

CIGNA CORP  
Form 10-Q  
August 01, 2007

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

**FORM 10-Q**

☒ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended **June 30, 2007**

OR

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934

for the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number **1-08323**

**CIGNA Corporation**

(Exact name of registrant as specified in its charter)

**Delaware**

(State or other jurisdiction  
of incorporation or organization)

**06-1059331**

(I.R.S. Employer  
Identification No.)

**Two Liberty Place, 1601 Chestnut Street**

**Philadelphia, Pennsylvania 19192**

(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code **(215) 761-1000**

**Not Applicable**

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of "accelerated filer and large accelerated filer" in Rule 12b-2 of the Exchange Act. (Check one):

Large Accelerated Filer ☒

—

Accelerated Filer

Non-Accelerated Filer ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

As of July 20, 2007, 282,862,072 shares of the issuer's common stock were outstanding.

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CIGNA CORPORATION

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As used herein, CIGNA refers to one or more of CIGNA Corporation and its consolidated subsidiaries.

**CIGNA Corporation**  
**Consolidated Statements of Income**

|                                                | <b>Three Months Ended<br/>June 30,</b> |             | <b>Six Months Ended<br/>June 30,</b> |             |
|------------------------------------------------|----------------------------------------|-------------|--------------------------------------|-------------|
| <i>(In millions, except per share amounts)</i> | <b>2007</b>                            | <b>2006</b> | <b>2007</b>                          | <b>2006</b> |
| <b>Revenues</b>                                |                                        |             |                                      |             |
| Premiums and fees                              | \$ 3,757                               | \$ 3,369    | \$ 7,465                             | \$ 6,637    |
| Net investment income                          | 279                                    | 299         | 559                                  | 628         |
| Other revenues                                 | 356                                    | 424         | 721                                  | 790         |
| Realized investment gains (losses)             | (11)                                   | 6           | 10                                   | 150         |
| Total revenues                                 | 4,381                                  | 4,098       | 8,755                                | 8,205       |
| <b>Benefits and Expenses</b>                   |                                        |             |                                      |             |
| Health Care medical claims expense             | 1,729                                  | 1,493       | 3,448                                | 2,941       |
| Other benefit expenses                         | 834                                    | 825         | 1,670                                | 1,613       |
| Other operating expenses                       | 1,490                                  | 1,372       | 2,896                                | 2,715       |
| Total benefits and expenses                    | 4,053                                  | 3,690       | 8,014                                | 7,269       |
| <b>Income from Continuing Operations</b>       |                                        |             |                                      |             |
| before Income Taxes                            | 328                                    | 408         | 741                                  | 936         |
| Income taxes (benefits):                       |                                        |             |                                      |             |
| Current                                        | 163                                    | 65          | 295                                  | 319         |
| Deferred                                       | (52)                                   | 70          | (48)                                 | (8)         |
| Total taxes                                    | 111                                    | 135         | 247                                  | 311         |
| <b>Income from Continuing Operations</b>       | 217                                    | 273         | 494                                  | 625         |
| <b>Loss from Discontinued Operations,</b>      |                                        |             |                                      |             |
| <b>Net of Taxes</b>                            | (19)                                   | -           | (7)                                  | -           |
| <b>Net Income</b>                              | \$ 198                                 | \$ 273      | \$ 487                               | \$ 625      |
| <b>Earnings Per Share - Basic:</b>             |                                        |             |                                      |             |
| Income from continuing operations              | \$ 0.76                                | \$ 0.79     | \$ 1.72                              | \$ 1.77     |
| Loss from discontinued operations              | (0.06)                                 | -           | (0.03)                               | -           |
| Net income                                     | \$ 0.70                                | \$ 0.79     | \$ 1.69                              | \$ 1.77     |
| <b>Earnings Per Share - Diluted:</b>           |                                        |             |                                      |             |
| Income from continuing operations              | \$ 0.75                                | \$ 0.78     | \$ 1.68                              | \$ 1.74     |
| Loss from discontinued operations              | (0.07)                                 | -           | (0.02)                               | -           |
| Net income                                     | \$ 0.68                                | \$ 0.78     | \$ 1.66                              | \$ 1.74     |
| <b>Dividends Declared Per Share</b>            | \$ 0.010                               | \$ 0.008    | \$ 0.018                             | \$ 0.017    |

The accompanying Notes to the Financial Statements are an integral part of these statements.

**CIGNA Corporation**  
**Consolidated Balance Sheets**

| <i>(In millions, except per share amounts)</i>                          | As of June<br>30,<br>2007 | As of December<br>31,<br>2006 |
|-------------------------------------------------------------------------|---------------------------|-------------------------------|
| <b>Assets</b>                                                           |                           |                               |
| Investments:                                                            |                           |                               |
| Fixed maturities, at fair value (amortized cost,<br>\$11,547; \$11,202) | \$ 12,017                 | \$ 11,955                     |
| Equity securities, at fair value (cost, \$113; \$112)                   | 128                       | 131                           |
| Mortgage loans                                                          | 3,656                     | 3,988                         |
| Policy loans                                                            | 1,451                     | 1,405                         |
| Real estate                                                             | 48                        | 117                           |
| Other long-term investments                                             | 502                       | 418                           |
| Short-term investments                                                  | 20                        | 89                            |
| Total investments                                                       | 17,822                    | 18,103                        |
| Cash and cash equivalents                                               | 1,104                     | 1,392                         |
| Accrued investment income                                               | 206                       | 223                           |
| Premiums, accounts and notes receivable                                 | 1,552                     | 1,459                         |
| Reinsurance recoverables                                                | 7,633                     | 8,045                         |
| Deferred policy acquisition costs                                       | 761                       | 707                           |
| Property and equipment                                                  | 568                       | 632                           |
| Deferred income taxes, net                                              | 1,001                     | 926                           |
| Goodwill                                                                | 1,741                     | 1,736                         |
| Other assets, including other intangibles                               | 744                       | 611                           |
| Separate account assets                                                 | 8,394                     | 8,565                         |
| Total assets                                                            | \$ 41,526                 | \$ 42,399                     |
| <b>Liabilities</b>                                                      |                           |                               |
| Contractholder deposit funds                                            | \$ 8,929                  | \$ 9,164                      |
| Future policy benefits                                                  | 8,035                     | 8,245                         |
| Unpaid claims and claim expenses                                        | 4,190                     | 4,271                         |
| Health Care medical claims payable                                      | 1,028                     | 960                           |
| Unearned premiums and fees                                              | 548                       | 499                           |
| Total insurance and contractholder liabilities                          | 22,730                    | 23,139                        |
| Accounts payable, accrued expenses and other<br>liabilities             | 4,586                     | 4,602                         |
| Short-term debt                                                         | -                         | 382                           |
| Long-term debt                                                          | 1,792                     | 1,294                         |
| Nonrecourse obligations                                                 | 15                        | 87                            |
| Separate account liabilities                                            | 8,394                     | 8,565                         |
| Total liabilities                                                       | 37,517                    | 38,069                        |
| <b>Contingencies — Note 15</b>                                          |                           |                               |
| <b>Shareholders' Equity</b>                                             |                           |                               |
| Common stock (par value per share, \$0.25; shares<br>issued, 351; 160)  | 88                        | 40                            |
| Additional paid-in capital                                              | 2,460                     | 2,451                         |
| Net unrealized appreciation, fixed maturities                           | \$ 63                     | \$ 187                        |
| Net unrealized appreciation, equity securities                          | 10                        | 22                            |
| Net unrealized depreciation, derivatives                                | (25)                      | (15)                          |
| Net translation of foreign currencies                                   | 38                        | 33                            |

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|                                              |           |       |         |
|----------------------------------------------|-----------|-------|---------|
| Postretirement benefits liability adjustment | (343)     | (396) |         |
| Accumulated other comprehensive loss         | (257)     |       | (169)   |
| Retained earnings                            | 6,513     |       | 6,177   |
| Less treasury stock, at cost                 | (4,795)   |       | (4,169) |
| Total shareholders' equity                   | 4,009     |       | 4,330   |
| Total liabilities and shareholders' equity   | \$ 41,526 | \$    | 42,399  |
| <b>Shareholders' Equity Per Share</b>        | \$ 14.14  | \$    | 14.63   |

*The accompanying Notes to the Financial Statements are an integral part of these statements.*

**CIGNA Corporation****Consolidated Statements of Comprehensive Income and Changes in Shareholders' Equity***(In millions, except per share amounts)***Three Months Ended June 30,**

|                                                                        | <b>2007</b>                           |                                       | <b>2006</b>                           |                                       |
|------------------------------------------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
|                                                                        | <b>Compre-<br/>hensive<br/>Income</b> | <b>Share-<br/>holders'<br/>Equity</b> | <b>Compre-<br/>hensive<br/>Income</b> | <b>Share-<br/>holders'<br/>Equity</b> |
| <b>Common Stock, April 1</b>                                           |                                       | \$ 40                                 |                                       | \$ 40                                 |
| Effect of issuance of stock for stock split                            |                                       | 48                                    |                                       | -                                     |
| <b>Common Stock, June 30</b>                                           |                                       | 88                                    |                                       | 40                                    |
| <b>Additional Paid-In Capital, April 1</b>                             |                                       | 2,485                                 |                                       | 2,419                                 |
| Effect of issuance of stock for employee benefit plans                 |                                       | 23                                    |                                       | 9                                     |
| Effect of issuance of stock for stock split                            |                                       | (48)                                  |                                       | -                                     |
| <b>Additional Paid-In Capital, June 30</b>                             |                                       | 2,460                                 |                                       | 2,428                                 |
| <b>Accumulated Other Comprehensive Loss, April 1</b>                   |                                       | (171)                                 |                                       | (602)                                 |
| Net unrealized depreciation, fixed maturities                          | \$ (118)                              | (118)                                 | \$ (67)                               | (67)                                  |
| Net unrealized depreciation, equity securities                         | -                                     | -                                     | (1)                                   | (1)                                   |
| Net unrealized depreciation on securities                              | (118)                                 |                                       | (68)                                  |                                       |
| Net unrealized depreciation, derivatives                               | (9)                                   | (9)                                   | (8)                                   | (8)                                   |
| Net translation of foreign currencies                                  | 5                                     | 5                                     | 5                                     | 5                                     |
| Postretirement benefits liability adjustment                           | 36                                    | 36                                    | -                                     | -                                     |
| Minimum pension liability                                              | -                                     | -                                     | (9)                                   | (9)                                   |
| Other comprehensive loss                                               | (86)                                  |                                       | (80)                                  |                                       |
| <b>Accumulated Other Comprehensive Loss, June 30</b>                   |                                       | (257)                                 |                                       | (682)                                 |
| <b>Retained Earnings, April 1</b>                                      |                                       | 6,375                                 |                                       | 5,425                                 |
| Net income                                                             | 198                                   | 198                                   | 273                                   | 273                                   |
| Effects of issuance of stock for employee benefit plans                |                                       | (57)                                  |                                       | (9)                                   |
| Common dividends declared                                              |                                       | (3)                                   |                                       | (3)                                   |
| <b>Retained Earnings, June 30</b>                                      |                                       | 6,513                                 |                                       | 5,686                                 |
| <b>Treasury Stock, April 1</b>                                         |                                       | (4,577)                               |                                       | (1,930)                               |
| Repurchase of common stock                                             |                                       | (346)                                 |                                       | (876)                                 |
| Other, primarily issuance of treasury stock for employee benefit plans |                                       | 128                                   |                                       | 28                                    |
| <b>Treasury Stock, June 30</b>                                         |                                       | (4,795)                               |                                       | (2,778)                               |
| <b>Total Comprehensive Income and Shareholders' Equity</b>             | <b>\$ 112</b>                         | <b>\$ 4,009</b>                       | <b>\$ 193</b>                         | <b>\$ 4,694</b>                       |

The accompanying Notes to the Financial Statements are an integral part of these statements.

**CIGNA Corporation****Consolidated Statements of Comprehensive Income and Changes in Shareholders' Equity****Six Months Ended June 30,**

|                                                                                           | <b>2007</b>                           |                                       | <b>2006</b>                           |                                       |
|-------------------------------------------------------------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
|                                                                                           | <b>Compre-<br/>hensive<br/>Income</b> | <b>Share-<br/>holders'<br/>Equity</b> | <b>Compre-<br/>hensive<br/>Income</b> | <b>Share-<br/>holders'<br/>Equity</b> |
| <b>Common Stock, January 1</b>                                                            |                                       | \$ 40                                 |                                       | \$ 40                                 |
| Effect of issuance of stock for stock split                                               |                                       | 48                                    |                                       | -                                     |
| <b>Common Stock, June 30</b>                                                              |                                       | 88                                    |                                       | 40                                    |
| <b>Additional Paid-In Capital, January 1</b>                                              |                                       | 2,451                                 |                                       | 2,385                                 |
| Effect of issuance of stock for employee benefit plans                                    |                                       | 57                                    |                                       | 43                                    |
| Effect of issuance of stock for stock split                                               |                                       | (48)                                  |                                       | -                                     |
| <b>Additional Paid-In Capital, June 30</b>                                                |                                       | 2,460                                 |                                       | 2,428                                 |
| <b>Accumulated Other Comprehensive Loss, January 1<br/>prior to implementation effect</b> |                                       | (169)                                 |                                       | (509)                                 |
| Implementation effect of SFAS No.155 (see <u>Note 2</u> )                                 |                                       | (12)                                  |                                       | -                                     |
| <b>Accumulated Other Comprehensive Loss,<br/>January 1 as adjusted</b>                    |                                       | (181)                                 |                                       | (509)                                 |
| Net unrealized depreciation, fixed maturities                                             | \$ (124)                              | (124)                                 | \$ (162)                              | (162)                                 |
| Net unrealized depreciation, equity securities                                            | -                                     | -                                     | (5)                                   | (5)                                   |
| Net unrealized depreciation on securities                                                 | (124)                                 |                                       | (167)                                 |                                       |
| Net unrealized depreciation, derivatives                                                  | (10)                                  | (10)                                  | (9)                                   | (9)                                   |
| Net translation of foreign currencies                                                     | 5                                     | 5                                     | 12                                    | 12                                    |
| Postretirement benefits liability adjustment                                              | 53                                    | 53                                    | -                                     | -                                     |
| Minimum pension liability                                                                 | -                                     | -                                     | (9)                                   | (9)                                   |
| Other comprehensive loss                                                                  | (76)                                  |                                       | (173)                                 |                                       |
| <b>Accumulated Other Comprehensive Loss, June 30</b>                                      |                                       | (257)                                 |                                       | (682)                                 |
| <b>Retained Earnings, January 1 prior to<br/>implementation effects</b>                   |                                       | 6,177                                 |                                       | 5,162                                 |
| Implementation effect of SFAS No. 155 (see <u>Note 2</u> )                                |                                       | 12                                    |                                       | -                                     |
| Implementation effect of FIN 48 (see <u>Note 2</u> )                                      |                                       | (29)                                  |                                       | -                                     |
| <b>Retained Earnings, January 1 as adjusted</b>                                           |                                       | 6,160                                 |                                       | 5,162                                 |
| Net income                                                                                | 487                                   | 487                                   | 625                                   | 625                                   |
| Effects of issuance of stock for employee benefit plans                                   |                                       | (129)                                 |                                       | (95)                                  |
| Common dividends declared                                                                 |                                       | (5)                                   |                                       | (6)                                   |
| <b>Retained Earnings, June 30</b>                                                         |                                       | 6,513                                 |                                       | 5,686                                 |
| <b>Treasury Stock, January 1</b>                                                          |                                       | (4,169)                               |                                       | (1,718)                               |
| Repurchase of common stock                                                                |                                       | (922)                                 |                                       | (1,295)                               |
| Other, primarily issuance of treasury stock for employee<br>benefit plans                 |                                       | 296                                   |                                       | 235                                   |
| <b>Treasury Stock, June 30</b>                                                            |                                       | (4,795)                               |                                       | (2,778)                               |
| <b>Total Comprehensive Income and Shareholders' Equity</b>                                | \$ 411                                | \$ 4,009                              | \$ 452                                | \$ 4,694                              |

*The accompanying Notes to the Financial Statements are an integral part of these statements.*



**CIGNA Corporation**  
**Consolidated Statements of Cash Flows**

| <i>(In millions)</i>                                                              | <b>Six Months Ended June</b> |             |
|-----------------------------------------------------------------------------------|------------------------------|-------------|
|                                                                                   | <b>2007</b>                  | <b>2006</b> |
|                                                                                   | <b>\$</b>                    | <b>\$</b>   |
| <b>Cash Flows from Operating Activities</b>                                       |                              |             |
| Net income                                                                        | 487                          | 625         |
| Adjustments to reconcile net income to net cash provided by operating activities: |                              |             |
| Loss from discontinued operations                                                 | 7                            | -           |
| Insurance liabilities                                                             | 77                           | (160)       |
| Reinsurance recoverables                                                          | 50                           | 47          |
| Deferred policy acquisition costs                                                 | (56)                         | (38)        |
| Premiums, accounts and notes receivable                                           | (73)                         | 159         |
| Other assets                                                                      | (154)                        | (6)         |
| Accounts payable, accrued expenses and other liabilities                          | (31)                         | (393)       |
| Current income taxes                                                              | 80                           | 134         |
| Deferred income taxes                                                             | (48)                         | (8)         |
| Realized investment gains                                                         | (10)                         | (150)       |
| Depreciation and amortization                                                     | 98                           | 107         |
| Gains on sales of businesses (excluding discontinued operations)                  | (22)                         | (33)        |
| Mortgage loans originated and held for sale                                       | (5)                          | (312)       |
| Proceeds from sales of mortgage loans held for sale                               | -                            | 99          |
| Other, net                                                                        | 18                           | 10          |
| Net cash provided by operating activities                                         | 418                          | 81          |
| <b>Cash Flows from Investing Activities</b>                                       |                              |             |
| Proceeds from investments sold:                                                   |                              |             |
| Fixed maturities                                                                  | 362                          | 1,745       |
| Equity securities                                                                 | 23                           | 17          |
| Mortgage loans                                                                    | 452                          | 292         |
| Other (primarily short-term investments)                                          | 107                          | 893         |
| Investment maturities and repayments:                                             |                              |             |
| Fixed maturities                                                                  | 432                          | 505         |
| Mortgage loans                                                                    | 91                           | 147         |
| Investments purchased:                                                            |                              |             |
| Fixed maturities                                                                  | (1,092)                      | (1,592)     |
| Equity securities                                                                 | (11)                         | (40)        |
| Mortgage loans                                                                    | (206)                        | (545)       |
| Other (primarily short-term investments)                                          | (258)                        | (485)       |
| Property and equipment sales                                                      | 70                           | -           |
| Property and equipment purchases                                                  | (105)                        | (67)        |
| Cash provided by investing activities of discontinued operations                  | 42                           | -           |
| Other acquisitions/dispositions, net cash used                                    | (5)                          | -           |
| Conversion of single premium annuity business                                     | -                            | (45)        |
| Other, net                                                                        | (6)                          | -           |
| Net cash provided by (used in) investing activities                               | (104)                        | 825         |
| <b>Cash Flows from Financing Activities</b>                                       |                              |             |
| Deposits and interest credited to contractholder deposit funds                    | 274                          | 293         |
| Withdrawals and benefit payments from contractholder deposit funds                | (277)                        | (318)       |
| Change in cash overdraft position                                                 | 7                            | (4)         |
| Net proceeds on issuance of long-term debt                                        | 498                          | -           |

|                                                                      |          |          |
|----------------------------------------------------------------------|----------|----------|
| Repayment of long-term debt                                          | (378)    | (100)    |
| Repurchase of common stock                                           | (940)    | (1,273)  |
| Issuance of common stock                                             | 218      | 180      |
| Common dividends paid                                                | (5)      | (6)      |
| Net cash used in financing activities                                | (603)    | (1,228)  |
| Effect of foreign currency rate changes on cash and cash equivalents | 1        | 1        |
| Net decrease in cash and cash equivalents                            | (288)    | (321)    |
| Cash and cash equivalents, beginning of period                       | 1,392    | 1,709    |
| Cash and cash equivalents, end of period                             | \$ 1,104 | \$ 1,388 |
| <b>Supplemental Disclosure of Cash Information:</b>                  |          |          |
| Income taxes paid, net of refunds                                    | \$ 174   | \$ 164   |
| Interest paid                                                        | \$ 60    | \$ 52    |

*The accompanying Notes to the Financial Statements are an integral part of these statements.*

CIGNA CORPORATION  
NOTES TO THE FINANCIAL STATEMENTS

**NOTE 1– BASIS OF PRESENTATION**

The consolidated financial statements include the accounts of CIGNA Corporation, its significant subsidiaries, and variable interest entities of which CIGNA is the primary beneficiary, which are referred to collectively as “CIGNA.” Intercompany transactions and accounts have been eliminated in consolidation. These consolidated financial statements were prepared in conformity with accounting principles generally accepted in the United States of America.

The interim financial statements are unaudited but include all adjustments (including normal recurring adjustments) necessary, in the opinion of management, for a fair statement of financial position and results of operations for the periods reported. The interim consolidated financial statements and notes should be read in conjunction with the Consolidated Financial Statements and Notes in CIGNA’s Annual Report to Shareholders and Form 10-K for the year ended December 31, 2006.

The preparation of interim financial statements necessarily relies heavily on estimates. This and certain other factors, such as the seasonal nature of portions of the insurance business as well as competitive and other market conditions, call for caution in estimating full year results based on interim results of operations.

All weighted average shares, per share amounts and references to stock compensation for all periods presented have been adjusted to reflect the three-for-one stock split effective June 4, 2007 (see Note 4). Par value and treasury stock were not affected by the stock split and, as a result, CIGNA reclassified \$48 million from additional paid-in capital to common stock to reflect the issuance of approximately 191 million in additional shares at par value.

Beginning in 2007, CIGNA reports the results of the run-off retirement business in Other Operations. Prior periods have been restated to conform to this presentation.

**Discontinued operations.** Summarized financial data for discontinued operations primarily represents:

- an impairment loss recorded in the second quarter of 2007 associated with the probable sale of the Chilean insurance operations as disclosed in Note 3; and
- realized gains on the disposition of certain directly-owned real estate investments during the second quarter and six months of 2007 as disclosed in Note 9.

| (In millions)                                 | Three Months<br>Ended<br>June 30, |      | Six Months<br>Ended<br>June 30, |      |
|-----------------------------------------------|-----------------------------------|------|---------------------------------|------|
|                                               | 2007                              | 2006 | 2007                            | 2006 |
| Income before income taxes                    | \$ 7                              | \$ - | \$ 25                           | \$ - |
| Income taxes                                  | (3)                               | -    | (9)                             | -    |
| Income from operations                        | 4                                 | -    | 16                              | -    |
| Impairment loss, net of tax                   | (23)                              | -    | (23)                            | -    |
| Loss from discontinued operations, net of tax | \$ (19)                           | \$ - | \$ (7)                          | \$ - |

Unless otherwise indicated, amounts in these Notes exclude the effects of discontinued operations.

***Variable interest entities.*** During the six months of 2007, certain real estate joint ventures and the remaining entity that issues investment products liquidated their primary assets and liabilities. As a result, at June 30, 2007, CIGNA consolidates \$6 million in assets and \$5 million in liabilities as the primary beneficiary of one real estate joint venture and no longer consolidates any assets or liabilities related to collateralized loan obligations (CLO). As of December 31, 2006, CIGNA consolidated \$57 million in assets and \$47 million in liabilities related to real estate joint ventures, and \$55 million in assets and \$26 million in liabilities related to CLO's.

**NOTE 2- RECENT ACCOUNTING PRONOUNCEMENTS**

***Uncertain tax positions.*** Effective January 1, 2007, CIGNA implemented Financial Accounting Standards Board (FASB) Interpretation No. (FIN) 48, "Accounting for Uncertainty in Income Taxes." This interpretation provides guidance for recognizing and measuring uncertain tax positions that are "more likely than not" to result in a benefit if challenged by the Internal Revenue Service (IRS). The guidance clarifies that the amount of tax benefit recognized should be measured using management's best estimate based on the most favorable expected benefit with greater than fifty percent likelihood of being realized. The interpretation also requires that interest expense and penalties be recognized for any reserved portion of an uncertain tax position beginning when the effect of that position is reported to tax authorities. The cumulative effect of implementing the interpretation for unrecognized tax benefits decreased opening retained earnings by \$29 million. See Note 12 for additional information.

***Certain financial instruments.*** Effective January 1, 2007, CIGNA implemented Statement of Financial Accounting Standards (SFAS) No. 155, "Accounting for Certain Hybrid Financial Instruments", an amendment of FASB Statements No. 133 and 140. This standard clarifies when certain financial instruments and features of financial instruments must be treated as derivatives and reported on the balance sheet at fair value with changes in fair value reported in net income. At adoption, CIGNA elected to fair value certain existing investments in preferred stock and debt securities with call or conversion features (hybrid securities) and future changes in the fair value of these investments will be reported in net income. As a result, CIGNA reclassified \$12 million after-tax of unrealized appreciation from the opening balance of accumulated other comprehensive loss to retained earnings with no net change to total shareholders' equity. In addition, this standard may affect future income recognition for certain future financial instruments if the fair value election is used or if additional derivatives are identified because any changes in their fair values will be recognized in net income each period. See Note 9 for a review of instruments that CIGNA has elected to fair value.

***Deferred acquisition costs.*** Effective January 1, 2007, CIGNA implemented the American Institute of Certified Public Accountants' (AICPA) Statement of Position (SOP) 05-1, "Accounting by Insurance Enterprises for Deferred Acquisition Costs in Connection With Modifications or Exchanges of Insurance Contracts." The SOP requires that deferred acquisition costs be expensed in full when the original contract is substantially changed by election or amendment of an existing contract feature or by replacement with a new contract. There were no material effects to the financial statements at implementation. Although substantial contract changes are not expected to occur, the effect of this SOP in future periods may vary based on the nature and volume of any such contract changes.

***Pension and other postretirement benefit plans.*** In 2006, the FASB issued SFAS No. 158, "Employers' Accounting for Defined Benefit Pension and Other Postretirement Benefits Plans," requiring that the overfunded or underfunded status of all defined benefit postretirement plans be measured as the difference between the fair value of plan assets and the benefit obligation and recognized in the balance sheet. Changes in actuarial gains and losses and prior service costs are required to be recognized in accumulated other comprehensive income (loss), net of tax, each period. CIGNA implemented this standard effective December 31, 2006. Liabilities for pension benefits and other postretirement benefits are recorded in accounts payable, accrued expenses and other liabilities on CIGNA's balance sheet. The implementation of SFAS No. 158 did not impact CIGNA's pension expense, funding requirements or financial covenants. See Note 8 for further information on pension and other postretirement benefit plans.

***Fair value measurements.*** In 2006, the FASB issued SFAS No. 157, "Fair Value Measurements," to expand disclosures about fair value measurements and to clarify how to measure fair value by focusing on the price that would be received when selling an asset or paid to transfer a liability. Implementation is required in the first quarter of 2008 with any changes to the fair values of assets or liabilities to be reported generally in net income or, for fixed maturities and equity securities held for sale and derivatives that hedge future cash flows, in accumulated other comprehensive income (loss) for the period. CIGNA's estimates of the fair values of the assets and liabilities for reinsurance contracts that guarantee minimum income benefits will be impacted by these new requirements. CIGNA

is presently evaluating these new requirements to

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determine whether their implementation will result in material changes to the fair value measurements of its assets and liabilities.

**Fair value option.** In 2007, FASB issued SFAS No. 159, "The Fair Value Option for Financial Assets and Financial Liabilities," to permit entities to choose to measure many financial instruments at fair value with subsequent changes in fair value to be reported in net income for the period. This choice is made for each individual financial instrument, is irrevocable and, after implementation, must be determined when the entity first commits to or recognizes the financial instrument. Implementation is required in the first quarter of 2008 with any changes in the measurement of existing financial instruments to be reported as an adjustment to the opening balance of retained earnings. CIGNA is presently evaluating these new requirements to determine whether the fair value election will be used for various financial assets and liabilities at implementation or for financial assets and liabilities acquired subsequently.

**Investment company audit guide.** In 2007, the AICPA issued SOP 07-1, "Clarification of the Scope of the Audit and Accounting Guide 'Investment Companies' and Accounting by Parent Companies and Equity Method Investors for Investments in Investment Companies" to explain when an entity should account for assets and liabilities at fair value with changes in fair value included in net income each period. The SOP also addresses when companies should retain this fair value accounting in their consolidated financial statements. Implementation is required as of January 1, 2008. Changes in measurement for entities that are newly subject to fair value accounting will be reflected as an adjustment to the opening balance of retained earnings. Entities that should discontinue fair value accounting will be required to account for their investments under other applicable GAAP on a prospective basis. CIGNA is presently evaluating these new requirements to determine whether any changes to current accounting will result at implementation.

### NOTE 3- ACQUISITIONS AND DISPOSITIONS

CIGNA may from time to time acquire or dispose of assets, subsidiaries or lines of business. Significant transactions are described below.

**Sale of the Chilean Insurance Operations.** During the second quarter of 2007, CIGNA initiated actions to sell its Chilean insurance operations. Since a sale is probable within one year, CIGNA has classified this business as a discontinued operation. CIGNA recognized an impairment loss for this business of \$23 million after-tax primarily relating to the write-off of unrecoverable tax assets and foreign currency translation losses. The assets and liabilities of the Chilean insurance operations, which are held for sale, are reported in other assets and accounts payable, accrued expenses and other liabilities. Amounts as of December 31, 2006 have been reclassified to conform to this presentation.

**Sale of the Brazilian Life Insurance Operations.** During 2006, CIGNA entered into negotiations to sell its Brazilian life insurance business. The sale is expected to close within one year and as a result, CIGNA has classified this business as a discontinued operation.

**Star-HRG Acquisition.** On July 11, 2006, CIGNA acquired the operating assets of Star-HRG, a leading provider of low cost health plans and other employee benefits coverage for hourly and part-time workers and their families, for \$156 million, including assumed liabilities. The acquisition was accounted for as a purchase, and was financed through the issuance of a note payable to the seller for \$151 million, of which \$73 million was paid in 2006. The results of Star-HRG are included in the accompanying consolidated financial statements from the date of the acquisition.

**NOTE 4- EARNINGS PER SHARE**

On April 25, 2007, CIGNA's Board of Directors approved a three-for-one stock split (in the form of a stock dividend) of CIGNA's common shares. The stock split was paid on June 4, 2007 to shareholders of record as of the close of business on May 21, 2007. All weighted average shares, per share amounts and references to stock compensation data for all periods presented have been adjusted to reflect the effect of the stock split.

Basic and diluted earnings per share were computed as follows:

*(Dollars in millions, except  
per share amounts)*

**Three Months Ended June 30,  
2007****Income from continuing  
operations**

|  | Basic  | Effect of<br>Dilution | Diluted |
|--|--------|-----------------------|---------|
|  | \$ 217 | -                     | \$ 217  |

Shares *(in thousands)*:

Weighted average 284,614 - 284,614

Options and restricted stock grants 5,387 5,387

**Total shares** 284,614 5,387 290,001

**EPS** \$ 0.76 \$ (0.01) \$ 0.75

**2006****Income from continuing  
operations**

|  |        |   |        |
|--|--------|---|--------|
|  | \$ 273 | - | \$ 273 |
|--|--------|---|--------|

Shares *(in thousands)*:

Weighted average 346,234 - 346,234

Options and restricted stock grants 4,701 4,701

**Total shares** 346,234 4,701 350,935

**EPS** \$ 0.79 \$ (0.01) \$ 0.78

**Six Months Ended June 30,  
2007****Income from continuing  
operations**

|  |        |   |        |
|--|--------|---|--------|
|  | \$ 494 | - | \$ 494 |
|--|--------|---|--------|

Shares *(in thousands)*:

Weighted average 287,476 - 287,476

Options and restricted stock grants 5,685 5,685

**Total shares** 287,476 5,685 293,161

**EPS** \$ 1.72 \$ (0.04) \$ 1.68

**2006****Income from continuing  
operations**

|  |        |   |        |
|--|--------|---|--------|
|  | \$ 625 | - | \$ 625 |
|--|--------|---|--------|

Shares *(in thousands)*:

Weighted average 352,998 - 352,998

Options and restricted stock grants 6,201 6,201

**Total shares** 352,998 6,201 359,199

**EPS** \$ 1.77 \$ (0.03) \$ 1.74

The following outstanding employee stock options were not included in the computation of diluted earnings per share because their effect would have increased diluted earnings per share (antidilutive) as their exercise price was greater than the average share price of CIGNA's common stock for the period.

Three Months

Six Months

| <i>(In millions)</i> | Ended<br>June 30, |      | Ended<br>June 30, |      |
|----------------------|-------------------|------|-------------------|------|
|                      | 2007              | 2006 | 2007              | 2006 |
| Antidilutive options | 1.6               | 5.9  | 1.6               | 4.0  |

CIGNA held 67,502,238 shares of common stock in Treasury as of June 30, 2007, and 49,134,111 shares as of June 30, 2006. Treasury shares were not affected by the stock split.

#### **NOTE 5– HEALTH CARE MEDICAL CLAIMS PAYABLE**

Medical claims payable for the Health Care segment reflects estimates of the ultimate cost of claims that have been incurred but not yet reported, those which have been reported but not yet paid (reported claims in process) and other medical expense payable, which primarily comprises accruals for provider incentives and other amounts payable to providers. Incurred but not yet reported comprises the majority of the reserve balance as follows:

| <i>(In millions)</i>          | June 30,<br>2007 | December<br>31,<br>2006 |
|-------------------------------|------------------|-------------------------|
| Incurred but not yet reported | \$ 854           | \$ 820                  |
| Reported claims in process    | 118              | 95                      |
| Other medical expense payable | 56               | 45                      |
| Medical claims payable        | \$ 1,028         | \$ 960                  |

Activity in medical claims payable was as follows:

| (In millions)                                   | For the period ended |    | December 31, |
|-------------------------------------------------|----------------------|----|--------------|
|                                                 | June 30, 2007        |    | 2006         |
| Balance at January 1,                           | \$ 960               | \$ | 1,165        |
| Less: Reinsurance and other amounts recoverable | 250                  |    | 342          |
| Balance at January 1, net                       | 710                  |    | 823          |
| Incurred claims related to:                     |                      |    |              |
| Current year                                    | 3,527                |    | 6,284        |
| Prior years                                     | (79)                 |    | (173)        |
| Total incurred                                  | 3,448                |    | 6,111        |
| Paid claims related to:                         |                      |    |              |
| Current year                                    | 2,807                |    | 5,615        |
| Prior years                                     | 563                  |    | 609          |
| Total paid                                      | 3,370                |    | 6,224        |
| Ending Balance, net                             | 788                  |    | 710          |
| Add: Reinsurance and other amounts recoverable  | 240                  |    | 250          |
| Ending Balance                                  | \$ 1,028             | \$ | 960          |

Reinsurance and other amounts recoverable reflect amounts due from policyholders to cover incurred but not reported and pending claims for minimum premium products and certain administrative services only business where the right of offset does not exist.

For the six months ended June 30, 2007, actual experience differed from CIGNA's key assumptions, resulting in favorable incurred claims related to prior years' medical claims payable of \$79 million, or 1.3% of the current year incurred claims as reported for the year ended December 31, 2006. Actual completion factors resulted in a reduction in medical claims payable of \$47 million, or 0.8% of the current year incurred claims as reported for the year ended December 31, 2006 for the insured book of business. Actual medical cost trend resulted in a reduction in medical claims payable of \$32 million, or 0.5% of the current year incurred claims as reported for the year ended December 31, 2006 for the insured book of business. The favorable impact in 2007 relating to completion factor and medical cost trend variances is primarily due to the release of the provision for moderately adverse conditions, which is a component of the assumptions for both completion factors and medical cost trend, established for claims incurred related to 2006. This release was substantially offset by the establishment of the provision for moderately adverse conditions established for claims incurred related to 2007.

For the year ended December 31, 2006, actual experience differed from CIGNA's key assumptions, resulting in favorable incurred claims related to prior years' medical claims payable of \$173 million, or 2.6% of the current year incurred claims as reported for the year ended December 31, 2005. The favorable impact in 2006 is due to faster than expected completion factors and lower than expected medical cost trends, both of which included an assumption for moderately adverse experience.

For the year ended December 31, 2006, actual completion factors resulted in a reduction of the medical claims payable of \$99 million or 1.5% of the current year incurred claims as reported for the year ended December 31, 2005 for the insured book of business. Completion factors in 2006 reflected better than expected time to process claims, driven by higher auto-adjudication rates, the impact of claim recoveries and more timely submissions of provider claims. For the year ended December 31, 2006, actual medical cost trend resulted in a reduction of the medical claims payable of

\$74 million or 1.1% of the current year incurred claims as reported for the year ended December 31, 2005 for the insured book of business. The better than expected medical cost trend in 2006 was driven by lower inpatient, outpatient and pharmacy service utilization and lower than expected unit cost trends. The lower than expected unit cost trends reflected provider contracting initiatives and the mix of services provided.

The corresponding impact of favorable prior year development on net income was \$5 million for the six months ended June 30, 2007 and \$54 million for the year ended December 31, 2006, or 0.1% in 2007 and 0.8% in 2006 of the current year incurred claims as reported for the years ended December 31, 2006 and 2005, respectively. The change in the amount of the incurred claims related to prior years in the medical claims payable liability does not directly correspond to an increase or decrease in CIGNA's net income recognized for the following reasons:

First, due to the nature of CIGNA's retrospectively experience-rated business, only adjustments to medical claims payable on accounts in deficit affect net income. An increase or decrease to medical claims payable on accounts in deficit, in effect, accrue to CIGNA and directly impact net income. An account is in deficit when the accumulated medical costs and administrative charges, including profit charges, exceed the accumulated premium received. Adjustments to medical claims payable on accounts in surplus accrue directly to the policyholder with no impact on CIGNA's net income. An account is in surplus when the accumulated premium received exceeds the accumulated medical costs and administrative charges, including profit charges.

Second, CIGNA consistently recognizes the actuarial best estimate of the ultimate liability within a level of confidence, as required by actuarial standards of practice, which require that the liabilities be adequate under moderately adverse conditions. As CIGNA establishes the liability for each incurral year, CIGNA ensures that its assumptions appropriately consider moderately adverse conditions. When a portion of the development related to the prior year incurred claims is offset by an increase deemed appropriate to address moderately adverse conditions for the current year incurred claims, CIGNA does not consider that offset amount as having any impact on net income.

The determination of liabilities for Health Care medical claims payable requires CIGNA to make critical accounting estimates. See Note 2(O) in CIGNA's 2006 Annual Report to Shareholders for additional information.

#### **NOTE 6- GUARANTEED MINIMUM DEATH BENEFIT CONTRACTS**

CIGNA's reinsurance operations, which were discontinued in 2000 and are now an inactive business in run-off mode, reinsured a guaranteed minimum death benefit under certain variable annuities issued by other insurance companies. These variable annuities are essentially investments in mutual funds combined with a death benefit. CIGNA has equity and other market exposures as a result of this product.

The determination of liabilities for guaranteed minimum death benefits requires CIGNA to make critical accounting estimates. CIGNA regularly evaluates the assumptions used in establishing reserves and changes its estimates if actual experience or other evidence suggests that earlier assumptions should be revised. If actual experience differs from the assumptions (including lapse, partial surrender, mortality, interest rates and volatility) used in estimating these reserves, the resulting change could have a material adverse effect on CIGNA's consolidated results of operations, and in certain situations, could have a material adverse effect on CIGNA's financial condition. CIGNA had future policy benefit reserves for guaranteed minimum death benefit contracts of \$835 million as of June 30, 2007, and \$862 million as of December 31, 2006.

The following provides information about CIGNA's reserving methodology and assumptions for guaranteed minimum death benefits as of June 30, 2007:

- The reserves represent estimates of the present value of net amounts expected to be paid, less the present value of net future premiums. Included in net amounts expected to be paid is the excess of the guaranteed death benefits over the values of the contractholders' accounts (based on underlying equity and bond mutual fund investments).
- The reserves include an estimate for partial surrenders that essentially lock in the death benefit for a particular policy based on annual election rates that vary from 0-17% depending on the net amount at risk for each policy and whether surrender charges apply.

- The mean investment performance assumption is 5% considering CIGNA's program to reduce equity market exposures using futures contracts.

In addition, the results of futures contracts are reflected in the liability calculation as a component of investment returns.

- The volatility assumption is 15-30%, varying by equity fund type; 3-8%, varying by bond fund type; and 1% for money market funds.
- The discount rate is 5.75%.
- The mortality assumption is 70-75% of the 1994 Group Annuity Mortality table, with 1% annual improvement beginning January 1, 2000.
- The lapse rate assumption is 0-15%, depending on contract type, policy duration and the ratio of the net amount at risk to account value.

As of June 30, 2007, the aggregate fair value of the underlying mutual fund investments was \$34.3 billion. The death benefit coverage in force as of that date (representing the amount that CIGNA would have to pay if all of the approximately 825,000 contractholders had died on that date) was \$4.1 billion. The death benefit coverage in force represents the excess of the guaranteed benefit amount over the fair value of the underlying mutual fund investments.

The notional amount of futures contract positions held by CIGNA at June 30, 2007, was \$591 million. CIGNA recorded in other revenues pre-tax losses of \$28 million for the second quarter and \$35 million for the six months of 2007, compared with a pre-tax gain of \$16 million for the second quarter and a pre-tax loss of \$24 million for the six months of 2006 from futures contracts. Expense offsets reflecting corresponding changes in liabilities for these guaranteed minimum death benefit contracts were included in benefits and expenses.

For further information and details on these contracts and the program adopted to reduce related equity market risk, refer to Note 7 of CIGNA's 2006 Annual Report to Shareholders.

#### **NOTE 7— REINSURANCE**

In the normal course of business, CIGNA's insurance subsidiaries enter into agreements with other insurance companies to assume and cede reinsurance. Reinsurance is ceded primarily to limit losses from large exposures and to permit recovery of a portion of direct losses. Reinsurance does not relieve the originating insurer of liability. CIGNA evaluates the financial condition of its reinsurers and monitors their concentrations of credit risk.

***Retirement benefits business.*** CIGNA had a reinsurance recoverable of \$2.3 billion as of June 30, 2007, and \$2.5 billion as of December 31, 2006 from Prudential Retirement Insurance and Annuity Company resulting from the sale of the retirement benefits business, which was primarily in the form of a reinsurance arrangement. The reinsurance recoverable is secured primarily by fixed maturities and mortgage loans held in a business trust established by the reinsurer. This recoverable is reduced as CIGNA's reinsured liabilities are paid or directly assumed by the reinsurer.

***Individual life and annuity reinsurance.*** CIGNA had a reinsurance recoverable of \$4.7 billion at June 30, 2007 and \$4.8 billion at December 31, 2006, from The Lincoln National Life Insurance Company that arose from the 1998 sale of CIGNA's individual life insurance and annuity business through an indemnity reinsurance arrangement.

***Unicover and other run-off reinsurance.*** CIGNA's Run-off Reinsurance operations reinsured workers' compensation and personal accident business in the United States and London markets. This included participation in a workers' compensation reinsurance pool formerly managed by Unicover Managers, Inc.

CIGNA purchased extensive retrocessional reinsurance for the Unicover contracts (through the pool) and also purchased retrocessional coverage for its other workers compensation and personal accident assumed risks. Although CIGNA is involved in certain retrocessional enforcement arbitrations, most of the disputes concerning the retrocessional contracts have been resolved. See Note 15 "Litigation and other legal matters" for more information regarding these disputes.

CIGNA's payment obligations under these contracts are based on ceding companies' claim payments

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relating to accidents and injuries. These claim payments can in some cases extend many years into the future, and the amount of the ceding companies' ultimate claims, and therefore the amount of CIGNA's ultimate payment obligations and ultimate collection from retrocessionaires may not be known with certainty for some time.

CIGNA's reserves for underlying reinsurance exposures assumed by CIGNA, as well as for amounts recoverable from retrocessionaires, are considered appropriate as of June 30, 2007, based on current information. However, it is possible that future developments could have a material adverse effect on CIGNA's consolidated results of operations and, in certain situations, could have a material adverse effect on CIGNA's financial condition. CIGNA bears the risk of loss if its payment obligations to cedents increase or if its retrocessionaires are unable to meet, or successfully challenge, their reinsurance obligations to CIGNA.

**Other reinsurance.** CIGNA could have losses if reinsurers fail to indemnify CIGNA on other reinsurance arrangements, either because of reinsurer insolvencies or contract disputes. However, management does not expect charges for other unrecoverable reinsurance to have a material adverse effect on CIGNA's consolidated results of operations, liquidity or financial condition.

**Effects of reinsurance.** In CIGNA's consolidated income statements, premiums and fees were net of ceded premiums, and benefits and expenses were net of reinsurance recoveries, in the following amounts:

|                                                        | Three Months      |        | Six Months        |        |
|--------------------------------------------------------|-------------------|--------|-------------------|--------|
|                                                        | Ended<br>June 30, |        | Ended<br>June 30, |        |
| (In millions)                                          | 2007              | 2006   | 2007              | 2006   |
| <b>Premiums and fees</b>                               |                   |        |                   |        |
| Individual life insurance<br>and annuity business sold | \$ 57             | \$ 64  | \$ 114            | \$ 128 |
| Other                                                  | 61                | 53     | 115               | 98     |
| Total                                                  | \$ 118            | \$ 117 | \$ 229            | \$ 226 |
| <b>Reinsurance recoveries</b>                          |                   |        |                   |        |
| Individual life insurance<br>and annuity business sold | \$ 66             | \$ 78  | \$ 158            | \$ 153 |
| Other                                                  | 22                | 10     | 56                | 45     |
| Total                                                  | \$ 88             | \$ 88  | \$ 214            | \$ 198 |

## NOTE 8— PENSION AND OTHER POSTRETIREMENT BENEFIT PLANS

### *Pension and other postretirement benefits liability.*

For the six months ended June 30, 2007, CIGNA's postretirement benefits liability adjustment decreased by \$82 million pre-tax (\$53 million after-tax) resulting in an increase to shareholders' equity. The decrease in the liability was primarily due to net amortization of actuarial losses, the annual update of census data, favorable medical claim experience, and lower than expected election rates in CIGNA's postretirement medical plan.

During the second quarter of 2006, CIGNA's minimum pension liability increased primarily due to an update of plan census data. This resulted in a decrease to shareholders' equity of \$9 million after-tax.

**Pension benefits.** Components of net pension cost were as follows:

| Three Months | Six Months |
|--------------|------------|
|--------------|------------|

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| <i>(In millions)</i>           | Ended<br>June 30, |       | Ended<br>June 30, |        |
|--------------------------------|-------------------|-------|-------------------|--------|
|                                | 2007              | 2006  | 2007              | 2006   |
| Service cost                   | \$ 18             | \$ 16 | \$ 37             | \$ 35  |
| Interest cost                  | 57                | 56    | 115               | 111    |
| Expected return on plan assets | (52)              | (52)  | (104)             | (104)  |
| Amortization of:               |                   |       |                   |        |
| Net loss from past experience  | 28                | 35    | 59                | 76     |
| Prior service cost             | (1)               | -     | (1)               | -      |
| Net pension cost               | \$ 50             | \$ 55 | \$ 106            | \$ 118 |

CIGNA funds its qualified pension plans by at least the minimum amount required by the Employee Retirement Income Security Act of 1974, as amended (ERISA).

CIGNA does not expect to make, nor is required to make domestic pension plan contributions in 2007.

**Other postretirement benefits.** Components of net other postretirement benefit cost were as follows:

| (In millions)                                      | Three Months<br>Ended<br>June 30, |      | Six Months<br>Ended<br>June 30, |      |
|----------------------------------------------------|-----------------------------------|------|---------------------------------|------|
|                                                    | 2007                              | 2006 | 2007                            | 2006 |
| Service cost                                       | \$ -                              | \$ - | \$ 1                            | \$ 1 |
| Interest cost                                      | 6                                 | 6    | 12                              | 12   |
| Expected return on plan assets                     | (1)                               | (1)  | (1)                             | (1)  |
| Amortization of:                                   |                                   |      |                                 |      |
| Net gain from past experience                      | (2)                               | -    | (3)                             | (1)  |
| Prior service cost                                 | (4)                               | (4)  | (8)                             | (8)  |
| Net other postretirement<br>benefit cost (benefit) | \$ (1)                            | \$ 1 | \$ 1                            | \$ 3 |

## NOTE 9- INVESTMENTS

### Realized Investment Gains and Losses

The following realized gains and losses on investments exclude amounts required to adjust future policy benefits for certain annuities:

| (In millions)                                                                                       | Three Months<br>Ended<br>June 30, |         | Six Months<br>Ended<br>June 30, |         |
|-----------------------------------------------------------------------------------------------------|-----------------------------------|---------|---------------------------------|---------|
|                                                                                                     | 2007                              | 2006    | 2007                            | 2006    |
| Fixed maturities                                                                                    | \$ (12)                           | \$ (18) | \$ (8)                          | \$ (14) |
| Equity securities                                                                                   | 1                                 | (8)     | 11                              | (5)     |
| Mortgage loans                                                                                      | (1)                               | -       | (1)                             | (6)     |
| Real estate                                                                                         | -                                 | -       | -                               | -       |
| Other investments,<br>including derivatives                                                         | 1                                 | 32      | 8                               | 175     |
| Realized investment gains (losses)<br>from continuing operations,<br>before income taxes (benefits) | (11)                              | 6       | 10                              | 150     |
| Less income taxes (benefits)                                                                        | (5)                               | 3       | 3                               | 53      |
| Realized investment gains (losses)<br>from continuing operations                                    | (6)                               | 3       | 7                               | 97      |
| Realized investment gains<br>from discontinued operations<br>before income taxes                    | 7                                 | -       | 25                              | -       |
| Less income taxes                                                                                   | 3                                 | -       | 9                               | -       |
| Realized investment gains<br>from discontinued operations                                           | 4                                 | -       | 16                              | -       |
| Net realized investment<br>gains (losses)                                                           | \$ (2)                            | \$ 3    | \$ 23                           | \$ 97   |

For the second quarter and six months of 2007, realized investment results from continuing operations, compared with the same periods in 2006, reflect:

- lower gains in other long-term investments from sales of equity interests in real estate limited liability entities; and
  - lower impairments on fixed maturities.

For the second quarter and six months of 2007, realized investment results from discontinued operations reflect gains on the sales of directly-owned real estate properties held for the production of investment income. Proceeds on these sales have been separately disclosed in CIGNA's Consolidated Statement of Cash Flows.

For the second quarter and six months of 2006, realized investment results reflect:

- gains in other investments from sales of equity interests in real estate limited liability entities; and
- losses on fixed maturities largely due to the impact of rising interest rates on investments where CIGNA cannot demonstrate the intent and ability to hold until recovery.

**Fixed Maturities and Equity Securities**

Securities in the following table are included in fixed maturities and equities on CIGNA's balance sheet. These securities are carried at fair value with changes in fair value reported in other revenues for trading securities and in realized investment gains for hybrid securities, beginning after the implementation of SFAS No. 155 on January 1, 2007.

| <i>(In millions)</i>           | As of<br>June 30, 2007 | As of<br>December 31,<br>2006 |
|--------------------------------|------------------------|-------------------------------|
| Included in fixed maturities:  |                        |                               |
| Trading securities             | \$ 25                  | \$ 27                         |
| Hybrid securities              | 10                     | 10                            |
| Total                          | \$ 35                  | \$ 37                         |
| Included in equity securities: |                        |                               |
| Hybrid securities              | \$ 100                 | \$ 105                        |

Sales of available-for-sale fixed maturities and equity securities were as follows:

| <i>(In millions)</i>    | Three Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|-------------------------|-----------------------------------|----------|---------------------------------|----------|
|                         | 2007                              | 2006     | 2007                            | 2006     |
| Proceeds from sales     | \$ 186                            | \$ 1,222 | \$ 385                          | \$ 1,762 |
| Gross gains from sales  | \$ 4                              | \$ 11    | \$ 19                           | \$ 27    |
| Gross losses from sales | \$ (2)                            | \$ (21)  | \$ (3)                          | \$ (33)  |

**Review of Declines in Fair Value.** Management reviews available-for-sale fixed maturities and equity securities (excluding trading and hybrid securities) for impairment based on criteria that include:

- length of time and severity of decline;
- financial health and specific near term prospects of the issuer;
- changes in the regulatory, economic or general market environment of the issuer's industry or geographic region; and
- ability and intent to hold until recovery.

As of June 30, 2007, fixed maturities (primarily investment grade corporate bonds) with a decline in fair value from cost were as follows, including the length of time of such decline:

| <i>(In millions)</i>   | Fair Value | Amortized<br>Cost | Unrealized<br>Depreciation |
|------------------------|------------|-------------------|----------------------------|
| Fixed Maturities:      |            |                   |                            |
| One year or less:      |            |                   |                            |
| Investment grade       | \$ 3,164   | \$ 3,236          | \$ (72)                    |
| Below investment grade | \$ 197     | \$ 202            | \$ (5)                     |
| More than one year:    |            |                   |                            |
| Investment grade       | \$ 1,499   | \$ 1,559          | \$ (60)                    |
| Below investment grade | \$ 70      | \$ 72             | \$ (2)                     |

The unrealized depreciation of investment grade fixed maturities is primarily due to increases in interest rates since purchase. There were no equity securities with a significant decline in fair value from cost as of June 30, 2007.

CIGNA recorded pre-tax impairments in fixed maturities of \$9 million for the second quarter and six months of 2007, compared with \$18 million in the second quarter and \$27 million for the six months of 2006.

### **Mortgage Loans**

In connection with CIGNA's investment strategy to enhance investment yields by selling senior participations, as of June 30, 2007, mortgage loans includes \$129 million of mortgage loans originated with the intent to sell.

### **Other Long-term Investments**

As of June 30, 2007, CIGNA had commitments to contribute:

- \$223 million to limited liability entities that hold either real estate or loans to real estate entities; and
  - \$231 million to entities that hold securities.

**NOTE 10 – DEBT**

| <i>(In millions)</i>                 | June 30,<br>2007 | December<br>31,<br>2006 |
|--------------------------------------|------------------|-------------------------|
| <b>Short-term:</b>                   |                  |                         |
| Current maturities of long-term debt | \$ -             | \$ 376                  |
| Short-term note payable              | -                | 6                       |
| Total short-term debt                | \$ -             | \$ 382                  |
| <b>Long-term:</b>                    |                  |                         |
| Uncollateralized debt:               |                  |                         |
| 7% Notes due 2011                    | \$ 222           | \$ 222                  |
| 6.375% Notes due 2011                | 226              | 226                     |
| 5.375% Notes due 2017                | 250              | -                       |
| 6.37% Note due 2021                  | 78               | 78                      |
| 7.65% Notes due 2023                 | 100              | 100                     |
| 8.3% Notes due 2023                  | 17               | 17                      |
| 7.875% Debentures due 2027           | 300              | 300                     |
| 8.3% Step Down Notes due 2033        | 83               | 83                      |
| 6.15% Notes due 2036                 | 500              | 250                     |
| Other                                | 16               | 18                      |
| Total long-term debt                 | \$ 1,792         | \$ 1,294                |

Under a universal shelf registration statement filed in 2006, CIGNA issued the following securities in March 2007:

- \$250 million of Notes bearing interest at the rate of 5.375% per year, which is payable on March 15 and September 15 of each year, beginning September 15, 2007. The Notes will mature on March 15, 2017; and
- \$250 million of Notes bearing interest at the rate of 6.150% per year, which is payable on May 15 and November 15 of each year, beginning May 15, 2007. The Notes will mature on November 15, 2036.

CIGNA may redeem the Notes, at any time, in whole or in part, at a redemption price equal to the greater of:

- 100% of the principal amount of the Notes to be redeemed; or
- the present value of the remaining principal and interest payments on the Notes being redeemed discounted at the applicable Treasury Rate plus 15 basis points with respect to the 5.375% Notes and 25 basis points with respect to the 6.150% Notes.

In June 2007, CIGNA amended and restated its five year revolving credit and letter of credit agreement for \$1.75 billion, which permits up to \$1.25 billion to be used for letters of credit. The credit agreement includes an option to increase the commitment amount up to \$2.25 billion and also includes an option to extend the term of the agreement. CIGNA entered into the agreement for general corporate purposes, including support for the issuance of commercial paper and to obtain statutory reserve credit for certain reinsurance arrangements. There were no amounts outstanding under the credit facility nor any letters of credit issued as of June 30, 2007.

**NOTE 11 - ACCUMULATED OTHER COMPREHENSIVE LOSS**

Accumulated other comprehensive loss excludes amounts required to adjust future policy benefits for certain annuities.



Changes in accumulated other comprehensive loss were as follows:

| <i>(In millions)</i>                                                                                                | Pre-tax  | Tax<br>(Expense)<br>Benefit | After-<br>tax |
|---------------------------------------------------------------------------------------------------------------------|----------|-----------------------------|---------------|
| <b>Three Months Ended June 30,<br/>2007</b>                                                                         |          |                             |               |
| <b>Net unrealized depreciation, securities:</b>                                                                     |          |                             |               |
| Net unrealized depreciation on securities<br>arising during the year                                                | \$ (193) | \$ 68                       | \$ (125)      |
| Plus: reclassification adjustment for losses<br>included in net income                                              | 11       | (4)                         | 7             |
| Net unrealized depreciation, securities                                                                             | \$ (182) | \$ 64                       | \$ (118)      |
| <b>Net unrealized depreciation,<br/>derivatives</b>                                                                 | \$ (14)  | \$ 5                        | \$ (9)        |
| <b>Net translation of foreign<br/>currencies</b>                                                                    | \$ 8     | \$ (3)                      | \$ 5          |
| <b>Postretirement benefits liability<br/>adjustment:</b>                                                            |          |                             |               |
| Net change due to valuation update                                                                                  | \$ 35    | \$ (12)                     | \$ 23         |
| Plus: reclassification adjustment for<br>amortization of net losses from past<br>experience and prior service costs | 21       | (8)                         | 13            |
| Net postretirement benefits liability<br>adjustment                                                                 | \$ 56    | \$ (20)                     | \$ 36         |
| <b>2006</b>                                                                                                         |          |                             |               |
| <b>Net unrealized depreciation, securities:</b>                                                                     |          |                             |               |
| Net unrealized depreciation on securities<br>arising during the year                                                | \$ (130) | \$ 45                       | \$ (85)       |
| Plus: reclassification adjustment for losses<br>included in net income                                              | 26       | (9)                         | 17            |
| Net unrealized depreciation, securities                                                                             | \$ (104) | \$ 36                       | \$ (68)       |
| <b>Net unrealized depreciation,<br/>derivatives</b>                                                                 | \$ (13)  | \$ 5                        | \$ (8)        |
| <b>Net translation of foreign<br/>currencies</b>                                                                    | \$ 7     | \$ (2)                      | \$ 5          |
| <b>Minimum pension liability<br/>adjustment</b>                                                                     | \$ (13)  | \$ 4                        | \$ (9)        |

| <i>(In millions)</i>                                                 | Pre-tax | Tax<br>(Expense)<br>Benefit | After-<br>tax |
|----------------------------------------------------------------------|---------|-----------------------------|---------------|
| <b>Six Months Ended June 30,<br/>2007</b>                            |         |                             |               |
| <b>Net unrealized depreciation, securities:</b>                      |         |                             |               |
| Implementation effect of<br>SFAS No. 155                             | \$ (18) | \$ 6                        | \$ (12)       |
| Net unrealized depreciation on<br>securities arising during the year | (189)   | 67                          | (122)         |

|                                                                                                               |    |       |    |      |    |       |
|---------------------------------------------------------------------------------------------------------------|----|-------|----|------|----|-------|
| Less: reclassification adjustment for gains included in net income                                            |    | (3)   |    | 1    |    | (2)   |
| Net unrealized depreciation, securities                                                                       | \$ | (210) | \$ | 74   | \$ | (136) |
| <b>Net unrealized depreciation, derivatives</b>                                                               | \$ | (15)  | \$ | 5    | \$ | (10)  |
| <b>Net translation of foreign currencies</b>                                                                  | \$ | 7     | \$ | (2)  | \$ | 5     |
| <b>Postretirement benefits liability adjustment:</b>                                                          |    |       |    |      |    |       |
| Net change due to valuation update                                                                            | \$ | 35    | \$ | (12) | \$ | 23    |
| Plus: reclassification adjustment for amortization of net losses from past experience and prior service costs |    | 47    |    | (17) | \$ | 30    |
| Net postretirement benefits liability adjustment                                                              | \$ | 82    | \$ | (29) | \$ | 53    |
| <b>2006</b>                                                                                                   |    |       |    |      |    |       |
| <b>Net unrealized depreciation, securities:</b>                                                               |    |       |    |      |    |       |
| Net unrealized depreciation on securities arising during the year                                             | \$ | (275) | \$ | 96   | \$ | (179) |
| Less: reclassification adjustment for gains included in net income                                            |    | 19    |    | (7)  |    | 12    |
| Net unrealized depreciation, securities                                                                       | \$ | (256) | \$ | 89   | \$ | (167) |
| <b>Net unrealized depreciation, derivatives</b>                                                               | \$ | (15)  | \$ | 6    | \$ | (9)   |
| <b>Net translation of foreign currencies</b>                                                                  | \$ | 18    | \$ | (6)  | \$ | 12    |
| <b>Minimum pension liability adjustment</b>                                                                   | \$ | (13)  | \$ | 4    | \$ | (9)   |

**NOTE 12-- INCOME TAXES**

As discussed in Note 2, CIGNA implemented FIN 48 as of January 1, 2007. As a result, total unrecognized tax benefits at January 1, 2007 were

\$245 million, including \$112 million that would impact net income if recognized. At June 30, 2007, total unrecognized tax benefits increased to \$287 million, including \$131 million that would impact net income if recognized. For the six months ended June 30, 2007, the change in total unrecognized tax benefits decreased net income by \$19 million.

CIGNA classifies net interest expense and any applicable penalties as a component of income tax expense in Corporate. At January 1, 2007 CIGNA had \$11 million of accrued interest with an additional \$4 million accrued through June 30, 2007.

Management has determined it is reasonably possible that the level of unrecognized tax benefits could significantly decline over the next 12 months resulting from a possible settlement with the IRS of the examination of CIGNA's 2003 and 2004 consolidated federal income tax returns. This possible settlement could result in a decline in the level of unrecognized tax benefits by as much as approximately \$35 million, of which CIGNA would expect not more than \$15 million to affect net income.

In addition, the IRS recently completed substantive review of the 2003 and 2004 tax years, for which two issues remain in dispute and are expected to proceed to the appeals level. Review of the 2005 and 2006 tax years will commence later in 2007. CIGNA conducts business in numerous state and foreign jurisdictions, and may be engaged in various audit proceedings at any given time. Generally, no further state or foreign audit activity for years prior to 2001 is expected.

#### NOTE 13 – STOCK COMPENSATION

All weighted average shares, per share amounts and references to stock compensation data for all periods presented have been adjusted to reflect the three-for-one stock split. See Note 4 for more information. Compensation cost and related tax benefits for stock options, restricted stock and deferred stock units were as follows:

|                      | Three Months<br>Ended<br>June 30, |       | Six Months<br>Ended<br>June 30, |       |
|----------------------|-----------------------------------|-------|---------------------------------|-------|
|                      | 2007                              | 2006  | 2007                            | 2006  |
| <i>(In millions)</i> |                                   |       |                                 |       |
| Compensation cost    | \$ 7                              | \$ 11 | \$ 20                           | \$ 23 |
| Tax benefits         | \$ 2                              | \$ 4  | \$ 7                            | \$ 8  |

Stock options granted and the average fair value at the date of grant were as follows:

|                                                | Three Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|------------------------------------------------|-----------------------------------|----------|---------------------------------|----------|
|                                                | 2007                              | 2006     | 2007                            | 2006     |
| <i>(Options in thousands)</i>                  |                                   |          |                                 |          |
| Options granted                                | 10                                | 21       | 1,632                           | 1,593    |
| Weighted average fair value of options granted | \$ 18.36                          | \$ 12.35 | \$ 16.03                        | \$ 14.63 |

CIGNA calculated the average fair value using the Black-Scholes option pricing model. The following assumptions were used:

As of June 30,  
2007      2006

|                         |         |           |
|-------------------------|---------|-----------|
| Dividend yield          | 0.1%    | 0.1%      |
| Expected volatility     | 35.0%   | 35.0%     |
| Risk-free interest rate | 4.7%    | 4.6%      |
| Expected option life    | 4 years | 4.5 years |

The expected volatility reflects CIGNA's past daily stock price volatility. CIGNA does not consider volatility implied in the market prices of traded options to be a good indicator of future volatility because remaining maturities of traded options are less than one year. In 2007, the expected option life reflects CIGNA's historical experience excluding activity related to options granted under a replacement option feature. Prior to 2007, CIGNA developed the expected option life by considering certain factors, including assumptions used by other companies with comparable stock option plan features and CIGNA's cancellation of a replacement option feature in June 2004.

Restricted stock granted and the average fair value at the date of grant were as follows:

|                              | Three Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|------------------------------|-----------------------------------|----------|---------------------------------|----------|
| <i>(Grants in thousands)</i> | 2007                              | 2006     | 2007                            | 2006     |
| Restricted stock granted     | 17                                | 12       | 665                             | 592      |
| Weighted average fair value  | \$ 53.74                          | \$ 37.30 | \$ 47.00                        | \$ 40.76 |

**NOTE 14 – SEGMENT INFORMATION**

CIGNA's operating segments generally reflect groups of related products, except for the International segment, which is generally based on geography. In accordance with accounting principles generally accepted in the United States of America, operating segments that do not require separate disclosure may be combined. CIGNA measures the financial results of its segments using “segment earnings (loss)” which is defined as income (loss) from continuing operations excluding after-tax realized investment gains and losses.

Beginning in 2007, CIGNA reports the results of the run-off retirement business in Other Operations. Prior periods have been restated to conform to this presentation.

Summarized segment financial information was as follows:

|                                                     | Three Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|-----------------------------------------------------|-----------------------------------|----------|---------------------------------|----------|
|                                                     | 2007                              | 2006     | 2007                            | 2006     |
| <i>(In millions)</i>                                |                                   |          |                                 |          |
| <b>Premiums and fees and other revenues</b>         |                                   |          |                                 |          |
| Health Care                                         | \$ 3,039                          | \$ 2,775 | \$ 6,045                        | \$ 5,473 |
| Disability and Life                                 | 615                               | 569      | 1,225                           | 1,125    |
| International                                       | 437                               | 373      | 852                             | 730      |
| Run-off Reinsurance                                 | (14)                              | 34       | (7)                             | 9        |
| Other Operations                                    | 49                                | 55       | 96                              | 115      |
| Corporate                                           | (13)                              | (13)     | (25)                            | (25)     |
| Total                                               | \$ 4,113                          | \$ 3,793 | \$ 8,186                        | \$ 7,427 |
| <b>Income (loss) from continuing operations</b>     |                                   |          |                                 |          |
| Health Care                                         | \$ 168                            | \$ 159   | \$ 336                          | \$ 315   |
| Disability and Life                                 | 68                                | 64       | 128                             | 122      |
| International                                       | 44                                | 36       | 82                              | 73       |
| Run-off Reinsurance                                 | (61)                              | (16)     | (60)                            | (16)     |
| Other Operations                                    | 27                                | 26       | 50                              | 51       |
| Corporate                                           | (23)                              | 1        | (49)                            | (17)     |
| Segment earnings                                    | 223                               | 270      | 487                             | 528      |
| Realized investment gains<br>(losses), net of taxes | (6)                               | 3        | 7                               | 97       |
| Income from<br>continuing operations                | \$ 217                            | \$ 273   | \$ 494                          | \$ 625   |

**NOTE 15 – CONTINGENCIES AND OTHER MATTERS**

CIGNA, through its subsidiaries, is contingently liable for various financial guarantees provided in the ordinary course of business.

**Financial Guarantees Primarily Associated with the Sold Retirement Benefits Business**

Separate account assets are contractholder funds maintained in accounts with specific investment objectives. CIGNA records separate account liabilities equal to separate account assets. In certain cases, CIGNA guarantees a minimum level of benefits for retirement and insurance contracts, primarily associated with the sold retirement benefits business (which was sold in April 2004), written in separate accounts. CIGNA establishes an additional liability if management believes that CIGNA will be required to make a payment under these guarantees.

Except as noted below, these guarantees are fully reinsured by an affiliate of the buyer of the retirement benefits business:

- CIGNA guarantees that separate account assets will be sufficient to pay certain retiree or life benefits. The sponsoring employers are primarily responsible for ensuring that assets are sufficient to pay these benefits and are required to maintain assets that exceed a certain percentage of benefit obligations. This percentage varies depending on the asset class within a sponsoring employer's portfolio (for example, a bond fund would require a lower percentage than a riskier equity fund) and thus will vary as the composition of the portfolio changes. If employers do not maintain the required levels of separate account assets, CIGNA or an affiliate of the buyer has the right to redirect the management of the related assets to provide for benefit payments. As of June 30, 2007, employers maintained assets that exceeded the benefit obligations. Benefit obligations under these arrangements were \$2.0 billion as of June 30, 2007. As of June 30, 2007, approximately 75% of these guarantees are reinsured by an affiliate of the buyer of the retirement benefits business. There were no additional liabilities required for these guarantees as of June 30, 2007.

- CIGNA guarantees that separate account assets, primarily fixed income investments, will be sufficient to pay retiree benefits for participants under a certain group annuity contract. These guarantees are fully reinsured by an affiliate of the buyer of the retirement benefits business. These guaranteed benefit obligations were \$17 million as of June 30, 2007. CIGNA had no additional liabilities for these guarantees as of June 30, 2007.

#### **Other Financial Guarantees**

***Guaranteed minimum income benefit contracts.*** CIGNA's reinsurance operations, which were discontinued in 2000 and are now an inactive business in run-off mode, reinsured minimum income benefits under certain variable annuity contracts issued by other insurance companies. When annuitants elect to receive these minimum income benefits, CIGNA may be required to make payments based on changes in underlying mutual fund values and interest rates.

CIGNA estimates the fair value of the assets and liabilities associated with these contracts using assumptions as to market returns and volatility of the underlying equity and bond mutual fund investments, interest rates, mortality, lapse, credit risk and annuity election rates.

Annuitants have only recently been able to elect to receive these minimum income benefits due to the expiration of a contractual waiting period. CIGNA has been monitoring annuity election rate experience and, during the second quarter of 2007, increased its assumption related to annuity election rates resulting in a charge (net of reinsurance) of \$75 million pre-tax. Also during the second quarter of 2007, CIGNA completed a review of lapse experience for these contracts. As a result of the review, CIGNA decreased its lapse assumption resulting in a charge (net of reinsurance) of \$11 million pre-tax; because fewer annuitants are expected to lapse coverage, CIGNA's expected claims increase. In combination, CIGNA recognized in the second quarter of 2007 a total charge of \$56 million after-tax (\$86 million pre-tax) for these changes in long-term assumptions.

CIGNA regularly evaluates each of the assumptions used in establishing these assets and liabilities by monitoring actual experience as it emerges over time and may change its estimates if actual experience or other evidence suggests that earlier assumptions should be revised. If actual experience differs from the assumptions used in estimating these assets and liabilities, the resulting change could have a material adverse effect on CIGNA's consolidated results of operations, and in certain situations, could have a material adverse effect on CIGNA's financial condition.

The following provides information about the assumptions used in calculating the assets and liabilities for guaranteed minimum income benefits:

- These liabilities represent estimates of the present value of net amounts expected to be paid, less the present value of net future premiums expected to be received. Included in net amounts expected to be paid is the excess of the expected value of the income benefits over the values of the annuitant's accounts at the time of annuitization. The assets associated with these contracts represent receivables in connection with reinsurance that CIGNA has purchased from third parties (see below).
- The market return assumption is 8-11% varying by equity fund type; 6-7% varying by bond fund type; and 5-6% for money market funds.
- The volatility assumption is 14-23%, varying by equity fund type; 5-7%, varying by bond fund type; and 2-3% for money market funds.
- The discount rate is 5.75%.
- The projected interest rate used to calculate the reinsured income benefits at the time of annuitization varies by economic scenario, reflects interest rates as of the valuation date, and has a long-term mean rate of 5-6% and a standard deviation of 12-13%.
- The mortality assumption is 70% of the 1994 Group Annuity Mortality table, with 1% annual improvement beginning January 1, 2000.

- The lapse rate assumption varies by contract from 1% to 17% and depends on the time since contract issue, the relative value of the guarantee and the differing experience by issuing company of the underlying variable annuity contracts.

- The annuity election rate assumption varies by contract and depends on the annuitant's age, the relative value of the guarantee, and the differing experience by issuing company of the underlying variable annuity contracts. Immediately after the expiration of the waiting period, the assumed probability that an individual will annuitize their variable annuity contract ranges from 0% to 80%. For the next opportunity to elect the benefit, the assumed probability of election ranges from 0% to 45%. For each subsequent opportunity to elect the benefit, the assumed probability of election ranges from 0 to 25%.

As of June 30, 2007, CIGNA had net liabilities of \$330 million related to these contracts and net amounts recoverable from reinsurers of \$199 million (including a net \$17 million recoverable due for cash that has already been paid by CIGNA). CIGNA had an additional liability of \$32 million associated with the cost of reinsurance as of June 30, 2007. As of December 31, 2006, CIGNA had net liabilities of \$88 million related to these contracts and net amounts recoverable from reinsurers of \$46 million (net of \$2 million payable for cash that has already been received by CIGNA). CIGNA had an additional liability of \$47 million associated with the cost of reinsurance as of December 31, 2006. Management believes the current assumptions used to estimate reserves for these liabilities are appropriate.

CIGNA is required to disclose the maximum potential undiscounted future payments for guarantees related to minimum income benefits using hypothetical adverse assumptions, defined as follows:

- No annuitants surrendered their accounts; and
- All annuitants lived to elect their benefit; and
- All annuitants elected to receive their benefit on the next available date (2007 through 2014); and
- All underlying mutual fund investment values remained at the June 30, 2007 value of \$3.1 billion, with no future returns.

The maximum potential undiscounted payments that CIGNA would make under those assumptions would aggregate \$607 million before reinsurance recoveries. CIGNA believes the likelihood of such payment is remote and expects the amount of actual payments to be significantly less than this hypothetical undiscounted aggregate amount. CIGNA has retrocessional reinsurance from third parties in place which covers 55% of the exposures on these contracts.

***Certain other guarantees.*** CIGNA had indemnification obligations to lenders of up to \$287 million as of June 30, 2007 related to borrowings by certain real estate joint ventures which CIGNA either records as an investment or consolidates. These borrowings, which are nonrecourse to CIGNA, are secured by the joint ventures' real estate properties with fair values in excess of the loan amounts and mature at various dates beginning in the fourth quarter of 2007 through 2017. CIGNA's indemnification obligations would require payment to lenders for any actual damages resulting from certain acts such as unauthorized ownership transfers, misappropriation of rental payments by others or environmental damages. Based on initial and ongoing reviews of property management and operations, CIGNA does not expect that payments will be required under these indemnification obligations. Any payments that might be required could be recovered through a refinancing or sale of the assets. In some cases, CIGNA also has recourse to partners for their proportionate share of amounts paid. There were no liabilities required for these indemnification obligations as of June 30, 2007.

As of June 30, 2007 CIGNA guaranteed that it would compensate the lessors for a shortfall of up to \$44 million in the market value of certain leased equipment at the end of the lease. Guarantees of \$28 million expire in 2012 and \$16 million expire in 2016. CIGNA had no additional liabilities for these guarantees as of June 30, 2007.

CIGNA had indemnification obligations as of June 30, 2007 in connection with acquisition and disposition transactions. These indemnification obligations are triggered by the breach of representations or covenants provided by CIGNA, such as representations for the presentation of financial statements, the filing of tax returns, compliance with law or the identification of outstanding litigation. These obligations are typically subject to various time limitations, defined by the contract or by operation of law, such as statutes of limitation. In some cases, the maximum

potential amount due is subject to contractual limitations based on a percentage of the transaction purchase price, while in other cases limitations are not specified or applicable. CIGNA does not believe that it is possible to determine the maximum

potential amount due under these obligations, since not all amounts due under these indemnification obligations are subject to limitation. There were no liabilities required for these indemnification obligations as of June 30, 2007.

CIGNA does not expect that these guarantees will have a material adverse effect on CIGNA's consolidated results of operations, liquidity or financial condition.

### **Concentration of Risk**

South Korea represents the single largest geographic market for CIGNA's international businesses. South Korea generated 32% of International's revenues for the second quarter and six months of 2007. South Korea generated 48% of its segment earnings for the second quarter and 46% for the six months of 2007. CIGNA International's business in South Korea would be vulnerable to adverse consumer credit conditions and geopolitical and economic conditions in that country, which could have a significant impact on CIGNA's consolidated results.

### **Regulatory and Industry Developments**

**Employee benefits regulation.** The business of administering and insuring employee benefit programs, particularly health care programs, is heavily regulated by federal and state laws and administrative agencies, such as state departments of insurance and the federal Departments of Labor and Justice, as well as the courts. Regulation and judicial decisions have resulted in changes to industry and CIGNA's business practices and will continue to do so in the future. In addition, CIGNA's subsidiaries are routinely involved with various claims, lawsuits and regulatory and IRS audits and investigations that could result in financial liability, changes in business practices, or both. Health care regulation in its various forms could have an adverse effect on CIGNA's health care operations if it inhibits CIGNA's ability to respond to market demands or results in increased medical or administrative costs without improving the quality of care or services.

Other possible regulatory and legislative changes or judicial decisions that could have an adverse effect on CIGNA's employee benefits businesses include:

- additional mandated benefits or services that increase costs;
- legislation that would grant plan participants broader rights to sue their health plans;
- changes in public policy and in the political environment, which could affect state and federal law, including legislative and regulatory proposals related to health care issues, which could increase cost and affect the market for CIGNA's health care products and services, and pension legislation, which could increase pension cost;
- changes in ERISA regulations resulting in increased application of varying state laws to benefit plan administration, thus increasing administrative burdens and costs;
- additional restrictions on the use of prescription drug formularies and rulings from pending purported class action litigation, which could result in adjustments to or the elimination of the average wholesale price or "AWP" of pharmaceutical products as a benchmark in establishing certain rates, charges, discounts, guarantees and fees for various prescription drugs;
- additional privacy legislation and regulations that interfere with the proper use of medical information for research, coordination of medical care and disease and disability management;
- additional variations among state laws mandating the time periods and administrative processes for payment of health care provider claims;
  - legislation that would exempt independent physicians from antitrust laws; and
  - changes in federal laws, such as amendments that could affect the taxation of employer provided benefits.

The employee benefits industry remains under scrutiny by various state and federal government agencies and could be subject to government efforts to bring criminal actions in circumstances that could previously have given rise only to

civil or administrative proceedings.

## Litigation and Other Legal Matters

**Managed care litigation.** In 2004, a Florida federal court handling multi-district health care litigation against CIGNA and several health care industry competitors approved a settlement agreement between the physician class and CIGNA. A dispute over disallowed claims under the settlement submitted by a representative of certain class member physicians is proceeding to arbitration. Separately, in April 2005, the court approved a settlement between CIGNA and the remaining plaintiffs, a class of non-physician health care professionals. In the fourth quarter of 2006, CIGNA received a \$22 million pre-tax (\$14 million after-tax) insurance recovery related to this litigation. In the first quarter of 2007, CIGNA received an additional \$5 million pre-tax (\$3 million after-tax) insurance recovery related to this litigation. CIGNA is pursuing recovery from one additional insurer.

**Broker compensation.** Various regulators, including the New York and Connecticut Attorneys General and the Florida Office of Insurance Regulation, have been investigating insurance broker compensation. Some regulators have brought suit against certain insurance brokers, including Universal Life Resources (ULR), alleging, among other things, that these brokers sought rigged bids from, and steered business to, insurers with whom they had contingent compensation arrangements. Some of CIGNA's subsidiaries were included in one such lawsuit brought by The Insurance Commissioner of the State of California seeking injunctive relief against these contingent compensation practices. On July 9, 2007, the parties to this lawsuit entered into a nonmonetary settlement in which some of CIGNA's subsidiaries agreed to maintain certain disclosure practices regarding contingent compensation. This settlement does not resolve the regulator's claim for recovery of attorneys' fees and costs. CIGNA is also providing information about ULR in connection with investigations by the U.S. Attorney's Office for the Southern District of California and the San Diego District Attorney. On June 6, 2007, CIGNA received a letter from the San Diego District Attorney, detailing its potential claims and penalties against CIGNA's subsidiaries, and outlining potential civil litigation. CIGNA denies the allegations and will vigorously defend itself in the event of litigation. In addition, CIGNA provided information about another broker to the U.S. Department of Labor. CIGNA is cooperating with the inquiries and investigations.

Separately, several purported class action lawsuits have been filed against brokers and insurance companies, including certain of CIGNA's subsidiaries, asserting that contingent commissions are unlawful. These suits are now procedurally consolidated in a multi-district litigation proceeding in federal court in New Jersey. On April 5, 2007, the court granted the defendants' motion and dismissed all of the federal antitrust, RICO and state law claims, leaving only certain ERISA fiduciary claims. The court permitted plaintiffs to file an amended complaint, which plaintiffs did on May 22, 2007. The defendants have filed a motion to dismiss the federal antitrust, RICO and state law claims and a motion to dismiss and for summary judgment regarding the ERISA fiduciary claims. Discovery is stayed until the court reaches a decision whether plaintiffs may proceed regarding their anticipated amended antitrust and RICO claims. CIGNA denies the allegations and will vigorously defend itself in these cases.

**CIGNA Corporation securities litigation.** During the fourth quarter of 2006, CIGNA reached an agreement to resolve claims filed in federal court in 2002 against former and current officers and members of the Board of Directors on behalf of a class of CIGNA shareholders. The settlement, which specifies \$93 million to be paid to the plaintiffs, was preliminarily approved by the U.S. District Court for the Eastern District of Pennsylvania on January 25, 2007. Final approval was received on April 30, 2007. In connection with the settlement agreement, CIGNA recorded an after-tax charge of \$25 million (\$38 million pre-tax) in the fourth quarter of 2006. The charge included certain costs to defend and is net of expected insurance recoveries.

In addition, CIGNA and certain of its current and former Directors have reached a separate settlement with the Plaintiffs in the related derivative action. Under that settlement, CIGNA's insurers will deposit and apportion, on behalf of the individual defendants, \$6 million of the aforementioned \$93 million class action settlement, and have agreed to make a payment of not more than \$720,000 for Plaintiff's attorneys' fees subject to court approval. Final approval was received on April 30, 2007.



***Amara cash balance pension plan litigation.*** Plaintiffs representing CIGNA Pension Plan participants affected by the 1998 conversion to a cash balance formula filed a class action lawsuit against CIGNA and the CIGNA Pension Plan in December 2001. The plaintiffs allege various ERISA violations including among other things, that the Plan's cash balance formula discriminates against older employees; the conversion resulted in a wear away period (during which the pre-conversion accrued benefit exceeded the post-conversion benefit); and these conditions are not adequately disclosed in the Plan. A non-jury trial began on September 11-15, 2006. Due to the court's schedule, the proceedings were adjourned and then the trial was completed on January 25, 2007. The judge has ordered the parties to submit post-trial briefs in advance of closing arguments to be held on August 23, 2007.

***Run-off reinsurance litigation.*** In connection with CIGNA's run-off reinsurance operations described in Note 7, CIGNA purchased extensive retrocessional reinsurance for its Unicover contracts and also for some other segments of its non-Unicover business. CIGNA is appealing in court an adverse award in a retrocessional enforcement arbitration. The hearing on that appeal previously scheduled for March 13-14 has been postponed. In addition, CIGNA recently commenced another retrocessional enforcement arbitration. Other disputes concerning retrocessional contracts have been substantially resolved or settled.

CIGNA is routinely involved in numerous claims, lawsuits, regulatory and IRS audits, investigations and other legal matters arising, for the most part, in the ordinary course of the business of administering and insuring employee benefit programs. An increasing number of claims are being made for substantial non-economic, extra-contractual or punitive damages. The outcome of litigation and other legal matters is always uncertain, and outcomes that are not justified by the evidence can occur. CIGNA believes that it has valid defenses to the legal matters pending against it and is defending itself vigorously. Nevertheless, it is possible that resolution of one or more of the legal matters currently pending or threatened could result in losses material to CIGNA's consolidated results of operations, liquidity or financial condition.

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

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### INTRODUCTION

In this filing and in other marketplace communications, CIGNA makes certain forward-looking statements relating to its financial condition and results of operations, as well as to trends and assumptions that may affect CIGNA. Generally, forward-looking statements can be identified through the use of predictive words (e.g., "Outlook for 2007"). Actual results may differ from CIGNA's predictions. Some factors that could cause results to differ are discussed throughout Management's Discussion and Analysis, including in the Cautionary Statement on page 49. The forward-looking statements contained in this filing represent management's current estimate as of the date of this filing. Management does not assume any obligation to update these estimates.

The following discussion addresses the financial condition of CIGNA as of June 30, 2007, compared with December 31, 2006, and its results of operations for the second quarter and six months ended June 30, 2007, compared with the same periods last year. This discussion should be read in conjunction with Management's Discussion and Analysis included in CIGNA's 2006 Annual Report to Shareholders and Form 10-K, to which the reader is directed for additional information.

The preparation of interim financial statements necessarily relies heavily on estimates. This and certain other factors, such as the seasonal nature of portions of the insurance business as well as competitive and other market conditions, call for caution in estimating full year results based on interim results of operations.

### OVERVIEW

CIGNA Corporation and its subsidiaries constitute one of the largest investor-owned health care and related benefits organizations in the United States. Key product lines, offered through the workplace, include medical coverages and related specialty health care products and services such as pharmacy, behavioral health, dental benefits, and disease management; group disability, life and accident insurance; and disability and workers' compensation case management and related services. In addition, CIGNA has an international operation that offers life, accident and supplemental health insurance products and international health care products and services to businesses and individuals in selected

markets. CIGNA also has certain inactive businesses, including a run-off reinsurance operation.

CIGNA's results are influenced by a range of economic and other factors, including:

- cost trends and inflation levels for medical and related services;
  - patterns of utilization of medical and other services;
    - employment levels;
    - the tort liability system;
- developments in the political environment;
  - interest rates and equity market returns;

- regulations and tax rules related to the provision and administration of employee benefit plans; and
  - initiatives to increase health care regulation.

CIGNA generates revenues, net income and cash flow from operations by maintaining and growing its relationships with employers and consumers, charging prices that reflect emerging experience and investing available cash at attractive rates of return for appropriate durations. CIGNA's ability to increase operating results in terms of growth in revenues, net income and operating cash flow is directly related to its ability to execute plans that address broad economic factors as well as company-specific drivers.

Key company-specific drivers affecting CIGNA's results include:

- competitiveness of CIGNA's product design and service quality;
- the ability to price products and services competitively at levels that appropriately account for underlying cost inflation and utilization patterns;
  - the volume of customers served and the mix of products and services purchased by those customers;
  - the absolute level of and trends in benefit costs;
- the ability to execute on key technology initiatives, particularly those related to enhancing and developing consumer-directed health plan products and the related service model, and successfully managing outsourcing arrangements with vendors, including International Business Machines Corporation (IBM) (see "Contractual Obligations" on page 50 in CIGNA's 2006 Annual Report to Shareholders.); and
  - the relationship between administrative costs and revenue.

CIGNA regularly monitors trends in the above mentioned economic and other factors and the company-specific drivers of operating results. CIGNA develops strategic and tactical plans designed to improve performance and maximize its competitive position in the markets it serves. CIGNA's ability to achieve its financial objectives is dependent upon its ability to effectively execute these plans and to appropriately respond to emerging economic and company-specific trends.

CIGNA is focused on continuing to improve the performance of and profitably grow the health care operations; as well as continuing to profitably grow the disability and life insurance and international businesses; and managing the risks associated with the run-off reinsurance operations. In the health care operations, CIGNA has initiatives in place to: (1) offer products that meet emerging consumer and market trends; (2) strengthen underwriting and pricing effectiveness; (3) improve medical membership results; (4) improve medical cost trends; (5) deliver quality member service; (6) maintain and upgrade information technology systems; and (7) lower administrative expenses (see pages 36-37 for further discussion).

CIGNA believes that the health care business model is evolving to one that focuses more directly on the role of the health care consumer. The consumer-directed environment presents particular challenges by requiring a more complex service model and products specifically designed to meet the emerging market needs. In order to meet the emerging market challenges, CIGNA is investing in product development, service, technology, educational resources and customer support tools to assist consumers in making more informed choices regarding their health care and to achieve better health outcomes. This investment and any execution of related initiatives are critical to respond to increasing consumer demands. CIGNA believes that its investments in these areas will position it more effectively to meet this emerging market need.

CIGNA's disability and life insurance operations continue to focus on profitable growth in the disability business in both middle market and national accounts. The international business is focused on profitable growth particularly in the life, accident and supplemental health insurance and international health care benefits businesses.

In the run-off reinsurance operations, CIGNA maintains a program to reduce the equity market risk associated with its guaranteed minimum death benefit reinsurance exposures. CIGNA is also pursuing the resolution of disputes associated with workers' compensation and other reinsurance contracts through audits of claims from assumed business and managing collections from retrocessionaires, including issues relating to contract terms and coverage (see page 40 for further discussion).

**CONSOLIDATED RESULTS OF OPERATIONS****FINANCIAL SUMMARY**

|                                                     | Three Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|-----------------------------------------------------|-----------------------------------|----------|---------------------------------|----------|
| (In millions)                                       | 2007                              | 2006     | 2007                            | 2006     |
| Premiums and fees                                   | \$ 3,757                          | \$ 3,369 | \$ 7,465                        | \$ 6,637 |
| Net investment income                               | 279                               | 299      | 559                             | 628      |
| Other revenues                                      | 356                               | 424      | 721                             | 790      |
| Realized investment<br>gains (losses)               | (11)                              | 6        | 10                              | 150      |
| Total revenues                                      | 4,381                             | 4,098    | 8,755                           | 8,205    |
| Benefits and expenses                               | 4,053                             | 3,690    | 8,014                           | 7,269    |
| Income from continuing<br>operations before taxes   | 328                               | 408      | 741                             | 936      |
| Income taxes                                        | 111                               | 135      | 247                             | 311      |
| Income from continuing<br>operations                | 217                               | 273      | 494                             | 625      |
| Loss from discontinued<br>operations, net of taxes  | (19)                              | -        | (7)                             | -        |
| Net income                                          | \$ 198                            | \$ 273   | \$ 487                          | \$ 625   |
| Realized investment gains<br>(losses), net of taxes | \$ (6)                            | \$ 3     | \$ 7                            | \$ 97    |

CIGNA's income from continuing operations for the second quarter and six months of 2007 includes the special item noted below.

Excluding this special item, income from continuing operations remained level for the second quarter of 2007, compared with the second quarter of 2006, and decreased for the six months of 2007, compared with the six months of 2006, reflecting:

- lower realized gains from the sales of investments (see [Note 9](#) to the Financial Statements);
- lower net investment income primarily due to lower yields and the impact of share repurchase activity (see [page 43](#)); and
- higher earnings in the Health Care segment (see [page 33](#)).

Premiums and fees for the second quarter and six months of 2007, compared with the second quarter and six months of 2006, reflect:

- higher premiums and fees in the Health Care segment (see [page 34](#)) due to medical membership growth, rate increases and higher Medicare Part D premiums; and
- higher premiums and fees in the Disability and Life segment (see [page 38](#)) and in the International segment (see [page 38](#)) due to business growth and strong customer retention.

Excluding the special item noted below, benefits and expenses for the second quarter and six months of 2007, compared with the second quarter and six months of 2006, reflect:

- higher medical claims expense in the Health Care segment reflecting membership growth and the impact of medical cost trend (see [page 35](#)); and
-

higher benefits expense in the International segment due to overall business growth, as well as higher loss ratios in the expatriate employee benefits business.

### **Special Items**

In order to facilitate an understanding and comparison of results of operations and permit analysis of trends in underlying revenue, expenses and income from continuing operations, CIGNA identifies special items, which management believes are not representative of the underlying results of operations. For the second quarter and six months of 2007, there was one special item included in benefits and expenses for a charge of \$86 million pre-tax (\$56 million after-tax) associated with guaranteed minimum income benefit contracts. See [page 28](#) for additional information.

There were no special items identified for the second quarter or six months of 2006.

### **Outlook for 2007**

CIGNA expects full year 2007 income from continuing operations, excluding realized investment results and special items, to be comparable with the 2006 amount. These amounts include favorable prior year claim development of \$5 million through the six months of 2007 and \$54 million for 2006. Excluding the impact of favorable prior year claim development, CIGNA expects full year 2007 income from continuing operations, excluding realized investment results and special items, to be higher than 2006 primarily due to strong growth in the health care operations and the disability and life insurance and international businesses, partially offset by lower earnings in the run-off businesses and Corporate. Corporate losses are expected to be higher due to the absence of favorable expense and tax items that occurred in 2006. CIGNA's outlook is subject to the factors

cited in the Cautionary Statement on [page 49](#).

Management is not able to estimate 2007 income from continuing operations under generally accepted accounting principles because it includes realized investment gains (losses) and special items. Information is not available for management to reasonably estimate future realized investment gains (losses) due, in part, to interest rate and stock market volatility and other internal and external factors. Information is not available for management to identify or reasonably estimate any additional special items for 2007.

### **Critical Accounting Estimates**

The preparation of financial statements in accordance with accounting principles generally accepted in the United States of America (GAAP) requires management to make estimates and assumptions that affect reported amounts and related disclosures in the financial statements. Management considers an accounting estimate to be critical if:

- it requires assumptions to be made that were uncertain at the time the estimate was made; and
- changes in the estimate or different estimates that could have been selected could have a material impact on CIGNA's consolidated results of operations or financial condition.

Management has discussed the development and selection of its critical accounting estimates with the Audit Committee of CIGNA's Board of Directors.

CIGNA's most critical accounting estimates, as well as the effects of hypothetical changes in material assumptions used to develop each estimate, are described in CIGNA's 2006 Annual Report to Shareholders beginning on page 29 and are as follows:

- future policy benefits – guaranteed minimum death benefits;
  - Health Care medical claims payable;
- accounts payable, accrued expenses and other liabilities, and other assets - guaranteed minimum income benefits;
  - reinsurance recoverables for Run-off Reinsurance;
  - accounts payable, accrued expenses and other liabilities – pension liabilities; and
- investments – recognition of losses from other-than-temporary impairments of public and private placement fixed maturities.

CIGNA regularly evaluates items, which may impact critical accounting estimates. During the second quarter of 2007, CIGNA updated annuity election rate and lapse assumptions related to the guaranteed minimum income benefit product. Accordingly, the related sensitivities around these assumptions have been updated as discussed below.

***Accounts Payable, Accrued Expenses and Other Liabilities, and Other Assets – Guaranteed Minimum Income Benefits.*** CIGNA regularly evaluates each of the assumptions used in establishing the assets and liabilities related to guaranteed minimum income benefit contracts. Annuitants have only recently been able to elect to receive these minimum income benefits due to the expiration of a contractual waiting period. CIGNA has been monitoring annuity election rate experience and, during the second quarter of 2007, increased its assumption related to annuity election rates resulting in a charge (net of reinsurance) of \$75 million pre-tax. Also during the second quarter of 2007, CIGNA completed a review of lapse experience for these contracts. As a result of the review, CIGNA decreased its lapse assumption resulting in a charge (net of reinsurance) of \$11 million pre-tax; because fewer annuitants are expected to lapse coverage, CIGNA's expected claims increase. In combination, CIGNA recognized in the second quarter of 2007 a total charge of \$56 million after-tax (\$86 million pre-tax) for these changes in the long-term assumptions. This charge is reflected as a special item (see [page 27](#)). For additional information related to guaranteed minimum income benefit contracts, see [Note 15](#) to the Financial Statements.

As a result of these changes in assumptions, CIGNA has updated the “Effect if Different Assumptions Used” section of Critical Accounting Estimates as described on page 33 of CIGNA's 2006 Annual Report to Shareholders as follows:

If a 10% unfavorable change were to occur for the following assumptions for guaranteed minimum income benefits, the approximate after-tax decrease in CIGNA's net income would be:

- Mortality - \$3 million
- Market Returns - \$15 million

- Volatility - \$10 million
- Lapse - \$3 million
- Interest Rates:
  - o Discount Rate - \$5 million
  - o Long-Term Claim Interest Rate - \$25 million
- Credit Risk - \$10 million
- Annuity Election Rates - \$5 million

**Health Care Medical Claims Payable.** For each reporting period, CIGNA evaluates key assumptions by comparing the assumptions used in establishing the medical claims payable to actual experience. When actual experience differs from the assumptions used in establishing the liability, medical claims payable are increased or decreased through current period net income. Additionally, CIGNA evaluates expected future developments and emerging trends which may impact key assumptions. The estimation process involves considerable judgment, reflecting the variability inherent in forecasting future claim payments. The adequacy of these estimates is highly sensitive to changes in CIGNA's key assumptions, specifically completion factors, which are impacted by actual or expected changes in the submission and payment of medical claims, and medical cost trends, which are impacted by actual or expected changes in the utilization of medical services and unit costs.

For the six months ended June 30, 2007, actual experience differed from CIGNA's key assumptions, resulting in favorable incurred claims related to prior years' medical claims payable of \$79 million, or 1.3% of the current year incurred claims as reported for the year ended December 31, 2006. Actual completion factors resulted in a reduction in medical claims payable of \$47 million, or 0.8% of the current year incurred claims as reported for the year ended December 31, 2006 for the insured book of business. Actual medical cost trend resulted in a reduction in medical claims payable of \$32 million, or 0.5% of the current year incurred claims as reported for the year ended December 31, 2006 for the insured book of business. The favorable impact in 2007 relating to completion factor and medical cost trend variances is primarily due to the release of the provision for moderately adverse conditions, which is a component of the assumptions for both completion factors and medical cost trend, established for claims incurred related to 2006. This release was substantially offset by the establishment of the provision for moderately adverse conditions established for claims incurred related to 2007.

For the year ended December 31, 2006, actual experience differed from CIGNA's key assumptions, resulting in favorable incurred claims related to prior years' medical claims payable of \$173 million, or 2.6% of the current year incurred claims as reported for the year ended December 31, 2005. The favorable impact in 2006 is due to faster than expected completion factors and lower than expected medical cost trends, both of which included an assumption for moderately adverse experience.

For the year ended December 31, 2006, actual completion factors resulted in a reduction of the medical claims payable of \$99 million, or 1.5% of the current year incurred claims as reported for the year ended December 31, 2005 for the insured book of business. Completion factors in 2006 reflected better than expected time to process claims, driven by higher auto-adjudication rates, the impact of claim recoveries and more timely submissions of provider claims. For the year ended December 31, 2006, actual medical cost trend resulted in a reduction of the medical claims payable of \$74 million or 1.1% of the current year incurred claims as reported for the year ended December 31, 2005 for the insured book of business. The better than expected medical cost trend in 2006 was driven by lower inpatient, outpatient and pharmacy service utilization and lower than expected unit cost trends. The lower than expected unit cost trends reflected provider contracting initiatives and the mix of services provided.

The corresponding impact of favorable prior year development on net income was \$5 million for the six months ended June 30, 2007 and \$54 million for the year ended December 31, 2006, or 0.1% in 2007 and 0.8% in 2006 of the current year incurred claims as reported for the years ended December 31, 2006 and 2005, respectively.

See Note 5 to the Financial Statements for additional information.

**Summary.** In addition, there are other accounting estimates used in the preparation of CIGNA's consolidated financial statements, including estimates of liabilities for future policy benefits other than those identified above, as well as estimates with respect to unpaid claims and claim

expenses, post-employment and postretirement benefits other than pensions, certain compensation accruals and income taxes.

Management believes the current assumptions used to estimate amounts reflected in CIGNA's consolidated financial statements are appropriate. However, if actual experience differs from the assumptions used in estimating amounts reflected in CIGNA's consolidated financial statements, the resulting changes could have a material adverse effect on CIGNA's consolidated results of operations, and in certain situations, could have a material adverse effect on liquidity and CIGNA's financial condition.

## **ACQUISITIONS AND DISPOSITIONS**

CIGNA may from time to time acquire or dispose of assets, subsidiaries or lines of business. Significant transactions are described below.

***Sale of the Chilean Insurance Operations.*** During the second quarter of 2007, CIGNA initiated actions to sell its Chilean insurance operations. Since a sale is probable within one year, CIGNA has classified this business as a discontinued operation. CIGNA recognized an impairment loss for this business of \$23 million after-tax, primarily related to the write-off of unrecoverable tax assets and foreign currency translation losses. Amounts as of December 31, 2006 have been reclassified to conform to this presentation.

***Sale of the Brazilian Life Insurance Operations.*** During 2006, CIGNA entered into negotiations to sell its Brazilian life insurance business. The sale is expected to close in 2007 and as a result, CIGNA has classified this business as a discontinued operation.

***Star-HRG Acquisition.*** On July 11, 2006, CIGNA acquired the operating assets of Star-HRG, a leading provider of low cost health plans and other employee benefits coverage for hourly and part-time workers and their families, for \$156 million, including assumed liabilities. The acquisition was financed through the issuance of a note payable to the seller for \$151 million of which \$73 million was paid in 2006. The results of Star-HRG are included in the accompanying consolidated financial statements from the date of the acquisition.

## **OTHER MATTERS**

### **Pension and Other Postretirement Benefit Liability**

For the six months ended June 30, 2007, CIGNA's postretirement benefits liability adjustment decreased by \$82 million pre-tax (\$53 million after-tax) resulting in an increase to shareholders' equity. The decrease in the liability was primarily due to net amortization of actuarial losses, the annual update of census data, and favorable medical claim experience, and lower than expected election rates in CIGNA's postretirement medical plan.

During the second quarter of 2006, CIGNA's minimum pension liability increased primarily due to an update of plan census data. This resulted in a decrease to shareholder's equity of \$9 million after-tax.

### **Initiatives to Lower Operating Expenses**

CIGNA has undertaken several initiatives to realign its organization and consolidate support functions in an effort to increase efficiency and responsiveness to customers. See [page 37](#) for further information on lowering administrative expenses.

In the fourth quarter of 2006, CIGNA completed a review of staffing levels in the health care operations and in supporting areas. As a result, CIGNA recognized in other operating expenses a charge for severance costs of \$37

million pre-tax (Health Care - \$24 million; Corporate - \$13 million) and \$23 million after-tax (Health Care - \$15 million; Corporate - \$8 million). CIGNA expects to achieve \$45 million after-tax in estimated savings in 2007 and \$68 million after-tax in annualized estimated savings from this specific program. A portion of these savings will be reinvested in resources to further enhance CIGNA's capabilities in the areas of consumerism and health advocacy.

### **Regulatory and Industry Developments**

***Employee benefits regulation.*** The business of administering and insuring employee benefit programs, particularly health care programs, is heavily regulated by federal and state laws and administrative agencies, such as state departments

of insurance and the federal Departments of Labor and Justice, as well as the courts. Regulation and judicial decisions have resulted in changes to industry and CIGNA's business practices and will continue to do so in the future. In addition, CIGNA's subsidiaries are routinely involved with various claims, lawsuits and regulatory and IRS audits and investigations that could result in financial liability, changes in business practices, or both. Health care regulation in its various forms could have an adverse effect on CIGNA's health care operations if it inhibits CIGNA's ability to respond to market demands or results in increased medical or administrative costs without improving the quality of care or services.

Other possible regulatory changes or judicial decisions that could have an adverse effect on CIGNA's employee benefits businesses include:

- additional mandated benefits or services that increase costs;
- legislation that would grant plan participants broader rights to sue their health plans;
- changes in public policy and in the political environment, which could affect state and federal law, including legislative and regulatory proposals related to health care issues, which could increase cost and affect the market for CIGNA's health care products and services; and pension legislation, which could increase pension cost;
- changes in ERISA regulations resulting in increased administrative burdens and costs;
- additional restrictions on the use of prescription drug formularies and rulings from pending purported class action litigation, which could result in adjustments to or the elimination of the average wholesale price or "AWP" of pharmaceutical products as a benchmark in establishing certain rates, charges, discounts, guarantees and fees for various prescription drugs;
- additional privacy legislation and regulations that interfere with the proper use of medical information for research, coordination of medical care and disease and disability management;
- additional variations among state laws mandating the time periods and administrative processes for payment of health care provider claims ;
  - legislation that would exempt independent physicians from antitrust laws; and
- changes in federal tax laws, such as amendments that could affect the taxation of employer provided benefits.

The employee benefits industry remains under scrutiny by various state and federal government agencies and could be subject to government efforts to bring criminal actions in circumstances that could previously have given rise only to civil or administrative proceedings.

### **Litigation and other legal matters**

**Managed care litigation.** In 2004, a Florida federal court handling multi-district health care litigation against CIGNA and several health care industry competitors approved a settlement agreement between the physician class and CIGNA. A dispute over disallowed claims under the settlement submitted by a representative of certain class member physicians is proceeding to arbitration. Separately, in April 2005, the court approved a settlement between CIGNA and the remaining plaintiffs, a class of non-physician health care professionals. In the fourth quarter of 2006, CIGNA received a \$22 million pre-tax (\$14 million after-tax) insurance recovery related to this litigation. In the first quarter of 2007, CIGNA received an additional \$5 million pre-tax (\$3 million after-tax) insurance recovery related to this litigation. CIGNA is pursuing recovery from one additional insurer.

**Broker compensation.** Various regulators, including the New York and Connecticut Attorneys General and the Florida Office of Insurance Regulation, have been investigating insurance broker compensation. Some regulators have brought suit against certain insurance brokers, including Universal Life Resources (ULR), alleging, among other things, that these brokers sought rigged bids from, and steered business to, insurers with whom they had contingent compensation arrangements. Some of CIGNA's subsidiaries were included in one such lawsuit brought by The Insurance Commissioner of the State of California seeking injunctive relief against these contingent compensation practices. On July 9, 2007, the parties to this lawsuit entered into a nonmonetary settlement in which some of

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In addition, CIGNA and certain of its current and former Directors have reached a separate settlement with the Plaintiffs in the related derivative action. Under that settlement, CIGNA's insurers will deposit and apportion, on behalf of the individual defendants, \$6 million of the aforementioned \$93 million class action settlement, and have agreed to make a payment of not more than \$720,000 for Plaintiff's attorneys' fees subject to court approval. Final approval was received on April 30, 2007.

***Amara cash balance pension plan litigation.*** Plaintiffs representing CIGNA Pension Plan participants affected by the 1998 conversion to a cash balance formula filed a class action lawsuit against CIGNA and the CIGNA Pension Plan in December 2001. The plaintiffs allege various ERISA violations including, among other things, that the Plan's cash balance formula discriminates against older employees; the conversion resulted in a wear away period (during which the pre-conversion accrued benefit exceeded the post-conversion benefit); and these conditions are not adequately disclosed in the Plan. A non-jury trial began on September 11-15, 2006. Due to the court's schedule, the proceedings were adjourned and then the trial was completed on January 25, 2007. The judge has ordered the parties to submit post-trial briefs in advance of closing arguments to be held on August 23, 2007.

***Run-off reinsurance litigation.*** In connection with CIGNA's run-off reinsurance operations described in Note 7 to the Financial Statements, CIGNA purchased extensive retrocessional reinsurance for its Unicover contracts and also for some other segments of its non-Unicover business. CIGNA is appealing in court an adverse award in a retrocessional enforcement arbitration. The hearing on that appeal previously scheduled for March 13-14 has been postponed. In addition, CIGNA recently commenced another retrocessional enforcement arbitration. Other disputes concerning retrocessional contracts have been substantially resolved or settled.

CIGNA is routinely involved in numerous claims, lawsuits, regulatory and IRS audits, investigations and other legal matters arising, for the most part, in the ordinary course of the business of administering and insuring employee benefit programs. An increasing number of claims are being made for substantial non-economic, extra-contractual or

punitive damages. The outcome of litigation and other legal matters is always uncertain, and outcomes that are not justified by the evidence can

occur. CIGNA believes that it has valid defenses to the legal matters pending against it and is defending itself vigorously. Nevertheless, it is possible that resolution of one or more of the legal matters currently pending or threatened could result in losses material to CIGNA's consolidated results of operations, liquidity or financial condition.

**Summary.** The eventual effect on CIGNA of the changing environment in which it operates remains uncertain. For additional information on contingencies that could affect CIGNA's results, see Note 15 to the Financial Statements.

### Accounting Pronouncements

For information on recent accounting pronouncements, see Note 2 to the Financial Statements.

### Segment Reporting

Operating segments generally reflect groups of related products, but the International segment is generally based on geography. CIGNA measures the financial results of its segments using "segment earnings (loss)," which is defined as income (loss) from continuing operations excluding after-tax realized investment gains and losses.

Beginning in 2007, CIGNA reports the results of the run-off retirement business in Other Operations. Prior periods have been restated to conform to this presentation.

## HEALTH CARE

### FINANCIAL SUMMARY

|                                            | Three Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|--------------------------------------------|-----------------------------------|----------|---------------------------------|----------|
|                                            | 2007                              | 2006     | 2007                            | 2006     |
| <i>(In millions)</i>                       |                                   |          |                                 |          |
| Premiums and fees                          | \$ 2,698                          | \$ 2,423 | \$ 5,373                        | \$ 4,779 |
| Net investment income                      | 52                                | 67       | 106                             | 138      |
| Other revenues                             | 341                               | 352      | 672                             | 694      |
| Segment revenues                           | 3,091                             | 2,842    | 6,151                           | 5,611    |
| Benefits and expenses                      | 2,831                             | 2,597    | 5,631                           | 5,127    |
| Income before taxes                        | 260                               | 245      | 520                             | 484      |
| Income taxes                               | 92                                | 86       | 184                             | 169      |
| Segment earnings                           | \$ 168                            | \$ 159   | \$ 336                          | \$ 315   |
| Realized investment gains,<br>net of taxes | \$ 2                              | \$ 12    | \$ 10                           | \$ 72    |

The Health Care segment includes insured and self-funded medical, dental, behavioral health, prescription drug and other products and services that may be integrated to support consumer-focused health care programs. This segment also includes group disability and life insurance products that were historically sold in connection with certain experience-rated medical products that continue to be managed within the health care business.

These products and services are offered through guaranteed cost, retrospectively experience-rated and service only funding arrangements. For a description of funding arrangements, see page 10 of CIGNA's 2006 Form 10-K.

### Results

Segment earnings include favorable after-tax prior year claim development of \$2 million for the second quarter and \$5 million for the six months of 2007, compared with \$16 million for the second quarter and \$32 million for the six

months of 2006.

Favorable prior year claim development for the second quarter and six months of 2007 is lower, compared with the second quarter and six months of 2006, reflecting actual completion factors and actual medical cost trends that were in line with assumptions.

Favorable prior year claim development for the second quarter and six months of 2006 is primarily due to:

- higher than expected completion factors reflecting better than expected time to process claims driven by higher auto-adjudication rates and more timely submission of provider claims; and
- lower than expected medical cost trends driven by lower inpatient, outpatient and pharmacy service utilization and lower than expected unit cost trends due to provider contracting initiatives and the mix of services provided.

Excluding prior year claim development, segment earnings for the second quarter and six months of 2007 were higher than the prior year reflecting:

- strong renewal pricing execution in the guaranteed cost business reflecting premium increases, which were greater than medical cost increases; and
  - higher contributions from the specialty businesses.

These factors were partially offset by lower earnings in the experience-rated business.

The six months of 2007 also includes the favorable impact of a \$3 million after-tax insurance recovery related to the managed care litigation (see [page 31](#)).

## Premiums and Fees

Premiums and fees increased by 11% for the second quarter and 12% for the six months of 2007, compared with the same periods of 2006, primarily reflecting:

- medical membership growth including the voluntary and limited benefits business;
  - rate increases in the guaranteed cost business; and
  - higher Medicare Part D premiums.

| (In millions)                                  | Three Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|------------------------------------------------|-----------------------------------|----------|---------------------------------|----------|
|                                                | 2007                              | 2006     | 2007                            | 2006     |
| Medical:                                       |                                   |          |                                 |          |
| Commercial HMO <sup>1</sup>                    | \$ 589                            | \$ 675   | \$ 1,220                        | \$ 1,344 |
| Open access/Other Guaranteed Cost <sup>2</sup> | 407                               | 212      | 779                             | 402      |
| Voluntary/limited benefits                     | 40                                | -        | 78                              | -        |
| Experience-rated medical <sup>3</sup>          | 484                               | 454      | 912                             | 891      |
| Dental                                         | 189                               | 195      | 381                             | 388      |
| Medicare                                       | 87                                | 79       | 175                             | 160      |
| Medicare Part D                                | 85                                | 58       | 179                             | 110      |
| Other Medical <sup>4</sup>                     | 258                               | 234      | 520                             | 459      |
| Total medical                                  | 2,139                             | 1,907    | 4,244                           | 3,754    |
| Life and other non-medical                     | 70                                | 88       | 139                             | 166      |
| Total premiums                                 | 2,209                             | 1,995    | 4,383                           | 3,920    |
| Fees <sup>5</sup>                              | 489                               | 428      | 990                             | 859      |
| Total premiums and fees                        | \$ 2,698                          | \$ 2,423 | \$ 5,373                        | \$ 4,779 |

<sup>1</sup> Includes premiums of \$25 million for the second quarter and \$51 million for the six months of 2007 associated with the health care members in Tucson, Arizona (see [Medical Membership](#) below).

<sup>2</sup> Includes premiums associated with other risk-related products, primarily open access products.

<sup>3</sup> Includes minimum premium members, who have a risk profile similar to experience-rated funding arrangements. The risk portion of minimum premium revenue is reported in experience-rated medical premium whereas the self funding portion of minimum premium revenue is recorded in fees.

<sup>4</sup> Other medical premiums include risk revenue for stop loss and specialty products.

<sup>5</sup> Represent administrative service fees for medical members and related specialty products and include fees related to Medicare Part D.

**Benefits and Expenses**

Health Care segment benefits and expenses consist of the following:

| (In millions)               | Three Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|-----------------------------|-----------------------------------|----------|---------------------------------|----------|
|                             | 2007                              | 2006     | 2007                            | 2006     |
| Medical claims expense      | \$ 1,729                          | \$ 1,493 | \$ 3,448                        | \$ 2,941 |
| Other benefit expenses      | 63                                | 82       | 127                             | 160      |
| Other operating expenses    | 1,039                             | 1,022    | 2,056                           | 2,026    |
| Total benefits and expenses | \$ 2,831                          | \$ 2,597 | \$ 5,631                        | \$ 5,127 |

Medical claims expense for the second quarter and six months of 2007 increased reflecting higher medical membership and the impact of increasing medical cost trend.

Other operating expenses for the second quarter and six months of 2007 reflect increases related to the pharmacy, disease management, and the voluntary and limited benefits businesses. Excluding these items, other operating expenses for the six months of 2007 decreased slightly compared with the six months of 2006, reflecting productivity improvements offsetting the impact of membership increases.

**Medical Membership**

CIGNA's medical membership includes any individual for whom CIGNA retains medical underwriting risk, who uses a CIGNA network for services covered under their medical coverage or for whom CIGNA administers medical claims. As of June 30, estimated medical membership was as follows:

| (In thousands)                                                | 2007  | 2006  |
|---------------------------------------------------------------|-------|-------|
| Guaranteed cost:                                              |       |       |
| Commercial HMO                                                | 624   | 799   |
| Medicare and Medicaid                                         | 32    | 32    |
| Open access/other guaranteed cost <sup>1</sup>                | 483   | 285   |
| Total guaranteed cost excluding<br>voluntary/limited benefits | 1,139 | 1,116 |
| Voluntary/limited benefits                                    | 176   | -     |
| Total guaranteed cost                                         | 1,315 | 1,116 |
| Experience-rated <sup>2</sup>                                 | 871   | 906   |
| Service <sup>3</sup>                                          | 7,614 | 6,997 |
| Total medical membership                                      | 9,800 | 9,019 |

<sup>1</sup>Includes membership associated with other risk-related products, primarily open access products.

<sup>2</sup>Includes minimum premium members, who have a risk profile similar to experience-rated funding arrangements. The risk portion of minimum premium revenue is reported in experience-rated medical premium whereas the self funding portion of minimum premium revenue is recorded in fees.

<sup>3</sup>Includes approximately 28 thousand members obtained through the acquisition of Mid-South Administrative Group, LLC, which was effective January 1, 2007.

In 2006, approximately 54,000 health care members in Tucson, Arizona were transitioned to CIGNA as the result of a Department of Justice requirement to divest certain contracts in connection with the merger of two health care industry competitors. Initially, CIGNA serves as a reinsurer and then works toward underwriting these customers

directly on CIGNA contracts at the time each contract is scheduled for renewal (most of which are scheduled to renew on July 1, 2007). Given the unique nature of this transaction, CIGNA will not include these members in its reported medical membership until such customers renew on CIGNA contracts. CIGNA has renewed 13,000 members as of June 30, 2007. These members are included in the above medical membership results.

## Operational Improvement

CIGNA continues to focus on improving operational effectiveness and the financial results of its health care operations. Operational effectiveness is often dependent upon execution of systems and information technology initiatives as well as having an appropriate infrastructure in place. Executing on the following areas of focus is critical to achieving success in a marketplace that is concentrated on the existing employer based offerings and one that is evolving towards consumer-directed healthcare, both of which present unique challenges. CIGNA believes that continued focus on the following key areas will result in improved operational effectiveness and position us better to meet the challenges of the current healthcare environment:

- offering products that meet emerging market and consumer trends;
  - strengthening underwriting and pricing effectiveness;
  - improving medical membership results;
    - improving medical cost trends;
- continuing to deliver quality member and provider service; and
  - lowering administrative expenses.

***Offering products that meet emerging trends.*** The CIGNATURE®, CareAllies<sup>SM</sup>, and CIGNA Choice Fund suite of products offer a choice of benefit, participating provider network, funding, medical management, consumerism and health advocacy options for employers and consumers. Through the CIGNA Choice Fund®, CIGNA offers a set of consumer-directed capabilities that includes options for health reimbursement arrangements and/or health savings accounts and enables consumers to make effective health decisions using information tools provided by CIGNA. The evolution of the consumer-driven healthcare market is driving increased product and service complexity and is raising consumers' expectations with respect to service levels, which is expected to require significant investment, management attention and heightened interaction with customers. CIGNA is in the process of developing and implementing a new service model to meet these market challenges.

In July 2006, CIGNA acquired Star-HRG, a leading provider of low cost health plans and other employee benefits coverage for hourly and part-time workers and their families. This acquisition complements CIGNA's existing product portfolio by giving CIGNA the capability to offer voluntary health insurance coverage. Also in 2006, CIGNA acquired vielife, a U.K. based leading provider of integrated online health management and coaching programs and entered into a long-term agreement with the University of Michigan to access certain intellectual property related to identification of health risks and employer worksite health and wellness programs.

***Strengthening underwriting and pricing effectiveness.*** One of CIGNA's key priorities is to achieve strong profitability in a competitive health care market. CIGNA is focused on effectively managing pricing and underwriting decisions at the case level and for the overall book of business, particularly for the guaranteed cost business.

***Improving medical membership results.*** CIGNA is continuing to improve medical membership by:

- providing a diverse product portfolio that meets current market needs as well as emerging consumer-directed trends;
- developing and implementing the systems, information technology and infrastructure to ensure that member service delivery keeps pace with the emerging consumer-directed market trends;
  - ensuring competitive provider networks; and
- maintaining a strong clinical quality in medical, specialty health care and disability management.

CIGNA continues to evaluate opportunities with regional health care companies. CIGNA formed strategic alliances with New York-based MVP Health Care/Preferred Care in September 2006 and with Minnesota-based HealthPartners in April 2006. In addition, CIGNA acquired Memphis-based Mid-South Administrative Group, LLC in January 2007 to give the Company an expanded local presence in Memphis and western Tennessee.



These strategic actions are designed to:

- strengthen CIGNA's national provider network;
- enhance CIGNA's ability to provide superior medical and disease management programs;
  - provide administrative ease for multi-state employers; and
- grow membership in key geographic areas, as well as provide a basis for lowering medical costs.

CIGNA believes that its medical management model, focus on clinical quality and ability to integrate health and related benefit solutions position the company to continue to improve membership results.

***Improving medical cost trend.*** CIGNA operates under a centralized medical management model, which helps facilitate consistent levels of care for its members and reduces infrastructure expenses.

CIGNA is focused on improving its medical cost trend by managing unit medical costs more effectively. To help achieve this end, CIGNA continues to focus on renegotiating contracts with certain facilities to limit increases in medical reimbursement costs. In addition, CIGNA seeks to strengthen its network position in selected markets and, on August 1, 2007, acquired Sagamore Health Network, Inc. Sagamore provides access to an extensive preferred provider network and offers access to a broad range of utilization review and case management services to health claim payer organizations, self-insured employers and third-party administrators. In the future, CIGNA may pursue additional acquisitions and strategic alliances.

***Continuing to deliver quality member and provider service.*** CIGNA is focused on delivering competitive service to members, providers and customers. CIGNA believes that quality service can improve member retention and, when combined with useful health information and tools, help motivate members to become more engaged in their personal health, which will promote healthy outcomes and remove cost from the system. CIGNA is also focused on the development and implementation of a new service model that is capable of meeting the challenges brought on by the increasing product and service complexity and the heightened expectations of health care consumers. CIGNA continues to invest in the development and implementation of systems and technology to improve the member and provider service experience, enhance its capabilities and improve its competitive position.

***Maintaining and upgrading information technology systems.*** CIGNA's current business model and long-term strategy require effective and reliable information technology systems. The evolution of consumerism is driving increased product and service complexity and is raising the consumer's expectations with respect to service levels. CIGNA is focused on providing these enhanced strategic capabilities while continuing to provide a consistent, high quality consumer service experience in the current environment. Further integration of CIGNA's multiple administrative and customer facing platforms is required to support CIGNA's internal needs and growth strategies, and to ensure reliable, efficient and effective customer service both in today's employer focused model as well as in a consumer directed model. CIGNA's current systems architecture will require continuing investment to meet the challenges of increasing consumer demands, support its business growth and strategies, improve its competitive position and provide appropriate levels of service to consumers.

***Lowering administrative expenses.*** From 2004 through 2006, CIGNA has undertaken several initiatives to increase its operating efficiency and responsiveness to customers. CIGNA operates in an intensely competitive marketplace and its ability to establish a meaningful cost advantage is a key to achieving its strategic imperatives. CIGNA must remain competitive with the other major players in the industry, all of whom essentially are competing in the same markets for the same customers and prospects. CIGNA's strengths and capabilities as a consumer-focused health advocate provide it with a competitive advantage, but CIGNA must be able to deliver those capabilities efficiently and cost-effectively. The savings generated by these initiatives provide CIGNA with the ability to make investments in and enhance its capabilities in the areas of consumerism, particularly product development, the delivery of member service and health advocacy and related technology initiatives. CIGNA continues to perform operational reviews in order to identify additional cost savings. See [page 30](#) for further information on initiatives to lower operating

expenses.

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**DISABILITY AND LIFE****FINANCIAL SUMMARY**

|                                                     | Three Months<br>Ended<br>June 30, |        | Six Months<br>Ended<br>June 30, |          |
|-----------------------------------------------------|-----------------------------------|--------|---------------------------------|----------|
| <i>(In millions)</i>                                | 2007                              | 2006   | 2007                            | 2006     |
| Premiums and fees                                   | \$ 580                            | \$ 526 | \$ 1,157                        | \$ 1,034 |
| Net investment income                               | 68                                | 66     | 137                             | 130      |
| Other revenues                                      | 35                                | 43     | 68                              | 91       |
| Segment revenues                                    | 683                               | 635    | 1,362                           | 1,255    |
| Benefits and expenses                               | 587                               | 547    | 1,183                           | 1,087    |
| Income before taxes                                 | 96                                | 88     | 179                             | 168      |
| Income taxes                                        | 28                                | 24     | 51                              | 46       |
| Segment earnings                                    | \$ 68                             | \$ 64  | \$ 128                          | \$ 122   |
| Realized investment gains<br>(losses), net of taxes | \$ (3)                            | \$ (3) | \$ (1)                          | \$ 4     |

The Disability and Life segment includes group:

- disability insurance;
- disability and workers' compensation case management;
- life insurance; and
- accident and specialty association insurance.

**Results**

Disability and Life results for the second quarter and six months of 2007 include the net favorable impact of \$10 million after-tax related to reserve studies for life and accident insurance products. Results for the second quarter and six months of 2006 include a net favorable adjustment of \$6 million after-tax related to a reserve study on a run-off life insurance business, partially offset by severance charges.

Excluding these items, Disability and Life segment earnings reflect continued strong disability management results and favorable mortality in the group life insurance business.

**Premiums and Fees**

Premiums and fees for the second quarter and six months of 2007 increased reflecting new business growth and strong customer retention in both the disability and life insurance businesses.

**INTERNATIONAL****FINANCIAL SUMMARY**

|                       | Three Months<br>Ended<br>June 30, |        | Six Months<br>Ended<br>June 30, |        |
|-----------------------|-----------------------------------|--------|---------------------------------|--------|
| <i>(In millions)</i>  | 2007                              | 2006   | 2007                            | 2006   |
| Premiums and fees     | \$ 436                            | \$ 372 | \$ 850                          | \$ 729 |
| Net investment income | 18                                | 21     | 38                              | 37     |
| Other revenues        | 1                                 | 1      | 2                               | 1      |
| Segment revenues      | 455                               | 394    | 890                             | 767    |
| Benefits and expenses | 386                               | 338    | 762                             | 655    |

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|                                             |    |    |    |     |    |     |    |     |
|---------------------------------------------|----|----|----|-----|----|-----|----|-----|
| Income before taxes                         |    | 69 |    | 56  |    | 128 |    | 112 |
| Income taxes                                |    | 25 |    | 20  |    | 46  |    | 39  |
| Segment earnings                            | \$ | 44 | \$ | 36  | \$ | 82  | \$ | 73  |
| Realized investment losses,<br>net of taxes | \$ | -  | \$ | (1) | \$ | -   | \$ | (1) |

The International segment includes:

- life, accident and supplemental health insurance products; and
- international health care products and services including those offered to expatriate employees of multinational corporations.

## Results

International segment earnings for the second quarter and six months of 2007 reflect competitively strong margins and continued growth in the life, accident and supplemental health insurance business.

## Premiums and Fees

The increase in premiums and fees for the second quarter and six months of 2007, compared with the second quarter and six months of 2006, reflects new sales growth and improved customer retention in the expatriate employee benefits business and in the life, accident and health insurance operations, particularly in South Korea.

## Other Matters

South Korea represents the single largest geographic market for CIGNA's international businesses. South Korea generated 32% of International's revenues for the second quarter and six months of 2007. South Korea generated 48% of its segment earnings for the second quarter and 46% for the six months of 2007. CIGNA International's business in South Korea would be vulnerable to adverse consumer credit conditions and geopolitical and economic conditions in that country, which could have a significant impact on CIGNA's consolidated results.

## RUN-OFF REINSURANCE

### FINANCIAL SUMMARY

|                                                                                                                                                             | Three Months      |         | Six Months        |         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------|-------------------|---------|
|                                                                                                                                                             | Ended<br>June 30, |         | Ended<br>June 30, |         |
| (In millions)                                                                                                                                               | 2007              | 2006    | 2007              | 2006    |
| Premiums and fees                                                                                                                                           | \$ 14             | \$ 18   | \$ 29             | \$ 33   |
| Net investment income                                                                                                                                       | 21                | 23      | 45                | 47      |
| Other revenues                                                                                                                                              | (28)              | 16      | (36)              | (24)    |
| Segment revenues                                                                                                                                            | 7                 | 57      | 38                | 56      |
| Benefits and expenses                                                                                                                                       | 102               | 78      | 140               | 75      |
| Loss before tax benefits                                                                                                                                    | (95)              | (21)    | (102)             | (19)    |
| Income tax benefits                                                                                                                                         | (34)              | (5)     | (42)              | (3)     |
| Segment loss                                                                                                                                                | \$ (61)           | \$ (16) | \$ (60)           | \$ (16) |
| Realized investment gains<br>(losses), net of taxes                                                                                                         | \$ (1)            | \$ (4)  | \$ 1              | \$ 10   |
| Special item (after-tax)<br>included in segment loss:<br>Charge related to guaranteed<br>minimum income benefit contracts<br>(see <a href="#">page 28</a> ) | \$ (56)           | \$ -    | \$ (56)           | \$ -    |

CIGNA's reinsurance businesses are in run-off. No new reinsurance business has been underwritten since the sale of the U.S. individual life, group life and accidental death reinsurance business in 2000.

## Results

Excluding the special item noted in the table above, segment loss for the Run-off Reinsurance segment for the second quarter of 2007, compared with the second quarter of 2006, primarily reflect lower reserve increases related to credit risk.

Excluding the special item noted in the table above, segment loss for the Run-off Reinsurance segment for the six months of 2007, compared with the six months of 2006, primarily reflects:

- the favorable impact of a series of commutations and settlements with ceding companies related to the personal accident and workers' compensation businesses for amounts less than the net recorded amounts; and
- lower reserve increases for credit risk.

These factors were partially offset by lower results in the guaranteed minimum income benefits business due to unfavorable claim experience.

## Other Revenues

CIGNA maintains a program to substantially reduce the equity market exposures relating to guaranteed minimum death benefit contracts by entering into exchange-traded futures contracts. Other revenues included pre-tax losses of \$28 million for the second quarter and \$35 million for the six months of 2007, compared with a pre-tax gain of \$16 million in the second quarter and a pre-tax loss of \$24 million for the six months of 2006 from futures contracts. Expense offsets reflecting corresponding changes in liabilities for these guaranteed minimum death benefit contracts were included in benefits and expenses. The notional amount of the futures contract positions held by CIGNA at June 30, 2007 related to this program was \$591 million.

#### **Other Matters**

***Guaranteed minimum death benefit contracts.*** CIGNA's reinsurance operations, which were discontinued in 2000 and are now an inactive business in run-off mode, reinsured a guaranteed minimum death benefit under certain variable annuities issued by other insurance companies. These variable annuities are essentially investments in mutual funds combined with a death benefit.

CIGNA has equity and other market exposures as a result of this product.

The determination of liabilities for guaranteed minimum death benefits requires CIGNA to make critical accounting estimates. CIGNA describes the assumptions used to develop the reserves for these death benefits, and provides the effects of hypothetical changes in those assumptions on page 30 of CIGNA's 2006 Annual Report to Shareholders. CIGNA regularly evaluates the assumptions used in establishing reserves and changes its estimates if actual experience or other evidence suggests that earlier assumptions should be revised. If actual experience differs from the assumptions (including lapse, partial surrender, mortality, interest rates and volatility) used in estimating these reserves, the resulting change could have a material adverse effect on CIGNA's consolidated results of operations, and in certain situations, could have a material adverse effect on CIGNA's financial condition. See Note 6 to the Financial Statements for additional information about the assumptions used to calculate reserves for these contracts. CIGNA had future policy benefit reserves for guaranteed minimum death benefit contracts of \$835 million as of June 30, 2007, and \$862 million as of December 31, 2006.

As of June 30, 2007, the aggregate fair value of the underlying mutual fund investments was \$34.3 billion. The death benefit coverage in force as of that date (representing the amount that CIGNA would have to pay if all of the approximately 825,000 contractholders had died on that date) was \$4.1 billion. The death benefit coverage in force represents the excess of the guaranteed benefit amount over the fair value of the underlying mutual fund investments.

For further information and details on these contracts and the program adopted to reduce related equity market risk, refer to Note 7 of CIGNA's 2006 Annual Report to Shareholders.

***Guaranteed minimum income benefit contracts.*** CIGNA has also written reinsurance contracts with issuers of variable annuity contracts that provide annuitants with certain guarantees related to minimum income benefits. See pages 28 and 45 for further information about these contracts.

***Unicover and other run-off reinsurance.*** CIGNA's Run-off Reinsurance operations reinsured workers' compensation and personal accident business in the United States and London markets. This included participation in a workers' compensation reinsurance pool formerly managed by Unicover Managers, Inc.

CIGNA purchased extensive retrocessional reinsurance for the Unicover contracts (through the pool) and also purchased retrocessional coverage for its other workers' compensation and personal accident assumed risks. Although CIGNA is involved in certain retrocessional enforcement arbitrations, most of the disputes concerning the retrocessional contracts have been resolved. See Note 15 to the Financial Statements "Litigation and other legal matters" for more information regarding these disputes.

CIGNA's payment obligations under these contracts are based on ceding companies' claim payments relating to accidents and injuries. These claim payments can in some cases extend many years into the future, and the amount of the ceding companies' ultimate claims, and therefore the amount of CIGNA's ultimate payment obligations and ultimate collection from retrocessionaires may not be known with certainty for some time.

***Summary.*** CIGNA's reserves for underlying reinsurance exposures assumed by CIGNA, as well as for amounts recoverable from retrocessionaires, are considered appropriate as of June 30, 2007, based on current information. However, it is possible that future developments could have a material adverse effect on CIGNA's consolidated results of operations and, in certain situations, could have a material adverse effect on CIGNA's financial condition. CIGNA bears the risk of loss if its payment obligations to cedents increase or if its retrocessionaires are unable to meet, or successfully challenge, their reinsurance obligations to CIGNA.



**OTHER OPERATIONS****FINANCIAL SUMMARY**

| (In millions)                                       | Three Months<br>Ended<br>June 30, |        | Six Months<br>Ended<br>June 30, |       |
|-----------------------------------------------------|-----------------------------------|--------|---------------------------------|-------|
|                                                     | 2007                              | 2006   | 2007                            | 2006  |
| Premiums and fees                                   | \$ 29                             | \$ 30  | \$ 56                           | \$ 62 |
| Net investment income                               | 112                               | 111    | 219                             | 253   |
| Other revenues                                      | 20                                | 25     | 40                              | 53    |
| Segment revenues                                    | 161                               | 166    | 315                             | 368   |
| Benefits and expenses                               | 120                               | 127    | 240                             | 294   |
| Income before taxes                                 | 41                                | 39     | 75                              | 74    |
| Income taxes                                        | 14                                | 13     | 25                              | 23    |
| Segment earnings                                    | \$ 27                             | \$ 26  | \$ 50                           | \$ 51 |
| Realized investment gains<br>(losses), net of taxes | \$ (4)                            | \$ (1) | \$ (3)                          | \$ 12 |

Other Operations consist of:

- deferred gains recognized from the 1998 sale of the individual life insurance and annuity business;
  - corporate life insurance (including policies on which loans are outstanding);
- deferred gains recognized from the 2004 sale of the retirement benefits business; and
  - settlement annuity business.

**Results**

Segment earnings for Other Operations for the second quarter and six months of 2007 primarily reflect favorable mortality experience in the corporate life insurance business, partially offset by lower deferred gain amortization in the individual life insurance and annuity and retirement benefits businesses.

**Other Matters**

**Tax benefits for corporate life insurance.** Federal legislation in 1996 eliminated on a prospective basis the tax deductibility of policy loan interest for most leveraged corporate life insurance products, and an Internal Revenue Service initiative in 2001 encouraged policyholders to settle tax disputes regarding these products. As a result, some customers have surrendered their policies and management expects earnings associated with these products to continue to decline.

**CORPORATE****FINANCIAL SUMMARY**

| (In millions)         | Three Months<br>Ended<br>June 30, |      | Six Months<br>Ended<br>June 30, |         |
|-----------------------|-----------------------------------|------|---------------------------------|---------|
|                       | 2007                              | 2006 | 2007                            | 2006    |
| Segment income (loss) | \$ (23)                           | \$ 1 | \$ (49)                         | \$ (17) |

Corporate reflects amounts not allocated to segments, such as interest expense on corporate debt, interest expense on uncertain tax positions, net investment income on unallocated investments, intersegment eliminations, compensation cost for stock options and certain corporate overhead expenses.

Corporate results for the second quarter and six months of 2007, compared to the same periods last year, reflect higher net interest expense and the absence in 2007 of favorable expense items recorded in 2006.

## DISCONTINUED OPERATIONS

Summarized financial data for discontinued operations primarily represents:

- an impairment loss associated with the probable sale of the Chilean insurance operations as disclosed on [page 30](#); and
- realized gains on the disposition of certain directly-owned real estate investments during the second quarter and six months of 2007 as disclosed in [Note 9](#).

## FINANCIAL SUMMARY

|                                                   | Three Months<br>Ended<br>June 30, |      | Six Months<br>Ended<br>June 30, |      |
|---------------------------------------------------|-----------------------------------|------|---------------------------------|------|
|                                                   | 2007                              | 2006 | 2007                            | 2006 |
| <i>(In millions)</i>                              |                                   |      |                                 |      |
| Income before income taxes                        | \$ 7                              | \$ - | \$ 25                           | \$ - |
| Income taxes                                      | (3)                               | -    | (9)                             | -    |
| Income from discontinued operations, net of taxes | 4                                 | -    | 16                              | -    |
| Impairment loss, net of tax                       | (23)                              | -    | (23)                            | -    |
| Loss from discontinued operations, net of taxes   | \$ (19)                           | \$ - | \$ (7)                          | \$ - |

**LIQUIDITY AND CAPITAL RESOURCES****Liquidity**

CIGNA normally meets its operating requirements by:

- maintaining appropriate levels of cash, cash equivalents and short-term investments;
  - using cash flows from operating activities; and
- matching investment maturities to the estimated duration of the related insurance and contractholder liabilities.

Cash flows from operations for the six months ended June 30 were as follows:

| <i>(In millions)</i> | 2007     | 2006       |
|----------------------|----------|------------|
| Operating activities | \$ 418   | \$ 81      |
| Investing activities | \$ (104) | \$ 825     |
| Financing activities | \$ (603) | \$ (1,228) |

Cash flows from operating activities consist of cash receipts and disbursements for premiums and fees, gains (losses) recognized in connection with CIGNA's program to manage equity market risk related to reinsured guaranteed minimum death benefit contracts, investment income, taxes, and benefits and expenses.

2007:

- Cash flow from operating activities was affected by the following significant items in 2007 and 2006:
  - net cash outflows of \$5 million in 2007 compared with \$213 million in 2006 to originate mortgage loans held for sale;
  - cash outflows of \$35 million in 2007, compared with \$24 million in 2006, associated with futures contracts entered into as part of a program to manage equity market risks in the run-off reinsurance segment; and
  - cash outflows of \$44 million in 2006 to settle liabilities associated with the single premium annuity business.

Excluding these items, cash flow from operating activities in 2007 increased significantly compared with the same period in 2006. The increase was primarily due to higher cash revenues resulting from business growth in all of CIGNA's ongoing operating segments, partially offset by higher paid losses, higher paid expenses and lower investment income due to the effect of the share repurchase program.

- Cash used in investing activities primarily consisted of net purchases of investments of \$58 million and net purchases of property and equipment of \$35 million.
- Cash used in financing activities primarily consisted of dividends on and repurchase of common stock of \$945 million and repayment of debt of \$378 million, partially offset by the proceeds on the issuance of debt of \$498 million and the proceeds from the issuance of common stock under CIGNA's stock plans of \$218 million.

2006:

- Cash provided by investing activities primarily consisted of net proceeds of investments (\$937 million), partially offset by net purchases of property and equipment (\$67 million) and net cash transferred in connection with the conversion of the single premium annuity business to indemnity coinsurance (\$45 million).
- Cash used in financing activities primarily consisted of dividends on and repurchases of common stock of \$1.3 billion, repayment of long-term debt (\$100 million) and net withdrawals of contractholder deposit funds of \$25 million, partially offset by proceeds from issuances of common stock under CIGNA's stock plans of \$180 million.

## Interest Expense

Interest expense for the second quarter and six months was as follows:

|                      | Three Months<br>Ended<br>June 30, |       | Six Months<br>Ended<br>June 30, |       |
|----------------------|-----------------------------------|-------|---------------------------------|-------|
|                      | 2007                              | 2006  | 2007                            | 2006  |
| <i>(In millions)</i> |                                   |       |                                 |       |
| Interest expense     | \$ 32                             | \$ 24 | \$ 61                           | \$ 49 |

## Capital Resources

CIGNA's capital resources (primarily retained earnings and the proceeds from the issuance of

long-term debt and equity securities) provide protection for policyholders, furnish the financial strength to underwrite insurance risks and facilitate continued business growth.

Senior management, guided by regulatory requirements and rating agency capital guidelines, determines the amount of capital resources that CIGNA maintains. Management allocates resources to new long-term business commitments when returns, considering the risks, look promising and when the resources available to support existing business are adequate.

CIGNA has sufficient capital resources to:

- provide capital necessary to support growth and maintain or improve the financial strength ratings of subsidiaries;
  - consider acquisitions that are strategically and economically advantageous; and
  - return capital to investors through share repurchase.

CIGNA maintains a share repurchase program. From January 1, 2007 through July 31, 2007, CIGNA repurchased 20.3 million shares through this program at an average price of \$48.64 per share for an aggregate cost of \$987 million. Shares acquired prior to the record date of the stock split, have been adjusted to reflect the split. On July 25, 2007, CIGNA's Board of Directors increased the repurchase authority by \$500 million. The total remaining authorization as of July 31, 2007, was \$499 million. See also the table in Part II, Item 2 of CIGNA's Form 10-Q for more information on share repurchase activity for the second quarter ended June 30, 2007.

Under a universal shelf registration statement filed in 2006, CIGNA issued the following securities in March 2007:

- \$250 million of Notes bearing interest at the rate of 5.375% per year, which is payable on March 15 and September 15 of each year, beginning September 15, 2007. The Notes will mature on March 15, 2017; and
- \$250 million of Notes bearing interest at the rate of 6.150% per year, which is payable on May 15 and November 15 of each year, beginning May 15, 2007. The Notes will mature on November 15, 2036.

CIGNA may redeem the Notes, at any time, in whole or in part, at a redemption price equal to the greater of:

- 100% of the principal amount of the Notes to be redeemed; or
- the present value of the remaining principal and interest payments on the Notes being redeemed discounted at the applicable Treasury Rate plus 15 basis points with respect to the 5.375% Notes and 25 basis points with respect to the 6.150% Notes.

In addition, CIGNA has \$500 million remaining under an effective shelf registration statement filed with the Securities and Exchange Commission (SEC), which may be issued as debt securities, equity securities or both. Management and the Board of Directors will consider market conditions and internal capital requirements when deciding whether CIGNA should issue new securities.

In June 2007, CIGNA amended and restated its five year revolving credit and letter of credit agreement for \$1.75 billion, which permits up to \$1.25 billion to be used for letters of credit. The credit agreement includes an option to increase the commitment amount up to \$2.25 billion as well as an option to extend the term of the agreement. CIGNA entered into the agreement for general corporate purposes, including support for the issuance of commercial paper and to obtain statutory reserve credit for certain reinsurance arrangements. There were no amounts outstanding under the credit facility nor any letters of credit issued as of June 30, 2007.



## Liquidity and Capital Resources Outlook

The availability of resources at the parent/holding company level is partially dependent on dividends from CIGNA's subsidiaries, most of which are subject to regulatory restrictions and rating agency capital guidelines. CIGNA expects, based on current projections for cash activity (including projections for dividends from subsidiaries), to have sufficient liquidity to meet its obligations, including:

- debt service requirements and dividend payments to CIGNA shareholders; and
- pension plan funding requirements.

However, if CIGNA's projections are not realized, the demand for funds could exceed available cash if:

- management uses cash for investment opportunities;
- a substantial insurance or contractholder liability becomes due before related investment assets mature;
- a substantial increase in funding is required for CIGNA's program to reduce the equity market risks associated with the guaranteed minimum death benefit contracts; or
- regulatory restrictions prevent the insurance and HMO subsidiaries from distributing cash to the parent company.

In those cases, CIGNA has the flexibility to satisfy liquidity needs through short-term borrowings, such as revolving credit and line of credit agreements of up to \$1.75 billion.

## Ratings

CIGNA and certain of its insurance subsidiaries are rated by nationally recognized rating agencies. Ratings are always subject to change and there can be no assurance that CIGNA's current ratings will continue for any given period of time. As of August 1, 2007, the current ratings of CIGNA and Connecticut General Life Insurance Company (CG Life), CIGNA's principal subsidiary were as follows:

|           | CG Life Insurance<br>Ratings | CIGNA Corporation<br>Debt Ratings |                     |
|-----------|------------------------------|-----------------------------------|---------------------|
|           |                              | Senior<br>Debt                    | Commercial<br>Paper |
| A.M. Best | A                            | —                                 | —                   |
| Moody's   | A2                           | Baa2                              | P2                  |
| S&P       | A                            | BBB+                              | A2                  |
| Fitch     | A+                           | BBB+                              | F2                  |

The above table reflects upgrades to financial strength and debt ratings issued during the first quarter of 2007.

CIGNA is committed to maintaining appropriate levels of capital in its subsidiaries to support ratings that meet customers' expectations, and to improving the earnings of the health care business. Ratings downgrades of CG Life could adversely affect new sales and retention of current business. Lower ratings at the parent company level would increase the cost to borrow funds.

## Guarantees and Contractual Obligations

CIGNA, through its subsidiaries, is contingently liable for various financial guarantees provided and contractual obligations entered into in the ordinary course of business.

***Financial guarantees primarily associated with the sold retirement benefits business.*** Separate account assets are contractholder funds maintained in accounts with specific investment objectives. CIGNA records separate account liabilities equal to separate account assets. In certain cases, CIGNA guarantees a minimum level of benefits for retirement and insurance contracts, primarily associated with the sold retirement benefits business (which was sold in April 2004), written in separate accounts. CIGNA establishes an additional liability if management believes that CIGNA will be required to make a payment under

these guarantees.

Except as noted below, these guarantees are fully reinsured by an affiliate of the buyer of the retirement benefits business:

- CIGNA guarantees that separate account assets will be sufficient to pay certain retiree or life benefits. The sponsoring employers are primarily responsible for ensuring that assets are sufficient to pay these benefits and are required to maintain assets that exceed a certain percentage of benefit obligations. This percentage varies depending on the asset class within a sponsoring employer's portfolio (for example, a bond fund would require a lower percentage than a riskier equity fund) and thus will vary as the composition of the portfolio changes. If employers do not maintain the required levels of separate account assets, CIGNA or an affiliate of the buyer has the right to redirect the management of the related assets to provide for benefit payments. As of June 30, 2007, employers maintained assets that exceeded the benefit obligations. Benefit obligations under these arrangements were \$2.0 billion as of June 30, 2007. As of June 30, 2007, approximately 75% of these guarantees are reinsured by an affiliate of the buyer of the retirement benefits business. There were no additional liabilities required for these guarantees as of June 30, 2007.
- CIGNA guarantees that separate account assets, primarily fixed income investments, will be sufficient to pay retiree benefits for participants under a certain group annuity contract. These guarantees are fully reinsured by an affiliate of the buyer of the retirement benefits business. These guaranteed benefit obligations were \$17 million as of June 30, 2007. CIGNA had no additional liabilities for these guarantees as of June 30, 2007.

***Guaranteed minimum income benefit contracts.*** CIGNA's reinsurance operations, which were discontinued in 2000 and are now an inactive business in run-off mode, reinsured minimum income benefits under certain variable annuity contracts issued by other insurance companies. When annuitants elect to receive these minimum income benefits, CIGNA may be required to make payments based on changes in underlying mutual fund values and interest rates.

CIGNA estimates the fair value of the assets and liabilities associated with these contracts using assumptions as to market returns and volatility of the underlying equity and bond mutual fund investments, interest rates, mortality, lapse, credit risk and annuity election rates.

Annuitants have only recently been able to elect to receive these minimum income benefits due to the expiration of a contractual waiting period. CIGNA has been monitoring annuity election rate experience, and during the second quarter increased its assumption related to annuity election rates. Also during the second quarter, CIGNA completed a review of lapse experience for these contracts. As a result of the review, CIGNA decreased its lapse assumption. See [page 28](#) for the effects of these assumption updates.

CIGNA regularly evaluates each of the assumptions used in establishing these assets and liabilities by monitoring actual experience as it emerges over time and may change its estimates if actual experience or other evidence suggests that earlier assumptions should be revised. If actual experience differs from the assumptions used in estimating these assets and liabilities, the resulting change could have a material adverse effect on CIGNA's consolidated results of operations, and in certain situations, could have a material adverse effect on CIGNA's financial condition. See [Note 15](#) to the Financial Statements for additional information on these assumptions.

As of June 30, 2007, CIGNA had net liabilities of \$330 million related to these contracts and net amounts recoverable from reinsurers of \$199 million (including a net \$17 million due for cash that has already been paid by CIGNA). CIGNA had an additional liability of \$32 million associated with the cost of reinsurance as of June 30, 2007. As of December 31, 2006, CIGNA had liabilities of \$88



million related to these contracts and net amounts recoverable from reinsurers of \$46 million (net of \$2 million payable for cash that has already been received by CIGNA). CIGNA had an additional liability of \$47 million associated with the cost of reinsurance as of December 31, 2006. Management believes the current assumptions used to estimate reserves for these liabilities are appropriate.

CIGNA is required to disclose the maximum potential undiscounted future payments for guarantees related to minimum income benefits using hypothetical adverse assumptions, defined as follows:

- No annuitants surrendered their accounts; and
- All annuitants lived to elect their benefit; and
- All annuitants elected to receive their benefit on the next available date (2007 through 2014); and
- All underlying mutual fund investment values remained at the June 30, 2007 value of \$3.1 billion, with no future returns.

The maximum potential undiscounted payments that CIGNA would make under those assumptions would aggregate \$607 million before reinsurance recoveries. CIGNA believes the likelihood of such payment is remote and expects the amount of actual payments to be significantly less than this hypothetical undiscounted aggregate amount. CIGNA has retrocessional reinsurance from third parties in place which covers 55% of the exposures on these contracts.

***Certain other guarantees.*** CIGNA had indemnification obligations to lenders of up to \$287 million as of June 30, 2007 related to borrowings by certain real estate joint ventures, which CIGNA either records as an investment or consolidates. These borrowings, which are nonrecourse to CIGNA, are secured by the joint ventures' real estate properties with fair values in excess of the loan amounts and mature at various dates beginning in the fourth quarter of 2007 through 2017. CIGNA's indemnification obligations would require payment to lenders for any actual damages resulting from certain acts such as unauthorized ownership transfers, misappropriation of rental payments by others or environmental damages. Based on initial and ongoing reviews of property management and operations, CIGNA does not expect that payments will be required under these indemnification obligations. Any payments that might be required could be recovered through a refinancing or sale of the assets. In some cases, CIGNA also has recourse to partners for their proportionate share of amounts paid. There were no liabilities required for these indemnification obligations as of June 30, 2007.

As of June 30, 2007 CIGNA guaranteed that it would compensate the lessors for a shortfall of up to \$44 million in the market value of certain leased equipment at the end of the lease. Guarantees of \$28 million expire in 2012 and \$16 million expire in 2016. CIGNA had no additional liabilities for these guarantees as of June 30, 2007.

CIGNA had indemnification obligations as of June 30, 2007, in connection with acquisition and disposition transactions. These indemnification obligations are triggered by the breach of representations or covenants provided by CIGNA, such as representations for the presentation of financial statements, the filing of tax returns, compliance with law or the identification of outstanding litigation. These obligations are typically subject to various time limitations, defined by the contract or by operation of law, such as statutes of limitation. In some cases, the maximum potential amount due is subject to contractual limitations based on a percentage of the transaction purchase price, while in other cases limitations are not specified or applicable. CIGNA does not believe that it is possible to determine the maximum potential amount due under these obligations, since not all amounts due under these indemnification obligations are subject to limitation. There were no liabilities required for these indemnification obligations as of June 30, 2007.

CIGNA does not expect that these guarantees will have a material adverse effect on CIGNA's consolidated results of operations, liquidity or financial condition.



**Contractual obligations.** As a result of the changes in assumptions for guaranteed minimum income benefit contracts noted above, CIGNA has updated its contractual obligations related to these contracts (reported in other long-term liabilities) that were provided on page 50 of CIGNA's 2006 Annual Report to Shareholders.

The updated estimates for CIGNA's principal contractual cash obligations for other long-term liabilities are as follows:

| <i>(In millions, on an undiscounted basis)</i> | Total  | Less than 1 year | 1-3 years | 4-5 years | After 5 years |
|------------------------------------------------|--------|------------------|-----------|-----------|---------------|
| <b>On-Balance Sheet:</b>                       |        |                  |           |           |               |
| Other long-term liabilities                    | \$ 772 | \$ 328           | \$ 268    | \$ 62     | \$ 114        |

As a result of the debt issuance in March 2007, CIGNA's contractual obligations increased by \$1.1 billion, which includes scheduled interest payments. See [page 43](#) for additional information.

CIGNA's contractual obligations included commitments to purchase the following investments:

| <i>(In millions)</i> | As of<br>June 30, 2007 | As of<br>December 31,<br>2006 |
|----------------------|------------------------|-------------------------------|
| Fixed maturities     | \$ 141                 | \$ 31                         |
| Mortgage loans       | \$ 106                 | \$ 154                        |

For additional information on CIGNA's contractual obligations, see page 50 of CIGNA's 2006 Annual Report to Shareholders.

## INVESTMENT ASSETS

CIGNA's investment assets do not include separate account assets. Additional information regarding CIGNA's investment assets and related accounting policies is included in Notes 2, 10, 11 and 14 to the Financial Statements in CIGNA's 2006 Annual Report to Shareholders and Form 10-K.

Investments in fixed maturities (bonds) include publicly traded and privately placed debt securities, mortgage and other asset-backed securities, preferred stocks redeemable by the investor and trading securities. Fixed maturities and equity securities include hybrid securities.

In connection with CIGNA's investment strategy to enhance investment yields by selling senior participations, as of June 30, 2007, mortgage loans includes \$129 million of mortgage loans originated with the intent to sell.

CIGNA's mortgage loans are diversified by property type, location and borrower to reduce exposure to potential losses.

## Problem and Potential Problem Investments

"Problem" bonds and mortgage loans are either delinquent by 60 days or more or have been restructured as to terms (interest rate or maturity date). "Potential problem" bonds and mortgage loans are fully current, but management believes they have certain characteristics that increase the likelihood that they will become "problems." For example,

CIGNA considers mortgage loans to be potential problems if the borrower has requested restructuring or principal or interest payments are past due by more than 30 but fewer than 60 days.

CIGNA recognizes interest income on “problem” bonds and mortgage loans only when payment is actually received because of the risk profile of the underlying investment. The additional amount that would have been reflected in net income if interest on non-accrual investments had been recognized in accordance with the original terms was insignificant for the second quarter and six months of 2007 and 2006.

The following table shows problem and potential problem investments at amortized cost, net of valuation reserves and write-downs:

| <i>(In millions)</i>             | <b>Gross</b> | <b>Reserve</b> | <b>Net</b> |
|----------------------------------|--------------|----------------|------------|
| <b>June 30, 2007</b>             |              |                |            |
| Problem bonds                    | \$ 66        | \$ (48)        | \$ 18      |
| Potential problem bonds          | \$ 28        | \$ (1)         | \$ 27      |
| Potential problem mortgage loans | \$ 22        | \$ -           | \$ 22      |
| Foreclosed real estate           | \$ 16        | \$ (3)         | \$ 13      |
| <b>December 31, 2006</b>         |              |                |            |
| Problem bonds                    | \$ 71        | \$ (50)        | \$ 21      |
| Potential problem bonds          | \$ 15        | \$ (1)         | \$ 14      |
| Potential problem mortgage loans | \$ 22        | \$ -           | \$ 22      |
| Foreclosed real estate           | \$ 16        | \$ (3)         | \$ 13      |

### Summary

CIGNA recorded \$6 million after-tax for the second quarter and six months of 2007, compared with \$18 million after-tax in the second quarter and \$27 million after-tax for the six months of 2006 in realized investment losses for investment asset write-downs and changes in valuation reserves due largely to the impact of rising interest rates on investments where CIGNA cannot demonstrate the intent and ability to hold until recovery.

The weakness in certain sectors of the economy and rising interest rates may cause additional investment losses. These investment losses could materially affect future results of operations, although CIGNA does not currently expect them to have a material effect on its liquidity or financial condition, or to result in a significant decline in the aggregate carrying value of its assets.

## MARKET RISK

### Market Risk of Financial Instruments

CIGNA's assets and liabilities include financial instruments subject to the risk of potential losses from adverse changes in market rates and prices. The primary market risk exposures are interest-rate risk, foreign currency exchange rate risk and equity price risk.

CIGNA uses futures contracts as part of a program to substantially reduce the effect of equity market changes on certain reinsurance contracts that guarantee minimum death benefits based on unfavorable changes in variable annuity account values. The hypothetical effect of a 10% increase in the S&P 500, S&P 400, Russell 2000, NASDAQ, TOPIX (Japanese), EUROSTOXX and FTSE (British) equity indices and a 10% weakening in the U.S. dollar to the Japanese yen, British pound and euro would have been a decrease of approximately \$50 million in the fair value of the futures contracts outstanding under this program as of June 30, 2007. A corresponding decrease in liabilities for these guaranteed minimum death benefit contracts would result from this hypothetical 10% increase in these equity indices and 10% weakening in the U.S. dollar. See Note 6 to the Financial Statements for further discussion of this program and the related guaranteed minimum death benefit contracts.

As discussed on page 28, CIGNA changed its assumptions for annuity election and lapse rates used in establishing the assets and liabilities related to guaranteed minimum income benefit contracts and increased recorded assets and liabilities during the second quarter of 2007. As a result, the effect of a hypothetical 10% decrease in the market

prices of CIGNA's equity exposures increased from \$30 million as of December 31, 2006 to approximately \$60 million as of June 30, 2007.

### **Stock Market Performance**

The performance of equity markets can have a significant effect on CIGNA's businesses including on:

- risks and exposures associated with guaranteed minimum death benefit (see [page 39](#)) and guaranteed minimum income benefit contracts (see [page 45](#)); and
- pension liabilities since equity securities comprise a significant portion of the assets of CIGNA's employee pension plans.

**CAUTIONARY STATEMENT FOR PURPOSES OF THE “SAFE HARBOR” PROVISIONS OF THE PRIVATE SECURITIES LITIGATION REFORM ACT OF 1995**

CIGNA and its representatives may from time to time make written and oral forward-looking statements, including statements contained in press releases, in CIGNA’s filings with the Securities and Exchange Commission, in its reports to shareholders and in meetings with analysts and investors. Forward-looking statements may contain information about financial prospects, economic conditions, trends and other uncertainties. These forward-looking statements are based on management’s beliefs and assumptions and on information available to management at the time the statements are or were made. Forward-looking statements include but are not limited to the information concerning possible or assumed future business strategies, financing plans, competitive position, potential growth opportunities, potential operating performance improvements, trends and, in particular, CIGNA's productivity initiatives, litigation and other legal matters, operational improvement in the health care operations, and the outlook for CIGNA's full year 2007 results. Forward-looking statements include all statements that are not historical facts and can be identified by the use of forward-looking terminology such as the words “believe”, “expect”, “plan”, “intend”, “anticipate”, “estimate”, “potential”, “may”, “should”, or similar expressions.

You should not place undue reliance on these forward-looking statements. CIGNA cautions that actual results could differ materially from those that management expects, depending on the outcome of certain factors. Some factors that could cause actual results to differ materially from the forward-looking statements include:

1. increased medical costs that are higher than anticipated in establishing premium rates in CIGNA’s health care operations, including increased use and costs of medical services;
2. increased medical, administrative, technology or other costs resulting from new legislative and regulatory requirements imposed on CIGNA’s employee benefits businesses (see employee benefits regulation on page 30 for more information);
3. challenges and risks associated with implementing operational improvement initiatives and strategic actions in the health care operations, including those related to: (i) offering products that meet emerging market needs, (ii) strengthening underwriting and pricing effectiveness, (iii) strengthening medical cost and medical membership results, (iv) delivering quality member and provider service using effective technology solutions, and (v) lowering administrative costs;
4. risks associated with pending and potential state and federal class action lawsuits, purported securities class action lawsuits, disputes regarding reinsurance arrangements, other litigation and regulatory actions challenging CIGNA’s businesses and the outcome of pending government proceedings and federal tax audits;
  5. heightened competition, particularly price competition, which could reduce product margins and constrain growth in CIGNA’s businesses, primarily the health care business;
  6. significant changes in interest rates;
7. downgrades in the financial strength ratings of CIGNA’s insurance subsidiaries, which could, among other things, adversely affect new sales and retention of current business;
8. limitations on the ability of CIGNA's insurance subsidiaries to dividend capital to the parent company as a result of downgrades in the subsidiaries’ financial strength ratings, changes in statutory reserve or capital requirements or other financial constraints;
9. inability of the program adopted by CIGNA to substantially reduce equity market risks for reinsurance contracts that guarantee minimum death benefits under certain variable annuities (including possible market difficulties in entering into appropriate futures contracts and in matching such contracts to the underlying equity risk);
10. adjustments to the reserve assumptions (including lapse, partial surrender, mortality, interest rates and volatility) used in estimating CIGNA's liabilities for reinsurance contracts covering guaranteed minimum death benefits under certain variable annuities;
11. adjustments to the assumptions (including annuity election rates and reinsurance recoverables) used in estimating CIGNA’s assets and liabilities for reinsurance contracts covering guaranteed minimum income benefits under certain variable annuities;



12. significant stock market declines, which could, among other things, result in increased pension expenses of CIGNA's pension plans in future periods and the recognition of additional pension obligations;
13. unfavorable claims experience related to workers' compensation and personal accident exposures of the run-off reinsurance business, including losses attributable to the inability to recover claims from retrocessionaires;
14. significant deterioration in economic conditions, which could have an adverse effect on CIGNA's operations and investments;
15. changes in public policy and in the political environment, which could affect state and federal law, including legislative and regulatory proposals related to health care issues, which could increase cost and affect the market for CIGNA's health care products and services; and amendments to income tax laws, which could affect the taxation of employer provided benefits, and pension legislation, which could increase pension cost;
16. potential public health epidemics and bio-terrorist activity, which could, among other things, cause CIGNA's covered medical and disability expenses, pharmacy costs and mortality experience to rise significantly, and cause operational disruption, depending on the severity of the event and number of individuals affected;
17. risks associated with security or interruption of information systems, which could, among other things, cause operational disruption; and
18. challenges and risks associated with the successful management of CIGNA's outsourcing projects or key vendors, including the agreement with IBM for provision of technology infrastructure and related services.

This list of important factors is not intended to be exhaustive. Other sections of the most recent Annual Report on Form 10-K, including the "Risk Factors" section and the Cautionary Statement in Management's Discussion and Analysis of Financial Condition and Results of Operations, and other documents filed with the Securities and Exchange Commission include both expanded discussion of these factors and additional risk factors and uncertainties that could preclude CIGNA from realizing the forward-looking statements. CIGNA does not assume any obligation to update any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

Information responsive to this Item 3 is included in Item 2 above, Management's Discussion and Analysis of Financial Condition and Results of Operations.

Item 4. Controls and Procedures

Based on an evaluation of the effectiveness of CIGNA's disclosure controls and procedures conducted under the supervision and with the participation of CIGNA's management, CIGNA's Chief Executive Officer and Chief Financial Officer concluded that, as of the end of the period covered by this report, CIGNA's disclosure controls and procedures are effective to ensure that information required to be disclosed by CIGNA in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the SEC's rules and forms.

During the period covered by this report, there have been no changes in CIGNA's internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, CIGNA's internal control over financial reporting.

## Part II. OTHER INFORMATION

### Item 1. Legal Proceedings.

In its Form 10-K for the year ended December 31, 2006 and its Form 10-Q for the period ended March 31, 2007, CIGNA described the *Broker Compensation* litigation. With respect to the multi-district litigation proceeding in federal court in New Jersey, the court permitted plaintiffs to file an amended complaint, which plaintiffs did on May 22, 2007. The defendants have filed a motion to dismiss the federal antitrust, RICO and state law claims and a motion to dismiss and for summary judgment regarding the ERISA fiduciary claims. Discovery is stayed until the court reaches a decision whether plaintiffs may proceed regarding their anticipated amended antitrust and RICO claims. CIGNA denies the allegations and will vigorously defend itself in these cases.

With respect to the lawsuit brought by The Insurance Commissioner of the State of California that sought injunctive relief involving contingent compensation practices against Universal Life Resources and certain insurance companies, on July 9, 2007, the parties to this lawsuit entered into a non-monetary settlement; in which, some of CIGNA subsidiaries agreed to maintain certain disclosure practices regarding contingent compensation. This settlement does not resolve the regulator's claim for recovery of attorneys' fees and costs.

In its Form 10-K for the year ended December 31, 2006, CIGNA described its appeal of an adverse court award in a retrocessional enforcement arbitration. The hearing on that appeal previously scheduled for March 13-14 has been postponed.

CIGNA is routinely involved in numerous claims, lawsuits, regulatory and IRS audits, investigations and other legal matters arising, for the most part, in the ordinary course of the business of administering and insuring employee benefit programs. An increasing number of claims are being made for substantial non-economic, extra-contractual or punitive damages. The outcome of litigation and other legal matters is always uncertain, and outcomes that are not justified by the evidence can occur. CIGNA believes that it has valid defenses to the legal matters pending against it and is defending itself vigorously. Nevertheless, it is possible that resolution of one or more of the legal matters currently pending or threatened could result in losses material to CIGNA's consolidated results of operations, liquidity or financial condition.

Item 1A. Risk Factors

CIGNA's Annual Report on Form 10-K for the year ended December 31, 2006 includes a detailed description of its risk factors.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

## (c) Purchases of Equity Securities by the Issuer and Affiliated Purchasers

The following table provides information about CIGNA's share repurchase activity for the quarter ended June 30, 2007:

| Issuer Purchases of Equity Securities |                                      |                                    |                                                                                   |                                                                                                                       |
|---------------------------------------|--------------------------------------|------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| Period                                | Total # of<br>shares<br>purchased(1) | Average<br>price paid<br>per share | Total # of shares<br>purchased as part<br>of publicly<br>announced<br>program (2) | Approximate dollar<br>value of shares that<br>may yet be purchased<br>as part of publicly<br>announced program<br>(3) |
| Apr 1-30, 2007                        | 2,091,477                            | \$49.88                            | 2,070,300                                                                         | \$306,454,223                                                                                                         |
| May 1-31, 2007                        | 2,400,600                            | \$54.73                            | 2,400,600                                                                         | \$175,074,876                                                                                                         |
| June 1-30, 2007                       | 2,050,519                            | \$54.65                            | 2,050,400                                                                         | \$63,013,479                                                                                                          |
| Total                                 | 6,542,596                            | \$53.15                            | 6,251,300                                                                         | N/A                                                                                                                   |

(1) Includes shares tendered by employees as payment of taxes withheld on the exercise of stock options and the vesting of restricted stock granted under the Company's equity compensation plans. Employees tendered 21,177 shares in April and 119 shares in June. CIGNA's three-for-one stock split, in the form of a stock dividend, was effective on June 4, 2007. Shares tendered prior to that date have been adjusted in this table to reflect the split.

(2) CIGNA has had a repurchase program for many years, and has had varying levels of repurchase authority and activity under this program. The program has no expiration date. CIGNA suspends activity under this program from time to time, generally without public announcement. Remaining authorization under the program was approximately \$63 million as of June 30, 2007 and \$499 million as of July 31, 2007. CIGNA has effected in the past, and may continue from time to time to effect, open market purchases of CIGNA common stock through 10b5-1 plans, which allow a company to repurchase its shares at times when it otherwise might be prevented from doing so under insider trading laws or because of self-imposed trading blackout periods. Shares acquired prior to the record date of the split, have been adjusted to reflect the split.

(3) Approximate dollar value of shares is as of the last date of the applicable month.

Item 4. Submission of Matters to a Vote of Security Holder

CIGNA held its annual meeting of shareholders on April 25, 2007. As of February 27, 2007, the record date for the meeting, 97,088,142 shares of CIGNA common stock were outstanding and entitled to vote at the meeting. At the meeting, 82,898,000 shares of CIGNA common stock were represented in person or by proxy. CIGNA shareholders elected all four nominees to the Board of Directors, ratified the appointment of PricewaterhouseCoopers LLP as the independent registered public accounting firm for 2007, and approved the amended and restated CIGNA Executive Incentive Plan.

|                                                                                                               | <u>Votes For</u> | <u>Votes Against</u> | <u>Abstained</u> |
|---------------------------------------------------------------------------------------------------------------|------------------|----------------------|------------------|
| 1. Election of nominees to Board of Directors for<br>terms expiring in 2010:                                  |                  |                      |                  |
| Robert H. Campbell                                                                                            | 80,377,971       | 1,820,190            | 699,839          |
| Isaiah Harris, Jr.                                                                                            | 80,864,997       | 1,346,916            | 686,087          |
| Jane E. Henney, M.D.                                                                                          | 81,080,784       | 1,144,336            | 672,880          |
| Donna F. Zarcone                                                                                              | 81,084,593       | 1,123,107            | 690,300          |
| 2. Ratification of Pricewaterhouse Coopers LLP as<br>CIGNA's<br>independent registered public accounting firm | 80,891,917       | 1,433,668            | 572,415          |
| 3. Approval of the amended and restated CIGNA Executive<br>Incentive Plan                                     | 78,321,055       | 3,730,445            | 846,500          |

The shares and related votes presented here have not been adjusted to reflect the stock split.

Item 6. Exhibits

(a) See Exhibit Index.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CIGNA CORPORATION

By: /s/ Michael W. Bell  
Michael W. Bell  
Executive Vice President and  
Chief Financial Officer

Date: August 1, 2007

EXHIBIT INDEX

| <u>Number</u> | <u>Description</u>                                                                                                                                        | <u>Method of Filing</u>                                                                                                       |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| 3.1           | Restated Certificate of Incorporation of the registrant as last amended July 22, 1998.                                                                    | Filed as Exhibit 3.1 to the registrant's Form 10-K for the year ended December 31, 2003 and incorporated herein by reference. |
| 3.2           | By-Laws of the registrant as last amended and restated October 25, 2006.                                                                                  | Filed as Exhibit 3 to the registrant's Form 8-K filed on October 30, 2006 and incorporated herein by reference.               |
| 10.1          | CIGNA Executive Incentive Plan as amended and restated as of January 1, 2007.                                                                             | Filed as Appendix A to the registrant's definitive proxy statement filed March 22, 2007 and incorporated herein by reference. |
| <u>10.2</u>   | <u>Agreement and Release dated May 1, 2007 with Mr. Storrer.</u>                                                                                          | <u>Filed herewith.</u>                                                                                                        |
| 10.3          | Second Amended and Restated Revolving Credit and Letter of Credit Agreement dated June 19, 2007.                                                          | Filed as Exhibit 10.1 to the registrant's Form 8-K filed on June 25, 2007 and incorporated herein by reference.               |
| <u>12</u>     | <u>Computation of Ratio of Earnings to Fixed Charges.</u>                                                                                                 | <u>Filed herewith.</u>                                                                                                        |
| <u>31.1</u>   | <u>Certification of Chief Executive Officer of CIGNA Corporation pursuant to Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934.</u> | <u>Filed herewith.</u>                                                                                                        |
| <u>31.2</u>   | <u>Certification of Chief Financial Officer of CIGNA Corporation pursuant to Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934.</u> | <u>Filed herewith.</u>                                                                                                        |
| <u>32.1</u>   | <u>Certification of Chief Executive Officer of CIGNA Corporation pursuant to Rule 13a-14(b) or Rule 15d-14(b) and 18 U.S.C. Section 1350.</u>             | <u>Furnished herewith.</u>                                                                                                    |

32.2      Certification of Chief Financial Officer of   Furnished herewith.  
CIGNA Corporation pursuant to Rule  
13a-14(b) or Rule 15d-14(b) and 18 U.S.C.  
Section 1350.

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