  
2008

55.3%	63.2%	55.4%	54.4%
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Net interest income after provision for loan losses .

	Three months ended June 30,		Change	
	2009	2008	Dollars	Percent
Loan interest	\$ 214,986	345,321	(130,335)	(37.7)%
Consolidation rebate fees	(43,827)	(47,721)	3,894	8.2
Amortization of loan premiums and deferred origination costs	(16,789)	(22,841)	6,052	26.5
Total loan interest	154,370	274,759	(120,389)	(43.8)
Investment interest	1,863	7,534	(5,671)	(75.3)
Total interest income	156,233	282,293	(126,060)	(44.7)
Interest on bonds and notes payable	97,916	221,856	(123,940)	(55.9)
Intercompany interest	422	546	(124)	(22.7)
Provision for loan losses	8,000	6,000	2,000	33.3
Net interest income after provision for loan losses	\$ 49,895	53,891	(3,996)	(7.4)%

Loan interest income decreased \$130.3 million as a result of a decrease in the average student loan portfolio of \$0.6 billion (2.5%) and a decrease in the yield earned on student loans due to a decrease in interest rates for the three months ended June 30, 2009 compared to the same period in 2008.

Consolidation rebate fees decreased due to the \$1.8 billion (10.0%) decrease in the average consolidation portfolio.

The amortization of loan premiums and deferred origination costs decreased as a result of reduced costs to acquire or originate loans and a decrease in the yield earned on student loans.

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Investment income decreased as a result of lower interest rates in the second quarter of 2009 as compared to the same period in 2008.

Interest expense decreased as a result of a decrease in interest rates on the Company's variable rate debt which lowered the Company's cost of funds (excluding net derivative settlements) to 1.52% for the three months ended June 30, 2009 compared to 3.31% for the same period a year ago. In addition, average debt decreased by \$1.1 billion (4.0%) for the three months ended June 30, 2009 compared to the same period in 2008.

The provision for loan losses increased for the three months ended June 30, 2009 compared to the same period in 2008 primarily due to increases in delinquencies.

	Six months ended June 30,		Change	
	2009	2008	Dollars	Percent
Loan interest	\$ 447,572	731,747	(284,175)	(38.8)%
Consolidation rebate fees	(88,304)	(97,575)	9,271	9.5
Amortization of loan premiums and deferred origination costs	(35,439)	(48,245)	12,806	26.5
Total loan interest	323,829	585,927	(262,098)	(44.7)
Investment interest	4,991	16,724	(11,733)	(70.2)
Total interest income	328,820	602,651	(273,831)	(45.4)
Interest on bonds and notes payable	235,949	537,777	(301,828)	(56.1)
Intercompany interest	983	640	343	53.6
Provision for loan losses	15,500	11,000	4,500	40.9
Net interest income (loss) after provision for loan losses	\$ 76,388	53,234	23,154	(43.5)%

Loan interest income decreased \$284.2 million as a result of a decrease in the average student loan portfolio of \$0.5 billion (2.0%) and a decrease in the yield earned on student loans due to a decrease in interest rates for the six months ended June 30, 2009 compared to the same period in 2008.

Consolidation rebate fees decreased due to the \$2.3 billion (12.2%) decrease in the average consolidation portfolio.

The amortization of loan premiums and deferred origination costs decreased as a result of reduced costs to acquire or originate loans and a decrease in the yield earned on student loans.

Investment income decreased as a result of lower interest rates for the six months ended June 30, 2009 as compared to the same period in 2008.

Interest expense decreased as a result of a decrease in interest rates on the Company's variable rate debt which lowered the Company's cost of funds (excluding net derivative settlements) to 1.84% for the six months ended June 30, 2009 compared to 3.94% for the same period a year ago. In addition, average debt decreased by \$1.6 billion (5.8%) for the six months ended June 30, 2009 compared to the same period in 2008.

The provision for loan losses increased for the six months ended June 30, 2009 compared to the same period in 2008 primarily due to increases in delinquencies.

Loss on sale of loans . The Company sold student loan portfolios to third parties in 2008 and 2009 in order to reduce the amount of student loans remaining under the Company's multi-year committed financing facility for FFELP loans, which reduced the Company's exposure related to certain equity support provisions included in this facility. During the three and six months ended June 30, 2009, the Company sold \$20.0 million (par value) and \$40.4 million (par value), respectively, of federally insured student loans, resulting in the recognition of losses of \$0.2 million and \$0.4 million, respectively. On March 31, 2008, the Company sold \$857.8 million (par value) of federally insured student loans resulting in the recognition of a loss of \$30.4 million. In addition, on April 8, 2008, the Company sold \$428.6 million (par value) of federally insured student loans. The portfolio of student loans sold on April 8, 2008 was presented as held for sale on the March 31, 2008 consolidated balance sheet and was valued at the lower of cost or fair value. The Company recognized a loss of \$17.1 million during the three month period ended March 31, 2008 as a result of marking these loans to fair value.

Derivative settlements, net. The Company maintains an overall risk management strategy that incorporates the use of derivative instruments to reduce the economic effect of interest rate volatility. Management has structured all of the Company's derivative transactions with the intent that each is economically effective; however, the Company's derivative instruments do not qualify for hedge accounting under SFAS No. 133. Derivative settlements for each applicable period should be evaluated with the Company's net interest income.

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***Operating expenses.*** During the second quarter of 2009, the Asset Generation and Management operating segment paid \$1.8 million in fees to the Student Loan and Guaranty Servicing operating segment to transfer loans between various financings as the Company was executing certain liquidity strategies. In addition, the Company recognized \$0.8 million in expenses associated with the Company's obligation to repurchase loans related to the participation of non-federally insured loans to third parties. Excluding these expenses and the restructure and impairment charges, operating expenses decreased \$0.3 million (1.0%) and \$3.8 million (7.0%) for the three and six months ended June 30, 2009 compared to same periods in 2008. Operating expenses decreased as a result of continued focus by the Company on managing costs and gaining efficiencies and continued benefits from prior restructuring activities.

**LIQUIDITY AND CAPITAL RESOURCES**

The Company's fee-based businesses are not capital intensive businesses and all of these businesses produce positive operating cash flows. As such, a minimal amount of debt and equity capital is allocated to these segments. Therefore, the majority of the Liquidity and Capital Resources discussion is concentrated on the Company's Asset Generation and Management operating segment. The Company has historically utilized operating cash flow, secured financing transactions (which include warehouse facilities and asset-backed securitizations), operating lines of credit, and other borrowing arrangements to fund its Asset Generation and Management operations and student loan acquisitions. In addition, the Company uses operating cash flow, borrowings on its unsecured line of credit, and unsecured debt offerings to fund corporate activities, business acquisitions, and repurchases of common stock. The Company has also used its common stock to partially fund certain business acquisitions. The Company has a universal shelf registration statement with the SEC which allows the Company to sell up to \$825.0 million of securities that may consist of common stock, preferred stock, unsecured debt securities, warrants, stock purchase contracts, and stock purchase units. The terms of any securities are established at the time of the offering.

The Company may issue equity and debt securities in the future in order to improve capital, increase liquidity, refinance upcoming maturities, or provide for general corporate purposes. Moreover, the Company may from time-to-time repurchase certain amounts of its outstanding secured and unsecured debt securities, including debt securities which the Company may issue in the future, for cash and/or through exchanges for other securities. Such repurchases or exchanges may be made in open market transactions, privately negotiated transactions, or otherwise. Any such repurchases or exchanges will depend on prevailing market conditions, the Company's liquidity requirements, contractual restrictions, compliance with securities laws, and other factors. The amounts involved in any such transactions may be material.

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The following table summarizes the Company's bonds and notes outstanding as of June 30, 2009:

	Carrying amount	Interest rate range		Final maturity	
Variable-rate bonds and notes (a):					
Bonds and notes based on indices	\$ 20,063,227	0.61%	6.90%	09/25/13	6/25/41
Bonds and notes based on auction or remarketing	2,606,740	0.46%	2.96%	11/01/09	07/01/43
Total variable-rate bonds and notes	22,669,967				
Commercial paper – FFELP facility (b)	420,936	0.32%	1.13%	05/09/10	
Fixed-rate bonds and notes (a)	188,797	5.40%	6.50%	11/01/09	05/01/29
Unsecured fixed rate debt	402,864	5.125% and 7.40%		06/01/10 and 09/15/61	
Unsecured line of credit	691,500	0.79%	0.85%	05/08/12	
Department of Education Participation	1,741,481	1.24%		09/30/09	
Department of Education Conduit	1,023,600	0.52%		05/08/14	
Other borrowings	30,428	0.32%	5.10%	01/10/10	11/01/15
	\$ 27,169,573				

(a) Issued in  
asset-backed  
securitizations

(b) Loan warehouse  
facilities

**Secured Financing Transactions**

The Company has historically relied upon secured financing vehicles as its most significant source of funding for student loans. The net cash flow the Company receives from the securitized student loans generally represents the excess amounts, if any, generated by the underlying student loans over the amounts required to be paid to the bondholders, after deducting servicing fees and any other expenses relating to the securitizations. The Company's rights to cash flow from securitized student loans are subordinate to bondholder interests and may fail to generate any cash flow beyond what is due to bondholders. The Company's secured financing vehicles are loan warehouse facilities, asset-backed securitizations, and the government's Participation and Conduit Programs (as described below).

Historically, the Company funded new loan originations using loan warehouse facilities and asset-backed securitizations. Student loan warehousing has historically allowed the Company to buy and manage student loans prior to transferring them into more permanent financing arrangements. In July 2008, the Company did not renew its liquidity provisions on its FFELP warehouse facility. Accordingly, the facility became a term facility and no new loan originations could be funded with this facility. In August 2008, the Company began funding FFELP Stafford and PLUS student loan originations for the 2008-2009 academic year pursuant to the Department's Loan Participation Program and a participation agreement with Union Bank.

**Loan warehouse facilities**

Student loan warehousing has historically allowed the Company to buy and manage student loans prior to transferring them into more permanent financing arrangements. To support its funding needs on a short-term basis, the Company historically relied upon a multi-year committed facility for FFELP loans as further discussed below.



FFELP Warehouse Facility

The Company's multi-year committed facility for FFELP loans terminates in May 2010 and was supported by 364-day liquidity which was up for renewal on May 9, 2008. The Company obtained an extension on this renewal until July 31, 2008. On July 31, 2008, the Company did not renew the liquidity provisions of this facility. Accordingly, as of July 31, 2008, the facility became a term facility with a final maturity date of May 9, 2010. Pursuant to the terms of the agreement, since liquidity was not renewed, the Company's cost of financing under this facility increased 10 basis points. The agreement also includes provisions which allow the banks to charge a rate equal to LIBOR plus 128.5 basis points if they choose to finance their portion of the facility with sources of funds other than their commercial paper conduit.

The terms and conditions of the Company's warehouse facility for FFELP loans provides for formula based advance rates based on market conditions. While the Company does not believe that the loan valuation formula is reflective of the actual fair value of its loans, it is subject to compliance with such mark-to-formula provisions of the warehouse facility agreement. As of December 31, 2008, the Company had \$1.6 billion of student loans in the facility, \$1.4 billion borrowed under the facility, and \$280.6 million posted as equity funding support for this facility.

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On March 26, 2009, the Company completed a privately placed asset-backed securitization of \$294.6 million. Subsequent to March 31, 2009, the Company used the proceeds from the sale of these notes and additional funds of approximately \$10 million to purchase approximately \$305 million of principal and interest on student loans, which were previously financed under the Company's FFELP warehouse facility.

In June 2009, the Company accessed the Department's Conduit Program (as further discussed below) to fund approximately \$790 million of principal and interest on student loans, which were previously financed under the Company's FFELP warehouse facility. The Company is permitted to fund 97% of the principal and interest expected to be capitalized. Accordingly, the Company borrowed approximately \$763 million under the Conduit Program for purposes of refinancing loans in the FFELP warehouse facility. Excess amounts needed to fund the remaining 3% of the student loan balances were contributed by the Company.

Removing student loans from the FFELP warehouse facility as a result of the privately placed asset-backed securitization and Conduit Program allowed the Company to withdraw cash posted as equity funding support for the FFELP facility. As of June 30, 2009, the Company had \$403.7 million of student loans in the facility, \$420.9 million borrowed under the facility, and \$62.8 million posted as equity funding support.

On August 3, 2009, the Company entered into a new FFELP warehouse facility (the 2009 FFELP Warehouse Facility). The 2009 FFELP Warehouse Facility has a maximum financing amount of \$500.0 million, with a revolving financing structure supported by 364-day liquidity provisions, which expire on August 2, 2010. The final maturity date of the facility is August 3, 2012. In the event the Company is unable to renew the liquidity provisions by August 2, 2010, the facility would become a term facility at a stepped-up cost, with no additional student loans being eligible for financing, and the Company would be required to refinance the existing loans in the facility by August 3, 2012. The Company plans to utilize the new facility to refinance the remaining student loans in the Company's prior FFELP warehouse facility that expires in May 2010. Refinancing these loans will allow the Company to withdraw all remaining equity funding support from the prior FFELP warehouse facility.

The 2009 FFELP Warehouse Facility provides for formula based advance rates depending on FFELP loan type. The advance rates for collateral may increase or decrease based on market conditions. The all-in pricing for the facility during the first year (including up-front fees and other costs to structure the facility) is expected to be just below the conduit's commercial paper rate plus 1%. The facility contains covenants, including financial covenants relating to levels of the Company's consolidated net worth, ratio of adjusted EBITDA to corporate debt interest, and unencumbered cash. Any violation of these covenants could result in a requirement for the immediate repayment of any outstanding borrowings under the facility. Unlike the Company's prior FFELP warehouse facility, the new facility does not require the Company to refinance or remove a percentage of the pledged student loan collateral on an annual basis.

### **Private Loan Warehouse Facility**

On February 25, 2009, the Company paid \$91.5 million on the debt of its private loan warehouse facility with operating cash and terminated the facility. Beginning in January 2008, the Company suspended private student loan originations.

### **Asset-backed securitizations**

Of the \$27.2 billion of debt outstanding as of June 30, 2009, \$22.9 billion was issued under term asset-backed securitizations. Depending on market conditions, the Company anticipates continuing to access the asset-backed securities market. As a result of the disruptions in the credit markets, the Company may not be able to issue asset-backed financings at rates historically achieved by the Company, at levels equal to or less than other financing agreements, or at levels otherwise considered beneficial to the Company. Accordingly, the Company's operational and financial results may be negatively impacted. Securities issued in the securitization transactions are generally priced based upon a spread to LIBOR or set under an auction or remarketing procedure.

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### **LIBOR based notes**

As of June 30, 2009, the Company had \$20.1 billion of notes issued under asset-backed securitizations that primarily reprice at a fixed spread to three month LIBOR and are structured to substantially match the maturity of the funded assets. These notes fund FFELP student loans that are predominantly set based on a spread to three month commercial paper. The three month LIBOR and three month commercial paper indexes have historically been highly correlated. Based on cash flows developed to reflect management's current estimate of, among other factors, prepayments, defaults, deferment, forbearance, and interest rates, the Company currently expects future undiscounted cash flows from these transactions will be in excess of \$1.4 billion. These cash flows consist of net spread and servicing and administrative revenue in excess of estimated cost. However, due to the unintended consequences of government intervention in the commercial paper markets and limited issuances of qualifying financial commercial paper, the relationship between the three-month financial commercial paper and LIBOR rates has been distorted and volatile. Such distortion has had and may continue to have a significant impact on the earnings and cash flows of this portfolio.

### **Auction or remarketing based notes**

The interest rates on certain of the Company's asset-backed securities are set and periodically reset via a dutch auction ( Auction Rate Securities ) or through a remarketing utilizing remarketing agents ( Variable Rate Demand Notes ). The Company is currently sponsor on approximately \$1.9 billion of Auction Rate Securities and \$0.8 billion of Variable Rate Demand Notes.

For Auction Rate Securities, investors and potential investors submit orders through a broker-dealer as to the principal amount of notes they wish to buy, hold, or sell at various interest rates. The broker-dealers submit their clients' orders to the auction agent, who then determines the clearing interest rate for the upcoming period. Interest rates on these Auction Rate Securities are reset periodically, generally every 7 to 35 days, by the auction agent or agents. During the first quarter of 2008, as part of the credit market crisis, auction rate securities from various issuers failed to receive sufficient order interest from potential investors to clear successfully, resulting in failed auction status. Since February 8, 2008, the Company's Auction Rate Securities have failed in this manner. Under normal conditions, banks have historically purchased these securities when investor demand is weak. However, since February 2008, banks have been allowing auctions to fail. Currently, all of the Company's Auction Rate Securities are in a failed auction status and the Company believes they will remain in a failed status for an extended period of time and possibly permanently.

As a result of a failed auction, the Auction Rate Securities will generally pay interest to the holder at a maximum rate as defined by the indenture. While these rates will vary, they will generally be based on a spread to LIBOR or Treasury Securities. Due to the failed auctions related to these securities, the Company has been and may continue to be subject to interest costs substantially above the anticipated and historical rates paid on these types of securities.

The Company cannot predict whether future auctions related to its Auction Rate Securities will be successful, but management believes it is likely auctions will continue to fail indefinitely. The Company is currently seeking alternatives for reducing its exposure to the auction rate market, but may not be able to achieve alternate financing for some or all of its Auction Rate Securities.

In accordance with the various indentures, the Company expects to use funds available in the trust to such securities purchase for cash in open market transactions, privately negotiated transactions, or otherwise to redeem such securities. Under the terms of the indentures, the purchase price paid in any such transaction must be less than the par amount of securities acquired. Any redemptions in the normal course must be made at par. Any such transaction will depend on prevailing market conditions, liquidity requirements, contractual restrictions, compliance with securities laws, and other factors.

For Variable Rate Demand Notes, the remarketing agents set the price, which is then offered to investors. If there are insufficient potential bid orders to purchase all of the notes offered for sale, the Company could be subject to interest costs substantially above the anticipated and historical rates paid on these types of securities.

### **Department of Education's Conduit Program**

In January 2009, the Department published summary terms under which it will finance eligible FFELP Stafford and PLUS loans in a conduit vehicle established to provide funding for student lenders. Loans eligible for the Conduit Program must be first disbursed on or after October 1, 2003, but not later than June 30, 2009, and fully disbursed

before September 30, 2009, and meet certain other requirements. The Conduit Program was launched on May 11, 2009. Funding for the Conduit Program is provided by the capital markets at a cost based on market rates, with the Company being advanced 97 percent of the student loan face amount. The Conduit Program has a term of five years and expires on May 8, 2014. The Student Loan Notes issued by the Conduit Program are supported by a combination of (i) notes backed by FFELP loans, (ii) the Liquidity Agreement with the Federal Financing Bank, and (iii) the Put Agreement provided by the Department. If the conduit does not have sufficient funds to pay all Student Loan Notes then those Student Loan Notes will be repaid with funds from the Federal Financing Bank. The Federal Financing Bank will hold the notes for a short period of time and, if at the end of that time, the Student Loan Notes still cannot be paid off, the underlying FFELP loans that serve as collateral to the Conduit Program will be sold to the Department through the Put Agreement at a price of 97% of the face amount of the loans. As of June 30, 2009, the Company had \$1.1 billion of student loans funded through the Conduit Program and \$1.0 billion borrowed under the facility.

***Funding New FFELP Student Loan Originations***

As previously discussed, in July 2008, the Company did not renew its liquidity provisions on its FFELP warehouse facility. Accordingly, the facility became a term facility and no new loan originations could be funded with this facility. In August 2008, the Company began funding FFELP Stafford and PLUS student loan originations for 2008-2009 academic year pursuant to a participation agreement with Union Bank and the Department's Loan Participation Program.

**Table of Contents***Union Bank Participation Agreement*

The Company maintains an agreement with Union Bank, as trustee for various grantor trusts, under which Union Bank has agreed to purchase from the Company participation interests in student loans (the FFELP Participation Agreement). The Company has the option to purchase the participation interests from the grantor trusts at the end of a 364-day period upon termination of the participation certificate. As of June 30, 2009, \$786.3 million of loans were subject to outstanding participation interests held by Union Bank, as trustee, under this agreement. The agreement automatically renews annually and is terminable by either party upon five business days notice. This agreement provides beneficiaries of Union Bank's grantor trusts with access to investments in interests in student loans, while providing liquidity to the Company on a short term basis. The Company can participate loans to Union Bank to the extent of availability under the grantor trusts, up to \$750 million or an amount in excess of \$750 million if mutually agreed to by both parties. Loans participated under this agreement qualify as a sale pursuant to the provisions of SFAS No. 140. Accordingly, the participation interests sold are not included on the Company's consolidated balance sheet.

*Department of Education's Loan Participation and Purchase Commitment Programs*

In August 2008, the Department implemented the Purchase and Participation Programs pursuant to ECASLA. Under the Department's Purchase Program, the Department will purchase loans at a price equal to the sum of (i) par value, (ii) accrued interest, (iii) the one percent origination fee paid to the Department, and (iv) a fixed amount of \$75 per loan. Under the Participation Program, the Department provides interim short term liquidity to FFELP lenders by purchasing participation interests in pools of FFELP loans. FFELP lenders are charged a rate of commercial paper plus 50 basis points on the principal amount of participation interests outstanding. Loans funded under the Participation Program must be either refinanced by the lender or sold to the Department pursuant to the Purchase Program prior to its expiration on September 30, 2009. To be eligible for purchase or participation under the Department's programs, loans were originally limited to FFELP Stafford or PLUS loans made for the academic year 2008-2009, first disbursed between May 1, 2008 and July 1, 2009, with eligible borrower benefits.

On October 7, 2008, legislation was enacted to extend the Department's authority to address FFELP student loans made for the 2009-2010 academic year and allowing for the extension of the Participation Program and Purchase Program from September 30, 2009 to September 30, 2010. The Department indicated that loans for the 2008-2009 academic year which are funded under the Department's Participation Program will need to be refinanced or sold to the Department prior to September 30, 2009. On November 8, 2008, the Department announced the replication of the terms of the Participation and Purchase Programs, in accordance with the October 7, 2008 legislation, which will include FFELP student loans made for the 2009-2010 academic year.

As of June 30, 2009, the Company had \$1.7 billion of FFELP loans funded using the Participation Program, which are classified as held for sale on the Company's consolidated balance sheet. These loans are expected to be sold to the Department under its Purchase Program. Upon selling the \$1.7 billion in loans, the Company expects to recognize a gain of \$31 million to \$34 million.

The Company plans to continue to use the Participation and Purchase Programs to fund loans originated through the 2009-2010 academic year.

*Unsecured Line of Credit*

The Company has a \$750.0 million unsecured line of credit that terminates in May 2012. As of June 30, 2009, there was \$691.5 million outstanding on this line. The weighted average interest rate on this line of credit was 0.80% as of June 30, 2009. Upon termination in 2012, there can be no assurance that the Company will be able to maintain this line of credit, find alternative funding, or increase the amount outstanding under the line, if necessary. The lending commitment under the Company's unsecured line of credit is provided by a total of thirteen banks, with no individual bank representing more than 11% of the total lending commitment. The bank lending group includes Lehman Brothers Bank, a subsidiary of Lehman Brothers Holdings Inc., which represents approximately 7% of the lending commitment under the line of credit. On September 15, 2008, Lehman Brothers Holdings Inc. filed a voluntary petition for relief under Chapter 11 of the United States Bankruptcy Code. Since the bankruptcy filing, the Company has experienced funding delays from Lehman and does not expect Lehman to fund future borrowing requests. As of June 30, 2009, excluding Lehman's lending commitment, the Company had \$51.2 million available for future use under its unsecured line of credit.

The line of credit agreement contains certain financial covenants that, if not met, lead to an event of default under the agreement. The covenants include maintaining:

A minimum consolidated net worth

A minimum adjusted EBITDA to corporate debt interest (over the last four rolling quarters)

A limitation on subsidiary indebtedness

A limitation on the percentage of non-guaranteed loans in the Company's portfolio

As of June 30, 2009, the Company was in compliance with all of these requirements. Many of these covenants are duplicated in the Company's other lending facilities, including its FFELP warehouse facilities.

A default on the 2009 FFELP Warehouse Facility would result in an event of default on the Company's unsecured line of credit that would result in the outstanding balance on the line of credit becoming immediately due and payable.

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The Company's operating line of credit does not have any covenants related to unsecured debt ratings. However, changes in the Company's ratings (as well as the amounts the Company borrows) have modest implications on the pricing level at which the Company obtains funding.

**Unsecured Debt Offerings**

In May 2005, the Company issued \$275.0 million in aggregate principal amount of the 2010 Notes. The 2010 Notes are unsecured obligations of the Company. The interest rate on the 2010 Notes is 5.125%, payable semiannually. At the Company's option, the 2010 Notes are redeemable in whole at any time or in part from time to time at the redemption price described in the Company's prospectus supplement.

During the first and second quarters of 2009, the Company purchased \$34.9 million and \$35.5 million, respectively, of the 2010 Notes for a purchase price of \$26.8 million and \$31.1 million, respectively. These transactions resulted in a gain of \$8.1 million and \$4.4 million, respectively. On July 28, 2009, the Company purchased \$102.6 million of the 2010 Notes at par. Subsequent to this transaction, the Company has \$102.0 million of 2010 Notes outstanding.

In September 2006, the Company issued \$200.0 million aggregate principal amount of Junior Subordinated Hybrid Securities (Hybrid Securities). The Hybrid Securities are unsecured obligations of the Company. The interest rate on the Hybrid Securities from the date they were issued through the optional redemption date, September 28, 2011, is 7.40%, payable semi-annually. Beginning September 29, 2011 through September 29, 2036, the scheduled maturity date, the interest rate on the Hybrid Securities will be equal to three-month LIBOR plus 3.375%, payable quarterly. The principal amount of the Hybrid Securities will become due on the scheduled maturity date only to the extent that the Company has received proceeds from the sale of certain qualifying capital securities prior to such date (as defined in the Hybrid Securities prospectus). If any amount is not paid on the scheduled maturity date, it will remain outstanding and bear interest at a floating rate as defined in the prospectus, payable monthly. On September 15, 2061, the Company must pay any remaining principal and interest on the Hybrid Securities in full whether or not the Company has sold qualifying capital securities. At the Company's option, the Hybrid Securities are redeemable in whole at any time or in part from time to time at the redemption price described in the prospectus supplement.

During the second quarter of 2009, the Company purchased \$1.75 million of its Hybrid Securities for a purchase price of \$0.35 million which resulted in a gain of \$1.4 million.

**Contractual Obligations**

The Company is committed under noncancelable operating leases for certain office and warehouse space and equipment. The Company's contractual obligations as of June 30, 2009 were as follows:

	<b>Total</b>	<b>Less than 1 year</b>	<b>1 to 3 years</b>	<b>3 to 5 years</b>	<b>More than 5 years</b>
Bonds and notes payable	\$ 27,169,573	2,433,272	811,311	1,359,558	22,565,432
Operating lease obligations (a)	31,096	8,624	12,828	8,449	1,195
Other	36,863	20,000	16,863		
<b>Total</b>	<b>\$ 27,237,532</b>	<b>2,461,896</b>	<b>841,002</b>	<b>1,368,007</b>	<b>22,566,627</b>

(a) Operating lease obligations are presented net of approximately \$2.1 million in sublease arrangements.

As of June 30, 2009, the Company had a reserve of \$6.6 million for uncertain income tax positions (including the federal benefit received from state positions and accrued interest) per the provisions of Financial Accounting Standards Board Interpretation No. 48, *Accounting for Uncertainty in Income Taxes* — an interpretation of FASB

*Statement No. 109* ( FIN 48 ). This obligation is not included in the above table as the timing and resolution of the income tax positions cannot be reasonably estimated at this time.

The Company has an obligation to purchase \$36.9 million of private loans from an unrelated financial institution in quarterly installments of approximately \$5.0 million through the third quarter of 2010 with any remaining amount to be purchased at that time. This obligation is included in other in the above table.



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During the three and six month period ended June 30, 2009, the Company participated \$14.5 million and \$65.0 million, respectively, of non-federally insured loans to third parties. Loans participated under these agreements qualify as sales pursuant to the provisions of SFAS No. 140. Accordingly, the participation interests sold are not included on the Company's consolidated balance sheet. Per the terms of the servicing agreements, the Company's servicing operations is obligated to repurchase loans subject to the participation interests when such loans become 60 or 90 days delinquent. As of June 30, 2009, the Company has \$7.6 million accrued related to this obligation which is included in other liabilities in the Company's consolidated balance sheet. This obligation is not included in the above table.

The Company has commitments with its branding partners and forward flow lenders which obligate the Company to purchase loans originated under specific criteria, although the branding partners and forward flow lenders are typically not obligated to provide the Company with a minimum amount of loans. These commitments generally run for periods ranging from one to five years and are generally renewable. The Company has significant financing needs that it meets through the capital markets, including the debt and secondary markets. Since August 2007, these markets have experienced unprecedented disruptions, which are having an adverse impact on the Company's earnings and financial condition. The Company cannot determine nor control the length of time or extent to which the capital markets will remain disrupted. Accordingly, the Company has the ability to exercise contractual rights to discontinue, suspend, or defer the acquisition of student loans in connection with its branding and forward flow relationships. Commitments to purchase loans under these arrangements are not included in the table above.

As a result of the Company's previous acquisitions, the Company has certain contractual obligations or commitments as follows:

LoanSTAR Funding Group, Inc. (LoanSTAR) As part of the agreement for the acquisition of the capital stock of LoanSTAR from the Greater Texas Foundation (Texas Foundation), the Company agreed to sell student loans in an aggregate amount sufficient to permit the Texas Foundation to maintain a portfolio of loans equal to no less than \$200 million through October 2010. The sales price for such loans is the fair value mutually agreed upon between the Company and the Texas Foundation. To satisfy this obligation, the Company is obligated to sell loans to the Texas Foundation on a quarterly basis; however, the Foundation recently has chosen not to purchase such loans.

infiNET Integrated Solutions, Inc. (infiNET) Stock price guarantee of \$104.8375 per share on 95,380 shares of Class A Common Stock (less the greater of \$41.9335 or the gross sales price such seller obtains from a sale of the shares occurring prior to February 28, 2011 as defined in the agreement) issued as part of the original purchase price. The obligation to pay this guaranteed stock price is due February 28, 2011 and is not included in the table above. Based upon the closing sale price of the Company's Class A Common Stock as of June 30, 2009 of \$13.59 per share, the Company's obligation under this stock price guarantee would have been \$6.0 million ( $(\$104.8375 - \$41.9335) \times 95,380$  shares). Any cash paid by the Company in consideration of satisfying the guaranteed value of stock issued for this acquisition would be recorded by the Company as a reduction to additional paid-in capital.

***Sources of Liquidity******Sources of Liquidity Available for New FFELP Stafford and PLUS Loans***

The Company has unlimited sources of primary liquidity available for new FFELP Stafford and PLUS loan originations through the 2009-2010 academic year under the Department's Participation and Purchase Programs. In addition, the Company maintains an agreement with Union Bank, as trustee for various grantor trusts, under which Union Bank has agreed to purchase from the Company participation interests in student loans. See Union Bank Participation Agreement discussed earlier in this section.

***Sources of Liquidity Available for General Corporate Purposes***

The following table details the Company's primary sources of liquidity and the available capacity at August 7, 2009 for general corporate purposes:

Sources of primary liquidity: (a)

Cash and cash equivalents (b)	\$ 345,000
Unencumbered FFELP student loan assets	16,000
Unencumbered private student loan assets	170,000
Unused unsecured line of credit (c)	51,000
 Total sources of primary liquidity	 \$ 582,000

(a) The sources of primary liquidity table above does not include asset-backed security investments. As part of the Company's issuance of asset-backed securitizations in March 2008 and May 2008, due to credit market conditions when these notes were issued, the Company purchased the Class B subordinated notes of \$36 million (par value) and \$41 million (par value), respectively. These notes are not included on the Company's consolidated balance sheet. If the credit market conditions improve, the Company anticipates selling these

notes to third parties. Upon a sale to third parties, the Company would obtain cash proceeds equal to the market value of the notes on the date of such sale. Upon sale, these notes would be shown as bonds and notes payable on the Company's consolidated balance sheet. Unless there is a significant market improvement, the Company believes the market value of such notes will be less than par value. The difference between the par value and market value would be recognized by the Company as interest expense over the life of the bonds.

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(b) The Company also has restricted cash and investments; however, the Company is limited in the amounts of funds that can be transferred from its subsidiaries through intercompany loans, advances, or cash dividends. These limitations result from the restrictions contained in trust indentures under debt financing arrangements to which the Company's education lending subsidiaries are parties. The Company does not believe these limitations will significantly affect its operating cash needs. The amounts of cash and investments restricted in the respective reserve accounts of the education lending

subsidiaries are shown on the balance sheets as restricted cash and investments.

- (c) The lending commitment under the Company's unsecured line of credit is provided by a total of thirteen banks, with no individual bank representing more than 11% of the total lending commitment. The bank lending group includes Lehman Brothers Bank, a subsidiary of Lehman Brothers Holdings Inc., which represents approximately 7% of the lending commitment under the line of credit. On September 15, 2008, Lehman Brothers Holdings Inc. filed a voluntary petition for relief under Chapter 11 of the United States Bankruptcy Code. Since the

bankruptcy  
filing, the  
Company has  
experienced  
funding delays  
from Lehman  
and does not  
expect Lehman  
to fund future  
borrowing  
requests. The  
amount included  
in the table  
above excludes  
Lehman's  
commitment.

### **Dividends**

In the first quarter of 2007, the Company began paying dividends of \$0.07 per share on the Company's Class A and Class B Common Stock which were paid quarterly through the first quarter of 2008. On May 21, 2008, the Company announced that it was temporarily suspending its quarterly dividend program. The Company will continue to evaluate its dividend policy, which is subject to future earnings, capital requirements, financial condition, and other factors.

### **CRITICAL ACCOUNTING POLICIES**

This Management's Discussion and Analysis of Financial Condition and Results of Operations discusses the Company's consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States. The preparation of these financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the reported amounts of income and expenses during the reporting periods. The Company bases its estimates and judgments on historical experience and on various other factors that the Company believes are reasonable under the circumstances. Actual results may differ from these estimates under varying assumptions or conditions. Note 3 of the consolidated financial statements, which are included in the Company's Annual Report on Form 10-K for the year ended December 31, 2008, includes a summary of the significant accounting policies and methods used in the preparation of the consolidated financial statements.

On an on-going basis, management evaluates its estimates and judgments, particularly as they relate to accounting policies that management believes are most critical—that is, they are most important to the portrayal of the Company's financial condition and results of operations and they require management's most difficult, subjective, or complex judgments, often as a result of the need to make estimates about the effect of matters that are inherently uncertain. Management has identified the following critical accounting policies that are discussed in more detail below: allowance for loan losses, revenue recognition, impairment assessments related to goodwill and intangible assets, income taxes, and accounting for derivatives.

#### ***Allowance for Loan Losses***

The allowance for loan losses represents management's estimate of probable losses on student loans. This evaluation process is subject to numerous estimates and judgments. The Company evaluates the adequacy of the allowance for loan losses on its federally insured loan portfolio separately from its non-federally insured loan portfolio.

The allowance for the federally insured loan portfolio is based on periodic evaluations of the Company's loan portfolios considering past experience, trends in student loan claims rejected for payment by guarantors, changes to federal student loan programs, current economic conditions, and other relevant factors. Should any of these factors change, the estimates made by management would also change, which in turn would impact the level of the Company's future provision for loan losses.

In determining the adequacy of the allowance for loan losses on the non-federally insured loans, the Company considers several factors including: loans in repayment versus those in a nonpaying status, months in repayment, delinquency status, type of program, and trends in defaults in the portfolio based on Company and industry data.

Should any of these factors change, the estimates made by management would also change, which in turn would impact the level of the Company's future provision for loan losses. The Company places a non-federally insured loan on nonaccrual status when the collection of principal and interest is 30 days past due and charges off the loan when the collection of principal and interest is 120 days past due.

The allowance for federally insured and non-federally insured loans is maintained at a level management believes is adequate to provide for estimated probable credit losses inherent in the loan portfolio. This evaluation is inherently subjective because it requires estimates that may be susceptible to significant changes.

**Table of Contents*****Revenue Recognition***

***Student Loan Income*** The Company recognizes student loan income as earned, net of amortization of loan premiums and deferred origination costs. Loan income is recognized based upon the expected yield of the loan after giving effect to borrower utilization of incentives such as principal reductions for timely payments ( borrower benefits ) and other yield adjustments. The estimate of the borrower benefits discount is dependent on the estimate of the number of borrowers who will eventually qualify for these benefits. For competitive and liquidity purposes, the Company frequently changes the borrower benefit programs in both amount and qualification factors. These programmatic changes must be reflected in the estimate of the borrower benefit discount. Loan premiums, deferred origination costs, and borrower benefits are included in the carrying value of the student loan on the consolidated balance sheet and are amortized over the estimated life of the loan in accordance with SFAS No. 91, *Accounting for Non-Refundable Fees and Costs Associated with Originating or Acquiring Loans and Initial Direct Costs of Leases*. The most sensitive estimate for loan premiums, deferred origination costs, and borrower benefits is the estimate of the constant prepayment rate ( CPR ). CPR is a variable in the life of loan estimate that measures the rate at which loans in a portfolio pay before their stated maturity. The CPR is directly correlated to the average life of the portfolio. CPR equals the percentage of loans that prepay annually as a percentage of the beginning of period balance. A number of factors can affect the CPR estimate such as the rate of consolidation activity and default rates. Should any of these factors change, the estimates made by management would also change, which in turn would impact the amount of loan premium and deferred origination cost amortization recognized by the Company in a particular period.

***Other Income*** Other income is primarily attributable to fees for providing services and the sale of lists and print products. Fees associated with services are recognized in the period services are rendered and earned under service arrangements with clients where service fees are fixed or determinable and collectability is reasonably assured. The Company's service fees are determined based on written price quotations or service agreements having stipulated terms and conditions that do not require management to make any significant judgments or assumptions regarding any potential uncertainties. Revenue from the sale of lists and print products is generally earned and recognized, net of estimated returns, upon shipment or delivery.

The Company assesses collectability of revenues and its allowance for doubtful accounts based on a number of factors, including past transaction history with the customer and the credit-worthiness of the customer. An allowance for doubtful accounts is established to record accounts receivable at estimated net realizable value. If the Company determines that collection of revenues is not reasonably assured at or prior to delivery of the Company's services, revenue is recognized upon the receipt of cash.

***Goodwill and Intangible Assets    Impairment Assessments***

The Company reviews goodwill for impairment annually and whenever triggering events or changes in circumstances indicate its carrying value may not be recoverable in accordance with SFAS No. 142, *Goodwill and Other Intangible Assets* ( SFAS No. 142 ). The provisions of SFAS No. 142 require that a two-step impairment test be performed on goodwill. In the first step, the Company compares the fair value of each reporting unit to its carrying value. If the fair value of the reporting unit exceeds the carrying value of the net assets assigned to that unit, goodwill is considered not impaired and the Company is not required to perform further testing. If the carrying value of the net assets assigned to the reporting unit exceeds the fair value of the reporting unit, then the Company must perform the second step of the impairment test in order to determine the implied fair value of the reporting unit's goodwill. If the carrying value of a reporting unit's goodwill exceeds its implied fair value, then the Company would record an impairment loss equal to the difference.

Determining the fair value of a reporting unit involves the use of significant estimates and assumptions. These estimates and assumptions include revenue growth rates and operating margins used to calculate projected future cash flows, risk-adjusted discount rates, future economic and market conditions, and determination of appropriate market comparables. Actual future results may differ from those estimates.

The Company makes judgments about the recoverability of purchased intangible assets annually and whenever triggering events or changes in circumstances indicate that an other than temporary impairment may exist. Each quarter the Company evaluates the estimated remaining useful lives of purchased intangible assets and whether events or changes in circumstances warrant a revision to the remaining periods of amortization. In accordance with FASB



Statement No. 144, *Accounting for the Impairment or Disposal of Long-Lived Assets*, recoverability of these assets is measured by comparison of the carrying amount of the asset to the future undiscounted cash flows the asset is expected to generate. If the asset is considered to be impaired, the amount of any impairment is measured as the difference between the carrying value and the fair value of the impaired asset.

Assumptions and estimates about future values and remaining useful lives of the Company's intangible and other long-lived assets are complex and subjective. They can be affected by a variety of factors, including external factors such as industry and economic trends, and internal factors such as changes in the Company's business strategy and internal forecasts. Although the Company believes the historical assumptions and estimates used are reasonable and appropriate, different assumptions and estimates could materially impact the reported financial results.

#### ***Income Taxes***

The Company is subject to the income tax laws of the U.S and its states and municipalities in which the Company operates. These tax laws are complex and subject to different interpretations by the taxpayer and the relevant government taxing authorities. In establishing a provision for income tax expense, the Company must make judgments and interpretations about the application of these inherently complex tax laws. The Company must also make estimates about when in the future certain items will affect taxable income in the various tax jurisdictions. Disputes over interpretations of the tax laws may be subject to review/adjudication by the court systems of the various tax jurisdictions or may be settled with the taxing authority upon examination or audit. The Company reviews these balances quarterly and as new information becomes available, the balances are adjusted, as appropriate.

**Table of Contents*****Derivative Accounting***

The Company accounts for its derivatives in accordance with SFAS No. 133, *Accounting for Derivative Instruments and Hedging Activities*, as amended by SFAS No. 138, *Accounting for Certain Derivative Instruments and Certain Hedging Activities, an Amendment of FASB Statement No. 133*. SFAS No. 133 requires that every derivative instrument, including certain derivative instruments embedded in other contracts, be recorded at fair value on the balance sheet as either an asset or liability. The Company determines the fair value for its derivative contracts using either (i) pricing models that consider current market conditions and the contractual terms of the derivative contract or (ii) counterparty valuations. These factors include interest rates, time value, forward interest rate curve, and volatility factors, as well as foreign exchange rates. Pricing models and their underlying assumptions impact the amount and timing of unrealized gains and losses recognized, and the use of different pricing models or assumptions could produce different financial results. Management has structured all of the Company's derivative transactions with the intent that each is economically effective. However, the Company's derivative instruments do not qualify for hedge accounting under SFAS No. 133. Accordingly, changes in the fair value of derivative instruments are reported in current period earnings. Net settlements on derivatives are included in derivative market value, foreign currency, and put option adjustments and derivative settlements, net on the consolidated statements of operations.

**RECENT ACCOUNTING PRONOUNCEMENTS**

In September 2006, the FASB issued SFAS No. 157, *Fair Value Measurements*. This Statement defines fair value, establishes a framework for measuring fair value in generally accepted accounting principles, and expands disclosures about fair value measurements. The provisions of SFAS No. 157 are effective as of the beginning of the first fiscal year that begins after November 15, 2007 (January 1, 2008 for the Company) and is to be applied prospectively. The Company adopted SFAS No. 157 on January 1, 2008.

In February 2008, the FASB released FSP SFAS No. 157-2, *Effective Date of FASB Statement No. 157*, which delayed the application of SFAS No. 157 to nonfinancial assets and nonfinancial liabilities to fiscal years beginning after November 15, 2008, and interim periods within those fiscal years. For the Company, SFAS No. 157-2 was effective January 1, 2009. Effective January 1, 2009, the Company adopted SFAS No. 157 on certain nonfinancial assets and nonfinancial liabilities, which are recorded at fair value only upon impairment.

In light of the recent economic turmoil occurring in the United States, the FASB released FSP SFAS No. 157-3, *Determining the Fair Value of a Financial Asset When the Market for That Asset is Not Active* (SFAS No. 157-3), on October 10, 2008. SFAS No. 157-3 clarified, among other things, that quotes and other market inputs need not be solely used to determine fair value if they do not relate to an active market. SFAS No. 157-3 points out that when relevant observable market information is not available, an approach that incorporates management's judgments about the assumptions that market participants would use in pricing the asset in a current sale transaction would be acceptable (such as a discounted cash flow analysis). Regardless of the valuation technique applied, entities must include appropriate risk adjustments that market participants would make, including adjustments for nonperformance risk (credit risk) and liquidity risk.

In April 2009, the FASB released FSP SFAS 157-4, *Determining Fair Value When Volume and Level of Activity for the Asset or Liability Have Significantly Decreased and Identifying Transactions That Are Not Orderly* (SFAS No. 157-4). SFAS No. 157-4 supersedes SFAS No. 157-3. SFAS No. 157-4 provides guidance on how to determine the fair value of assets and liabilities when the volume and level of activity for the asset/liability has significantly decreased. SFAS No. 157-4 also provides guidance on identifying circumstances that indicate a transaction is not orderly. In addition, SFAS No. 157-4 requires disclosure in interim and annual periods of the inputs and valuation techniques used to measure fair value and a discussion of changes in valuation techniques. SFAS No. 157-4 is effective for interim and annual periods ending after June 15, 2009 (June 30, 2009 for the Company) and shall be applied prospectively. SFAS No. 157-4 does not have a material impact on the preparation of and disclosures in the Company's consolidated financial statements.

In December 2007, the FASB issued SFAS No. 160, *Noncontrolling Interests in Consolidated Financial Statements, an amendment of ARB No. 51* (SFAS No. 160), which establishes new standards governing the accounting for and reporting of noncontrolling interests (NCIs) in partially owned consolidated subsidiaries and the loss of control of subsidiaries. Certain provisions of this standard indicate, among other things, that NCIs (previously referred to as

minority interests) be treated as a separate component of equity, not as a liability; that increases and decreases in the parent's ownership interest that leave control intact be treated as equity transactions, rather than as step acquisitions or dilution gains or losses; and that losses of a partially owned consolidated subsidiary be allocated to the NCI even when such allocation might result in a deficit balance. This standard also requires changes to certain presentation and disclosure requirements. For the Company, SFAS No. 160 was effective January 1, 2009. SFAS No. 160 does not have a material impact on the preparation of the Company's consolidated financial statements. The provisions of the standard are to be applied to all NCIs prospectively, except for the presentation and disclosure requirements, which are to be applied retrospectively to all periods presented.

In March 2008, the FASB issued SFAS No. 161, *Disclosures about Derivative Instruments and Hedging Activities*, which is intended to improve financial reporting about derivative instruments and hedging activities by requiring enhanced disclosures to enable investors to better understand the effects of derivative instruments and hedging activities on an entity's financial position, financial performance, and cash flows.

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The new standard also improves transparency about the location and amounts of derivative instruments in an entity's financial statements, how derivative instruments and related hedged items are accounted for under SFAS No. 133, and how derivative instruments and related hedged items affect its financial position, financial performance, and cash flows. The standard is effective for financial statements issued for fiscal years and interim periods beginning after November 15, 2008, with early application encouraged. The Company adopted SFAS No. 161 on January 1, 2009 (see note 5 in the notes to the consolidated financial statements included in this Quarterly Report on Form 10-Q).

In April 2009, the FASB released FSP SFAS No. 115-2 and SFAS No. 124-2, *Recognition and Presentation of Other-Than-Temporary Impairment* (SFAS No. 115-2/SFAS No. 124-2). SFAS No. 115-2/SFAS No. 124-2 amends the requirements for the recognition and measurement of other-than-temporary impairments for debt securities by modifying the pre-existing intent and ability indicator. Under SFAS No. 115-2/SFAS No. 124-2, an other-than-temporary impairment is triggered when there is an intent to sell the security, it is more likely than not that the security will be required to be sold before recovery, or the security is not expected to recover the entire amortized cost basis of the security. Additionally, SFAS No. 115-2/SFAS No. 124-2 changes the presentation of an other-than-temporary impairment in the income statement for those impairments involving credit losses. The credit loss component will be recognized in earnings and the remainder of the impairment will be recorded in other comprehensive income. SFAS No. 115-2/SFAS No. 124-2 is effective for interim and annual periods ending after June 15, 2009 (June 30, 2009 for the Company). SFAS No. 115-1/SFAS No. 124-2 does not have a material impact on the preparation of and disclosures in the Company's consolidated financial statements.

In April 2009, the FASB released FSP SFAS No. 107-1 and APB 28-1, *Interim Disclosure about Fair Value of Financial Instruments* (SFAS No. 107-1). SFAS No. 107-1 requires interim disclosures regarding the fair values of financial instruments that are within the scope of SFAS No. 107, *Disclosures about the Fair Value of Financial Instruments*. Additionally, SFAS No. 107-1 requires disclosure of the methods and significant assumptions used to estimate the fair value of financial instruments on an interim basis as well as changes of the methods and significant assumptions from prior periods. SFAS No. 107-1 does not change the accounting treatment for these financial instruments and is effective for interim and annual periods ending after June 15, 2009 (June 30, 2009 for the Company). The Company adopted SFAS No. 107-1 on June 30, 2009 (see note 8 in the notes to the consolidated financial statements included in this Quarterly Report on Form 10-Q).

In May 2009, the FASB issued SFAS No. 165, *Subsequent Events* (SFAS No. 165). SFAS No. 165 establishes general standards of accounting for and disclosures of events that occur after the balance sheet date but before financial statements are issued or are available to be issued. It requires entities to disclose the date through which it has evaluated subsequent events and the basis for that date. SFAS No. 165 is effective for interim and annual periods ending after June 15, 2009. The Company adopted SFAS No. 165 on June 30, 2009 (see note 1 in the notes to the financial statements included in this Quarterly Report on Form 10-Q).

In June 2009, the FASB issued SFAS No. 166, *Accounting for Transfers of Financial Assets, an amendment of FASB Statement No. 140* (SFAS No. 166). The objective of SFAS No. 166 is to improve the relevance, representational faithfulness, and comparability of the information that a reporting entity provides in its financial statements about a transfer of financial assets; the effects of a transfer on its financial position, financial performance, and cash flows; and a transferor's continuing involvement, if any, in transferred financial assets. SFAS No. 166 removes the concept of a qualifying special-purpose entity from Statement 140 and removes the exception from applying FASB Interpretation No. 46, *Consolidation of Variable Interest Entities*, to qualifying special-purpose entities. Additionally, SFAS No. 166 defines the term *participating interest* to establish specific conditions for reporting a transfer of a portion of a financial asset as a sale, and also requires that a transferor recognize and initially measure at fair value all assets obtained (including a transferor's beneficial interest) and liabilities incurred as a result of a transfer of financial assets accounted for as a sale. SFAS No. 166 is effective for fiscal periods ending after November 15, 2009 (January 1, 2010 for the Company). The Company is currently evaluating the impacts and disclosures related to SFAS No. 166.

In June 2009, the FASB issued SFAS No. 167, *Amendments to FASB Interpretation No. 46(R)* (SFAS No. 167). SFAS No. 167 amends guidance in Interpretation 46 (R) for determining whether an entity is a variable interest entity in addition to subjecting enterprises to a number of other requirements including, among other things: (i) requiring an enterprise to perform an analysis to determine whether the enterprise's variable interest or interests give it a controlling

financial interest in a variable interest entity and specifies the characteristics the primary beneficiary of a variable interest entity must have to be designated as such; (ii) requiring an enterprise to assess whether it has an implicit financial responsibility to ensure that a variable interest entity operates as designed when determining whether it has the power to direct the activities of the variable interest entity that most significantly impact the entity's economic performance; (iii) requiring the ongoing reassessments of whether an enterprise is the primary beneficiary of a variable interest entity; (iv) the elimination of the quantitative approach previously required for determining the primary beneficiary of a variable interest entity, and (v) adding an additional reconsideration event for determining whether an entity is a variable interest entity when any changes in facts and circumstances occur such that investors of the equity investment at risk, as a group, lose the power from voting or similar rights of the investment to direct the activities of the entity that have the most significant impact on the entity's economic performance. SFAS No. 167 is effective for fiscal and interim periods ending after November 15, 2009 (January 1, 2010 for the Company). The Company is currently evaluating the impacts and disclosures related to SFAS No. 167.

In June 2009, the FASB issued SFAS No. 168, *The FASB Accounting Standards Codification and the Hierarchy of Generally Accepted Accounting Principles, a replacement of FASB Statement No. 162* (SFAS No. 168). SFAS No. 168 establishes the FASB Accounting Standards Codification as the source of authoritative accounting principles recognized by FASB to be applied by nongovernmental entities in the preparation of financial statements in conformity with GAAP. SFAS No. 168 is effective for fiscal and interim periods ending after September 15, 2009 (September 30, 2009 for the Company). The Company is currently evaluating the impacts and disclosures related to SFAS No. 168.

**Table of Contents****ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK****(All dollars are in thousands, except share amounts, unless otherwise noted)****Interest Rate Risk**

The Company's primary market risk exposure arises from fluctuations in its borrowing and lending rates, the spread between which could impact the Company due to shifts in market interest rates. Because the Company generates a significant portion of its earnings from its student loan spread, the interest sensitivity of the balance sheet is a key profitability driver.

The following table sets forth the Company's loan assets and debt instruments by rate characteristics:

	<b>As of June 30, 2009</b>		<b>As of December 31, 2008</b>	
	<b>Dollars</b>	<b>Percent</b>	<b>Dollars</b>	<b>Percent</b>
Fixed-rate loan assets	\$ 8,517,251	33.7%	\$ 2,532,609	10.1%
Variable-rate loan assets	16,782,288	66.3	22,528,440	89.9
<b>Total</b>	<b>\$ 25,299,539</b>	<b>100.0%</b>	<b>\$ 25,061,049</b>	<b>100.0%</b>
Fixed-rate debt instruments	\$ 591,661	2.2%	\$ 677,096	2.5%
Variable-rate debt instruments	26,577,912	97.8	26,110,863	97.5
<b>Total</b>	<b>\$ 27,169,573</b>	<b>100.0%</b>	<b>\$ 26,787,959</b>	<b>100.0%</b>

Loans originated prior to April 1, 2006 generally earn interest at the higher of a floating rate based on the Special Allowance Payment or SAP formula set by the Department and the borrower rate, which is fixed over a period of time. The SAP formula is based on an applicable index plus a fixed spread that is dependent upon when the loan was originated, the loan's repayment status, and funding sources for the loan. The Company generally finances its student loan portfolio with variable rate debt. In low and/or declining interest rate environments, when the fixed borrower rate is higher than the rate produced by the SAP formula, the Company's student loans earn at a fixed rate while the interest on the variable rate debt typically continues to decline. In these interest rate environments, the Company may earn additional spread income that it refers to as floor income.

Depending on the type of loan and when it was originated, the borrower rate is either fixed to term or is reset to an annual rate each July 1. As a result, for loans where the borrower rate is fixed to term, the Company may earn floor income for an extended period of time, which the Company refers to as fixed rate floor income, and for those loans where the borrower rate is reset annually on July 1, the Company may earn floor income to the next reset date, which the Company refers to as variable rate floor income. In accordance with new legislation enacted in 2006, lenders are required to rebate fixed rate floor income and variable rate floor income to the Department for all new FFELP loans first originated on or after April 1, 2006.

For the three months ended June 30, 2009 and 2008, loan interest income includes approximately \$37.1 million and \$9.9 million, respectively, of fixed rate floor income. For the six months ended June 30, 2009 and 2008, loan interest income includes approximately \$67.3 million and \$18.4 million, respectively, of fixed rate floor income, respectively. As a result of the ongoing volatility of interest rates, effective October 1, 2008, the Company changed its calculation of variable rate floor income to better reflect the economic benefit received by the Company related to this income taking into consideration the volatility of certain rate indices which offset the value received. The economic benefit received by the Company related to variable rate floor income was \$6.0 million and \$19.3 million for the three months ended June 30, 2009 and 2008, respectively, and \$7.5 million and \$25.6 million for the six months ended June 30, 2009 and 2008, respectively. Variable rate floor income calculated on a statutory maximum basis was \$13.0 million and \$21.9 million for the three months ended June 30, 2009 and 2008, respectively, and \$23.8 million and \$40.7 million for the six months ended June 30, 2009 and 2008, respectively.

Absent the use of derivative instruments, a rise in interest rates may reduce the amount of floor income received and this may have an impact on earnings due to interest margin compression caused by increasing financing costs, until such time as the federally insured loans earn interest at a variable rate in accordance with their special allowance payment formulas. In higher interest rate environments, where the interest rate rises above the borrower rate and fixed rate loans effectively become variable rate loans, the impact of the rate fluctuations is reduced.

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The following graph depicts fixed rate floor income for a borrower with a fixed rate of 6.75% and a SAP rate of 2.64%:

The following table shows the Company's student loan assets that are earning fixed rate floor income as of June 30, 2009:

<b>Fixed interest  rate range</b>	<b>Borrower/  lender weighted average yield</b>	<b>Estimated  variable conversion  rate (a)</b>	<b>Balance of assets earning fixed-rate floor income as of  June 30, 2009</b>
3.0 3.49%	3.29%	0.65%	\$ 1,422,021
3.5 3.99%	3.65%	1.01%	1,964,657
4.0 4.49%	4.20%	1.56%	1,560,391
4.5 4.99%	4.72%	2.08%	857,487
5.0 5.49%	5.24%	2.60%	562,170
5.5 5.99%	5.67%	3.03%	333,278
6.0 6.49%	6.19%	3.55%	393,323
6.5 6.99%	6.70%	4.06%	349,130
7.0 7.49%	7.17%	4.53%	119,331
7.5 7.99%	7.71%	5.07%	204,825
8.0 8.99%	8.16%	5.52%	467,583
> 9.0%	9.04%	6.40%	283,055
			\$ 8,517,251

(a) The estimated variable conversion rate is the estimated short-term interest rate at which loans would convert to variable rate.

The following table summarizes the outstanding derivatives instruments as of June 30, 2009 used by the Company to hedge fixed-rate student loan assets.

<b>Maturity</b>	<b>Notional Amount</b>	<b>Weighted average fixed rate paid by the Company (a)</b>
2010	\$ 750,000	0.80%

(a)



For all interest  
rate derivatives  
for which the  
Company pays a  
fixed rate, the  
Company  
receives discrete  
three-month  
LIBOR.

As of June 30, 2009, the Company had \$3.5 billion of student loan assets that were eligible to earn variable-rate floor income.

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The Company is exposed to interest rate risk in the form of basis risk and repricing risk because the interest rate characteristics of the Company's assets do not match the interest rate characteristics of the funding. The Company attempts to match the interest rate characteristics of certain pools of loan assets with debt instruments of substantially similar characteristics. Due to the variability in duration of the Company's assets and varying market conditions, the Company does not attempt to perfectly match the interest rate characteristics of the entire loan portfolio with the underlying debt instruments. The Company has adopted a policy of periodically reviewing the mismatch related to the interest rate characteristics of its assets and liabilities together with the Company's outlook as to current and future market conditions. Based on those factors, the Company uses derivative instruments as part of its overall risk management strategy. Derivative instruments used as part of the Company's interest rate risk management strategy currently include basis swaps and cross-currency swaps.

The following table presents the Company's FFELP student loan assets and related funding arranged by underlying indices as of June 30, 2009:

Index (f)	Frequency of Variable Resets	Assets	Debt outstanding that funded student loan assets (a)
3 month H15 financial commercial paper (b)	Daily	\$ 23,981,416	1,741,481
3 month Treasury bill	Varies	1,117,401	
3 month LIBOR (c)	Quarterly		20,063,227
Auction-rate or remarketing	Varies		2,606,740
Asset-backed commercial paper (d)	Varies		1,444,536
Fixed rate			188,797
Other (e)		945,964	
		\$ 26,044,781	26,044,781

(a) The Company has certain basis swaps outstanding in which the Company (i) receives three-month LIBOR set discretely in advance and pays a daily weighted average three-month LIBOR less a spread as defined in the individual agreements (the Average/Discrete

Basis Swaps ); and  
(ii) receives  
three-month  
LIBOR and pays  
one-month  
LIBOR plus or  
minus a spread as  
defined in the  
agreements (the  
1/3 Basis Swaps ).  
The Company  
entered into these  
derivative  
instruments to  
better match the  
interest rate  
characteristics on  
its student loan  
assets and the  
debt funding such  
assets. The  
following table  
summarizes these  
derivatives as of  
June 30, 2009:

Maturity	Notional Amount	
	Average/Discrete Basis Swaps	1/3 Basis Swaps (c)
2009 (a)	\$ 7,000,000	
2011 (b)	6,000,000	
2018		1,300,000
2019		500,000
2021		250,000
2023		1,250,000
2024		250,000
2028		100,000
	\$ 13,000,000	3,650,000

(a) (a) Subsequent to  
June 30, 2009, the  
Company  
terminated all of  
the  
Average/Discrete  
Basis Swaps with

a maturity in  
2009.

- (b) Certain of these derivatives have forward effective start dates of January 2010 (\$1.5 billion), February 2010 (\$1.5 billion), and March 2010 (\$1.5 billion).
- (c) Subsequent to June 30, 2009, the Company entered into additional 1/3 Basis Swaps with notional amounts of \$500.0 million and \$150.0 million with maturity dates in 2014 and 2039, respectively.

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(b) The Company's FFELP student loans earn interest based on the daily average H15 financial commercial paper index calculated on a fiscal quarter. The Company's funding includes FFELP student loans under the Department's Participation Program. The interest rate on the principal amount of participation interests outstanding under the Department's Participation Program is based on a rate of commercial paper plus 50 basis points, which is set a quarter in arrears, while the earnings on the student loans is based primarily on the daily average H15 financial commercial paper index calculated on the current fiscal quarter. Due to a declining interest rate environment during the three and six months ended June 30, 2009, the Company's core student loan spread was compressed

due to the mismatch in the timing of these rate resets.

- (c) The Company has Euro-denominated notes that reprice on the EURIBOR index. The Company has entered into derivative instruments (cross-currency interest rate swaps) that convert the EURIBOR index to 3 month LIBOR. As a result, these notes are reflected in the 3 month LIBOR category in the above table. See Foreign Currency Exchange Risk.
- (d) Asset-backed commercial paper consists of \$0.4 million funded in the Company's FFELP warehouse facility and \$1.0 billion funded through the Department's Conduit Program. Funding for the Conduit Program is provided by the capital markets at a cost based on market rates.
- (e) Assets include restricted cash and investments and other assets.

- (f) Historically, the movement of the various interest rate indices received on the Company's student loan assets and paid on the debt to fund such loans was highly correlated. The short term movement of the indices was dislocated beginning in August 2007. This dislocation has had a negative impact on the Company's student loan net interest income.

***Financial Statement Impact of Derivative Instruments***

The Company accounts for its derivative instruments in accordance with SFAS No. 133. SFAS No. 133 requires that changes in the fair value of derivative instruments be recognized currently in earnings unless specific hedge accounting criteria as specified by SFAS No. 133 are met. Management has structured all of the Company's derivative transactions with the intent that each is economically effective. However, the Company's derivative instruments do not qualify for hedge accounting under SFAS No. 133; consequently, the change in fair value of these derivative instruments is included in the Company's operating results. Changes or shifts in the forward yield curve and fluctuations in currency rates can significantly impact the valuation of the Company's derivatives. Accordingly, changes or shifts to the forward yield curve and fluctuations in currency rates will impact the financial position and results of operations of the Company. The change in fair value of the Company's derivatives are included in derivative market value, foreign currency, and put option adjustments and derivative settlements, net in the Company's consolidated statements of operations and resulted in income of \$29.9 million and expense of \$22.3 million for the three and six months ended June 30, 2009, respectively, and income of \$11.5 million and \$47.5 million for the three and six months ended June 30, 2008, respectively.

The following summarizes the derivative settlements included in derivative market value, foreign currency, and put option adjustments and derivative settlements, net on the consolidated statements of operations:

	<b>Three months ended June 30</b>		<b>Six months ended June 30</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
Interest rate swaps	\$ (11)	(7,842)	(11)	(11,019)
Average/Discrete Basis Swaps	1,040	5,148	11,062	44,711
1/3 Basis Swaps	6,657		17,401	894
Cross-currency interest rate swaps	1,849	7,131	5,441	10,614
Total settlements	\$ 9,535	4,437	33,893	45,200





**Table of Contents*****Sensitivity Analysis***

The following tables summarize the effect on the Company's earnings, based upon a sensitivity analysis performed by the Company assuming hypothetical increases in interest rates of 100 and 200 basis points while funding spreads remain constant. In addition, as it relates to the effect on earnings, a sensitivity analysis was performed assuming the funding index increases 10 basis points while holding the asset index constant, if the funding index is different than the asset index. The effect on earnings was performed on the Company's variable rate assets and liabilities. The analysis includes the effects of the Company's interest rate and basis swaps in existence during these periods.

**Three months ended June 30, 2009**

	<b>Interest Rates</b>				<b>Asset and funding index</b>	
	<b>Change from decrease of 100</b>		<b>Change from increase of 100</b>		<b>mismatches</b>	
	<b>basis points</b>		<b>basis points</b>		<b>Increase of 10 basis points</b>	
	<b>Dollar</b>	<b>Percent</b>	<b>Dollar</b>	<b>Percent</b>	<b>Dollar</b>	<b>Percent</b>
Effect on earnings:						
Increase (decrease) in pre-tax net income before impact of derivative settlements	\$ 34,046	241.1%	(34,046)	(241.1)%	(6,403)	45.4%
Impact of derivative settlements	(41)	(0.3)	41	0.3		
Increase (decrease) in net income before taxes	\$ 34,005	240.8%	(34,005)	(240.8)%	(6,403)	45.4%
Increase (decrease) in basic and diluted earnings per share	\$ 0.41		(0.41)		(0.08)	

**Three months ended June 30, 2008**

	<b>Interest Rates</b>				<b>Asset and funding index</b>	
	<b>Change from decrease of 100</b>		<b>Change from increase of 100</b>		<b>mismatches</b>	
	<b>basis points</b>		<b>basis points</b>		<b>Increase of 10 basis points</b>	
	<b>Dollar</b>	<b>Percent</b>	<b>Dollar</b>	<b>Percent</b>	<b>Dollar</b>	<b>Percent</b>
Effect on earnings:						
Increase (decrease) in pre-tax net income before impact of derivative settlements	\$ 10,566	17.1%	(10,566)	(17.1)%	(6,681)	(10.8)%
Impact of derivative settlements	(8,492)	(13.7)	8,492	13.7		
	\$ 2,074	3.4%	(2,074)	(3.4)%	(6,681)	(10.8)%

Increase (decrease) in net  
income before taxes

Increase (decrease) in basic  
and diluted earnings per  
share

\$ 0.03 (0.03) (0.14)

#### Six months ended June 30, 2009

	Change from decrease of 100 basis points		Change from increase of 100 basis points		Change from increase of 200 basis points	
	Dollar	Percent	Dollar	Percent	Dollar	Percent
Effect on earnings:						
Increase (decrease) in pre-tax net income before impact of derivative settlements	\$ 68,402	124.0%	(63,076)	(114.3)%	(12,757)	(23.1)%
Impact of derivative settlements	(41)	(0.1)	41	0.1		
Increase (decrease) in net income before taxes	\$ 68,361	123.9%	(63,035)	(114.2)%	(12,757)	(23.1)%
Increase (decrease) in basic and diluted earning per share	\$ 0.85		(0.78)		(0.16)	

#### Six months ended June 30, 2008

	Change from decrease of 100 basis points		Change from increase of 100 basis points		Change from increase of 200 basis points	
	Dollar	Percent	Dollar	Percent	Dollar	Percent
Effect on earnings:						
Increase (decrease) in pre-tax net income before impact of derivative settlements	\$ 22,151	56.4%	(22,151)	(56.4)%	(6,806)	(17.3)%
Impact of derivative settlements	(14,785)	(37.6)	14,785	37.6		
Increase (decrease) in net income before taxes	\$ 7,366	18.8%	(7,366)	(18.8)%	(6,806)	(17.3)%
Increase in basic and diluted earning per share	\$ 0.10		(0.10)		(0.14)	

#### Foreign Currency Exchange Risk

During 2006, the Company completed separate debt offerings of student loan asset-backed securities that included 420.5 million and 352.7 million Euro-denominated notes with interest rates based on a spread to the EURIBOR index.

As a result of this transaction, the Company is exposed to market risk related to fluctuations in foreign currency exchange rates between the U.S. dollar and Euro. The principal and accrued interest on these notes is re-measured at each reporting period and recorded on the Company's balance sheet in U.S. dollars based on the foreign currency exchange rate on that date. Changes in the principal and accrued interest amounts as a result of foreign currency exchange rate fluctuations are included in the derivative market value, foreign currency, and put option adjustments and derivative settlements, net in the Company's consolidated statements of operations.

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The Company entered into cross-currency interest rate swaps in connection with the issuance of the Euro Notes. Under the terms of these derivative instrument agreements, the Company receives from a counterparty a spread to the EURIBOR index based on notional amounts of 420.5 million and 352.7 million and pays a spread to the LIBOR index based on notional amounts of \$500.0 million and \$450.0 million, respectively. In addition, under the terms of these agreements, all principal payments on the Euro Notes will effectively be paid at the exchange rate in effect as of the issuance of the notes. The Company did not qualify these derivative instruments as hedges under SFAS No. 133; consequently, the change in fair value is included in the Company's operating results.

For the three and six months ended June 30, 2009, the Company recorded an expense of \$63.9 million and \$16.6 million, respectively, as a result of re-measurement of the Euro Notes and income of \$41.2 million and a loss of \$15.9 million, respectively, for the change in the fair value of the related derivative instruments. For the three and six months ended June 30, 2008, the Company recorded income of \$4.4 million and an expense of \$88.5 million, respectively, as a result of the re-measurement of the Euro Notes and a loss of \$2.4 million and income of \$91.7 million, respectively, for the change in the fair value of the related derivative instruments. These amounts are included in derivative market value, foreign currency, and put option adjustments and derivative settlements, net on the Company's consolidated statements of operations.

The re-measurement of the Euro-denominated bonds generally correlates with the change in fair value of the cross-currency interest rate swaps. However, the Company will experience unrealized gains or losses related to the cross-currency interest rate swaps if the two underlying indices (and related forward curve) do not move in parallel. Management intends to hold the cross-currency interest rate swaps through the maturity of the Euro-denominated bonds.

**ITEM 4. CONTROLS AND PROCEDURES****Disclosure Controls and Procedures**

Under supervision and with the participation of certain members of the Company's management, including the chief executive and the chief financial officers, the Company completed an evaluation of the effectiveness of the design and operation of its disclosure controls and procedures (as defined in SEC Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934). Based on this evaluation, the Company's chief executive and chief financial officers believe that the disclosure controls and procedures were effective as of the end of the period covered by this Quarterly Report on Form 10-Q with respect to timely communication to them and other members of management responsible for preparing periodic reports and material information required to be disclosed in this Quarterly Report on Form 10-Q as it relates to the Company and its consolidated subsidiaries.

The effectiveness of the Company's or any system of disclosure controls and procedures is subject to certain limitations, including the exercise of judgment in designing, implementing, and evaluating the controls and procedures, the assumptions used in identifying the likelihood of future events, and the inability to eliminate misconduct completely. As a result, there can be no assurance that the Company's disclosure controls and procedures will prevent all errors or fraud or ensure that all material information will be made known to appropriate management in a timely fashion. By their nature, the Company's or any system of disclosure controls and procedures can provide only reasonable assurance regarding management's control objectives.

**Changes in Internal Control over Financial Reporting**

There was no change in the Company's internal control over financial reporting during the Company's last fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

**PART II. OTHER INFORMATION****ITEM 1. LEGAL PROCEEDINGS****General**

The Company is subject to various claims, lawsuits, and proceedings that arise in the normal course of business. These matters principally consist of claims by student loan borrowers disputing the manner in which their student loans have been processed and disputes with other business entities. In addition, from time to time the Company receives information and document requests from state or federal regulators concerning its business practices. The Company cooperates with these inquiries and responds to the requests. While the Company cannot predict the ultimate outcome

of any inquiry or investigation, the Company believes its activities have materially complied with applicable law, including the Higher Education Act, the rules and regulations adopted by the Department of Education thereunder, and the Department's guidance regarding those rules and regulations. On the basis of present information, anticipated insurance coverage, and advice received from counsel, it is the opinion of the Company's management that the disposition or ultimate determination of these claims, lawsuits, and proceedings will not have a material adverse effect on the Company's business, financial position, or results of operations.

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### **Municipal Derivative Bid Practices Investigation**

As previously disclosed, on February 8, 2008, Shockley Financial Corp. ( SFC ), an indirect, wholly-owned subsidiary of the Company that provides investment advisory services for the investment of proceeds from the issuance of municipal and corporate bonds, received a grand jury subpoena issued by the U.S. District Court for the Southern District of New York upon application of the Antitrust Division of the U.S. Department of Justice ( DOJ ). The subpoena seeks certain information and documents from SFC in connection with DOJ 's criminal investigation of the bond industry with respect to possible anti-competitive practices related to awards of guaranteed investment contracts and other products for the investment of proceeds from bond issuances. SFC currently has one employee. The Company and SFC are cooperating with the investigation.

On March 5, 2008, SFC received a subpoena from the SEC related to a similar investigation. In addition, on June 6, 2008 and June 12, 2008, SFC received subpoenas from the New York Attorney General and the Florida Attorney General, respectively, relating to their similar investigations. Each of the subpoenas seeks information similar to that of the DOJ. The Company and SFC are cooperating with these investigations.

SFC was also named as a defendant in a number of substantially identical purported class action lawsuits, which as of June 16, 2008 have been consolidated before the U.S. District Court for the Southern District of New York, under the caption *In re Municipal Derivatives Antitrust Litigation*. The consolidated suit (the Suit ) alleges several financial institutions and financial service provider defendants engaged in a conspiracy not to compete and to fix prices and rig bids for municipal derivatives (including GICs) sold to issuers of municipal bonds. The Suit also asserts claims for violations of Section 1 of the Sherman Act, fraudulent concealment, unfair competition and violation of the California Cartwright Act.

On January 30, 2009, SFC entered into a Tolling and Cooperation Agreement ( Tolling Agreement ) with a number of the plaintiffs involved in the Suit. In connection with the Tolling Agreement, on February 5, 2009 SFC was voluntarily dismissed from the Suit, without prejudice, on motion of the plaintiffs who are parties to the Tolling Agreement. On March 2, 2009, SFC entered into a second Tolling Agreement with the remainder of the plaintiffs involved in the Suit, and on March 3, 2009, SFC was voluntarily dismissed from the Suit without prejudice, on motion of the plaintiffs who are parties to the second Tolling Agreement. On April 30, 2009, the court granted a motion by several defendants, including SFC, to dismiss the class action complaint, with the plaintiffs granted the opportunity to file an amended complaint to replead claims.

SFC, the Company, or other subsidiaries of the Company may receive subpoenas from other regulatory agencies. Due to the preliminary nature of these matters as to SFC, the Company is unable to predict the ultimate outcome of the investigations or the Suit.

### **Regulatory Reviews**

In connection with the Company 's settlement with the Department of Education in January 2007 to resolve the Office of Inspector General of the Department of Education (the OIG ) audit report with respect to the Company 's student loan portfolio receiving special allowance payments at a minimum 9.5% interest rate, the Company was informed in February 2007 by the Department of Education that a civil attorney with the Department of Justice had opened a file regarding the issues set forth in the OIG report, which the Company understands is common procedure following an OIG audit report. The Company has engaged in discussions with and provided information to the DOJ in connection with the review.

By letter dated November 18, 2008, the DOJ requested that the Company provide the DOJ certain documents and information related to the Company 's compliance with the prohibited inducement provisions of the Higher Education Act and associated regulations. The Company responded to the DOJ 's requests and is cooperating with their review. The Department of Education periodically reviews participants in the FFELP for compliance with program provisions. On June 28, 2007, the Department notified the Company that it would be conducting a review of the Company 's practices in connection with the prohibited inducement provisions of the Higher Education Act and the associated regulations that allow borrowers to have a choice of lenders. The Company understands that the Department selected several schools and lenders for review. The Company responded to the Department 's requests for information and documentation and cooperated with their review. On May 1, 2009, the Company received the Department 's preliminary program review report, which covered the Department 's review of the period from October 1, 2002 to

September 30, 2007. The preliminary program review report contained certain initial findings of noncompliance with the Higher Education Act's prohibited inducement provisions and required that the Company provide an explanation for the basis of the arrangements noted in the preliminary program review report. The Company has responded and provided an explanation of the arrangements noted in the Department's initial findings, and the Department is expected to issue a final program review determination letter and advise the Company whether it intends to take any additional action. To the extent any findings are contained in a final letter, the additional action may include the assessment of fines or penalties, or the limitation, suspension, and termination of the Company's participation in FFELP.

While the Company is unable to predict the ultimate outcome of these reviews, the Company believes its practices complied with applicable law, including the provisions of the Higher Education Act, the rules and regulations adopted by the Department of Education thereunder, and the Department's guidance regarding those rules and regulations.

**Table of Contents****ITEM 1A. RISK FACTORS**

There have been no material changes from the risk factors described in the Company's Annual Report on Form 10-K for the year ended December 31, 2008 in response to Item 1A of Part I of such Form 10-K.

**ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS*****Stock Repurchases***

The following table summarizes the repurchases of Class A common stock during the second quarter of 2009 by the Company or any affiliated purchaser of the Company, as defined in Rule 10b-18(a)(3) under the Securities Exchange Act of 1934.

Period	Total number of shares purchased (1)	Average price paid per share	Total number of shares purchased as part of publicly announced plans or programs (2) (3)	Maximum number of shares that may
				yet be purchased under the plans or programs (4)
April 1 - April 30, 2009	1,054	\$ 7.24	1,054	10,891,276
May 1 - May 31, 2009	632	7.05	632	9,154,379
June 1 - June 30, 2009	1,643	8.12	1,643	7,526,344
Total	3,329	\$ 7.64	3,329	

- (1) The total number of shares includes:
- (i) shares purchased pursuant to the 2006 Plan discussed in footnote (2) below; and
  - (ii) shares purchased pursuant to the 2006 ESLP discussed in footnote (3) below, of which there were none for the months of April, May, or June 2009.



Shares of Class A common stock purchased pursuant to the 2006 Plan included 1,054 shares, 632 shares, and 1,643 shares in April, May, and June, respectively, that had been issued to the Company's 401(k) plan and allocated to employee participant accounts pursuant to the plan's provisions for Company matching contributions in shares of Company stock, and were purchased by the Company from the plan pursuant to employee participant instructions to dispose of such shares.

- (2) On May 25, 2006, the Company publicly announced that its Board of Directors had authorized a stock repurchase program to repurchase up to a total of five

million shares  
of the  
Company's  
Class A  
common stock  
(the 2006 Plan ).  
On February 7,  
2007, the  
Company's  
Board of  
Directors  
increased the  
total shares the  
Company is  
allowed to  
repurchase to  
10 million. The  
2006 Plan had  
an initial  
expiration date  
of May 24,  
2008, which  
was extended  
until May 24,  
2010 by the  
Company's  
Board of  
Directors on  
January 30,  
2008.

- (3) On May 25,  
2006, the  
Company  
publicly  
announced that  
the shareholders  
of the Company  
approved an  
Employee Stock  
Purchase Plan (the 2006  
ESLP ) to allow  
the Company to  
make loans to  
employees for  
the purchase of  
shares of the  
Company's  
Class A  
common stock

either in the open market or directly from the Company. A total of \$40 million in loans may be made under the 2006 ESLP, and a total of one million shares of Class A common stock are reserved for issuance under the 2006 ESLP. Shares may be purchased directly from the Company or in the open market through a broker at prevailing market prices at the time of purchase, subject to any conditions or restrictions on the timing, volume, or prices of purchases as determined by the Compensation Committee of the Board of Directors and set forth in the Stock Purchase Loan Agreement with the participant. The 2006 ESLP shall terminate May 25, 2016.

- (4) The maximum number of

shares that may yet be purchased under the plans is calculated below. There are no assurances that any additional shares will be repurchased under either the 2006 Plan or the 2006 ESLP. Shares under the 2006 ESLP may be issued by the Company rather than purchased in open market transactions.

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				(B / C)	(A + D)
	Maximum number of shares that may yet be purchased under the	Approximate dollar value of shares that may yet be purchased under	Closing price on the last trading day of the Company's Class A Common	Approximate number of shares that may yet be purchased under the 2006 ESLP	Approximate number of shares that may yet be purchased under the 2006 Plan and 2006 ESLP
As of	2006 Plan (A)	the 2006 ESLP (B)	Stock (C)	(D)	
April 30, 2009	4,846,500	36,450,000	6.03	6,044,776	10,891,276
May 31, 2009	4,845,868	36,450,000	8.46	4,308,511	9,154,379
June 30, 2009	4,844,225	36,450,000	13.59	2,682,119	7,526,344

**Working capital and dividend restrictions/limitations**

The Company's credit facilities, including its revolving line of credit which is available through May of 2012, impose restrictions on the Company's minimum consolidated net worth, the ratio of the Company's Adjusted EBITDA to corporate debt interest, the indebtedness of the Company's subsidiaries, and the ratio of Non-FFELP loans to all loans in the Company's portfolio. In addition, trust indentures and other financing agreements governing debt issued by the Company's education lending subsidiaries may have general limitations on the amounts of funds that can be transferred to the Company by its subsidiaries through cash dividends.

On September 27, 2006 the Company consummated a debt offering of \$200.0 million aggregate principal amount of Hybrid Securities. So long as any Hybrid Securities remain outstanding, if the Company gives notice of its election to defer interest payments but the related deferral period has not yet commenced or a deferral period is continuing, then the Company will not, and will not permit any of its subsidiaries to:

declare or pay any dividends or distributions on, or redeem, purchase, acquire or make a liquidation payment regarding, any of the Company's capital stock

except as required in connection with the repayment of principal, and except for any partial payments of deferred interest that may be made through the alternative payment mechanism described in the Hybrid Securities indenture, make any payment of principal of, or interest or premium, if any, on, or repay, repurchase, or redeem any of the Company's debt securities that rank *pari passu* with or junior to the Hybrid Securities

make any guarantee payments regarding any guarantee by the Company of the subordinated debt securities of any of the Company's subsidiaries if the guarantee ranks *pari passu* with or junior in interest to the Hybrid Securities

In addition, if any deferral period lasts longer than one year, the limitation on the Company's ability to redeem or repurchase any of its securities that rank *pari passu* with or junior in interest to the Hybrid Securities will continue until the first anniversary of the date on which all deferred interest has been paid or cancelled.

If the Company is involved in a business combination where immediately after its consummation more than 50% of the surviving entity's voting stock is owned by the shareholders of the other party to the business combination, then the immediately preceding sentence will not apply to any deferral period that is terminated on the next interest payment date following the date of consummation of the business combination.

However, at any time, including during a deferral period, the Company will be permitted to:

pay dividends or distributions in additional shares of the Company's capital stock

declare or pay a dividend in connection with the implementation of a shareholders' rights plan, or issue stock under such a plan, or redeem or repurchase any rights distributed pursuant to such a plan

purchase common stock for issuance pursuant to any employee benefit plans

**Table of Contents****ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS**

At the Company's annual meeting of shareholders held on May 20, 2009, the following proposals were submitted to a vote of shareholders and were approved by the margins indicated:

1. To elect nine directors to serve on the Company's Board of Directors for one-year terms or until their successors are elected and qualified. All directors seeking election were in attendance at the annual meeting.

	<b>Number of Shares</b>		
	<b>Votes For</b>	<b>Votes Against</b>	<b>Abstain</b>
James P. Abel	142,857,237	609,155	6,101
Stephen F. Butterfield	143,189,176	281,445	1,871
Michael S. Dunlap	142,781,175	690,568	749
Kathleen A. Farrell	142,966,264	498,367	7,861
Thomas E. Henning	142,863,876	602,379	6,237
Brian J. O'Connor	142,860,435	604,721	7,336
Kimberly K. Rath	142,884,524	575,571	12,397
Michael D. Reardon	142,861,471	598,786	12,236
James H. Van Horn	142,881,278	580,411	10,803

2. To ratify the appointment of KPMG LLP as the Company's independent registered public accounting firm for 2009.

	<b>Number of Shares</b>		
	<b>Votes For</b>	<b>Votes Against</b>	<b>Abstain</b>
	142,875,383	583,144	13,965

3. To approve an amendment to the Restricted Stock Plan to increase the authorized number of shares of Class A common stock that may be issued under the plan from a total of 2,000,000 shares to a total of 4,000,000 shares.

	<b>Number of Shares</b>		
	<b>Votes For</b>	<b>Votes Against</b>	<b>Abstain</b>
	138,450,966	382,345	4,821

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**ITEM 6. EXHIBITS**

- 10.1+ Nelnet, Inc. Restricted Stock Plan, as amended through May 20, 2009, filed as Exhibit 10.1 to the registrant's Current Report on Form 8-K filed on May 27, 2009 and incorporated herein by reference.
  
- 10.2\* Funding Note Purchase Agreement, dated as of May 13, 2009, among Straight-A Funding, LLC, a Delaware limited liability company, as Conduit Lender, Nelnet Super Conduit Funding, LLC, a Delaware limited liability company, as Funding Note Issuer, First National Bank, a national banking association, as Eligible Lender Trustee, The Bank of New York Mellon, a New York banking corporation, as Conduit Administrator for the Conduit Lender, as Securities Intermediary and as Conduit Lender Eligible Lender Trustee, National Education Loan Network, Inc., a Nevada corporation, as the SPV Administrator for the Funding Note Issuer, Nelnet, Inc., a Nebraska corporation, as Sponsor, BMO Capital Markets Corp., a Delaware company, as Manager for the Conduit Lender, and National Education Loan Network, Inc., a Nevada corporation, as Master Servicer.
  
- 10.3\* Eligible Lender Trust Agreement, dated as of May 13, 2009 between Nelnet Super Conduit Funding, LLC, a Delaware limited liability company, and Zions First National Bank, a national banking association, not in its individual capacity but solely as eligible lender trustee on behalf and for the benefit of the Funding Note Issuer.
  
- 10.4\* Student Loan Purchase Agreement, dated as of May 13, 2009, among National Education Loan Network, Inc., a Nevada corporation, Union Bank and Trust Company, a Nebraska banking corporation, not in its individual capacity but solely as eligible lender trustee for the benefit of the Seller and its assigns, Nelnet Super Conduit Funding, LLC, a Delaware limited liability company, and Zions First National Bank, a national banking association, not in its individual capacity but solely as eligible lender trustee for the benefit of the Purchaser and its assigns.
  
- 10.5+ Nelnet, Inc. Second Amended Executive Officers Bonus Plan, filed as Exhibit 10.1 to the registrant's Quarterly Report on Form 10-Q filed on May 11, 2009 and incorporated herein by reference.
  
- 31.1\* Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 of Chief Executive Officer Michael S. Dunlap.
  
- 31.2\* Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 of Chief Financial Officer Terry J. Heimes.
  
- 32\*\* Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

\* Filed herewith

\*\* Furnished  
herewith

+ Indicates a  
compensatory  
plan or



arrangement

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

NELNET, INC.

Date: August 10, 2009

By: /s/ MICHAEL S. DUNLAP

Name: Michael S. Dunlap

Title: Chairman and Chief Executive  
Officer

By: /s/ TERRY J. HEIMES

Name: Terry J. Heimes

Title: Chief Financial Officer

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